



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER  
BOARD OF DIRECTORS  
MEETING OF AUGUST 26, 2022**

The Honorable Board of Directors  
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

**UPDATE ON CLIPPER® BAYPASS (INSTITUTIONAL PASS PILOT PROGRAM)**

On August 15, 2022, the Bay Area’s Institutional Transit Pass Pilot Program (branded as “Clipper BayPass”) began as Clipper cards loaded with the newly branded Clipper BayPass product were made available to randomly selected students making up about 25% of the student populations at San Francisco State University, San Jose State University, U.C. Berkeley and Santa Rosa Community College. Next, the program will be launched in September 2022 at several affordable housing properties.

In this initial phase of the pilot program, the pass is being made available at no cost to participating students and residents of the selected affordable housing properties. The BayPass allows unlimited travel on all Bay area public transit agencies that use Clipper, including the District’s buses and ferries. Promotional materials have been developed to communicate program details to participants.

The objective of the regional pilot program is to evaluate the degree to which an institutional transit pass covering all operators may increase transit ridership and better meet the needs of users and institutions, as compared to single-agency fare instruments. The pilot program will evaluate program performance and collect data that could be used as the basis of a revenue model for a potential permanent program.

MTC will serve as lead agency for BayPass’s Federal Transit Administration (FTA) Title VI process. This initial phase will be considered a "pilot" under Title VI, meaning agency boards will only be asked to consider approving Title VI analyses before any permanent successor program is launched.

**2022 ACHIEVEMENT OF EXCELLENCE IN PROCUREMENT AWARD**

For the fifth year in a row, the District’s Procurement Department has received the prestigious Achievement of Excellence in Procurement® (AEP) Award from the National Procurement Institute (NPI). The AEP Award is earned by public and non-profit agencies that demonstrate a

## **2022 ACHIEVEMENT OF EXCELLENCE IN PROCUREMENT AWARD (continued)**

commitment to procurement excellence. This annual program recognizes procurement organizations that embrace Innovation, Professionalism, Productivity, Leadership and e-Procurement. This award is sponsored by all major professional procurement associations across North America. The District was one of only eight transit authorities out of 171 total agencies across the United States and Canada to receive the award. Our procurement team continues to maintain its high standards of excellence and is a leader in their profession.

## **DISTRICT PARTICIPATION IN 2022 PISTAHAN PARADE AND FESTIVAL**

The District’s Security and Roadway Services Department participated in the 2022 Pistahan (pronounced “PEE-stah-hahn”) Parade and Festival. “Pistahan” in the Tagalog language means “festival” or “feast. This year’s event marks the 29<sup>th</sup> Pistahan Festival in San Francisco.

In this year’s event, Bridge Captain Elauria collaborated with Christina Capello, the Director of the San Francisco Bay Area Chapter with the American Foundation for Suicide Prevention, as the Foundation wished to convey gratitude to the Bridge Security team for the role they play in suicide intervention and prevention at the Bridge. We hope to continue to participate in Bay Area cultural events, in collaboration with our Public Affairs Department, as operations and resources allow, allowing for potential recruitment opportunities as well as strengthening community relations.

## **ALEXANDER AVENUE ROADWAY REPAVING**

Earlier this month Bridge Division maintenance staff repaved two areas on Alexander Avenue roadway that were exhibiting pavement distress. The areas that were repaved are in both the north and south bound directions of travel. The new repaved sections on Alexander Avenue will improve safety for cyclists and vehicles alike. Additional roadway repair work is planned in the future for Alexander Avenue.



## UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

The United States Centers for Disease Control and Prevention (CDC) relaxed its COVID-19 guidelines on August 11<sup>th</sup>, marking an evolution in our pandemic journey. As of today, about 95 percent of all Americans have some immunity against COVID, either due to vaccination or infection, and the current variants are proving to be much less lethal as compared to the initial waves of COVID.

The new CDC guidelines reflect the current state of the pandemic in the United States, and, fortunately, we are in a very different place compared to 2-1/2 years ago. This is welcome news, and we look forward to the continued return of travel in the Golden Gate Corridor.

During the week of August 7<sup>th</sup> ridership was down on our buses by about 58 percent (we only carried 42 percent of our normal bus ridership) and our ferry ridership was down 53 percent (we are only carried 47 percent of our normal ferry ridership). Bridge traffic was down about 18 percent when compared to the same week, pre-COVID.

The District continues to add back bus and ferry service in a measured fashion consistent with the return of our customers travelling in the Golden Gate Corridor.

## REVENUES

The District's revenues for the week of August 7<sup>th</sup> were down approximately \$1.1 million. As compared to the same week pre-pandemic, for the week of August 7<sup>th</sup>, Bus ridership was down 58 percent, ferry ridership was down about 53 percent and Bridge traffic down about 18 percent.

The District collected about 82 percent of our pre-COVID amount of tolls, so tolls for transit were about 64 percent  $[(82-50) / 50 = 64\%]$  of our usual amount, or tolls for transit were down about 36 percent last week.

### Week of August 7, 2022

	Bridge	% change	Bus	% change	Ferry	% change
<b>Weekly Ridership/Traffic</b>	<b>Aug 7 - Aug 13</b>		<b>Aug 7 - Aug 13</b>		<b>Aug 7 - Aug 13</b>	
	331,016	-17.94%	26,742	-58.00%	28,674	-53.15%
<b>Weekly Revenue</b>	\$ 2,815,291	-17.94%	\$ 133,881	-59.87%	\$ 185,724	-63.03%
<b>Weekly Revenue Loss</b>	\$ (615,541)	-17.94%	\$ (199,703)	-59.46%	\$ (316,595)	-63.03%
<b>2019 Weekly Ridership/Traffic</b>	403,390		63,670		61,198	

Notes:

\*State Shelter in place started 3/17/2020

\*\*Percentage changes are based on Year over year equivalents (current year vs 2019)

\*\*\* Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)

\*\*\*\*Ferry numbers do not currently include Giants service

**RESEARCH EFFORTS CONTINUE TO COLLECT WORKPLACE REOPENING DATA**

The Metropolitan Transportation Commission (MTC) has partnered with the Bay Area Council to conduct research with employers regarding their plans for reopening workplaces and bringing non-essential workers back. They have been surveying these employers for 16 months to monitor developments in workplace reopening plans. The survey results reflect information on Bay Area employers’ return to work plans to assist transit agencies in planning for the future. The July 2022 Employer Survey Results on Return to Work can be found at <https://public.flourish.studio/story/1635739/>. Going forward, The Bay Area Council will continue surveying the Employer Network every other month instead of monthly and we will continue to share their findings.

**BRIDGE SECURITY DEPARTMENT CURRENT VACANCIES**

As of August 1, 2022, the following are the vacancies and status of recruitments in the Bridge Security department.

Currently, staff in the Department is working overtime to maintain full staffing of sidewalk patrols.

<b>POSITIONS</b>	<b>Total Number of Positions</b>	<b>Active Headcount</b>	<b>Vacancy</b>	<b>STATUS</b>
<b>BRIDGE SECURITY DEPARTMENT</b>	<b>36</b>	<b>29</b>	<b>9</b>	
Bridge Lieutenant	3	2	<b>1</b>	1 Vacancy
Bridge Sergeant	10	12	<b>0</b>	Two patrol officers were recently promoted to Bridge Sergeant in anticipation of two upcoming retirements.
Bridge Patrol Officer	22	14	<b>8</b>	Recruitment is on-going.
Bridge Captain	1	1	<b>0</b>	N/A

**PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JULY**

For the month of July, District staff made no speeches and/or presentations.

**SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS**

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following applications were received since last reported to the Board in the July 22, 2022, Report of the General Manager:

<b>Event Date</b>	<b>Event Title</b>	<b>Location</b>	<b>Type*</b>	<b>Expected No. Participants</b>
August 29, 2022	Bringing Light to the Bridge	East Parking Lot, Golden Gate Plaza Area, East Sidewalk	EX	200
September 17, 2022	Waves to Wine	West Sidewalk	SE	TBD
September 23, 2022	Gatekeepers Take the Gate – 60 <sup>th</sup> Ops Support Squadron	Golden Gate Bridge Plaza Area, East Sidewalk	SE	50 -100

\*Permit Types: EX – Expressive Activity and SE – Special Event

**VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JULY**

For the month of July, there were the following vehicle traffic incidents to report:

<b>Vehicle Traffic Incident</b>	<b>Vehicles</b>	<b>Injuries</b>	<b>Fatalities</b>	<b>Location</b>
SS – Side Swipe	2	0	0	Plaza
RE – Rear Ender	2	0	0	Bridge
C - Collision	2	0	0	Other
SS – Side Swipe	2	1	0	Bridge
C - Collision	2	0	0	Plaza
HB – Hit Barrier	1	0	0	Plaza
HB – Hit Barrier	1	0	0	Plaza
HB – Hit Barrier	1	0	0	Waldo
HB – Hit Barrier	1	0	0	Bridge
HB – Hit Barrier	1	0	0	Bridge
RE – Rear Ender	2	0	0	Bridge
HB – Hit Barrier	1	0	0	Plaza
<b>TOTAL</b>	<b>18</b>	<b>1</b>	<b>0</b>	

**BICYCLE INCIDENTS FOR THE MONTH OF JULY**

For the month of July, there were the following bicycle incidents to report:

<b>Bicycle Incidents</b>	<b>Bicycles</b>	<b>Injuries</b>	<b>Fatalities</b>	<b>Location</b>
BB – Bicycle/Bicycle	1	1	0	Bridge
<b>TOTAL</b>	<b>1</b>	<b>1</b>	<b>0</b>	

**FERRY BICYCLE COUNTS FOR THE MONTH OF JULY**

Ferry Bicycle Counts for the month of July are as follows:

<b>Larkspur Southbound Bicycle Counts</b>	
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
2021 Annual Total	4,716
January – July	7,026

\*The Larkspur July bicycle count was 1,212

<b>Sausalito Southbound Bicycle Counts</b>	
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
2021 Annual Total	8,845
January - July	33,502

\*The Sausalito July bicycle count was 11,867

<b>Tiburon Southbound Bicycle Counts</b>	
January - July	4,809

\*The Tiburon July bicycle count was 1,281

<b>Angel Island Ferry Bicycle Counts</b>	
2021 (December service start) Annual Total	39
January - July	2,554

\*The Angel Island July bicycle count was 479

**RETIREMENT OF MARTIN MELGAR, BUS OPERATOR, BUS DIVISION**

It is my privilege to announce that Bus Operator, Martin Melgar, retired on August 1, 2022, after twenty-two years, 2 months, 10 days of service with the District.

Mr. Melgar joined the District as Bus Operator on May 22, 2000.

We wish Mr. Melgar a long and happy retirement.

**PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO PAUL FRITZ, BRIDGE SERGEANT, BRIDGE DIVISION**

We are pleased to announce that Bridge Sergeant, Paul Fritz, celebrated twenty years of service with the District on August 5, 2022.

Mr. Fritz joined the District as a Bridge Patrol Officer on August 5, 2002 and was promoted to Bridge Sergeant in May 2016.

**EMPLOYEE OF THE MONTH – AUGUST 2022**

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Bus Operator, Troy Thornton, in the Bus Division, as the Employee of the Month for August 2022.

Mr. Thornton is recognized for his role in the Bus Division's mentorship program. He volunteered to take a leadership role for the sole purpose of helping to ensure the program's success. Mr. Thornton has volunteered his personal time to the program, including on one recent occasion driving down to San Jose to attend a meeting, as well as other tasks he has undertaken in support of the program. Mr. Thornton's internal customers are some of the program's mentees as well as other bus operators. He prides himself on having a solid work ethic and professional demeanor, in the hopes of setting a good example, he is seen by his colleagues as a positive influence. Mr. Thornton also enjoys helping to acclimate newer drivers to the demands of the job. Pivotal to the success of the program, Mr. Thornton also assisted in the creation of the Joint Apprenticeship and Training Committee (JATC) in support of the apprenticeship program and is also a committee member.

Mr. Thornton's colleagues share that he cares a lot about the District and its success, and that he strives to make the work environment a positive place, especially during COVID, which has been a challenging time for all. They also relay that he promotes strong relationships with fellow operators and does so with integrity. Mr. Thornton was also one of the Bus Operators that assisted Valley Transportation Authority (VTA) in the District's mutual aid assistance efforts after they experienced their tragic shooting event.

Mr. Thornton joined the District as a Bus Operator on June 15, 2015. Prior to joining the District he was a Tour Bus Operator for nine years with Gray Line Super Sightseeing Tours.

Mr. Thornton was born in the Vallejo, CA and attended Fairfield High School in Fairfield, CA. He has been a resident of Fairfield since 1975, where he lives with his wife Alisha and daughters Trenice and Tory. In his free time, Mr. Thornton enjoys producing music, keeping fish as a hobby and working out. He is proud to be a co-coordinator of Golden Gate Transit's Mentorship Apprenticeship Program

Denis J. Mulligan  
General Manager

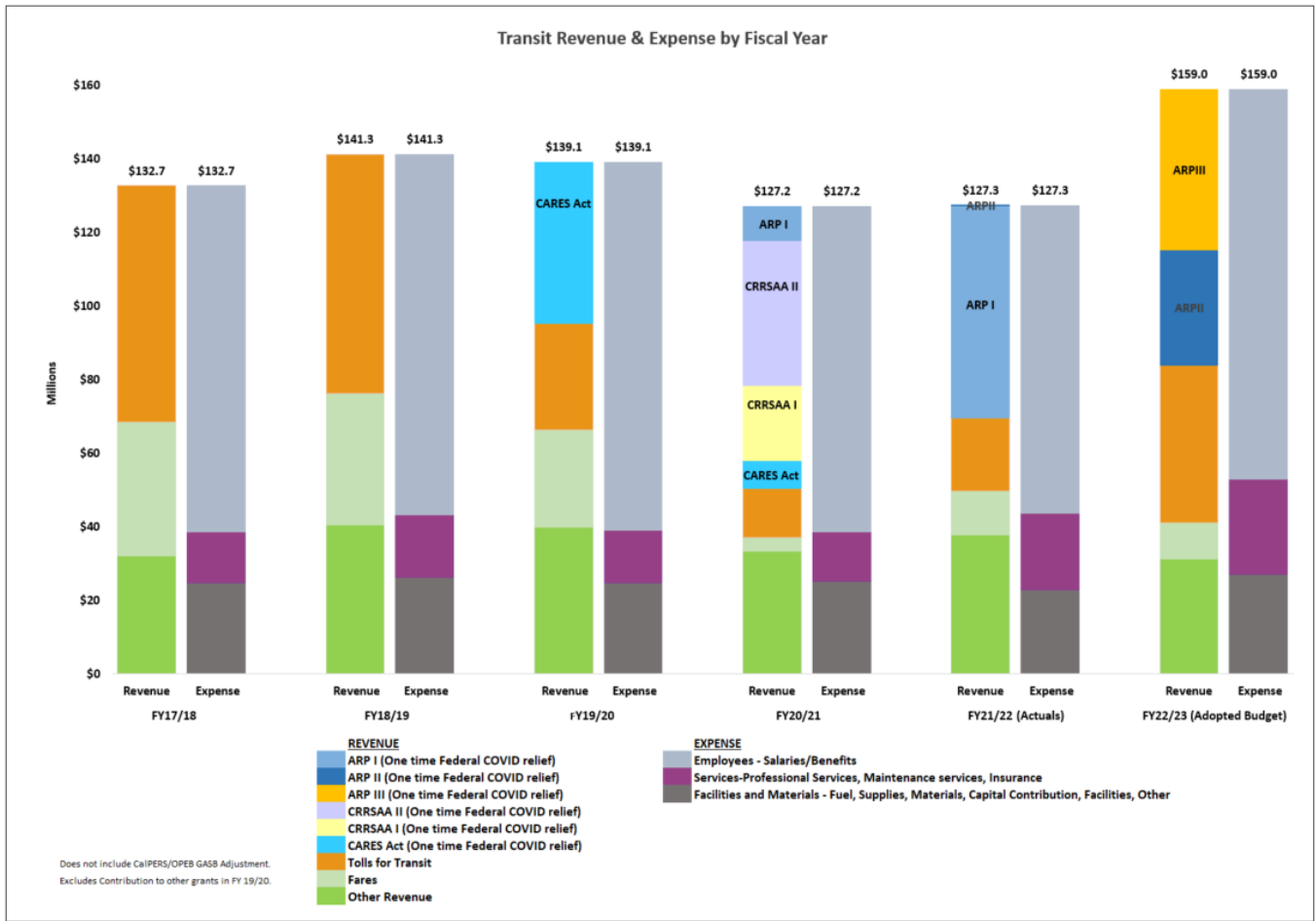
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### Attachment C – Transit Funding & Expense Comparison



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