

To: Transportation Committee/Committee of the Whole

Meeting of May 20, 2021

From: Ron Downing, Director of Planning

Denis J. Mulligan, General Manager

Subject: REPORTS OF DISTRICT ADVISORY COMMITTEES

(a) ADVISORY COMMITTEE ON ACCESSIBILITY

(b) <u>BUS PASSENGERS ADVISORY COMMITTEE</u>

(c) <u>FERRY PASSENGERS ADVISORY COMMITTEE</u>

## Recommendation

There is no recommendation associated with this item.

## **Summary**

The purpose of the formation of the above-mentioned Advisory Committees is to provide the public a forum by which they can communicate their viewpoints and suggestions on the operations of the Golden Gate Bridge, Highway and Transportation District (District), as well as on the bus and ferry transit systems, to the District Board of Directors and staff. These Advisory Committees meet regularly, and designated District staff participates in these meetings. From time to time, these Advisory Committees submit recommendations to the District's Transportation Committee (Committee) for its consideration.

The Secretary of the District is required to provide packets of the Advisory Committees to the Committee.

The documents attached to this report are as follows:

## (a) <u>ADVISORY COMMITTEE ON ACCESSIBILITY</u>

Meeting Packet of April 19, 2021

#### (b) BUS PASSENGERS ADVISORY COMMITTEE

There is no meeting information at the time of this mailing.

## (c) FERRY PASSENGERS ADVISORY COMMITTEE

Meeting Packet of April 12, 2021

## **Fiscal Impact**

There is no fiscal impact associated with this item.

Attachments

## ADVISORY COMMITTEE ON ACCESSIBILITY AGENDA FOR THURSDAY, APRIL 15, 2021

Meeting: 1:30 p.m. to 3:00 p.m.

Meeting will be held on Zoom. See information below:



Join Zoom Meeting

https://zoom.us/j/98838215448?pwd=WHY4RnNIVENuVHpKckdOeTIwOVNWQT09

Meeting ID: 988 3821 5448

Passcode: 966779

- 1. Introductions (2 Minutes)
- 2. Agenda (2 Minutes)
- 3. Special Topic COVID 19 response (15 Minutes)
  - a) Current Situation
  - b) District Efforts
  - c) Ridership Impacts
  - d) Vaccinations
- 4. ACA-Related Items (10 Minutes)
  - a) Accessibility Customer Comments
- 5. Marin Transit-Related Items (15 Minutes)
  - a) Marin County Local Bus and Mobility Management
    - a. Marin Access Request for Proposals
    - b. Upcoming Meetings
  - b) Paratransit Service (Regional and Local)
    - a. Paratransit Statistics
- 6. GGBHTD-Related Items (15 Minutes)
  - a) Vaccination Site Larkspur Ferry
  - b) District Financial Situation
- 7. ACA Member Announcements/Comments; Public

## a) Open Time (3 Minutes per Speaker)

(Speakers are limited to three minutes. Members or visitors with specific comments or incidents to report are requested to call Jon Gaffney at (415) 257-4417 at least two days prior to the meeting.)

(Next Meeting: April 15, 2021 1:30 pm)













Agenda and meeting materials are available in alternative formats, and a phonicear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 30. Consult District's web site at <a href="http://www.goldengate.org/">http://www.goldengate.org/</a>, or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting (for paratransit eligible riders), call Marin Access Paratransit at (415) 454-0964 or (800) 454-0964. For further information regarding the ACA, call Jon Gaffney, ADA Compliance and Program Manager, at (415) 257-4416 or email jgaffney@goldengate.org

## Advisory Committee on Accessibility Minutes of January 21, 2021

Members Patti Mangles (Chair), Peter

**Present:** Mendoza (Vice Chair), Craig Yates,

Jamie Faurot, Terry Scussel, and

Marcela Vargas

**Staff:** Carlena Natouf, Customer Service Manager

Collette Martinez, Ferry Operations Manager

Jon Gaffney, ACA Compliance and Program Manager

Roberta Regan, Administrative Assistant

Ex-Officio Joanna Huitt, Senior Mobility Planner, Marin Transit

Members: Erick Villalobos – General Manager of Transit - Vivalon

Visitors: None

Chair Patti Mangles called the meeting to order. The meeting was held virtually via Zoom.

## 1. Introductions

**2. Agenda -** Members reviewed the agenda. No changes were made.

## 3. Special Topic – COVID 19 Response / State of the District

Jon Gaffney gave a brief overview of the state of the COVID-19 pandemic across California and in the Bay Area. He then went on to reiterate the efforts the District had taken in response to the pandemic. He explained that masks were still required for all vehicle/vessel operators, and that there are mask dispensers onboard buses and ferries. Social distancing of at least six feet continues to be required.

Mr. Gaffney then announced the loss of ridership during the COVID-19 pandemic. Bus ridership was stated to be 30% of pre-COVID 19 ridership levels and Ferry ridership was stated as 3% of pre-COVID 19 ridership levels.

Mr. Gaffney then discussed California's rollout of vaccines. He presented a chart that explained who qualified for vaccines under Phases 1A through 1C of the state's vaccine rollout plan. He also stated that efforts were underway to lobby legislators to include transit operators in Phase 1B, as they currently are not included. He commented that it is critical to the industry to advocate for the health and safety of transit employees.

## 4. ACA-Related Items

Accessibility Customer Comments – Mr. Gaffney stated that the number of comments received by customer service continues to decrease dramatically. He stated that there were no significant comments since the last meeting that required discussion.

## 5. Marin Transit-Related Items / Paratransit Report

Joanna Huitt discussed the Clipper Start program. She stated that Marin Transit had joined the MTC pilot program on November 23, 2020. This program offers discounts to low-income riders.

Ms. Huitt then announced the new Passenger Portal feature for our paratransit software. This feature allows paratransit riders to schedule their rides online.

She also mentioned the upcoming February 22, 2021 meeting of the Paratransit Coordinating Council and invited ACA members to attend.

Mr. Gaffney discussed the monthly Paratransit Statistics. He stated that the ontime performance for both local and regional service remained above 90% ontime. He also discussed the reduction in requests since the COVID-19 pandemic began, stating that ridership levels had remained consistent at about 15% of prepandemic levels

## 6. GGBHTD Related Items

Mr. Gaffney mentioned that the parking lots at the Golden Gate Bridge were closed to encourage people to stay home and reduce the spread of COVID-19.

Mr. Gaffney then described the Consolidated Appropriations Act of 2021. He stated that this legislation included \$14 billion in transit funding, including funds for the District. He went on to explain that, though the amount the District will receive was unknown at the time of the meeting, it was believed to be significant enough for the District to call a special Board meeting on December 23, 2020, and vote to rescind all proposed layoffs.

Mr. Gaffney also stated that bus service had been suspended on Routes 2, 4, 4C, 8, 18, 24, 24C, 24X, 25, 38, 38A, 40X, 54C, 56X, 58, 72X, 74, 76, 92, and 101X. He said the Bus Division was continuing to monitor ridership and trip overloads and will schedule backup buses as deemed necessary.

The next meeting was announced to be on April 15, 2021.













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# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Agenda for Monday, April 12, 2021

Convene at 12:00 p.m. – Adjourn by 1:00 p.m. Online Meeting Address:

https://zoom.us/j/94293852257

## 1. Approval of Minutes of February 8, 2020

## 2. Operational Issues

- A. Ridership Updates Current Trends
- B. Service Updates Current Schedules

## 3. Updates and Other Items

- A. Vessel Updates
- B. Terminal Updates
- C. Return to Office Timeline Discussion

## 4. Committee Business

- A. FPAC Initiatives
  - i. Larkspur 42 Crossings/Parking Needs Environmental Review
  - ii. Sonoma-Marin Bike Share
  - iii. EV Charger Update
- B. Membership Recruitment

#### 5. Member/Visitor Comments

## 6. Next Meeting: June 14, 2021

Survey of Members to Determine Quorum

Attachments: 1. Summary from meeting of February 8, 2021

2. Ferry Route Performance Report for January and February 2021

All Routes

Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF) Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF) Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF) Larkspur Ferry Terminal-Chase Center Warriors (LSCC)



## FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Minutes of Meeting of Monday, February 8, 2020

Online Meeting Address:

https://zoom.us/j/98836587000?pwd=SDVSVTM1cW50UUVoZHZPMzRuU2hsZz09



FPAC Members Present: Maryline Lewett (joined

Zoom late), Erik Selvig, Michael Stryker, Jamie Taylor

Guests Present: James Mastin, Board of Directors; Chuck Hornbrook,

Prospective Member; Jordan Jaffe, Prospective Member;

Bardha Varfaj, Prospective Member

Staff Present: Collette Martinez, Manager of Ferry Operations; Colin

McDermott, Director of Ferry Operations; Josh Widmann,

Planning Department

Approval of Summary of Meeting of November 11, 2020. Minutes were approved.

## 1. Operational Issues

- A. <u>Ridership Updates.</u> Josh Widmann reported ferry ridership is holding at 2-3% of normal due to the COVID-19 pandemic, operating the same 22-trip schedule as reported at the November meeting. Current February ridership trends represent a slight uptick from the holiday and rain-related dip in ridership. Daily ridership has been around the high 100s and low 200s. Trip level ridership is around 30 passengers on peak Larkspur commute trips but the system-wide trip average overall is significantly lower.
- B. <u>Service Updates.</u> Mr. Widmann notified the committee of the upcoming Presidents Day no-service day for ferry. The current 22-trip schedule for all three routes will likely continue for the known future until a significant ridership increase is seen.

## 2. Updates and Other Items

- A. <u>Ferry Division COVID-19 Safety Measures.</u> The Ferry Division safety measures discussed at the prior FPAC meeting continue, and employees are now being tested for COVID-19 more regularly with an on-site vendor. Results are available in 48 hours. Colin McDermott reported the testing is a voluntary program but it is getting a good response. Employees are being tested Tuesdays and results are available Thursdays.
- B. <u>Vessel Updates.</u> Mr. McDermott informed the committee that the M.S. *Sonoma* has not returned to the active fleet yet and is still in Washington State. It will likely arrive in the next 2 to 4 weeks. The M.V. *Mendocino* has left for Chula Vista and should return in the next 120 days after retrofitting is completed. The M.V. *Millennium* is no longer in the fleet and was sent back to the East Coast after the lease expired.

C. <u>Terminal Updates</u>. The Larkspur Ferry Terminal parking lot is mostly empty as ridership is down 97 percent. Some inner berth work at the San Francisco terminal took place with repairs made to the fendering. The Sausalito landing is in a holding pattern, with short-term efforts scheduled to begin soon in order to extend the life of the existing float.

#### 3. Committee Business

## A. FPAC Initiatives.

<u>i. Larkspur 42 Crossings/Parking Needs Environmental Review.</u> Jacobs Engineering Group, the project consultant, is looking at historical demand for parking and ridership. They will be forecasting a 25-year horizon, similar to the previous Environmental Impact Report from 1995. The total daily trip limit permitted to operate will be based on mid-term and long-term projections, pending approval, but no estimates are available yet.

<u>ii. Sonoma-Marin Bike Share.</u> Gotcha Mobility is now Bolt Bikeshare, but the overall project scope does not change. Users will be able to use Clipper to purchase a pass product. The anticipated project launch date will be late spring or early summer. Locations are still to be determined in the Marin and Sonoma corridor, with a focus around the SMART stations and busy transit hubs. The District has not been contacted about specific locations but has been in discussions about the higher level details of the coordination agreement.

<u>iii. EV Charger Update.</u> The electric vehicle (EV) charger expansion is currently a low priority District item, as there are a number of fiscal constraints in place to focus only on high priority projects. Ferry normally operates at 40 - 50 percent farebox recovery but currently is only seeing 1 - 2 percent due to ridership patterns and decreased revenue. Once the electric vehicle parking expansion is prioritized, the Transportation Authority of Marin will be given an encroachment permit to speed up the work, if the District pursues that path of funding. EV charging is also an element of a future Larkspur parking garage, if approved.

B. Membership Recruitment & New Member Vote. Prospective member Chuck Hornbrook was again in attendance for his second meeting in a row and third total FPAC meeting. A vote was taken electronically via email in favor of his membership. Prospective member Jordan Jaffe was in attendance for his first meeting and informed the committee he has been riding the Larkspur route for 10 years utilizing car and bicycle access. Prospective member Bardha Varfaj was also in attendance for her first meeting and has been riding the Larkspur ferry for 7 years, initially utilizing a bicycle when she was working at UCSF.

#### 4. Member/Visitor Comments

Director Jim Mastin of Mendocino was in attendance and greeted the committee. Collette Martinez discussed the upcoming use of the Larkspur parking lot by Curative for a vaccine injection site starting Sunday, February 21. The site will be configured to utilize 13 lanes which could in theory provide 1,500 vaccinations in an 8-hour period. Mr. McDermott stated that the parking lot configuration will allow for room for the existing commuters to continue to park and access the ferry for their trips.

## 5. Next Meeting: April 12, 2021.

The committee agreed to reconvene on April 12, 2021 from 12:00 p.m. to 1:00 p.m. using the Zoom meeting format.

All Routes							•										
Patrons:	Jan 21	Dec 20	% Chg	Jan 20	% Chg	Fe	erry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	3,181	4,279	-25.7%	181,437	-98.2%		Total:	418	292	48	339	448	0	4,446	794	5,240	19
Avg /WD	167	214	-21.8%	7,748	-97.8%		Avg /WD	22	15	3	18	448	0	234	42	276	19
Avg / Sat	(	0	0.0%	2,750	-100.0%		Avg / Sat	0	0	0	0	(	0	(	0	0	0
Avg / Sun/Hol	C	0	0.0%	1,867	-100.0%		Avg / Sun/H	0	0	0	0	(	0	(	0	0	0
Passenger Revenue				Operating Ex	•												
		_	E	xpense		\$2,888,918								_			
Cash/Tickets	Patrons	Revenue									Park Mo	bile		Revenue			
B&G Tix Exch-Saus. Adult	(	**									Adult Senior/D	لد ما طمم:	0	\$0 \$0			
Senior/Disabled	(		Po	ute Perform	anco	Jan 21	Dec 20	%Cha	Jan 20	% Cha	Youth	isabieu	0	\$(			
Youth	(		110	Riders per T		8	9	-15.4%	103	-92.6%		rk Mobile	0		_		
Adjustments	(			Load Factor	•	1.7	2.0	-15.0%	20.1	-91.5%			•	*	•		
Total Cash/Tix				Riders per H	. ,	10.9	13.0	-16.1%	142.0	-92.3%	Tickets.	com	Patrons	Revenue			
				Fare Recove	ery (%)	0.8	2.5	-68.0%	36.1	-97.8%	Adult		0	\$0	)		
Clipper	Patrons	Revenue		Deficit per P	assenger	\$929.52	\$1,728.96	-46.2%	\$13.53	N/A	Senior/D	isabled	0	\$0	)		
Adult	2,088	\$16,812		Cancellation	Rate (%)	0.0	0.0	0.0%	0.1	-100.0%	Youth		0	\$0	)		
Senior	339	\$2,208		Trip Overloa	ds	0	0	0.0%	0	0.0%	Total Tid	kets.com	0	\$0	)		
Disabled	69			Accidents		0	0	0.0%	0	0.0%							
Youth	30	\$196															
Limited Use				Blue An		Renta			ATT P				Cal Games				ther LU
All				Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons	F	Revenue	Patrons	Revenue
Adult	187			0	\$0	0	\$0		0		\$0		0		\$0	187	\$2,444
Senior	90			0	\$0 ©0	0	\$0		0		\$0		0		\$0	90	\$587
Disabled Youth	405	• -		0	\$0 ©0	0	\$0 ©0		0		\$0 \$0		0		\$0 ©0	0	\$0 *C04
Total Clipper	105 <b>2,90</b> 8		_	0	\$0 \$0	0 0			0		\$0 <b>\$0</b>		0		\$0 <b>\$0</b>	105 382	\$684 \$3,714
Total Clipper	2,900	, \$23,37 <i>1</i>		U	ψU	U	ψU		U		φu		U		φU	302	φ3,1 14
Total Clipper, Park Mobile and Cash/Tickets	2,908	\$23,377															
Adjustments	273	\$3,256						NOT	E: Blue & G	old patro	n count based on	weighted a	/erage				

Ferry Route Performance

As of January-21

23

\$23,377

\$26,633

\$91,276

Route 'LSCC:LSSF:SSSF:TBSF'

Transfers (Memo)

Faregate Revenue

Adjusted Monthly Expense

Audit Revenue

Route LSCC Chase Center Warriors			As	of January-21	ı		F	erry Route Perfor	mance									
Patrons:		Jan 21	Dec 20	% Chg	Jan 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seat	s Canx Trips	Serv. Mil	es DH Miles	Total Miles	Days Operated
Total		0	0	0.0%	1,166	-100.0%	Т	otal	0	0		0		C	)		0	)
Avg /WD		0	0	0.0%	130	-100.0%	А	vg /WD	0	0		0		C	)		0	)
Avg / Sat		0	0	0.0%	259	-100.0%	А	vg / Sat	0	0		0		C	)		0	)
Avg / Sun/Hol		0	0	0.0%	0	0.0%	А	vg / Sun/Hol				0		C	)		0	)
Passenger Revenue					perating Expe	nse												
Cash/Tickets	Datasas	. D		EX	pense													
	Patrons		enue															
Blue/Gold Tix Exchg-Sausalito		0	\$0															
Adult		0	\$0															
Senior/Disabled		0	\$0		Performance		Jan 21	Dec 20 %	-	Jan 20 °	-							
Youth		0	\$0		ers per Trip		0	0	0.0%	83	-100.0%							
Adjustments		0	\$0		d Factor (%)		0.0	0.0	0.0%	17.4	-100.0%				_			
Total Cash/Tickets		0	\$0		ers per Hour		0.0	0.0	0.0%	94.0	-100.0%	Ticket	s.com	Patrons	Revenue			
					e Recovery (%	-	0.0	0.0	0.0%	32.2	-100.0%	Adult		C		\$0		
Clipper	Patrons		enue		icit per Passer	-	\$0.00	\$0.00	0.0%	\$29.53	-100.0%		/Disabled	C		\$0		
Adult		0	\$0		cellation Rate	(%)	0.0	0.0	0.0%	0.0	0.0%	Youth		0		\$0		
Senior		0	\$0		Overloads		0	0	0.0%	0	0.0%	Total 1	Γickets.com	O	)	\$0		
Disabled		0	\$0	Acc	idents		0	0	0.0%	0	0.0%							
Youth		0	\$0															
Limited Use					Blue And	Gold	Renta	l Bike		ATT Pa	ırk			Cal Game	s		All C	Other LU
All					Patrons	Revenue	Patrons	Revenue		Patrons	F	Revenue		Patrons	3	Revenue	Patrons	Revenue
Adult		0	\$0															
Senior		0	\$0															
Disabled		0	\$0															
Youth	<u></u>	0	\$0	<u></u>														
Total Clipper		0	\$0		0	\$0	0	\$0		0		\$0		O	)	\$0	0	\$0
Total Clipper, Park Mobile and Cash/Tickets	<u> </u>	0	\$0															
Adjustments Transfers (Memo)		0	\$0															
Faregate Audit	Revenue Revenue	\$0																
Adjusted Monthly Expense		\$0																

Route LSSF Larkspur		As	s of January-21			F	erry Route Perfo	rmance									
Patrons:	Jan 21	Dec 20	% Chg	Jan 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	2,560	3,503	-26.9%	132,927	-98.1%	Т	otal	266	187	0	187	450	0	3,445	0	3,445	19
Avg /WD	135	175	-23.1%	5,793	-97.7%	А	vg /WD	14	10	0	10	450	0	181	0	181	19
Avg / Sat	0	0	0.0%	1,328	-100.0%	А	wg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	994	-100.0%	А	vg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue				ating Expen	se	<b>64</b> 045 045											
Cash/Tickets	Patrons Re	evenue	Expen	ise		\$1,645,645						Park Mobile	Patrons	Revenue			
Blue/Gold Tix Exchg-Sausalito	0	\$0										Adult	0	\$0			
Adult	0	\$0										Senior/Disabled	0	\$0			
Senior/Disabled	0	\$0	Route Perf	formance		Jan 21	Dec 20 °	%Cha	Jan 20 %	6 Cha		Youth	0	\$0			
Youth	0	\$0	Riders p			10	12	-19.8%	136	-92.9%		Total Park Mobile	0	\$0			
Adjustments	0	\$0		actor (%)		2.1	2.6	-17.7%	30.5	-93.0%				•			
Total Cash/Tickets	0	\$0		per Hour		13.7	16.0	-14.4%	182.0	-92.5%							
			Fare Re	ecovery (%)		1.2	0.5	138.8%	45.1	-97.4%							
Clipper	Patrons Re	evenue	Deficit p	per Passeng	er	\$655.22	\$1,429.36	-54.2%	\$9.37 N	I/A							
Adult	1,797	\$14,713	Cancella	lation Rate (	%)	0.0	0.0	0.0%	0.1	-100.0%							
Senior	255	\$1,651	Trip Ove	erloads		0	0	0.0%	0	0.0%							
Disabled	68	\$440	Acciden	nts		0	0	0.0%	0	0.0%							
Youth	27	\$176															
Limited Use				Blue And G	iold	Renta	l Bike		ATT Pa	rk			Cal Games			All Oth	er LU
All			ı	Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue		evenue
Adult	161	\$2,093														161	\$2,093
Senior	83	\$540														83	\$540
Disabled	0	\$0														0	\$0
Youth	101	\$657														101	\$657
Total Clipper	2,492	\$20,269		0	\$0	0	\$0		0		\$0		0		\$0	345	\$3,289
Total Clipper, Park Mobile and Cash/Tickets	2,492	\$20,269															
Adjustments	68	\$1,847															
Transfers (Memo)	9																
Faregate Reven Audit Reven																	

Adjusted Monthly Expense

\$51,994

Route SSSF Sausalito		A	s of January-21				Ferry Route Perfo	rmance									
Patrons:	Jan 21	Dec 20	% Chg	Jan 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	s Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	350	454	-22.9%	30,961	-98.9%	,	Total	76	45	26	70	44-	4 0	481	494	975	19
Avg /WD	18	23	-18.9%	1,045	-98.2%		Avg /WD	4	2	1	3	44-	4 0	25	5 26	51	19
Avg / Sat	0	0	0.0%	1,163	-100.0%		Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	873	-100.0%		Avg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue			-	perating Expe	ense	\$614,959											
Cash/Tickets Blue/Gold Tix Exchg-Sausalito Adult	Patrons F 0 0	Revenue \$0 \$0										Park Mobile Adult Senior/Disabled	Patrons 0	Revenue \$0 \$0			
Senior/Disabled	0	\$0	Route F	Performance		Jan 21	Dec 20 °	%Chg	Jan 20 %	6 Chg		Youth	0	\$0	<u> </u>		
Youth	0	\$0	Ride	ers per Trip		5	5	-7.9%	64	-92.8%		Total Park Mobile	0	\$0	į.		
Adjustments	0	\$0	Load	d Factor (%)		1.0	1.2	-13.6%	9.0	-88.5%							
Total Cash/Tickets	0	\$0	Ride	ers per Hour		7.9	9.0	-12.6%	86.0	-90.9%							
				e Recovery (%		0.4	8.7	-95.8%	24.7	-98.5%							
Clipper		Revenue		cit per Passer	-	\$1,805.93	\$3,657.40	-50.6%	\$23.58 N								
Adult	205	\$1,479		cellation Rate	(%)	0.0	0.0	0.0%	0.0	0.0%							
Senior	58	\$391		Overloads		0	0	0.0%	0	0.0%							
Disabled	1	\$7	Acci	idents		0	0	0.0%	0	0.0%							
Youth Limited Use	2	\$14		Blue And	Cald	Done	al Bike		ATT Pa	<b></b>			Cal Games			All Oth	111
All				Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons	•	Revenue		evenue
Adult	26	\$351		Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue	rations R	\$351
Senior	7	\$47														7	\$47
Disabled	0	\$0														0	\$0
Youth	4	\$27														4	\$27
Total Clipper	303	\$2,315		0	\$0	0	\$0		0		\$0		0		\$0	37	\$425
Total Clipper, Park Mobile and Cash/Tickets	303	\$2,315															
Adjustments	47	\$1,116															
Transfers (Memo)	4																
Faregate Revenu	ie \$2,315																
Audit Revenu	ıe \$3,431																
Adjusted Monthly Expense	\$19,430																

Route TBSF Tiburon			As of January-2	21			Ferry Route Perform	rmance										
Patrons:	Jan	21 Dec 20	% Chg	Jan 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours		Canx Trips	Serv. Miles	DH Miles	Total Mil		Days erated
Total	2	71 322	-15.8%	16,383	-98.3%		Total	76	60	22	82	444	0	520	300	8	20	19
Avg /WD		14 16	-11.2%	780	-98.2%		Avg /WD	4	3	1	4	444	0	27	16		43	19
Avg / Sat		0 0	0.0%	0	0.0%		Avg / Sat	0	0	0	0		0	0	0		0	0
Avg / Sun/Hol		0 0	0.0%	0	0.0%		Avg / Sun/Hol	0	0	0	0		0	0	0		0	0
Passenger Revenue			o	perating Expe	nse													
			E	xpense		\$628,314												
Cash/Tickets	Patrons	Revenue										Park Mobile		Revenue				
Blue/Gold Tix Exchg-Sausalito		0 \$0										Adult	0	\$0				
Adult		0 \$0										Senior/Disabled	0					
Senior/Disabled		0 \$0		Performance		Jan 21	Dec 20 %	-	Jan 20 %	-		Youth	0					
Youth		0 \$0		ders per Trip		4	4	-10.9%	56	-93.6%		Total Park Mobile	0	\$0				
Adjustments		0 \$0		ad Factor (%)		0.8	0.8	0.4%	13.9	-94.2%								
Total Cash/Tickets		0 \$0		ders per Hour		4.5	5.0	-10.0%	95.0	-95.3%								
		_		re Recovery (%		0.1	0.1	22.2%	20.0	-99.4%								
Clipper	Patrons	Revenue		ficit per Passer	-	\$2,388.83	\$2,269.30	5.3%	\$27.18 N									
Adult		86 \$620		ncellation Rate	(%)	0.0	0.0	0.0%	0.0	0.0%								
Senior	:	26 \$166		p Overloads		0	0	0.0%	0	0.0%								
Disabled		0 \$0 1 \$7	Aci	cidents		0	0	0.0%	0	0.0%								
Youth Limited Use		1 \$7		Blue And	0-1-1	D	tal Bike		ATT Pa				Cal Games				I Other LU	
All				Patrons	Gola Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue		Revenue	
Adult		0 \$0		Patrons	Revenue	Patrons	Revenue		rations	'	Revenue		Patrons		Revenue	rations	Revenue	
Senior		0 \$0																
Disabled		0 \$0																
Youth		0 \$0																
Total Clipper	1	13 \$792		0	\$0	0	\$0		0		\$0		0		\$0		0	\$0
Total Clipper, Park Mobile and Cash/Tickets	1	13 \$792																
Adjustments		58 \$294																
Transfers (Memo)		10																
Faregate Rever	nue \$7	92																

Audit Revenue

Adjusted Monthly Expense

\$1,086

\$19,852

Route 'LSCC:LSSF:SSSF:TBSF' All Routes			As of Febru	ıary-21	ı	Ferry Route	Performa	nce									
Patrons:	Feb 21	Jan 21	% Chg	Feb 20	% Chg	Fer	ry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seat	s Canx Tri <sub>l</sub>	os Serv. Mi	DH les Miles	Total Miles	Days Operated
Total	4,420	3,181	39.0%	176,595	-97.5%	1	Total:	418	293	48	340	43	1	0 4,4	46 794	5,240	19
Avg /WD	233	3 167	39.0%	7,897	-97.1%	A	Avg /WD	22	15	3	18	43	1	0 2	34 42	276	19
Avg / Sat	C	0	0.0%	3,441	-100.0%	A	Avg / Sat	0	0	0	0		0	0	0 0	0	0
Avg / Sun/Hol	(	0	0.0%	2,489	-100.0%	A	Avg / Sun/H	0	0	0	0		0	0	0 0	0	0
Passenger Revenue			c	Operating Ex	pense												
			E	xpense		\$2,643,737											
Cash/Tickets	Patrons	Revenue									Park	( Mobile	Patrons	Revenue			
B&G Tix Exch-Saus.	48										Adul				\$0		
Adult	(	* -										ior/Disabled			\$0		
Senior/Disabled	(	• -		ute Perform		Feb 21	Jan 21	-	Feb 20 %	•	You				\$0		
Youth	(	\$0		Riders per T	rip	11	8	32.2%	108	-90.2%	Tota	al Park Mobile		0	\$0		
Adjustments				Load Factor	` '	2.5	1.7	44.3%	21.1	-88.4%							
Total Cash/Tix	48	\$608		Riders per H		15.1	11.0	37.2%	150.0	-89.9%	Tick	ets.com	Patrons	Revenue			
				Fare Recove		1.4	0.8	75.0%	36.9	-96.2%	Adul	lt			\$0		
Clipper	Patrons	Revenue		Deficit per P	-	\$540.74	\$929.52	-41.8%	\$13.12 N	N/A	Seni	ior/Disabled			\$0		
Adult	2,653			Cancellation		0.0	0.0	0.0%	0.9	-100.0%	You	th			\$0		
Senior	437	\$2,845		Trip Overloa	ds	0	0	0.0%	0	0.0%	Tota	al Tickets.com		0	\$0		
Disabled	73			Accidents		0	0	0.0%	0	0.0%							
Youth	43	\$282															
Limited Use				Blue An	d Gold	Rental	Bike		ATT Pa	ark			Cal Game	s		ALL C	other LU
AII				Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patro		Revenue		Revenue
Adult	409			0	\$0	0	\$0		0		\$0			0	\$0	409	\$5,366
Senior	159			0	\$0	0	\$0		0		\$0			0	\$0	159	\$1,036
Disabled	(			0	\$0	0	\$0		0		\$0			0	\$0	0	\$0
Youth	245	\$1,600	_	0	\$0	0	\$0		0		\$0			0	\$0	245	\$1,600
Total Clipper	4,019	\$32,941		0	\$0	0	\$0		0		\$0			0	\$0	813	\$8,002
Total Clipper, Park Mobile and Cash/Tickets	4,067	\$33,549															
Adjustments	353	\$4,182						NOT	E: Blue & G	old patro	n count based	d on weighted a	verage				
Transfers (Memo)	15									•		•	•				

Faregate Revenue

Adjusted Monthly Expense

Audit Revenue

\$33,549

\$37,731

-\$220,113

Route LSCC Chase Center Warriors			As	of February-2	<b>!</b> 1		F	Ferry Route Perfor	mance										
Patrons:	Fe	eb 21	Jan 21	% Chg	Feb 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seat	s Canx Trips	Serv. Mile	es DH Miles	Total Mile		Days rated
Total		0	0	0.0%	675	-100.0%	1	Total	0	0		0		0				0	
Avg /WD		0	0	0.0%	96	-100.0%	A	Avg /WD	0	0		0		0				0	
Avg / Sat		0	0	0.0%	233	-100.0%	A	Avg / Sat	0	0		0		0				0	
Avg / Sun/Hol		0	0	0.0%	154	-100.0%	A	Avg / Sun/Hol				0		0				0	
Passenger Revenue					perating Expe	nse													
		_		Ex	pense														
Cash/Tickets	Patrons	Revenue																	
Blue/Gold Tix Exchg-Sausalito		0	\$0																
Adult		0	\$0																
Senior/Disabled		0	\$0		Performance		Feb 21	Jan 21 %	-	Feb 20 9	_								
Youth		0	\$0		ers per Trip		0	0	0.0%	68	-100.0%								
Adjustments		0	\$0		d Factor (%)		0.0	0.0	0.0%	12.2	-100.0%	<b>-</b>		5.					
Total Cash/Tickets		0	\$0		ers per Hour		0.0	0.0	0.0%	79.0	-100.0%		ets.com	Patrons	Revenue	_			
		_			e Recovery (%	-	0.0	0.0	0.0%	32.0	-100.0%	Adult		0		60			
Clipper	Patrons	Revenue			icit per Passen	-	\$0.00	\$0.00	0.0%	\$29.78	-100.0%		or/Disabled	0		60			
Adult		0	\$0		cellation Rate	(%)	0.0	0.0	0.0%	0.0	0.0%	Youth		0		00			
Senior		0	\$0		Overloads		0	0	0.0%	0	0.0%	Total	Tickets.com	0	,	60			
Disabled		0	\$0	Acc	idents		0	0	0.0%	0	0.0%								
Youth		0	\$0																
Limited Use					Blue And			al Bike		ATT Pa		_		Cal Games		_		Other LU	
All		_			Patrons	Revenue	Patrons	Revenue		Patrons	F	Revenue		Patrons		Revenue	Patrons	Revenue	
Adult		0	\$0																
Senior		0	\$0																
Disabled		0	\$0																
Youth		0	\$0	_														_	
Total Clipper		0	\$0		0	\$0	0	\$0		0		\$0		0		\$0	'	0	\$0
Total Clipper, Park Mobile and Cash/Tickets		0	\$0																
Adjustments Transfers (Memo)		0	\$0																
Faregate Rev Audit Rev		\$0																	
Adjusted Monthly Expense		\$0																	

Route LSSF Larkspur		As	s of February-21		F	Ferry Route Perfo	rmance									
Patrons:	Feb 21	Jan 21	% Chg Feb 2	) % Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	3,499	2,560	36.7% 123,97	-97.2%	1	Total	266	188	0	188	449	0	3,445	0	3,445	19
Avg /WD	184	135	36.7% 5,83	-96.8%	A	Avg /WD	14	10	0	10	449	0	181	0	181	19
Avg / Sat	0	0	0.0% 1,51	-100.0%	A	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0% 1,09	-100.0%	A	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue			Operating E	rpense												
			Expense		\$1,507,842											
Cash/Tickets	Patrons Re	evenue									Park Mobile	Patrons	Revenue			
Blue/Gold Tix Exchg-Sausalito	0	\$0									Adult	0	\$0			
Adult	0	\$0									Senior/Disabled	0	\$0			
Senior/Disabled	0	\$0	Route Performan	ce	Feb 21	Jan 21 °	%Chg	Feb 20 %	6 Chg		Youth	0	\$0			
Youth	0	\$0	Riders per Trip		13	10	31.5%	139	-90.5%		Total Park Mobile	0	\$0			
Adjustments	0	\$0	Load Factor (%		2.9	2.1	39.5%	31.2	-90.6%							
Total Cash/Tickets	0	\$0	Riders per Hou		18.6	14.0	32.9%	184.0	-89.9%							
			Fare Recovery		2.0	1.2	64.9%	43.8	-95.5%							
Clipper		evenue	Deficit per Pas	-	\$387.24	\$655.22	-40.9%	\$9.81 N								
Adult	2,196	\$18,033	Cancellation R		0.0	0.0	0.0%	0.7	-100.0%							
Senior	343	\$2,223	Trip Overloads		0	0	0.0%	0	0.0%							
Disabled	70	\$450	Accidents		0	0	0.0%	0	0.0%							
Youth	35	\$228														
Limited Use				nd Gold		al Bike		ATT Par				Cal Games			All Oth	
All			Patron	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue		evenue
Adult	312	\$4,056													312	\$4,056
Senior	148	\$962													148	\$962
Disabled	0	\$0													0	\$0
Youth	216	\$1,404													216	\$1,404
Total Clipper	3,320	\$27,356		\$0	0	\$0		0		\$0		0		\$0	676	\$6,422
Total Clipper, Park Mobile and Cash/Tickets	3,320	\$27,356														
Adjustments	179	\$2,635														
Transfers (Memo)	3															
Faregate Rever Audit Rever	nue \$27,356															

Adjusted Monthly Expense

-\$125,540

Route SSSF Sausalito		A	s of February-21			Fe	erry Route Perfo	rmance									
Patrons:	Feb 21	Jan 21	% Chg	Feb 20	% Chg		Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	577	350	64.9%	36,854	-98.4%	To	otal	76	45	26	70	400	0	481	494	975	19
Avg /WD	30	18	65.2%	1,167	-97.4%	A	vg /WD	4	2	1	3	400	0	25	26	51	19
Avg / Sat	0	0	0.0%	1,692	-100.0%	A	vg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	1,243	-100.0%	A	vg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue			-	erating Expe	nse												
			Exp	ense		\$558,124								_			
Cash/Tickets		evenue										Park Mobile	Patrons	Revenue			
Blue/Gold Tix Exchg-Sausalito	48	\$608										Adult	0	* -			
Adult Senior/Disabled	0	\$0 \$0	Davida D	erformance		Feb 21	Jan 21 %	/ Ob	Feb 20 %	/ Ob		Senior/Disabled Youth	0	• -			
Youth	0	\$0 \$0		s per Trip		Feb 21 8	Jan 21 7	51.8%	80 80	-90.5%		Total Park Mobile					
Adjustments	0	\$0 \$0		Factor (%)		1.9	1.0	89.8%	11.2	-90.5% -83.1%		Total Park Mobile	U	20			
Total Cash/Tickets	48	\$608		s per Hour		13.0	8.0	62.1%	109.0	-88.1%							
Total Cash Honets	40	φ000		Recovery (%	١.	1.0	0.4	155.9%	30.7	-96.7%							
Clipper	Patrons Re	evenue		it per Passer		\$877.67	\$1,805.93	-51.4%	\$17.80 N								
Adult	350	\$2,538		ellation Rate	-	0.0	0.0	0.0%	1.7	-100.0%							
Senior	70	\$472		Overloads	(,-)	0	0	0.0%	0	0.0%							
Disabled	3	\$20	Accid			0	0	0.0%	0	0.0%							
Youth	3	\$20															
Limited Use				Blue And	Gold	Renta	Bike		ATT Pa	rk			Cal Game	s		All Ot	her LU
All				Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue	Patrons	Revenue
Adult	97	\$1,310														97	\$1,310
Senior	11	\$74														11	\$74
Disabled	0	\$0														0	\$0
Youth	29	\$196														29	\$196
Total Clipper	563	\$4,630		0	\$0	0	\$0		0		\$0		0		\$0	137	\$1,580
Total Clipper, Park Mobile and Cash/Tickets	611	\$5,238															
Adjustments	-34	\$1,600															
Transfers (Memo)	0	Ţ.,0															
Faregate Revenu Audit Revenu	ue \$5,238																

Adjusted Monthly Expense

-\$46,468

Route TBSF Tiburon		As	s of February-2	1		F	erry Route Perfor	mance										
Patrons:	Feb 21	Jan 21	% Chg	Feb 20	% Chg		Ferry Service	Trips	Service Hours I	OH Hours	Total Hours		s Canx Trips	Serv. Miles	DH Miles	Total Miles		Days ated
Total	344	271	26.9%	15,092	-97.7%	Т	otal	76	60	22	82	400	0 0	520	300	820	)	19
Avg /WD	18	14	26.6%	794	-97.7%	А	wg /WD	4	3	1	4	400	0 0	27	16	43	3	19
Avg / Sat	0	0	0.0%	0	0.0%	А	wg / Sat	0	0	0	0		0	0	0	C	)	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	А	wg / Sun/Hol	0	0	0	0		0	0	0	C	)	0
Passenger Revenue			-	erating Expe	nse													
		_	Ex	pense		\$577,770								_				
Cash/Tickets		Revenue \$0										Park Mobile Adult	Patrons 0	Revenue \$0				
Blue/Gold Tix Exchg-Sausalito Adult	0	\$0 \$0										Senior/Disabled	0	\$0 \$0				
Senior/Disabled	0	\$0 \$0	Poute F	Performance		Feb 21	Jan 21 %	Cha	Feb 20 %	Cha		Youth	0					
Youth	0	\$0 \$0		rs per Trip		5	4	13.2%	57	-92.1%		Total Park Mobile	- 0					
Adjustments	0	\$0		Factor (%)		1.1	0.8	41.4%	14.2	-92.0%		Total Fact mobile	·	***				
Total Cash/Tickets	0	\$0		rs per Hour		5.7	5.0	14.3%	96.0	-94.0%								
				Recovery (%	)	0.2	0.1	80.4%	20.3	-99.1%								
Clipper	Patrons	Revenue		cit per Passen		\$1,536.95	\$2,388.83	-35.7%	\$28.09 N	/A								
Adult	107	\$772	Can	cellation Rate	(%)	0.0	0.0	0.0%	0.0	0.0%								
Senior	24	\$150	Trip	Overloads		0	0	0.0%	0	0.0%								
Disabled	0	\$0	Acci	dents		0	0	0.0%	0	0.0%								
Youth	5	\$34																
Limited Use				Blue And	Gold	Renta	l Bike		ATT Par	k			Cal Games	3			Other LU	
All				Patrons	Revenue	Patrons	Revenue		Patrons		Revenue		Patrons		Revenue	Patrons	Revenue	
Adult	0	\$0																
Senior	0	\$0																
Disabled	0	\$0																
Youth	0	\$0			•		**				•				•			
Total Clipper	136	\$956		0	\$0	0	\$0		0		\$0		0		\$0	C	•	\$0
Total Clipper, Park Mobile and Cash/Tickets	136	\$956																
Adjustments	208	-\$54																
Transfers (Memo)	12																	
Faregate Rever	nue \$956																	

Audit Revenue

Adjusted Monthly Expense

\$902

-\$48,104