



13-05

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF JULY 8, 2005**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JUNE

For the month of June, District staff made speeches and/or presentations to community groups/interviewers interested in the District. The following presentations were made in the month of June:

PRESENTATION TO:	PRESENTED BY:
Napa County SIRS, Chapter #65	Denis Mulligan
North Novato Breakfast Club	Denis Mulligan

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

The following page contains dates, times and sponsoring agencies of special events and expressive activities for which permits have been sought. The following application was received since last reported to the Board in the June 24, 2005, Report of the General Manager:

<u>Event Date</u>	<u>Event Title</u>	<u>Location</u>	<u>Type*</u>	<u>Expected No. Participants</u>
July 9, 2005	AVON Walk for Breast Cancer	East Sidewalk	SE	2,000
July 11, 2005	Flagman's Monthly Walk	East Sidewalk	EX	1

The types of permits are as follows: EX – Expressive Activity and SE – Special Event

GOLDEN GATE TRANSIT BUS SYSTEM PERFORMANCE REPORT – MAY 2005

Attached is the *Golden Gate Transit Bus System Performance Report* for the month of May 2005. This report provides a breakdown of monthly patronage by county bus services (Attachment 1).

RETIREMENT OF INGRID U. ZEHNTNER, SENIOR BUYER, FERRY DIVISION

It is my privilege to inform you that Senior Buyer Ingrid Zehntner will retire July 6, 2005, after celebrating twenty-eight years and seven months of service with the District.

Ms. Zehntner joined the District as a Clerk Typist on December 1, 1976. She assumed the position of Lead Storekeeper in the Ferry Division in 1979, promoted to Buyer in 1980 and was again promoted to Senior Buyer November of 1991.

In March of 1985, Ms. Zehntner was nominated the District's "Employee of the Month", and in 1991, the District Advisory Committee on Services for Persons with Disabilities selected Ms. Zehntner as one of the recipients honored for exemplary service in providing transportation services to elderly and disabled passengers. Ms. Zehntner was also acknowledged for her role during the fuel spill at the Larkspur Terminal July 7, 1998. Prior to District service, Ms. Zehntner was employed as head of the pricing department Mac Murray Pacific in San Francisco.

Ms. Zehntner's plans for retirement include moving permanently to her home in Calistoga, Napa Valley and looking for a part-time job at a winery. She would like to become more involved in the community, as well as travel and dance with her husband, Karl. Ms. Zehntner has always been proud to be associated with the Golden Gate Ferry, and knows that all of her years of dedicated work have made a difference. She will miss many of the District's employee's.

We wish Ms. Zehntner a long and happy retirement.

EMPLOYEE OF THE MONTH - JULY 2005

The employee of the Month for July is Bus Operator Johnny Weekly. Mr. Weekly's write-up will be reported in the July 22, 2005 General Manager's Report.

Respectfully submitted,

Celia G. Kupersmith
General Manager

Attachment

CGK:ak:sp

Golden Gate Transit Bus System Performance Report for May 2005

As of May-05

All Routes

	May-05	April-05	% Chg	May-04	% Chg	Marin	Sonoma	SF	M/SF	S/SF	S/M	EB	M/EB	S/EB	SF/EB
Total Patrons:	663,091	632,371	4.9%	666,187	-0.5%	387,531	5,608	2,690	184,193	43,861	19,182	525	18,936	225	340
Avg /WD	26,899	25,919	3.8%	27,736	-3.0%	15,216	195	112	7,901	1,930	756	23	750	8	8
Avg / Sat	11,396	10,870	4.8%	11,397	0.0%	7,937	181	42	2,080	351	381	6	376	5	37
Avg / Sun/Hol	8,769	8,420	4.1%	9,067	-3.3%	6,036	130	36	1,666	317	286	3	282	8	5

Passenger Revenue	Bus Service										Canx Trips	Serv. Miles	DH Miles	Total Miles	Total Mo. Days	
	Operating Expense	Expenses	Trips	Hours	Service Hours	DH Hours	Total Hours	Seats	Trips	Miles						
Cash	\$590,763	\$6,080,178	Total	24,336	28,418	3,137	31,555	43	4	431,041	68,258	499,299	31			
# Tickets	209,622	\$5,522,551	Avg WD	971	1,129	136	1,265	43	4	17,440	3,006	20,446	21			
Ticket \$	\$563,081	90.8%	Avg Sat	411	484	23	507	40	0	6,647	559	7,206	4			
Transfers	146,320		Avg Sun/Hol	382	461	21	482	41	0	6,372	485	6,857	6			
Free	12,233															
Translink	2,294															
Total Revenue	\$1,153,844															
Audit Revenue	\$1,120,766															
Adjustment	97.1%															

Data Input Quality
 Riders per Trip 27
 Load Factor 63.6%
 Riders per Hour 23
 Fare Recovery 20.3%
 Deficit per Passenger \$6.64
 Cancellation Rate 0.0%

Route Performance
 Substituted Trips 2,042
 Substitution Percent 8.4%