



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF AUGUST 27, 2021**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

2021 ANNUAL ACHIEVEMENT OF EXCELLENCE IN PROCUREMENT AWARD

For the fourth year in a row, the District's Procurement Department has received the prestigious Achievement of Excellence in Procurement® (AEP) Award from the National Procurement Institute (NPI). The AEP Award is earned by public and non-profit agencies that demonstrate a commitment to procurement excellence. This annual program recognizes procurement organizations that embrace Innovation, Professionalism, Productivity, Leadership and e-Procurement. The District was one of only ten transit authorities out of 181 total agencies across the United States and Canada to receive the award. Our procurement team continues to maintain its high standards of excellence even through the difficulties brought about by COVID.

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

Travel still remains well below pre-pandemic levels in the Golden Gate Corridor, whether by Bridge bus or ferry. While still below pre-pandemic levels, since the June 15th re-opening commute bus and ferry ridership have seen modest gains. During the week of August 8th, ridership was down on our buses by about 71 percent (we only carried 29 percent of our normal bus ridership) and our ferry ridership was down 85 percent (we are only carried 15 percent of our normal ferry ridership). Bridge traffic was down about 20 percent when compared to the same week, pre-COVID.

The District will continue to restore bus and ferry service incrementally and in a measured way as we see the return of our customers travelling in the Golden Gate Corridor.

REVENUES

The District's revenues for the week of August 8th were down approximately \$1.4 million, highlighting the District's need for and usage of the federal COVID relief funding allocated by the Metropolitan Transportation Commission (MTC). The District collected about 80 percent of our pre-COVID amount of tolls, so tolls for transit were about 60 percent $[(80-50) / 50 = 60\%]$ of our usual amount, or tolls for transit were down about 40 percent last week.

REVENUES (continued)

Week of August 8, 2021						
	Bridge	% change	Bus	% change	Ferry	% change
	Aug 8 - Aug 14		Aug 8 - Aug 14		Aug 8 - Aug 14	
Weekly Ridership/Traffic	320,930	-20.44%	18,195	-71.42%	9,239	-84.90%
Weekly Revenue	\$ 2,620,795	-20.44%	\$ 84,850	-74.56%	\$ 50,949	-89.86%
Weekly Revenue Loss	\$ (673,389)	-20.44%	\$ (248,734)	-74.56%	\$ (451,370)	-89.86%
2019 Weekly Ridership/Traffic	403,390		63,670		61,198	

Notes:
 *State Shelter in place started 3/17/2020
 **Percentage changes are based on Year over year equivalents (current year vs 2019)
 *** Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)
 ****Ferry numbers do not currently include Giants service

RESEARCH EFFORTS CONTINUE TO COLLECT WORKPLACE REOPENING DATA

The Metropolitan Transportation Commission (MTC) has partnered with the Bay Area Council to conduct research with employers regarding their plans for reopening workplaces and bringing non-essential workers back. They are surveying these employers for five months to monitor developments in workplace reopening plans. Bay Area Council has completed the fourth round of surveying its Employer Network. The survey results reflect information on Bay Area employers' return to work plans to assist transit agencies in planning for the future. See the complete results at [BAC Employer Network Wave 1 Survey Results](#). The Bay Area Council will continue to survey the Employer Network through September.

The emergence of the delta variant during the last month with its uptick in infections may cause some employers to delay or slow down their reopening plans. The August MTC/BAC survey will be helpful to understand this trend.

ALL ABOARD! TRANSIT AGENCIES' NEW MARKETING CAMPAIGN TO REBUILD RIDERSHIP

Over the last four months, a group consisting of all Bay Area transit operators, MTC, marketing consultants, and business groups have been hard at work to develop a "return to transit" marketing campaign. The aim of the campaign is to welcome back our customers and grow ridership as the region reopens.

The campaign uses the tagline 'All Aboard Bay Area Transit' and will run for nearly two months. The campaign includes a website, AllAboardBayArea.com, a combination of social media advertising, digital and terrestrial radio, display ads in local publications, posters in bus shelters and transit stations, and interior and exterior placards on transit vehicles. Individual operators will also be personalizing the campaign to produce their own social media promotions and marketing. The campaign will run in English, Spanish, Chinese, Vietnamese, and Tagalog to reflect the region's diverse populations. Many thanks to the District Marketing staff for participating in this effort and contributing to the final campaign.

\$12 ‘SAIL AND RAIL’ FARE TO S.F. OFFERED THROUGH SEPTEMBER

In collaboration with Sonoma Marin Area Rail Transit (SMART) the District has relaunched the promotional campaign to highlight the SMART extension to Larkspur and its connectivity with ferries. Riders traveling between Sonoma, Marin and San Francisco can buy discounted combination tickets to travel on the Golden Gate Larkspur Ferry and the SMART train, now through Sept. 30. “Sail & Rail” fares, at a flat rate of \$12, are available on the SMART mobile payment app, available at the Apple Store and Google Play store. Tickets must be purchased before boarding, and connections between the two services are valid for 4.5 hours after activation.

Customers are encouraged to plan their trips based on the service schedules to ensure they have a smooth connection. SMART trains at Larkspur station are timed to correlate with the Larkspur Ferry schedule to and from San Francisco. For more information, please click on the following link <https://www.goldengate.org/sail--rail-12-fares/>

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO* FERRY

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District’s Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District’s and the Port of San Francisco’s facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. These firms included Bay Ship and Yacht, a shipyard located in Alameda, CA to accomplish the repairs to the vessel; Moffat and Nichol, an engineering design consultant firm, necessary to inspect the damage to the District’s San Francisco Ferry Terminal as well as the damage done to the Port’s property and prepare necessary construction documents to complete the repairs to both facilities; and a marine contractor, Power Engineering, to accomplish the repairs to the District’s San Francisco Ferry Terminal and the Port of San Francisco property (promenade) adjacent to the ferry building and Gate “B”.

To date, the vessel has been repaired and returned to service. The drawings and specifications necessary to repair the District’s facility are complete and the District issued a contract to Power Engineering, in the amount of \$1,390,550, to perform the repairs. On September 30, 2020, the District received the California Regional Water Quality Control Board’s (Water Board) permit, and on October 6, 2020, received notification of approval of the Port of San Francisco’s permit. Repair work to the District’s facility began on October 19, 2020. All original contract work has been completed including all piling repair work, all concrete repair work, all rubber fender

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

installation, all lower rub block installation, new outer berth floating fender frame installation, and service platform repairs.

The District met with the Port of San Francisco on August 12, 2020, to discuss final details and the extent of the repairs necessary to the City property adjacent to gate “B”, typically referred to as the promenade. During this meeting, the Port of San Francisco and District agreed to the scope of repairs. The Port also indicated their willingness to assist in expediting issuance of the necessary permits for the District’s marine contractor to proceed with the repairs at the Districts facility. The Port of San Francisco and the District executed an agreement for the repair of the Port's property, and the Port has issued a license for the promenade repair work, effective September 18, 2020. The District’s engineering consultant, Moffatt & Nichol, had previously performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400, for the repairs. Moffatt and Nichol finalized the construction documents for the Port of San Francisco promenade, and the District submitted permit applications to the Port and the Water Board for their review and approval.

The District received the construction permits from the Water Board on December 21, 2020 and from the Port of San Francisco on December 28, 2020. Staff negotiated pricing and issued a contract change order in the amount of \$393,881.00 with Power Engineering for the promenade repair work. Power Engineering has completed the demolition of the damaged concrete edge beam, the reconstruction of the reinforced concrete edge beam and topping slab, the fabrication and replacement of the hand railing, the installation of the bollard and the fabrication and installation of the seismic joint cover plate. Final electrical connections and punch list items remain.

The District has been and is continuing to incur staff and project management/oversight costs for the project.

Fiscal Impact

Current estimated costs to date for all activities related to the allision are \$3,134,265, a portion of which will be paid by the District’s insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

DESCRIPTION OF ITEMS	COSTS
M.S. San Francisco – investigation (estimated)	\$110,000
M.S. San Francisco – repairs design	\$9,797
M.S. San Francisco – repairs	\$726,847
SF Ferry Terminal - investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
SF Ferry Terminal – QA Inspections	\$ 56,355
Port of SF Promenade – investigation	\$ 77,720
Port of SF Promenade – repair design	\$ 49,793
Port of SF Promenade – construction repairs	\$ 393,881
Port of SF Promenade – engineering construction support	\$ 17,741
Port of SF Promenade – QA Inspections	\$ 31,749
District Staff Costs – (estimate)	\$ 50,000
Permits/Miscellaneous (estimate)	\$ 50,000
TOTAL COSTS	\$3,134,265

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JULY 2021

For the month of July, District staff made the following speeches and/or presentations to organizations, groups, and interviewers interested in the District:

PRESENTATION TO:	PRESENTED BY:
Blind Faith Veterans group on Bridge History, Maintenance & Construction - July 6, 2021	Steven Miller
Concord and San Francisco Police Department personnel on Suicide Intervention – July 28, 2021	Lt. Roger Elauria, Sgt. Michael Bailey, Lt. Michael Kalson, Chief Bill SanGregory and Ironworker Foreman Darren McVeigh and Cpt. David Rivera

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following applications were received since last reported to the Board in the July 23, 2021, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
September 18, 2021	Waves to Wine	GGB East Lot/ Plaza Center, Under GGB & West Sidewalk	SE	2,000
September 19, 2021	The San Francisco Marathon	East & West Sidewalk & Upper West Lot	SE	7,000

*Permit Types: EX – Expressive Activity and SE – Special Event

BRIDGE TRAFFIC FOR THE MONTH OF JUNE

Bridge southbound traffic for the month of June was 1,332,888 vehicles. FasTrak® usage is 84% overall for June. This compares to 84% overall for the past rolling 12-months (July - June) (Attachment B).

BRIDGE TRAFFIC FOR THE MONTH OF JULY

Bridge southbound traffic for the month of July was 1,400,583 vehicles. FasTrak® usage is 82% overall for July. This compares to 84% overall for the past rolling 12-months (August - July) (Attachment C).

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JULY

For the month of July, there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
H/B – Hit Barrier	1	0	0	Bridge
O - Other	1	0	0	Bridge
H/B – Hit Barrie	1	0	0	Doyle
H/B – Hit Barrie	1	0	0	Plaza
H/B – Hit Barrie	1	0	0	Plaza
H/B – Hit Barrie	1	0	0	Plaza
H/B – Hit Barrie	1	0	0	Waldo
R/E – Rear Ender	2	2	0	Waldo
SS – Side-Swipe	2	1	0	Waldo
H/B – Hit Barrie	1	0	0	Waldo
TOTAL	12	3	0	

BICYCLE INCIDENTS FOR THE MONTH OF JULY

For the month of July, there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
SO – Solo	2	2	0	E-Sidewalk
TOTAL	2	2	0	

FERRY – TRANSPORT BICYCLE COUNTS FOR THE MONTH OF JULY

For the month of July, the following were the Bicycle Counts for the Sausalito Ferry service:

Sausalito Southbound Bike Counts	
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
*January - July 2021	2,671

*The Sausalito July bicycle count was 2,559. (126 weekday and 2,433 weekend)

For the month of July, the following were the Bicycle Counts for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
*January – July 2021	2,212

*The Larkspur July bicycle count was 370

**PRESENTATION OF THIRTY-YEAR SERVICE AWARD, RENE ALVARADO,
TERMINAL ASSISTANT, FERRY DIVISION**

We are pleased to announce that Terminal Assistant, Rene Alvarado, celebrated thirty years of service with the District on August 14, 2021.

Mr. Alvarado joined the District as a Casual Apprentice Deckhand on July 1, 1988, and became a regular Casual Deckhand on June 28, 1990. On August 14, 1991, Mr. Alvarado was promoted to his current position. During his career with the District, Mr. Alvarado was selected Employee of the Month for January 2000, followed by Employee of the Year for 2000. Mr. Alvarado has received numerous letters from Ferry passengers commending his “excellent service”. Mr. Alvarado enjoys working with the ferry customers and ensuring that they have a remarkable experience aboard. For many years, Mr. Alvarado has been the disc jockey behind the music, spinning tunes for appreciative employees and their families during the annual July 4th Employee Ferry Ride.

Prior to District service, Mr. Alvarado was employed as a Casual Deckhand working out of the “Inlandboatman’s Union”. He was also a Merchant Marine working out of the Sailors of the Pacific (SUP).

In his free time, Mr. Alvarado enjoys working on his home, spending time with his wonderful wife and two beautiful young adult children. His love for music is always present in his life.

**PRESENTATION OF TWENTY-YEAR SERVICE AWARD, KRISTY DECOURSEY,
CHIEF BUS STOREKEEPER, BUS DIVISION**

We are pleased to announce that Chief Bus Storekeeper, Kristy DeCoursey, celebrated twenty years of service with the District on August 24, 2021.

Ms. DeCoursey joined the District as a Bus Storekeeper on August 24, 2001.

During her career with the District, Ms. DeCoursey was selected Employee of the Month, twice, November 2009 and August of 2016.

Prior to District service, Ms. DeCoursey worked as a Parts Manager for Sonoma County Transit as well as “Wheels” Livermore (L.A.V.T.A.) and as a Receptionist for “Bart Express” in Pleasanton, CA.

In her free time, Ms. DeCoursey enjoys mountain biking, hiking, camping and craft beer tasting. Doing these things with her family and friends is the absolute best way for her to enjoy them.

PRESENTATION OF FIFTEEN-YEAR SERVICE AWARD, DIRECTOR RICHARD K. GROSBOLL

We are pleased to announce that Director Richard (Dick) Grosboll celebrated fifteen years of service with the District on August 7, 2021.

Director Grosboll took his oath of office, joining the District Board of Directors on August 7, 2006. He is one of nine members serving on this Board representing the City and County of San Francisco, and is one of the non-elected, public members appointed by the San Francisco Board of Supervisors. Currently, Director Grosboll serves on the Board's Finance and Rules, Policy and Industrial Relations Committees and is Chair of the Suicide Deterrent System Advisory Committee. In addition, Director Grosboll serves as a member of the Other Post-Employment Benefits (OPEB) Retirement Investment Trust Board. Director Grosboll served as President of the Board during 2015-2016. During his tenure as President, he made invaluable contributions to the affairs of the District.

Director Grosboll has been active in the San Francisco community and with non-profit entities, having served on numerous boards and committees. For twelve years, he served on the Board of Directors of a homeless support group (North Beach Citizens), serving as its President for four years, and remains on several Committees. For many years he served on the Board of Directors of the American Civil Liberties Union of Northern California (having served as its Chair of the Board for over four years). Director Grosboll previously served on the City's Charter Advisory Committee and as a Board member of the San Francisco Parking and Traffic Commission (serving as its President in 1992).

Director Grosboll has served as an adjunct professor at UC Hastings College of the Law and Golden Gate University School of Law, teaching employee benefits from a labor law perspective.

In his professional life, Director Grosboll is an Attorney and Partner with Neyhart, Anderson, Flynn and Grosboll with an emphasis on employee benefits for Union apprenticeship programs and health and pension plans.

EMPLOYEE OF THE MONTH – AUGUST 2021

After reviewing nominations submitted by District employees, the Employee of the Month Committee collectively recognized and selected Emmett Caven, Bus Operator, in the Bus Division as the Employee of the Month for August 2021.

Mr. Caven receives this prestigious award in recognition of his professionalism, dedication, and quick actions on the morning of July 23, 2021. While driving South on Van Ness Avenue in San Francisco and approaching an intersection, Mr. Caven observed a person laying in the number two lane directly in front of his bus. Mr. Caven proceeded to activate the horn and when he realized the person was not responding, he positioned the bus to protect the person from traffic. Mr. Caven then proceeded to help the individual stand, and helped them to the sidewalk to sit. Mr. Caven called Bus Dispatch who notified the San Francisco Police Department who dispatched to the intersection. Of special note, Mr. Caven's colleagues say that this was just one of many acts that make him a great person to work with and that he is a great co-worker and contributor to Golden

EMPLOYEE OF THE MONTH – AUGUST 2021

Gate Transit staff and to the District at large, exemplifying first-rate customer service and teamwork.

Mr. Caven joined the District on July 27, 2017 as a Bus Operator. Prior to joining the District, Mr. Caven was a Road Supervisor at Whistlestop (Now Vivalon in San Rafael, CA, a Driver Compliance Coordinator for American Adventures in Santa Rosa, CA and a Site Manager for a group home for at risk youth in Santa Rosa, CA.

Mr. Caven was born in Santa Rosa, CA, where he attended Montgomery High School. He received a Bachelor of Science in Criminal Justice from Sacramento State.

Mr. Caven is a resident of Santa Rosa, CA and enjoys DIY projects around his home and yard, as well as gardening, and is a fan of woodworking.

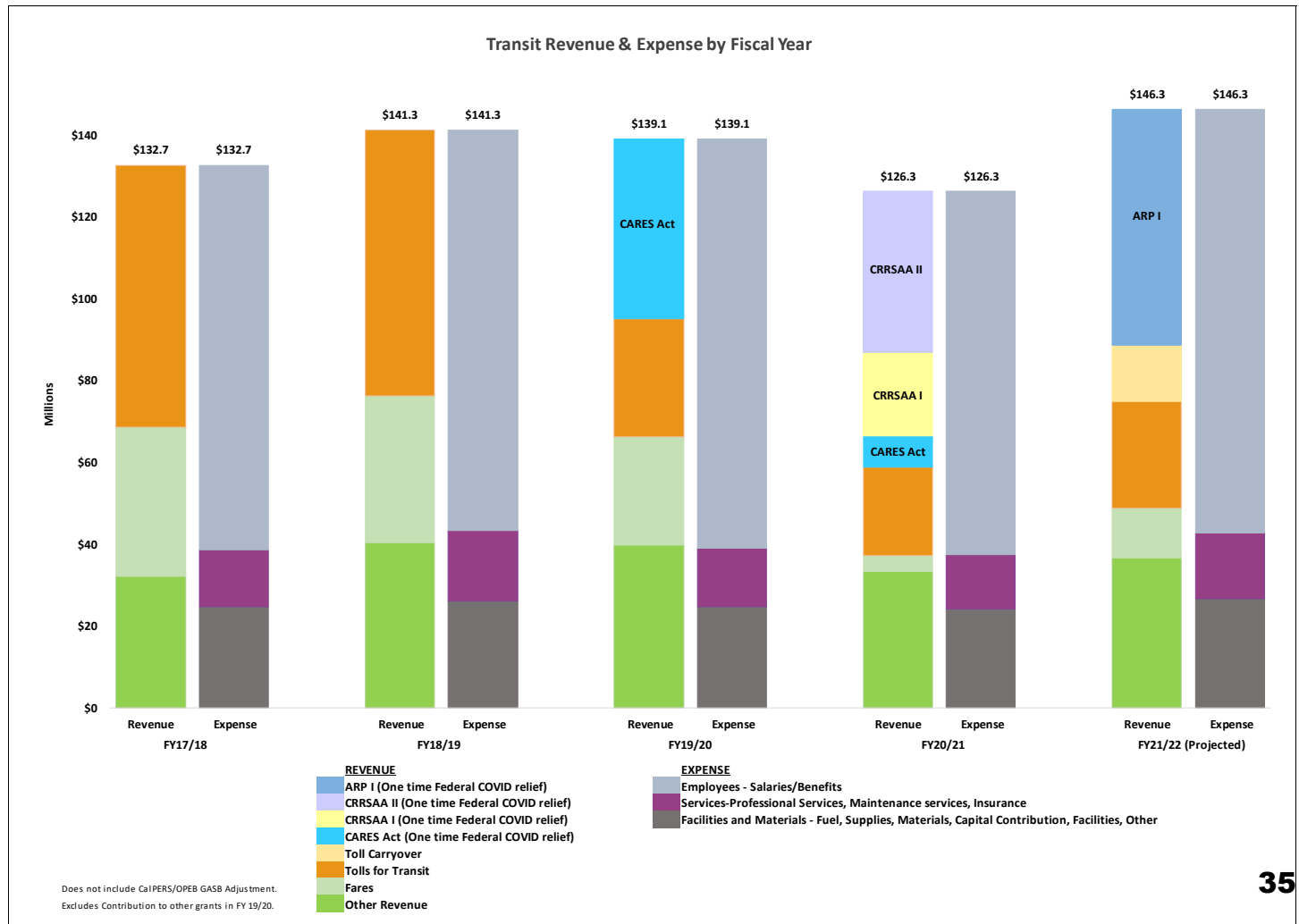
Respectfully submitted,

Denis J. Mulligan
General Manager

DJM;jb

- Attachments: A. Transit Funding & Expense Comparison
B. Bridge southbound traffic for the month of June
C. Bridge southbound traffic for the month of July

2021-0826-FinanceComm-No7-Attachment C – Transit Funding & Expense Comparison



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JUNE 2021

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	JUNE				FISCAL YEAR TO DATE				JULY TO JUNE - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
2-Axle	1,321,021	99.1%	970,079	36%	13,307,997	99.2%	15,941,005	-17%	13,307,997	99.2%	15,941,005	-17%
Multi-Axle	11,867	0.9%	8,129	46%	112,443	0.8%	151,684	-26%	112,443	0.8%	151,684	-26%
TOTAL	1,332,888		978,208	36%	13,420,440		16,092,689	-17%	13,420,440		16,092,689	-17%

*Breakdown between 2 axle and 3+ axle approximated for April and May 2021 based on historical data due to lane classification error.

II. TRAFFIC RESOLUTION

	JUNE				FISCAL YEAR TO DATE				JULY TO JUNE - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
FasTrak Account Paid	1,115,549	84%	833,803	34%	11,267,828	84%	13,921,991	-19%	11,267,828	84%	13,921,991	-19%
Full FasTrak Fare Paid	1,064,180	80%	794,306	34%	10,766,264	80%	13,352,340	-19%	10,766,264	80%	13,352,340	-19%
Carpool/Clean Air Paid	42,274	3%	28,046	51%	385,660	3%	418,901	-8%	385,660	3%	418,901	-8%
PWD Paid	395	0%	311	27%	3,799	0%	4,540	-16%	3,799	0%	4,540	-16%
Non-Revenue Paid	8,700	1%	11,140	-22%	112,105	1%	146,210	-23%	112,105	1%	146,210	-23%
License Plate Account Paid	20,006	2%	10,220	96%	161,229	1%	169,542	-5%	161,229	1%	169,542	-5%
One-Time Paid	8,153	1%	3,718	119%	58,861	0%	131,016	-55%	58,861	0%	131,016	-55%
Invoice Paid	30,682	2%	64,094	-52%	891,868	7%	980,714	-9%	891,868	7%	980,714	-9%
Violation Paid	-	0%	15,521	-100%	173,097	1%	221,180	-22%	173,097	1%	221,180	-22%
In Process and Outstanding	158,498	12%	50,852	212%	867,557	6%	668,246	30%	867,557	6%	668,246	30%
TOTAL	1,332,888		978,208	36%	13,420,440		16,092,689	-17%	13,420,440		16,092,689	-17%

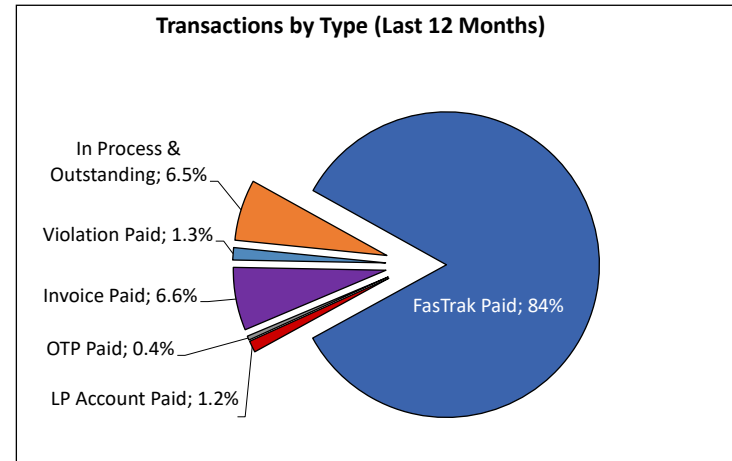
III. TOTAL REVENUE COLLECTED

	JUNE			FISCAL YEAR TO DATE			JULY TO JUNE - (LAST 12 MONTHS)		
	2021	2020	% Change	2021	2020	% Change	2021	2020	% Change
	\$ 13,600,164	\$ 8,192,554	66%	\$ 108,351,936	\$ 125,498,737	-14%	\$ 108,351,936	\$ 125,498,737	-14%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,088,311,151
Multi-Axle Vehicles	29,120,999
Disabled Patron Vehicles	458,051
Commute Period Carpool	3,014,542
Revenue Vehicles Subtotal	1,120,904,743
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,372,146
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,471,446
Total Toll-Paying Direction Vehicles	1,157,376,189

* Data Since Inception includes only data for vehicles traveling in toll-paying direction. As of July 2020, counts no longer include non-vehicle transactions.



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JULY 2021

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	JULY				FISCAL YEAR TO DATE				AUGUST TO JULY - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
2-Axle	1,390,008	99.2%	1,068,972	30%	1,390,008	99.2%	1,068,972	30%	13,662,705	99.2%	15,325,343	-11%
Multi-Axle	10,575	0.8%	9,376	13%	10,575	0.8%	9,376	13%	113,915	0.8%	144,265	-21%
TOTAL	1,400,583		1,078,348	30%	1,400,583		1,078,348	30%	13,776,620		15,469,608	-11%

*Breakdown between 2 axle and 3+ axle approximated for April and May 2021 based on historical data due to lane classification error.

II. TRAFFIC RESOLUTION

	JULY				FISCAL YEAR TO DATE				AUGUST TO JULY - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
FasTrak Account Paid	1,150,625	82%	904,973	27%	1,150,625	82%	904,973	27%	11,528,587	84%	13,373,510	-14%
Full FasTrak Fare Paid	1,099,880	79%	861,387	28%	1,099,880	79%	861,387	28%	11,019,011	80%	12,817,903	-14%
Carpool/Clean Air Paid	41,490	3%	32,739	27%	41,490	3%	32,739	27%	395,113	3%	407,784	-3%
PWD Paid	378	0%	289	31%	378	0%	289	31%	3,899	0%	4,396	-11%
Non-Revenue Paid	8,877	1%	10,558	-16%	8,877	1%	10,558	-16%	110,564	1%	143,427	-23%
License Plate Account Paid	22,909	2%	11,119	106%	22,909	2%	11,119	106%	172,914	1%	161,655	7%
One-Time Paid	9,912	1%	5,155	92%	9,912	1%	5,155	92%	63,324	0%	117,680	-46%
Invoice Paid	35,596	3%	76,908	-54%	35,596	3%	76,908	-54%	916,901	7%	935,826	-2%
Violation Paid	-	0%	19,711	-100%	-	0%	19,711	-100%	173,445	1%	211,963	-18%
In Process and Outstanding	181,541	13%	60,482	200%	181,541	13%	60,482	200%	921,449	7%	668,974	38%
TOTAL	1,400,583		1,078,348	30%	1,400,583		1,078,348	30%	13,776,620		15,469,608	-11%

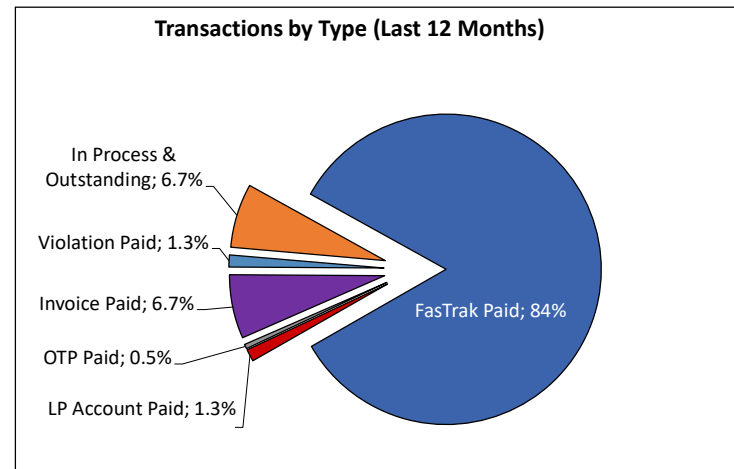
III. TOTAL REVENUE COLLECTED

	JULY			FISCAL YEAR TO DATE			AUGUST TO JULY - (LAST 12 MONTHS)		
	2021	2020	% Change	2021	2020	% Change	2021	2020	% Change
	\$ 11,348,973	\$ 8,369,697	36%	\$ 11,348,973	\$ 8,369,697	36%	\$ 111,331,212	\$ 120,753,589	-8%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,089,685,740
Multi-Axle Vehicles	29,129,652
Disabled Patron Vehicles	458,440
Commute Period Carpool	3,056,516
Revenue Vehicles Subtotal	1,122,330,348
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,381,163
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,480,463
Total Toll-Paying Direction Vehicles	1,158,810,811

* Data Since Inception includes only data for vehicles traveling in toll-paying direction. As of July 2020, counts no longer include non-vehicle transactions.



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