



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF JULY 28, 2023**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

UPDATE ON ALEXANDER AVENUE

On July 6, 2023, the center and fog lines on Alexander Avenue were refreshed with new paint and new road reflectors were installed. You can see images and video of this effort at the following link: https://www.instagram.com/p/Cuku-PyP0Vh/?img_index=1

On June 8, 2023, the District sent solicitations to five surveying firms for statements of qualifications and cost proposal to perform a survey of Alexander Avenue. By the due date of June 30, 2023, two proposals were received. Staff is evaluating the proposals. It is anticipated that the survey field work will be performed later this summer. The survey will be used for the design of a future pavement and guard rail rehabilitation project.

The District has begun preparing a request for statements of qualifications and cost proposal for the design, environmental clearance and permitting for the pavement and guard rail rehabilitation project. The project will grind and pave the existing asphalt concrete surfacing, rehabilitate or replace existing guard railing and place new pavement markings to maintain the roadway in a good state of repair. "Quick-Build" bicycle and pedestrian safety improvements will be studied for incorporation into this construction <https://mtc.ca.gov/planning/transportation/complete-streets/quick-build-materials>.

A project to investigate modifications to the roadway, address current roadway use and to address slide prone areas, such as modifications to the travel way lane widths, speed limit changes, providing dedicated bicycle lanes, constructing pedestrian facilities, and constructing retaining walls, will be initiated after the above noted projects are underway.

2022 CERTIFICATE OF ACHIEVEMENT FOR EXCELLENCE IN FINANCIAL REPORTING

We are pleased to announce the District's Annual Comprehensive Financial Report (ACFR) for the fiscal year ended June 30, 2022, has been awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada (GFOA). The report has been judged by an impartial panel to meet the high standards of the program, which includes demonstrating a constructive "spirit of full disclosure" to clearly communicate its financial story and motivate potential users and user groups to read the report.

The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. The Finance Office would like to thank the District's Officers, Deputy General Managers, and respective staff for their contributions towards this achievement, as well as highlight the contributions of the accounting team, Accounting Manager Vicky Ng, Accountants Leo DelToro, Patrick Callan, Ferdinand Bueno and John Kwan and Accounting Specialists Ginette Lacues and Jennifer Croaro who spearheaded the completion of the ACFR.

UPDATE ON DISTRICT OPERATIONS POST-PANDEMIC

Travel in the Golden Gate Corridor - by Bridge, Bus and Ferry - remains below pre-pandemic levels, especially commute travel.

Fortunately, overall travel is continuing to trend upward. Fiscal year 2022/23 (July 1, 2022 - June 30, 2023) Bridge traffic was 2.6 percent above fiscal year 2021/22 traffic; while fiscal year 2022/23 bus ridership was 26.1 percent above 2021/22 bus ridership; and fiscal year 2022/23 ferry ridership was 67.4 percent above 2021/22 ferry ridership. These are encouraging trends.

Meanwhile, District commute transit operations are continuing at a level commensurate with travel demand, partially funded with one-time federal COVID relief funding.

During the week of July 9th, overall Bridge traffic was down about 16 percent when compared to the same week pre-pandemic. Overall ridership was down on our buses by about 56 percent (we only carried 44 percent of our normal bus ridership), and our ferry ridership was down 40 percent (we are only carried 60 percent of our normal ferry ridership).

The District's revenues for the week of July 9th were down almost \$1 million as compared to the same week pre-pandemic.

UPDATE ON DISTRICT OPERATIONS POST-PANDEMIC (continued)

Week of July 9, 2023

	Bridge	% change	Bus	% change	Ferry	% change
	July 9 - July 15		July 9 - July 15		July 9 - July 15	
Weekly Ridership/Traffic	334,500	-16.17%	27,609	-55.79%	35,015	-39.78%
Weekly Revenue	\$ 2,958,234	-16.17%	\$ 140,018	-57.76%	\$ 249,335	-47.72%
Weekly Revenue Loss	\$ (570,731)	-16.17%	\$ (191,439)	-57.76%	\$ (227,624)	-47.72%
2019 Weekly Ridership/Traffic	399,035		62,452		58,149	

*State Shelter in place started 3/17/2020

**Percentage changes are based on Year over year equivalents (current year vs 2019)

*** Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)

****Ferry numbers do not currently include Giants service

UPDATE ON SAN FRANCISCO FERRY TERMINAL RAMP REPAIR

On June 30, 2021, during a facility inspection at the San Francisco Ferry Terminal, a crack was discovered in one of the outer berth structural steel framing elements. Detailed inspections of both the inner and outer berth steel ramps were performed on July 6th and 7th, 2021 by District certified steel inspectors. The inspections revealed additional cracks in both the inner and outer berths after which both berths were red tagged and the terminal shut down.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager, on July 14, 2021, authorized an emergency procurement, Contract No. 2021-F-049, with Moffatt & Nichol to perform a thorough damage assessment and structural analysis of the inner and outer berths in order to determine the cause of the cracks and the structural condition of the berths. On August 17, 2021, Moffatt & Nichol submitted a draft damage assessment report that identified deficiencies in the existing hydraulic lift system and possible vessel surge as contributing factors in the damage. On November 19, 2021, Staff executed the first amendment to Contract No. 2021-F-049 with Moffatt & Nichol to provide engineering design services and to prepare construction drawings and technical specifications associated with repairs to the inner berth. The District received the design documents on March 10, 2022 and applied for a permit with the Port of San Francisco on March 11, 2022. The District received the Port of San Francisco permit for construction on April 18, 2022.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager, on April 22, 2022, authorized an emergency procurement, Contract No. 2022-F-035, with Power Engineering Construction ("Power"), located in Alameda, CA, in the not to exceed amount of \$612,600 to perform repairs to the inner berth. On April 25, 2022, the District executed the second amendment to Contract No. 2021-F-049 with Moffatt & Nichol, in the amount of \$84,040 to provide construction engineering support services associated with construction Contract No. 2022-F-035.

Power completed the repairs to the inner berth concrete support beam. While performing the repairs, additional concrete spalls and deterioration in the concrete beam and the adjacent concrete deck slab were discovered. Power was directed to repair these areas and has completed all concrete

UPDATE ON SAN FRANCISCO FERRY TERMINAL RAMP REPAIR (continued)

repairs. Engineering requested and Power provided a price to perform the work. A change order in the amount of \$299,000 was executed for this extra work. Power completed fabrication and implementation of the ramp lifting system, blast cleaning and painting of the steel surfaces, and the steel crack repairs. During the repair work, additional steel cracks were discovered and Power was directed to repair the cracks. Engineering requested and Power provided a price to perform the work. A change order in the amount of \$155,150 was executed for this extra work. All steel repairs have been completed. The ramp has been lowered back into place, hinge pins reinstalled, and the temporary lift system removed. All of the structural repairs to the San Francisco Ferry Terminal inner berth have been completed. The Port of San Francisco permit final inspection was signed on April 7, 2023. Final project documentation provided. This portion of project is complete.

Moffatt & Nichol's damage assessment included recommendations for repairs and rehabilitation to the existing hydraulic lift system. Deficiencies in the hydraulic lift system were determined to be a contributing factor in causing the damage. Ferry Operating staff determined that they are unable to perform the repairs. Engineering requested Moffatt & Nichol develop a scope of work and cost proposal for designing and preparing plans and specifications for rehabilitating the hydraulic system. The District executed the third amendment with Moffatt & Nichol in the amount of \$269,873, for the inner berth hydraulic system rehabilitation design. The design work is progressing. During field investigations of the berth hydraulic lift systems, it was determined that the hydraulic system for the gangplanks that extend from the berth to the vessels was also in poor condition. The investigation determined that the condition of the inner berth hydraulic gangplank system was similar to that of the hydraulic lift system and requires replacement. Engineering staff requested and Moffatt & Nichol prepared a scope of work and cost proposal for the design of the repairs. A fourth contract amendment, which includes a task in the amount of \$19,766, was executed with Moffatt & Nichol, for the replacement of the inner berth hydraulic gangplank design plans and specifications was executed for this additional scope of work. The design work for the gangplank hydraulic repairs is progressing. Upon completion of the design, a construction contract will be issued for bids to implement the repairs.

As previously reported, the outer berth condition was determined to be worse than the inner berth and requires more extensive repairs. After the inner berth structural repairs were completed, Engineering staff and Moffatt & Nichol developed options for the outer berth repairs. Engineering staff requested and Moffatt & Nichol prepared a scope of work and cost proposal for the design of the outer berth repairs. The fourth contract amendment, which includes a task in the amount of \$336,374, was executed with Moffatt & Nichol for the outer berth structural and hydraulic systems repair final design and construction documents. The design work for the outer berth is progressing. Upon completion of the design, a construction contract will be issued for bids to implement the outer berth repairs. The fourth amendment total amount is \$356,140.

Fiscal Impact

Current estimated costs to date for all activities related to the inner berth concrete and structural steel repairs are \$1,606,746. Estimated costs for the repairs to both the inner and outer berths are \$4,412,886. The General Manager will continue to provide the Board with regular updates on the status and costs of this work.

UPDATE ON SAN FRANCISCO FERRY TERMINAL RAMP REPAIR (continued)

DESCRIPTION OF ITEMS	COSTS
Structural Analysis and Damage Assessment (Moffatt & Nichol)	\$43,634
Inner Berth Repair Design (Moffatt & Nichol)	\$98,610
Inner Berth Permitting Fees (Port of San Francisco)	\$13,570
Inner Berth Construction Repairs (Power Engineering)	\$612,600
Inner Berth Construction Change Order No. 2 – Additional Temporary Support and Concrete Repairs (Power Engineering)	\$299,000
Inner Berth Construction Change Order No. 3 –Additional Steel Repair (Power Engineering)	\$155,150
Inner Berth Engineering Construction Support (Moffatt & Nichol))	\$84,040
Inner Berth Quality Assurance Inspections (ISI)	\$30,269
Inner Berth Hydraulic Lift System Repair Design (Moffatt & Nichol)	\$269,873
Inner Berth Hydraulic Gangplank System Repair Design (Moffatt & Nichol)	\$19,766
Outer Berth Repair Design	\$336,374
Outer Berth Permitting Fees (estimated)	\$50,000
Outer Berth Construction Repairs (estimated)	\$2,000,000
Outer Berth Engineering Construction Support (estimated)	\$200,000
Outer Berth QA Inspections (estimated)	\$100,000
District Staff Costs (estimated)	\$100,000
TOTAL COSTS	\$4,412,886

DISTRICT FULL-TIME EMPLOYEE SEPARATIONS APRIL 1, 2023 – JUNE 30, 2023

Between April 1, 2023, and June 30, 2023, the District processed **9** full-time employee separations, exclusive of retirement, termination, death, and casual/temporary assignment. This represents about **1.41%** percent of the District’s typical workforce. Out of the 9 full-time employee separations, **2** employee resignations were a result of new employment (approximately **.31%** of our workforce).

The Human Resources Department reviewed the separation documents of employees who resigned as a result of new employment, and the following chart depicts the impact by division:

Division	Total Resignations Due to New Employment	Moving to Other Governmental or Transit Agency	Moving to Non-Governmental Business	Did Not Disclose
Bridge	0			
Bus	1	1		
Ferry	0			
District	1	1		
TOTAL	2	2	0	0

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JUNE

For the month of June, District staff made the following speeches and/or presentations:

PRESENTATION TO:	DATE:	PRESENTED BY:
Office of Refugee Resettlement at the US Department of Health and Human Services	June 5, 2023	Bus Operator Apprenticeship Coordinator Richard Diaz
Transit Workforce Center (TWC) National Webinar – Transit Partnerships: Effective Strategies for Advancing Workforce Diversity, Equity, Access, and Inclusion	June 7, 2023	Bus Operator Apprenticeship Coordinator Richard Diaz
Dominican MBA Grad students	June 15, 2023	Deputy General Manager of Bridge Division David Rivera and Director of Public Affairs Paolo Cosulich-Schwartz

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following applications were received since last reported to the Board in the June 23, 2023, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
July 9, 2023	Golden Jubilee Walk at Golden Gate	E-Sidewalk	EX	50-100
July 23, 2023	San Francisco Marathon	E & W Sidewalk	SE	4,000-5,000

*Permit Types: EX – Expressive Activity and SE – Special Event

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JUNE

For the month of June, there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
HB – Hit Barrier	1	2	0	Plaza
SS – Side Swipe	2	0	0	Plaza
HB – Hit Barrie	1	0	0	Plaza
RE – Rear Ender	2	0	0	Waldo
RO – Roll Over	1	2	0	Waldo
HB – Hit Barrie	1	1	0	Waldo
SS – Side Swipe	2	0	0	Bridge
TOTAL	10	5	0	

BICYCLE INCIDENTS FOR THE MONTH OF JUNE

For the month of June, there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
BB – Bicycle/Bicycle	2	1	0	Bridge
SO - Solo	1	1	0	Bridge
TOTAL	3	2	0	

FERRY BICYCLE COUNTS FOR THE MONTH OF JUNE

Ferry Bicycle Counts for the month of June are as follows:

Larkspur Southbound Bicycle Counts	
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
2021 Annual Total	4,716
2022 Annual Total	13,312
January – June 2023	7,113

*The Larkspur June bicycle count was 1,667

FERRY BICYCLE COUNTS FOR THE MONTH OF JUNE (continued)

Sausalito Southbound Bicycle Counts	
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
2021 Annual Total	8,845
2022 Annual Total	64,952
January – June 2023	22,244

*The Sausalito June bicycle count was 5,210

Tiburon Southbound Bicycle Counts	
2022 Annual Total	9,204
January – June 2023	3,662

*The Tiburon June bicycle count was 965

Angel Island Northbound Ferry Bicycle Counts	
2021 (December service start) Annual Total	39
2022 Annual Total	4,807
January – June 2023	1,722

*The Angel Island June bicycle count was 484

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO AMORETTE KO-WONG, SECRETARY OF THE DISTRICT, DISTRICT DIVISION

We are pleased to announce that Secretary of the District, Amorette Ko-Wong, celebrated twenty-five years of service with the District on July 20, 2023.

Ms. Ko-Wong joined the District on July 20, 1998, as an Administrative Assistant in the General Manager's Office. Ms. Ko-Wong was promoted to Executive Assistant on September 10, 2001, before being appointed by the Board of Directors to her current position as the Secretary of the District on November 15, 2013.

During her career with the District, Ms. Ko-Wong has been a proud supporter of the District's brand, its employees as well as its customers. While with the District, she was named Employee of the Month for May 2000 and during her tenure in the General Manager's office, she has organized many events. Most notable and memorable were the events to celebrate the Golden Gate Bridge's 75th Anniversary that were for the public as well as employees. Ms. Ko-Wong chaired a committee of enthusiastic employees that helped pull off numerous employee appreciation events during the 75th Anniversary that many were able to enjoy and be a part of.

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO AMORETTE KO-WONG, SECRETARY OF THE DISTRICT, DISTRICT DIVISION (continued)

Ms. Ko-Wong serves as the ninth Secretary since the District's inception and is the first Asian American to serve as an Officer. Prior to joining the District, she worked in the advertising and airline industries. A native-born San Franciscan, Ms. Ko-Wong attended George Washington High School and has a Bachelor of Arts degree in computer information systems from San Francisco State University.

In her spare time, Ms. Ko-Wong enjoys spending time with her friends and family, traveling, bowling and playing softball.

EMPLOYEE OF THE MONTH – JULY 2023

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Systems Administrator, PC Support Kevin Lin, in the District Division, as the Employee of the Month for July 2023.

Mr. Lin is recognized for his positive outlook and work ethic, and in particular his support of the Bus Division, during the rollout of the BidWeb Hastus module. Many in the Division welcome Mr. Lin's help when they need helpdesk support as well. Over the past while employees in the Bus Division have shifted offices, which required support from the Information Systems Department, and they could count on Mr. Lin to be onsite, providing critical technical support that enabled business users to continue their work with minimal to no interruption. Additionally, Mr. Lin was efficient, timely, and extremely knowledgeable on the computer equipment and software applications, making for a positive user experience. Mr. Lin also played an integral role in the Bus Division's rollout of the BidWeb Hastus module, which allows bus operators to bid their work assignments electronically. This project was a heavy lift in the Bus Division, primarily because most of the bus operators at the time were not using their newly acquired email accounts, which is needed to access the BidWeb module. Mr. Lin made himself available to support the bus operators by resetting their passwords, providing technical support, and assisting with ad hoc requests. His support and assistance were crucial to the successful roll out of BidWeb. Of special note, his colleagues share that beyond his dedication to his work and previously mentioned accomplishments, he is a genuinely good person who exemplifies the District's Values every day.

Mr. Lin joined the District on February 7, 2022, as a Systems Administrator, PC Support. Prior to joining the District, Mr. Lin was a Desktop Support/Field Tech Support at Futura Mobility. Prior to that he was a Desktop Support/Field Tech Support at Stanford Hospital and before that, a Systems Admin at Lucile Packard Children's Hospital at Stanford.

Mr. Lin was born in Yangon, Myanmar Country and attended Winnacunnet High School, in Hampton, NH. He went on to attend DeVry University, CA receiving a Network and Communications Management Degree. Mr. Lin has been a resident of Vacaville, CA since 2021 and has two children. In his free time, he enjoys travel, boxing and listening to music, as well as nature and outdoor activities with loved ones.

EMPLOYEE OF THE MONTH – JULY 2023 (continued)

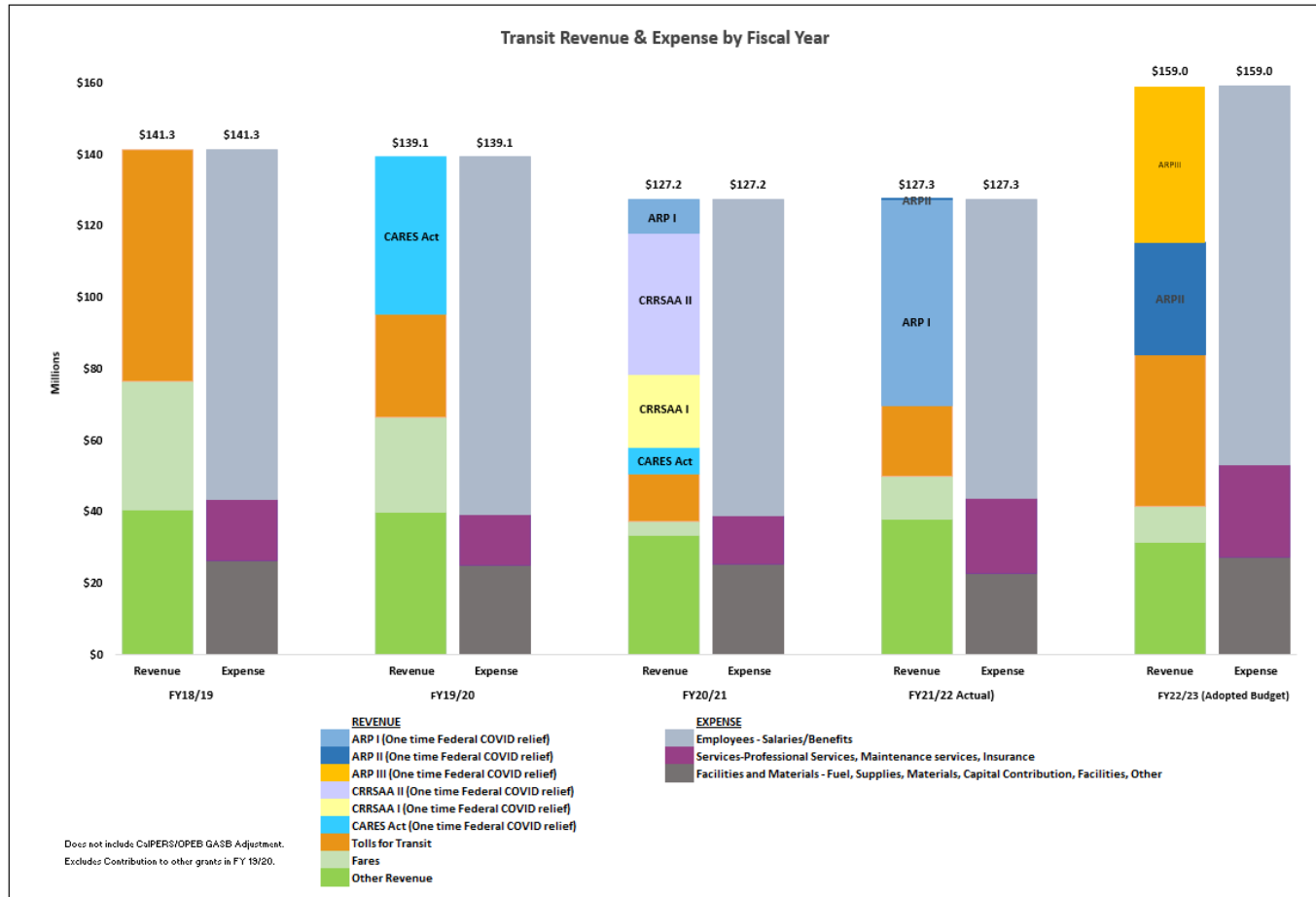
Mr. Lin shares that he is looking forward to working at the District for long time and that he loves working here, most especially with the people he sees every day.

Denis J. Mulligan
General Manager

DJM:jb

Attachment: 2023-0727-FinanceComm-No6-Attachment C – Transit Funding & Expense Comparison

2023-0727-FinanceComm-No6-Attachment C – Transit Funding & Expense Comparison



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