



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF OCTOBER 28, 2022**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

Today 25 percent of all office space in downtown San Francisco is unleased. Stated another way, one out of every four floors of office buildings in downtown San Francisco is sitting vacant without a tenant occupying the space. Additionally, the office space that is leased is far from fully occupied. It will likely take some time for downtown San Francisco to recover along with Bridge, Bus and Ferry commute travel.

During the week of October 9th overall Bridge traffic was down about 16 percent when compared to the same week, pre-COVID. However, during the morning commute Bridge traffic was down about 30 percent.

The District operates two types of bus service: regional bus service that operates 23 hours per day up and down the Highway 101 Corridor between Santa Rosa to San Francisco (Routes 130, 150 and 101), and across the Richmond-San Rafael Bridge connecting the Del Norte BART station to the San Rafael Transit Center (Route 580); and commute bus service that provides express bus service with only a handful of bus stops before proceeding non-stop to the financial district in San Francisco. Examples of commute bus routes are the Route 114 (formerly Route 4) from Mill Valley and the Route 172 (formerly Route 72) from Santa Rosa.

During the week of October 9th overall ridership was down on our buses by about 58 percent (we only carried 42 percent of our normal bus ridership). Currently, ridership on our regional bus routes is about 80 percent of pre-pandemic levels, while ridership on our commute bus routes is about 20 percent of pre-pandemic levels. Of note, today about half of all riders on the District's buses are riding locally and are not crossing the Bridge.

During the week of October 9th our ferry ridership was down 52 percent (we are only carried 48 percent of our normal ferry ridership).

The District's revenues for the week of October 9th were down approximately \$960,000. As compared to the same week pre-pandemic, for the week of October 9th.

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS (continued)

The District collected about 84 percent of our pre-COVID amount of tolls, so tolls for transit were about 68 percent $[(84-50) / 50 = 68\%]$ of our usual amount, or tolls for transit were down about 32 percent last week.

Week of October 9, 2022

	Bridge	% change	Bus	% change	Ferry	% change
	Oct 9 - Oct 15		Oct 9 - Oct 15		Oct 9 - Oct 15	
Weekly Ridership/Traffic	323,843	-16.09%	25,672	-57.56%	22,799	-52.35%
Weekly Revenue	\$ 2,754,285	-16.09%	\$ 129,237	-58.21%	\$ 159,709	-60.97%
Weekly Revenue Loss	\$ (528,007)	-16.09%	\$ (179,997)	-58.21%	\$ (249,450)	-60.97%
2019 Weekly Ridership/Traffic	385,925		60,484		47,842	

Notes:

*State Shelter in place started 3/17/2020

**Percentage changes are based on Year over year equivalents (current year vs 21)

***Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)

****Ferry numbers do not currently include Giants service

RESEARCH EFFORTS CONTINUE TO COLLECT WORKPLACE REOPENING DATA

The Metropolitan Transportation Commission (MTC) has partnered with the Bay Area Council to conduct research with employers regarding their plans for reopening workplaces and bringing non-essential workers back. They have been surveying these employers for 17 months to monitor developments in workplace reopening plans. The survey results reflect information on Bay Area employers’ return to work plans to assist transit agencies in planning for the future. The September 2022 Employer Survey Results on Return to Work can be found at <https://public.flourish.studio/story/1688000/>. The Bay Area Council will continue surveying the Employer Network every other month and we will continue to share their findings.

UPDATE ON ASSEMBLY BILL 2594 VEHICLE REGISTRATION AND TOLL CHARGES

On September 30, 2022, Assembly Bill 2594 was signed, a bill sponsored by Assemblymember Ting standardizing new toll penalty requirements and incorporating many practices already in place in at the Golden Gate Bridge and other Bay Area toll facilities. A few of the requirements of the bill will require changes to practices at the District including the provisions that extend the payment due date of invoices to 30 days (from the current 21), cap maximum penalties for a toll violation, provide a temporary low-income “COVID” waiver, and require a payment plan for low-income individuals. Staff will bring an item to the Board in the coming months that will amend the District’s master ordinance to comply with the law and its implementation in the Bay Area by the District’s regional partners. <https://legiscan.com/CA/bill/AB2594/2021>

UPDATE ON SAN FRANCISCO FERRY TERMINAL RAMP REPAIR

On June 30, 2021, during a facility inspection at the San Francisco Ferry Terminal, a crack was discovered in one of the outer berth structural steel framing elements. Detailed inspections of both the inner and outer berth steel ramps were performed on July 6th and 7th, 2021 by District certified steel inspectors. The inspections revealed additional cracks in both the inner and outer berths after which both berths were red tagged and the terminal shut down.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager, on July 14, 2021, authorized an emergency procurement, Contract No. 2021-F-049, with Moffatt & Nichol to perform a thorough damage assessment and structural analysis of the inner and outer berths in order to determine the cause of the cracks and the structural condition of the berths. On August 17, 2021, Moffatt & Nichol submitted a draft damage assessment report that identified deficiencies in the existing hydraulic lift system and possible vessel surge as contributing factors in the damage. On November 19, 2021, Staff executed the first amendment to Contract No. 2021-F-049 with Moffatt & Nichol to provide engineering design services and to prepare construction drawings and technical specifications associated with repairs to the inner berth. The District received the design documents on March 10, 2022 and applied for permit with the Port of San Francisco on March 11, 2022. The District received the Port of San Francisco permit for construction on April 18, 2022.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager, on April 22, 2022, authorized an emergency procurement, Contract No. 2021, Contract No. 2022-F-035, with Power Engineering Construction ("Power"), located in Alameda, CA, in the not to exceed amount of \$612,600 to perform repairs to the inner berth. On April 25, 2022, the District executed the second amendment to Contract No. 2021-F-049 with Moffatt & Nichol, in the amount of \$84,040 to provide construction engineering support services associated with construction Contract No. 2022-F-035.

Power completed the repairs to the inner berth concrete support beam. While performing the repairs, additional concrete spalls and deterioration in the concrete beam and the adjacent concrete deck slab were discovered. Power was directed to repair these areas also. Power is continuing fabricating the temporary supports necessary to support the berth while repairing the structure steel cracks. Work is progressing.

The outer berth condition was determined to be worse than the inner berth and will require more extensive repairs. Engineering staff and Moffatt & Nichol have begun investigating outer berth repair options.

Fiscal Impact

Power has incurred additional costs due to repairing the additional concrete deterioration. They have also incurred additional engineering costs for the lift system design and coordination with the Port of San Francisco. The additional costs are being finalized and are estimated at \$300,000. Current estimated costs to date for all activities related to the structural steel cracks are \$3,832,723. The General Manager will continue to provide the Board with regular updates on the status and costs of this work.

UPDATE ON SAN FRANCISCO FERRY TERMINAL RAMP REPAIR (continued)

DESCRIPTION OF ITEMS	COSTS
Structural Analysis and Damage Assessment (Moffatt & Nichol)	\$43,634
Inner Berth Repair Design (Moffatt & Nichol)	\$98,610
Inner Berth Permitting Fees (Port of San Francisco)	\$13,570
Inner Berth Construction Repairs (Power Engineering)	\$912,600
Inner Berth Engineering Construction Support (Moffatt & Nichol))	\$84,040
Inner Berth Quality Assurance Inspections (ISI)	\$30,269
Outer Berth Repair Design (estimated)	\$200,000
Outer Berth Permitting Fees (estimated)	\$50,000
Outer Berth Construction Repairs (estimated)	\$2,000,000
Outer Berth Engineering Construction Support (estimated)	\$200,000
Outer Berth QA Inspections (estimated)	\$100,000
District Staff Costs (estimated)	\$100,000
TOTAL COSTS	\$3,832,723

DISTRICT FULL-TIME EMPLOYEE SEPARATIONS JULY 1, 2022 – SEPTEMBER 30, 2022

Between July 1, 2022 and September 30, 2022, the District processed 7 full-time employee separations, exclusive of retirement, termination, death, and casual/temporary assignment. Out of the 7 full-time employee separations, 4 employee resignations was a result of new employment.

The Human Resources Department reviewed the exit interview conducted and/or other related documents submitted in reference to the 4 employees who resigned due to new employment and the following chart depicts impact by division:

Division	Total Resignations Due to New Employment	Moving to Other Governmental or Transit Agency	Moving to Non-Governmental Business	Did Not Disclose
Bridge	1			1
Bus	2	1		1
Ferry	0			
District	1	1		
TOTAL	4	2	0	2

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF SEPTEMBER

For the month of September, District staff made the following speeches and/or presentations to organizations, groups, and interviewers interested in the District:

PRESENTATION TO:	DATE:	PRESENTED BY:
KQED Newsroom	September 9, 2022	Denis Mulligan

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following applications were received since last reported to the Board in the September 23, 2022, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
November 6, 2022	Golden Gate Half Marathon	East & West Sidewalk	SE	4,500-5,000
November 13, 2022	Mermaid Run	West Sidewalk, under GGB @ Tunnel & East Sidewalk	SE	TBD
November 19 - 20, 2022	Spartan Golden Gate Trail Classic	TBD	SE	2,000

*Permit Types: EX – Expressive Activity and SE – Special Event

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF SEPTEMBER

For the month of September, there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
HB – Hit Barrier	1	0	0	Plaza
HB – Hit Barrier	1	0	0	Other
HB – Hit Barrier	1	0	0	Plaza
SS – Side Swipe	3	0	0	Bridge
HB – Hit Barrier	1	0	0	Waldo
HB – Hit Barrier	1	0	0	Plaza
C - Collision	1	0	0	Waldo
O – Other	1	0	0	Waldo
HB – Hit Barrier	1	0	0	Plaza
RE – Rear Ender	2	0	0	Waldo
TOTAL	13	0	0	

BICYCLE INCIDENTS FOR THE MONTH OF SEPTEMBER

For the month of September, there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
SO - Solo	1	1	0	Bridge
SO - Solo	1	1	0	Bridge
SO - Solo	1	1	0	Alexander
SO - Solo	1	1	0	Bridge
TOTAL	4	4	0	

FERRY BICYCLE COUNTS FOR THE MONTH OF SEPTEMBER

Ferry Bicycle Counts for the month of September are as follows:

Larkspur Southbound Bicycle Counts	
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
2021 Annual Total	4,716
January – September	9,943

*The Larkspur September bicycle count was 1,493

Sausalito Southbound Bicycle Counts	
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
2021 Annual Total	8,845
January - September	53,746

*The Sausalito September bicycle count was 7,400

Tiburon Southbound Bicycle Counts	
January - September	7,415

*The Tiburon September bicycle count was 1,130

Angel Island Northbound Ferry Bicycle Counts	
2021 (December service start) Annual Total	39
January – September	3,991

*The Angel Island September bicycle count was 740

RECOGNITION OF KEY PERSONNEL INVOLVED CRITICAL INCIDENT RESUSCITATION EFFORTS

On Thursday, September 29, 2022, Bridge District Laborers notified the Sergeants Office of a bicyclist on the ground in the East Parking Lot. Bridge Patrol and Roadway Services Personnel arrived on scene. District personnel advised the person was not breathing and began Cardiopulmonary Resuscitation (CPR). A District Automated External Defibrillator (AED) delivered three separate shocks to the person. District Personnel, including California Highway Patrol (CHP), took turns administering CPR prior to the arrival of the San Francisco Fire Department (SFFD). Through shared efforts, it appeared the person regained a pulse and ability to breath prior to being transported by ambulance to California Pacific Medical Center in San Francisco.

In collaboration with the Bridge Laborers, Bridge Patrol, Roadway Services, Marin CHP, and SFFD, personnel worked together in a professional manner to save this person's life. Laborer Darrel Shinnett, Laborer Ignacio Mendez, Laborer Everardo Gudino, Chief Laborer Willis Whitfield, Patrol Officer Fabien Benjamin, Patrol Officer Kevin Horn, Sergeant Gabriel Jacquez, Patrol Officer Miguel Torres, Roadway Services Technician Miles Tupas are recognized for their professionalism, tact, teamwork, and a calm demeanor. A special thanks to Sergeant Steve Fry for his dispatching roles in coordinating outside agency response.

RETIREMENT OF WILLIAM SANGREGORY, CHIEF OF ROADWAY SERVICES, BRIDGE DIVISION

It is my privilege to announce that Chief of Roadway Services Technician, William SanGregory, retired on October 3, 2022, after 28 years and 4 months of service with the District.

Mr. San Gregory joined the District as a Temporary Lane Worker on December 8, 1992, and on June 1, 1994, promoted to a Part-Time Laneworker. In October 1996, Mr. SanGregory was promoted to Bridge Service Operator and in June 2000, he was promoted to Bridge Service Supervisor. On February 21, 2012, Mr. SanGregory was promoted to his current position of Chief of Roadway Services.

Mr. SanGregory was selected, not only, as Employee of the Month in August 2014 but also Employee of the Year for 2014.

During his career with the District, Mr. SanGregory has responded to several incidents that have occurred on the Bridge and its approaches.

We wish Mr. SanGregory a long and happy retirement.

RETIREMENT OF DAVID CORDOVA, BUS OPERATOR, BUS DIVISION

It is my privilege to announce that Bus Operator, David Cordova, retired on October 1, 2022, after twenty-two years, 7 months and 16 days of service with the District.

Mr. Cordova joined the District as Bus Operator on February 14, 2000.

We wish Mr. Cordova a long and happy retirement.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO THOMAS AUNG, BUS MECHANIC APPRENTICE, BUS DIVISION

We are pleased to announce that Bus Mechanic Apprentice, Thomas Aung, celebrated twenty years of service with the District on October 21, 2022.

During his service with the District, Mr. Aung was Employee of the Month in February of 2017.

Prior to District Service Mr. Aung was a Post Office Letter Carrier.

Mr. Aung joined the District as a Stock Clerk at the Bridge Gift Shop in October 21, 2002, was promoted to Bus Servicer in 2012, Bus Storekeeper in 2021 and then to Bus Mechanic Apprentice in March 2022.

EMPLOYEES OF THE MONTH – OCTOBER 2022

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Dispatcher Kristin Johnson and Transportation Field Supervisor Gary Parseghian, in the Bus Division, as the Employees of the Month for October 2022.

Ms. Johnson and Mr. Parseghian are recognized for their impeccable and professional handling of getting bus service out as well as rapidly responding to customer needs on October 24, 2021, during torrential rain, flooding and closures around the Bay Area. Both Ms. Johnson and Mr. Parseghian coordinated these efforts with calm, expertise and a level-headed approach on a very stressful and fast paced day.

Ms. Johnson joined the District as a Bus Operator on June 17, 2019, and promoted to Dispatcher II Trainee on June 8, 2020 and to her current position on November 16, 2020. Prior to joining the District Ms. Johnson was a Volunteer Firefighter with Glen Ellen Fire in Sonoma County (and still is), and prior to that a Chauffeur at Beau Wine Tours, and before that an Automotive Equipment Operator at Napa State Hospital. Ms. Johnson was born in Sonoma, CA and attended Sonoma Valley High School. She went on to attend Santa Rosa Junior College, completing the program for Firefighter I and Emergency Medical Technician (EMT). Ms. Johnson has been a resident of Sonoma County since 2018, where she lives with her spouse Gary and son Colin. In her free time, she enjoys softball, surfing, hiking, fire- fighting and family. She received fire-fighter of the year in 2009 and participates in fundraisers for the fire department. Ms. Johnson would like to share that she is honored to receive this recognition.

EMPLOYEES OF THE MONTH – OCTOBER 2022 (continued)

Mr. Parseghian joined the District as a part time Bus Operator on March 26, 2015 and promoted to full time Bus Operator on August 31, 2015 and to his current position on June 18, 2018. Prior to joining the District Mr. Parseghian was a Casino Floor Supervisor at 101 Casino, and prior to that a Maintenance Worker at the City of Santa Rosa and before that a Bartender at the Flowing Tide Pub. Mr. Parseghian was born in Santa Rosa, CA, where he attended Elsie Allen High School. He went on to attend Santa Rosa Junior College and the University of Nevada in Reno. Mr. Parseghian has been a resident of Windsor since 2021, and has a daughter, Gianna. In his free time, he enjoys running, BBQ hosting, camping, snowboarding, rugby, and adventuring with his daughter and dog. He has been MVP of numerous rugby teams and won a Flair Bartending competition. Mr. Parseghian also volunteers at his daughter's school.

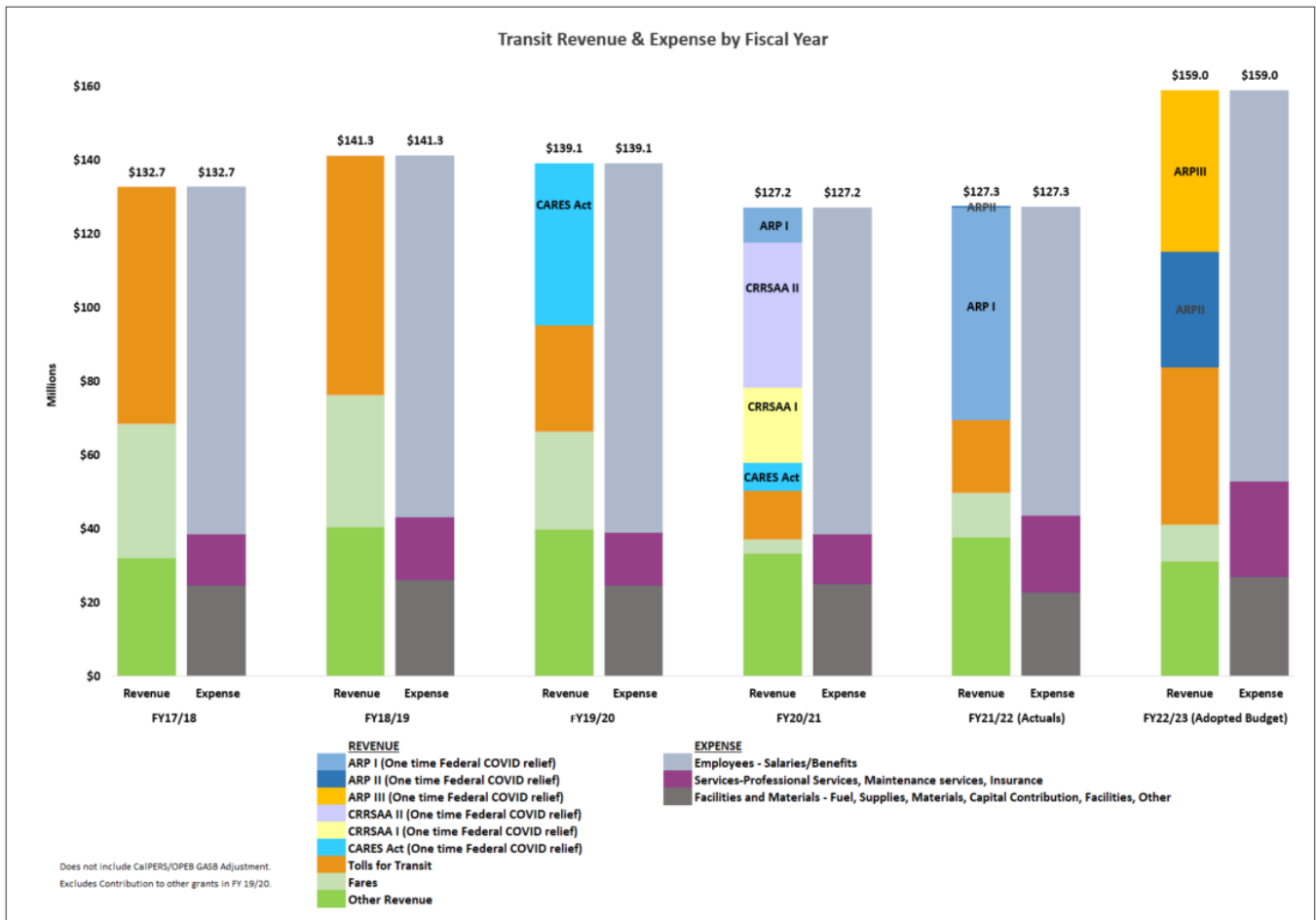
Denis J. Mulligan
General Manager

DJM:jb

Attachment: 2022-1028-FinanceComm-No6-Attachment C – Transit Funding & Expense Comparison

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2022-1027-FinanceComm-No6-Attachment C – Transit Funding & Expense Comparison



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