



ADVISORY COMMITTEE ON ACCESSIBILITY

Agenda for Thursday, November 19, 2009

Meeting: 1:30 p.m. to 3:30 p.m.

Conference Room (Room 109), Administration Building
Golden Gate Bridge, Highway & Transportation District
1011 Andersen Dr., San Rafael, CA 94901

Information/Recommended Action

- 1. Introductions**
- 2. Agenda** Review
- 3. Minutes of October 15, 2009, meeting** Approve
(Copy of October minutes attached)
- 4. ACA-Related Items** Information
ACA recruitment
- 5. GGBHTD-Related Items** Information
 - a. Intercounty Paratransit Services: Statistical Report and Operations Summary
 - b. Golden Gate Transit Regional Bus Service
 - c. Golden Gate Ferry Service
 - d. Facilities Update – Larkspur Ferry Terminal Accessible Restrooms; Ferry Terminal Passenger Boarding System Project
 - e. General District Matters
- 6. Marin Transit-Related Items** Information
 - a. Marin Paratransit Coordinating Council Report
 - b. Marin County Local Bus and Paratransit Service
 - c. Update on Mobile Data Terminal Project
- 7. New Business** Information
- 8. ACA Member Announcements/Comments; Public Open Time** Information

(Speakers are limited to three minutes. Members or visitors with specific comments or incidents to report are requested to call Harvey Katz, ACA Staff Liaison, at (415) 257-4416 at least two days prior to the meeting.)

Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 29 and 36. Consult District's web site (goldengate.org) or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting, call Whistlestop Wheels at (415) 454-0964 or (800) 454-0964. For further information regarding ACA, call Harvey Katz, ACA staff liaison, at (415) 257-4416, or e-mail to hkatz@goldengate.org.

ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

Draft Minutes of Thursday, October 15, 2009



Members present: Bill Bodine, Herschel Ferguson, Jean Hunter, Herb Meyer, Brian Pease, Kevin Siemens

Members excused: Kent Hill, Craig Yates

Staff: General: Harvey Katz, Access & Compliance Planner; Karyn Paulson, Administrative Assistant; Glen Woods, Customer Service Representative

Specific Matters: Greg Nordin, Transportation Superintendent/Operations; David Lynch, Senior Civil Engineer, Engineering Department

Ex-officio members: Paul Branson, Mobility Manager, Marin Transit; Jon Gaffney, Director of Transportation, Whistlestop Wheels (WSW)

Visitors: Marian Ball, potential member; Nelson Kimber, aide to Bill Bodine; Myrna Uhalde, Hired Hands

In the absence of Craig Yates, Harvey Katz called the monthly meeting of the ACA to order at 12:25 p.m. at the Larkspur Ferry Terminal, as the group waited to board the 12:40 ferry, *M.V. Napa*. Much of the meeting was held onboard the vessel as it traveled to San Francisco and returned to the LFT.

1. **Introductions.** Committee members, staff and visitors introduced themselves.
2. **Agenda.** A quorum was present, and members reviewed the agenda.
3. **Minutes.** Paul Branson noted that the draft minutes for the September 17, 2009, meeting should have included only Amy Van Doren attending from Marin Transit; not him. The final version will be corrected.
4. **ACA-related items.**
 - a. **ACA Recruitment.** Mr. Katz explained that more outreach soliciting new members has been done. One potential new member, Marian Ball, was present at the meeting.
 - b. **Proposal to Move to Bimonthly Meeting Schedule in 2010.** Mr. Katz passed out a proposed bimonthly schedule, saying that a meeting could be called during “off” months if a major issue needed discussion. He would discuss possible “major Issues” with the ACA chairperson. Kevin Siemens said he would prefer to continue (as in the past) to skip July meetings and suggested moving the suggested July 22 meeting to June 17. The Committee voted to accept that suggestion. The schedule for 2010 ACA meetings (primarily on the fourth Thursday of the month) is: January 28, March 25, May 20, June 17, September 23, and November 18. Adjustments will be made, if necessary, closer to meeting times.
 - c. **Membership Changes.** Because Sandra Gordon has missed too many meetings

per the rules of attendance, she is no longer a member of ACA and has been sent a thank-you letter from the District Board of Directors.

5. **GGBHTD-related Items**

- a. **Intercounty Paratransit Services. Statistical Report and Operations Summary.**
Jon Gaffney distributed the one-page summary of the September 2009 reports of services provided in compliance with the Americans with Disabilities Act. In September, GGBHTD intercounty ridership decreased 29% from September 2008 to 788 passenger trips, but that was an increase from August 2009 of 3%. Efficiency in September increased to 1.16 passengers per revenue hour. Three of six intercounty Marin extended trip requests were provided in September. Intercounty service was on-time (within its 45-minute scheduling window) 89.53% of the time. There continued to be no denials of ADA-mandated paratransit service. Kevin Siemens reminded Mr. Gaffney that he had requested an additional category: "GGT Emergency Pickups," and Bill Bodine further requested that these pickup statistics state the date, time of day, and location (on or off the highway). Mr. Gaffney said he would add that to the report.
- b. **Golden Gate Transit Regional Bus Service.**
 - 1) **Segway Policy.** Mr. Katz explained the District's recently adopted policy for Electronic Personal Mobility Devices (Segways) on buses. They will be permitted on buses, but only if used by a person with a disability. They are to be loaded using the wheelchair lift and secured in the wheelchair position. Segway passengers must bring their own bungee cord to secure the top of the device and may not ride it on or off the lift or bus; it must be pulled or pushed. GG Ferries do permit Segways onboard, but they must be walked onto and off of vessels, and secured appropriately.
- c. **Golden Gate Ferry Service.**
 - 1) **Elimination of Muni/Ferry Free Transfer.** Mr. Katz reported that a modification in the transfer agreement between Muni and Golden Gate Transit will take effect in 2010 per the San Francisco Municipal Transportation Authority. A 25-cent discount off Muni rides each way will replace the existing Muni-Ferry coupon pair. This discount will only work for TransLink users. Bus riders will get this Muni credit as well. At the District's November Board meetings, a 50-cent discount applied from Muni to GGT will be considered. Muni will not give any transfer credit to Senior/Disabled riders (because they consider the 75-cent fare already heavily discounted), but the plan to be presented to the District Board of Directors includes a 25-cent transfer credit on GGT for Senior/Disabled riders using TransLink from Muni to board a GGT bus or GGF ferry.
 - 2) The ***M.V. Del Norte*** is in drydock in Washington now for repowering. It will be out of service for at least 6 months.
- d. **Facilities Update.** David Lynch explained that he is the Engineer in charge of the District's ADA Transition Plan. In 2005, he coordinated the project that generally improved accessibility at the Larkspur Ferry Terminal, including signage to the "Paid Waiting Area". He announced that the project of Accessible Restrooms and Ramps has completed drawings and is currently out to bid, with bid opening due November 3. He passed out plans and specifications to members interested. He

explained that the new restroom facilities would have automatic power flushing and hose-cleanable floors. He pointed out blue tape on the ground depicting where the new restrooms would be located – accessible from the enclosed waiting area, which would have double sliding powered doors to the outside and no bumps on the floors, with more handrails. The mid ramp would be extended to an ADA slope and the lower ramp would be curved and wider so the turn would be less cramped than currently. Mr. Lynch also explained that the east parking lot at the Golden Gate Bridge Toll Plaza is getting a new accessible wider sidewalk that leads through the tunnel with a gentler slope, and railings on both sides. New signage is to come.

e. **General District Matters.**

- 1) The **Passenger Code of Conduct** discussed at last month's meeting will be submitted to the Board of Directors for final approval in November. For details about the Code of Conduct, members may refer to the website, goldengate.org, to see the final report to be brought before the Rules Committee, or contact Mr. Katz or Karyn Paulson.

6. **Marin Transit-Related Items.**

- a. Marin Paratransit Coordinating Council Report. Paul Branson said the planned reduction in Marin Transit bus services will be discussed at next Monday's PCC meeting at 1:30. He cannot discuss the changes in detail today in advance of the Board meeting.
- b. Marin County Local Bus and Paratransit Service. According to the Paratransit Statistical Report for September distributed by Mr. Gaffney, Marin local ADA passenger trips increased by 1% compared to September of 2009, and 10% over the past month. He noted that WSW no-shows declined during the month. WSW's Marin local service reported 2.17 passengers per revenue hour. Marin Transit's public open houses to explain proposed service cuts will be held in various locations throughout the county on October 22, 24, 28 and 29. Mr. Branson announced that Marin Transit must go out to bid for paratransit service, to become effective July 1, 2010. The new contract will include mobility management and taxi service, and he will go into more detail at the November ACA meeting.
- c. Update on Mobile Data Terminal Project. Mr. Gaffney is working with contractor "Mentor" for the MDT Project and anticipates that the deadline for installation of December 31, 2009, will be met.

7. **New Business.** Nothing new was brought up.

8. **ACA Member Announcements/Comments; Public Open Time.** Nothing new was brought up.

The meeting was adjourned at 1:50 p.m. and members continued on the ferry to disembark at the Larkspur Ferry Terminal shortly after 2:00.