Oportunidades de Diseño del Centro de Tránsito
Reunión Pública
10 de agosto de 2023
Agenda

• Welcome and Introductions
• Project Overview
• Design Principles
• Share Your Ideas
• Q&A
Welcome and Introductions
Photos of team members on the FB Live call
Project Background and History
Role of the Transit Center

• Over 800 daily bus trips
• 9,000 daily boardings and alightings
• Used as an access point to Downtown San Rafael and as a transfer point between services
New transit center (red) to replace existing transit center (blue)
Areas for Improvement from Current Transit Center

SMART tracks make access difficult to several bus bays – increasing the time it takes to transfer between buses and limiting the capacity of the transit center.

Riders won’t have to cross 3rd St. to get between the transit center and SMART.

Riders walking from the east won’t have to cross Heatherton at 3rd St.

Increase space for pick-up/drop-off, shuttles, taxis, and bike parking.

Provide more customer service, technology, sustainability, and user comfort improvements.

New configuration will improve bus route efficiency, making the bus faster and more reliable.

2nd Street is often congested, impacting bus travel times and reliability.
Project History

• 2010-2017: Planning and Studies
• 2018-2022: Environmental process
  • Evaluation of 5 alternatives, including No-Build Environmental Impact Report (required by the state)
  • Community engagement
  • Final approved Environmental Impact Report
• Preliminary design began Spring 2023
Adopted Alternative: Move Whistlestop
We are here
Timeline

RECONNAISSANCE; VISION + PRINCIPLES

BIG MOVES

OPEN HOUSES AUG. 15, 2023

CDAG #1
JUNE 20, 2023
Jackson Cafe

CDAG #2
JULY 25, 2023
San Rafael City Hall

CDAG #3
SEPT. 12, 2023
San Rafael City Hall

CONCEPT DEVELOPMENT

IMPLEMENTATION; REPORT-BACK

OPEN HOUSES NOV. 7, 2023

CDAG #4
OCT. 17, 2023
Virtual
Transit Center Features Planned to Include

- 17 bus bays
- Clipper machines
- Covered waiting areas and passenger seating
- Wayfinding
- Customer service and transit information
- Pick-up/drop-off space
- Taxi/TNC and shuttle space
- Public restrooms
- Security
- Existing SMART Station

- Bike parking
- Lighting
- Landscaping and public spaces
- Green (LEED) treatments
- Ancillary retail space
- Maintenance parking
- Driver relief facilities
- Consideration for Consideration for Crime Prevention Through Environmental Design (CPTED) strategies
Design Principles
Consolidate Transit Center
Improve bike & pedestrian safety

Create gateway to downtown San Rafael

Retain sense of historic rail building

Sustainability and Resilience
Some of what we’ve heard:

- Safe and easy pedestrian access from all directions
- Clear wayfinding signage
- Clear signage and barriers to keep people off train tracks
- Paving patterns to indicate priority to pedestrians
- Dedicated bike lane
- Support riders connecting between lines
- Solve safe pedestrian use of the Hetherton/Third intersection
- Create safe and pleasant pedestrian connections under freeway

What is important to you about pedestrian safety? Type a note in the chat
Some of what we’ve heard:

- Transit center welcomes people to downtown
- Big trees
- Entry plaza with shade
- Use for music and events
- Places to relax, rest and socialize
- Information signage for downtown
- Transit services, cafes, other retail
- Interesting paving and public art
- Good lighting
- Lots of comfortable seating

What is important to you about a gateway plaza? Type a note in the chat
Some of what we’ve heard:

• Reveal original station features (1929)
• The building has changed a lot over time, including during the time it was owned by the railroad, so it can be hard to decide which features to keep
• New architecture should complement but be distinct from the historic building
• Incorporate art, signage and displays that reflect the history and culture of San Rafael more broadly (not just the Whistlestop building)

What is important to you about the historic rail building? Type a note in the chat
Some of what we’ve heard:

- Use local and sustainable materials
- Use native plants
- Rainwater management
- Plan for periodic flooding from sea level rise
- The project should incorporate sustainability, but it does not need to be a “billboard” for sustainability

What is important to you about sustainability and resilience? Type a note in the chat
Share Your Ideas and Opportunities
Primary Areas for Design Opportunities

- Customer service building
- Transit plaza
- Bus shelters
- Streetscape improvements (throughout the site)
Plaza Function

• Which of the following plaza uses are the most important for you?
  1. Just to pass through
  2. Access transit information
  3. Sit and relax
  4. Eat at picnic tables or tables/chairs
  5. Bike parking
  6. I wouldn’t use the plaza

Type your answers in the chat
Plaza Function

• How are you most likely to use the plaza when not waiting for the bus?
  1. Hang out with friends
  2. Coffee shop
  3. Other shopping or restaurant
  4. Community events
  5. Music events
  6. All of the above
  7. I wouldn’t use the plaza
Landscape Character

- How much greenery (landscape) should the plaza have? How much paving (hardscape)?

1. Mostly plants
2. Mostly plants + some paving
3. Even mix of plants and paving
4. Mostly paving + some plants
5. Mostly paving

Type your answers in the chat
Bus Shelter Size

• What benefits or challenges of these two styles of bus shelters are important to you?

1. Large shelters that cover the road
2. Long, narrow shelters that cover the pedestrian area
Plaza Location

• What benefits do you see of these different plaza locations?

1. Plaza near 4th St. / building near 3rd St.

2. Plazas divided between 3rd St. and 4th St. / building in the middle

3. Plaza near 3rd St. / building near 4th St.
Q&A
In-Person Public Open House

Tuesday, August 15
5:30-7:30 pm

San Rafael
Community Center
618 B St, San Rafael