



JOB TITLE:	<b>ROADWAY SERVICES TECHNICIAN</b>	DIVISION:	<b>BRIDGE</b>
REPORTS TO:	<b>ROADWAY SERVICES SUPERVISOR</b>	EEO CATEGORY:	<b>O8 - SERVICE</b>
FLSA:	<b>NON-EXEMPT</b>	SAFETY-SENSITIVE:	<b>YES</b>
CLASSIFICATION:	<b>REPRESENTED</b>	LOCATION:	<b>SAN FRANCISCO</b>

*Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are not intended to reflect all duties performed within the job.*

### **Position Summary**

Under general supervision, provides tow service and other emergency services on the Bridge and its approaches to keep traffic moving.

### **Essential Responsibilities**

- Tows or pushes disabled vehicles out of traffic areas
- Assists in traffic lane diversions
- Drives the Barrier Transfer Machine
- Escorts flammable and/or explosive laden vehicles across the Bridge
- Extinguishes fires in autos and on Bridge property
- Maintains log of all service calls
- Maintains 24-hour roving vehicular patrol for suicide prevention
- Apprehends possible suicides and/or assists the California Highway Patrol with their apprehension of suicides on Bridge property
- Body recovery from South Tower moat area
- Operates the Tower Elevators
- Removes debris from the Bridge
- Responds to all accidents
- Responds to bomb threats
- Driving duties as assigned
- Washes and services District vehicles as required
- Cleans and supplies the Toll Plaza public restrooms
- Raises and lowers flags
- Knows and follows the safety and health rules and safe working practices applicable to his or her job.
- Establishes and maintains effective working relationships with District employees, customers, vendors and all others contacted during the course of work using principles of excellent customer service.
- Performs additional related duties as assigned
- Regular and reliable attendance and performance is required



## Required Knowledge, Skills and Abilities

### Knowledge of:

- Occupational health and safety rules and working practices applicable to this position
- Towing techniques, minor auto mechanics, fire-fighting apparatus, safe work practices and record keeping procedures
- Heavy truck and tow equipment operation

### Ability to:

- Work cooperatively with co-workers and other District personnel
- Understand and carry out oral and written instructions using the English language
- Interact with the public in a courteous manner at all times

## Minimum Qualifications

### Education and/or Experience:

- Two (2) years recent full-time experience driving heavy truck and/or tow equipment, or the equivalent combination of training (*i.e.*, truck driving school, position-related apprenticeship programs, or position-related on-the-job training) and experience.

### Required License(s):

- Must possess and maintain a current, a valid Class A California driver's license and satisfactory driving record. No reckless driving and DUI infractions within the last 7 years. No more than 2 moving violations within the last 3 years. Operates District vehicles on a regular basis.
- All Applicants must have a Valid Class A - Restriction 53 (which is for Tow trucks only) or an unrestricted Class A at time of offer
- Ability to acquire Red Cross First Aid Certificate within the first six month introductory (probationary) employment period

### Physical Requirement:

Work outside in all weather conditions. Exposure to hazardous traffic conditions and exhaust fumes. Requires maintaining physical condition necessary for standing/walking; sitting; lifting/carrying up to 50 pounds; pushing/pulling; climbing ladders; bending/twisting; and kneeling/crouching. Ability to work at considerable heights. Must be able to meet the mental requirement of maintaining alertness; remaining calm and acting appropriately in stressful and emergency situations such as accidents, suicides, etc.