



POSITION: BRIDGE PATROL OFFICER (PS101516)  
Position is represented by Operating Engineers, Local #3

LOCATION: San Francisco, CA - Golden Gate Bridge

SALARY RANGE: \$66,060.80 - \$73,403.20 annually plus excellent benefits (40-hour work wk)  
Employee pays up to 7% of salary/wage toward CalPERS retirement plan

<i>Day Shift</i>	<i>\$31.76 - \$35.29 per hour</i>
<i>Swing Shift</i>	<i>\$31.76 - \$35.29 per hour + 10% differential pay</i>
<i>Graveyard Shift</i>	<i>\$31.76 - \$35.29 per hour + 15% differential pay</i>

DATE POSTED: February 18, 2021

CLOSING DATE: Open Until Filled

OPEN TO: All Qualified Applicants

OPENINGS: 3 vacancies and to create an Eligibility List

## POSITION SUMMARY

The Bridge Patrol Officer works as member of a fast paced and dynamic 24/7 security department with 36 team members to ensure the efficient and effective daily operation and security of the Golden Gate Bridge and associated facilities. Responsibilities include critical infrastructure security, roadway and visitor safety, crisis intervention and suicide prevention, emergency roadway services, traffic management, parking enforcement, revenue collection, and customer service. The Bridge Patrol Officer serves as a customer contact and organizational ambassador for persons who drive, walk and bicycle the Golden Gate Bridge on a daily basis.

## MINIMUM QUALIFICATIONS

### Education and Experience:

- Two years' recent experience working in security, emergency responder dispatching or a related field (this *may* include Bridge Operations department work experience) that involved frequent contact with the public.
- Current BSIS Exposed .40 Caliber Firearm Permit
- Current BSIS Security Guard Registration
- Completion of two years' college-level courses in a Criminal Justice related field (AA/AS degree desirable). *Note: Additional qualifying experience and/or training might be substituted on a year-for-year basis in lieu of the education requirement. A written statement outlining additional qualifying experience is required.*

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### Required Licenses/Certificates:

- Must possess and maintain a current, valid California driver's license and satisfactory driving record. No reckless driving and DUI infractions within the last 7 years. No more than 2 moving violations within the last 3 years. May operate District vehicles.

### Desirable Licenses / Certifications:

- PC 832 Certificate – “Laws of Arrest”
- First-aid and CPR Certificate

## ESSENTIAL RESPONSIBILITIES

- Patrols the Bridge and surrounding areas using patrol cars, bicycles, and motorized scooters for the purpose of providing security, suicide prevention/apprehension, and to provide assistance to the public
- Responds to all incidents on the Bridge and its approaches, such as accidents, attempted suicides, body retrieval from the South Tower moat and other areas near the Bridge
- Responds to medical emergencies and first-aid calls
- Enforces District ordinances and regulations on the Bridge and surrounding areas and on other District property
- Conducts preliminary investigations of motor vehicle accidents, suicides, and any other reportable incidents that occur on the Bridge or surrounding area
- Checks the District buildings for physical security
- Coordinates with the California Highway Patrol and other law enforcement agencies when needed
- Assists in the apprehension of possible suicides
- Assists with traffic and crowd control
- Performs traffic control and issues parking citations
- Operates tower elevators and performs driving duties as assigned
- Maintains positive public relations and performs preliminary investigations of complaints from the public
- Knows and follows the safety and health rules and safe working practices applicable to the job
- Regular and reliable attendance and performance is required

## REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

### Knowledge of:

- Occupational health and safety rules and working practices applicable to this position.
- Thorough geographical knowledge of the Bridge and surrounding areas, and other District properties
- Bridge Operations and District regulations and ordinances

### Ability to:

- Trained and certified in the use of firearms, bomb detection, fire-fighting, first-aid, CPR, and hazardous material detection and handling
- Learn and practice proper procedures for handling threatening situations, crowd control, and reportable incidents

## **BRIDGE PATROL OFFICER (PS101516)**

- Understand and carry out complex oral and written instructions; and routine duties with minimal supervision
- Learn traffic diversions on the Bridge and its approaches
- Learn to drive vehicles equipped with a manual transmission
- Learn and properly operate a two-way radio
- Communicate effectively, both orally and in writing
- Prepare accurate, clear, and concise written reports, using correct grammar and spelling
- Work with numbers and use basic math accurately
- Maintain positive relations with the general public, using tact, discretion, and diplomacy at all times
- Maintain positive and cooperative working relationships with other District personnel at all levels

### **Physical Requirement:**

Ability to work outside in all types of weather conditions. Ability to lift up to 50 pounds and carry that weight 30 feet. Ability to drag 165 pounds approximately 10 feet. Ability to climb fences and ladders to access bridge structures. Frequent bending, stooping, and walking. Occasional running and crawling and moving around in tight and/or confined spaces. Ability to learn to use manual shift vehicles. Ability to safely ride a bicycle. Ability to work at considerable heights. Possess the physical abilities required to perform the essential duties of the position. Able to remain standing and/or walking for periods of up to three (3) hours

### **Mental Requirement:**

Ability to remain calm and carry out appropriate action or direction during periods of considerable and sustained stress. Ability to analyze and evaluate situations in order to make sound decisions and take appropriate actions using the facts presented. Ability to incorporate District policies and regulations in the course of carrying out routine duties. Ability to observe and accurately remember physical details such as faces, physical characteristics, names, numbers, locations and incidents, sometimes after only brief exposure. Ability to think and act quickly during stressful situations and emergencies. Ability to make sound and accurate judgments regarding people, behaviors, and situations. Ability to accurately read and recognize potentially dangerous behaviors and situations

### **HOURS:**

- Position covers a 24/7 operation. Shifts are 12 hours, AM (days) and PM (nights).

## APPLICATION PROCEDURE:

FAILURE TO MEET ANY OF THE REQUIREMENTS STATED BELOW MAY RESULT IN REJECTION OF YOUR APPLICATION.

TO APPLY: [www.goldengate.org/jobs](http://www.goldengate.org/jobs)

Applicants must apply online by the deadline date. Applications received after the deadline will not be considered.

The District's Human Resources Kiosk is available for filling out and submitting your online application and employment documents. The HR kiosk is located at the San Rafael Office. For directions and general information, visit our website [www.goldengate.org](http://www.goldengate.org).

*All notices related to District recruitments for which you apply will be sent via email. Please ensure the email address you provide on your application is correct, and add '@goldengate.org' as an accepted address to any email blocking or spam-filtering program you may use to ensure receipt of notification from the District regarding your recruitment application. The District is not responsible for notices that are not read, received, or accessed by any applicant for any District recruitment.*

### THE FOLLOWING DOCUMENTS MUST BE SUBMITTED AT TIME OF APPLICATION:

1. GGBHTD Online Employment Application
2. Supplemental Questionnaire (attach to application)
3. A copy of BSIS Exposed .40 Caliber Firearm Permit (attach to application)
4. A copy of BSIS Security Guard Registration (attach to application)
5. DMV K4 Printout (attach to your application) – your K4 report provides your 3 year during record which can be obtained from the DMV office only.
  - *External Applicants: Your DMV K4 Print-out should be dated within 30 days from the date of job posting. It has to include the **\*\*\*END\*\*\*** page and attach to your online application.*
  - *Internal Applicants: Human Resources will request for your DMV report as part of the Pull Notice Program.*
6. Applicants who do not possess stated educational requirement must attach a statement outlining additional qualifying experience. (attach to application)

### THE SELECTION PROCESS WILL INCLUDE THE FOLLOWING:

## BRIDGE PATROL OFFICER (PS101516)

**Step 1: Assessment of Education, Training and Experience, as well as submitted Supplemental Questionnaire**

**Step 2: Online Skills Testing with the National Testing Network (NTN) Frontline Test for Law Enforcement**

**Step 3: Oral Panel Interview**

**Step 4: Eligibility List.** *Candidates who pass the panel interview will have their names added to the eligibility list. The District has the option to hire any candidate on the eligibility list. Therefore, placement on this list neither guarantees nor implies that you will be offered employment.*

**Step 5: Department Interview of Final Candidates**

**Step 6: Completion of the following Pre-Employment Requirements (Post offer of Conditional Employment)**

**5.1 Background Verification.** The following tests will be required during this phase:

- Personal History Questionnaire (PHQ) Evaluation
- Employment, Character and Background Investigation
- Review of Judicial Records
- Polygraph Examination
- Psychological Examination

**5.2 Medical Examination, Drug Testing & Physical Abilities Test (PAT).** This will include completion of Drug and Alcohol Verification Form.

*The District is a drug free workplace. Applicants under consideration will be required to undergo and pass drug testing prior to District employment.*

*The District will invite only those candidates whose qualifications MOST CLOSELY MATCH the position requirements to continue in the selection process.*

*This position is classified as U.S. Department of Transportation - Federal Transit Administration "Safety Sensitive." Under DOT FTA regulations, employees in "Safety Sensitive" positions are subject to pre-employment, reasonable suspicion, post-accident, random and return-to-duty drug and/or alcohol testing.*

**POST SELECTION LICENSE / CERTIFICATION REQUIREMENTS:**

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- Before the conclusion of the probationary period (or introductory period which is 6 months), MUST be able to obtain/complete:
  - Baton Certificate and Tear Gas Permit
  - PC 832 training course – “Laws of Arrest”
  - Red Cross First-Aid and CPR certificates
- Must be able to obtain a Department of Justice “Dangerous Weapons Permit”

**NOTE:** *“Any person who has a conviction for any misdemeanor listed in Penal Code section 29805 or for any felony, or is addicted to the use of any narcotic drug, or has been held involuntarily as a danger to self or others pursuant to Welfare and Institutions Code section 8103 is prohibited from buying, owning, or possessing firearms or ammunition. There are also prohibitions based on mental conditions, domestic restraining/protective orders, conditions of probation, and specific offenses committed as a juvenile.”*

*A list of prohibited categories is available on the Bureau of Firearms website at:  
<https://oag.ca.gov/sites/all/files/agweb/pdfs/firearms/forms/prohibcatmisd.pdf>*

### AN EQUAL OPPORTUNITY EMPLOYER

It is the policy of the Golden Gate Bridge Highway and Transportation District to take all personnel actions on the basis of merit and other job-related factors, without regard to race, color, national origin, religion, sex (including pregnancy, childbirth, and related medical conditions), disability: physical or mental, age (40 and older), genetic information, marital status, sexual orientation and identity, medical condition, political affiliation or military status.

**Applicants with Disabilities:** The Human Resources Department will make reasonable efforts to accommodate applicants with disabilities to complete the Employment Application and in any job-related examination process. If you have special needs, please call (415) 257-4535 (Human Resources).

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