



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF JULY 23, 2021**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

After the grand reopening of California on June 15, and the associated easing of restrictions on physical distancing, mask requirements and capacity limits, there has been increased visitation to the Bridge as well as increased northbound traffic on weekends; so starting Saturday, July 10th the District again started closing Vista Point and the Welcome Center Parking Lots on Saturdays, Sundays and major holidays (11:00 a.m. through 5:00 p.m.) to all vehicles with the exception of tour buses. The purpose of these parking lot closures is to facilitate traffic flow, so these closures will continue for the rest of summer through Fleet Week to avoid northbound traffic backups.

Prior to the pandemic the District had been implementing such closures for a couple of years. Absent such closures, motorists queuing for the very limited number of parking spaces at the Bridge back up onto the mainline causing considerable traffic congestion and delays northbound on the Golden Gate Bridge with such delays and congestion extending well into San Francisco.

The Vista Point and South End Parking lot closure dates and times are on the District's website: <https://www.goldengate.org/bridge/visiting-the-bridge/>

Travel still remains well below pre-pandemic levels in the Golden Gate Corridor, whether by Bridge bus or ferry. While still below pre-pandemic levels, since the June 15th re-opening commute bus and ferry ridership have seen modest gains. During the week of July 4th, ridership was down on our buses by about 70 percent (we only carried 30 percent of our normal bus ridership) and our ferry ridership was down 64 percent (we are only carried 36 percent of our normal ferry ridership). Bridge traffic was down about 18 percent when compared to the same week, pre-COVID.

Most of our transit customers have not been on a bus or ferry in about 15 months. While our recent customer survey results indicate that the vast majority of them will return by December, the challenge is to get them to take that first step across the threshold and take that first step onto a bus or ferry. In order to make that first step a bit easier, the District offered FREE bus and ferry trips

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS (continued)

during the holiday weekend (July 3, 4 and 5). This provided our customers with an opportunity to return and/or try our system to attend any number of events that took place around the Bay Area over the holiday weekend, including fireworks along the waterfront in San Francisco. It was quite successful.

This was the first time since the start of the pandemic that the District offered weekend ferry service. Our ferries carried about 5,000 to 6,000 passengers each day over the promotional weekend, so the District restarted regularly scheduled weekend ferry service on July 10th.

Starting with the Bay Bridge Series on June 25th, the Giants expanded the capacity at their ballpark, so the District restarted Ballpark ferry service. Thus far, ferry ridership to Giants games is quite robust.

The District will continue to restore bus and ferry service incrementally and in a measured way as we see the return of our customers travelling in the Golden Gate Corridor.

REVENUES

The recently enacted *American Rescue Plan* (ARP) will provide additional new, one-time money to help the District navigate the pandemic. The Metropolitan Transportation Commission’s (MTC) Programming and Allocations Committee met on July 14 regarding the first tranche of ARP funding and voted to move the plan forward to the July 28th Commission meeting. The proposed first tranche includes \$57.6 million for the Bridge District to address the economic impacts to the District arising from the pandemic. This will provide needed funding to carry the District through the current fiscal year with some carryover to address funding needs into the start of the 2022/23 year. The MTC Resolution for the Phase 1 Distribution is found at the following link: <http://mtc.legistar.com/gateway.aspx?M=F&ID=b6080c23-bb59-4114-bd1e-7ba6356a23a7.pdf>

The District’s revenues for the week of July 4th were down approximately were down \$1.3 million, highlighting the District’s need for this additional federal relief. The District collected about 82 percent of our pre-COVID amount of tolls, so tolls for transit were about 64 percent [(82-50) / 50 = 64%] of our usual amount, or tolls for transit were down about 36 percent last week.

Week of July 4, 2021						
	Bridge	% change	Bus	% change	Ferry	% change
	Jul 4 - Jul 10		Jul 4 - Jul 10		Jul 4 - Jul 10	
Weekly Ridership/Traffic	316,965	-18.18%	18,552	-69.81%	18,121	-66.74%
Weekly Revenue	\$ 2,588,415	-18.18%	\$ 63,702	-80.47%	NA	NA
Weekly Revenue Loss	\$ (575,084)	-18.18%	\$ (262,453)	-80.47%	\$ (411,184)	-89.25%
2019 Weekly Ridership/Traffic	387,387		61,444		54,481	
Notes:						
*State Shelter in place started 3/17/2020						
**Percentage changes are based on Year over year equivalents (current year vs 2019)						
*** Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)						
****Bus & Ferry had free rides from 7/3-7/5						
*****Ferry Revenue is unavailable in Transtat on 7/12						
*****Ferry numbers do not currently include Giants service						

CURRENT DISTRICT VACANCIES

In response to the District’s current financial picture, the General Manager is presently reviewing vacancies to determine whether staff should proceed or defer active recruitment. As of **July 1, 2021**, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

Deferred Recruitment Positions	Number of Positions	Monthly Salary Savings	Represented Position (Y/N)
DISTRICT DIVISION	16		
Sr. Engineering Design Tech	1	\$ 8,541	Y
Jr. Civil Engineer Intern	1	\$ 3,467	N
Associate Capital & Grants Analyst Intern	1	\$ 3,467	N
Payroll Timekeeping Specialist	1	\$ 6,697	N
Human Resources Analyst	2	\$ 17,354	N
Principal, Budget & Programs Analyst	1	\$ 11,708	N
Electronic Revenue Analyst	1	\$ 10,299	N
Finance Administrative Analyst	1	\$ 7,226	N
Assistant Procurement Specialists	2	\$ 14,452	N
Director of Public Affairs	1	\$ 12,987	N
Marine Procurement Officer	1	\$ 11,115	N
Administrative Assistant	1	\$ 7,226	N
HR Coordinator	1	\$ 6,697	Y
Electronic Rev Collections Manager	1	\$ 11,708	N
BRIDGE DIVISION	4		
Painters	4	\$ 37,672	Y
BUS DIVISION	54		
Mechanic, Building & Maintenance (Provisional)	2	\$ 15,943	Y
Bus Operator	47	\$ 252,546	Y
Dispatcher II	2	\$ 7,241	Y
Transportation Field Supervisor	1	\$ 9,193	Y
Scheduling Technician	1	\$ 7,226	N
Mechanic, Body and Fender	1	\$ 7,995	Y
FERRY DIVISION	19		
Supervising Vessel Master	1	\$ 10,237	Y
Ferry Mechanic	1	\$ 7,919	Y
Ferry Project Administrator (LT)	1	\$ 11,116	N
Terminal Assistant	1	\$ 5,125	Y
Seasonal Terminal Assistant	2	\$ 10,250	Y
Deckhand	1	\$ 6,115	Y
Deckhand Baseball	2	\$ 12,230	Y
Seasonal Deckhand Lead	2	\$ 13,090	Y
Seasonal Deckhand	3	\$ 18,345	Y
Seasonal Vessel Master	1	\$ 8,902	Y
Vessel Master Baseball	1	\$ 8,902	Y
Seasonal Operations Supervisor	2	\$ 18,435	Y
Administrative Assistant	1	\$ 7,226	N
TOTAL:	93	\$ 608,652	

Bolded = newly added position

CURRENT DISTRICT VACANCIES (continued)

Additionally, the District currently has **seven (7)** temporary staff onboard:

Department	#	Comments
Accounting	2	Additional staff to provide support to the department.
Finance	1	Position has been reclassified and is temporarily on-hold for permanent search.
Payroll	2	One (1) staff is assigned for a special project while the other staff was hired to provide additional help to the department.
Risk Management & Safety	2	Staff are filling in for a position vacancy and additional support requirement of the department.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY*

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District’s Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District’s and the Port of San Francisco’s facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. These firms included Bay Ship and Yacht, a shipyard located in Alameda, CA to accomplish the repairs to the vessel; Moffat and Nichol, an engineering design consultant firm, necessary to inspect the damage to the District’s San Francisco Ferry Terminal as well as the damage done to the Port’s property and prepare necessary construction documents to complete the repairs to both facilities; and a marine contractor, Power Engineering, to accomplish the repairs to the District’s San Francisco Ferry Terminal and the Port of San Francisco property (promenade) adjacent to the ferry building and Gate “B”.

To date, the vessel has been repaired and returned to service. The drawings and specifications necessary to repair the District’s facility are complete and the District issued a contract to Power Engineering, in the amount of \$1,390,550, to perform the repairs. On September 30, 2020, the District received the California Regional Water Quality Control Board’s (Water Board) permit, and on October 6, 2020, received notification of approval of the Port of San Francisco’s permit. Repair work to the District’s facility began on October 19, 2020. All original contract work has been completed including all piling repair work, all concrete repair work, all rubber fender installation, all lower rub block installation, new outer berth floating fender frame installation, and service platform repairs.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

The District met with the Port of San Francisco on August 12, 2020, to discuss final details and the extent of the repairs necessary to the City property adjacent to gate “B”, typically referred to as the promenade. During this meeting, the Port of San Francisco and District agreed to the scope of repairs. The Port also indicated their willingness to assist in expediting issuance of the necessary permits for the District’s marine contractor to proceed with the repairs at the Districts facility. The Port of San Francisco and the District executed an agreement for the repair of the Port's property, and the Port has issued a license for the promenade repair work, effective September 18, 2020. The District’s engineering consultant, Moffatt & Nichol, had previously performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400, for the repairs. Moffatt and Nichol finalized the construction documents for the Port of San Francisco promenade, and the District submitted permit applications to the Port and the Water Board for their review and approval.

The District received the construction permits from the Water Board on December 21, 2020 and from the Port of San Francisco on December 28, 2020. Staff negotiated pricing and issued a contract change order in the amount of \$393,881.00 with Power Engineering for the promenade repair work. Power Engineering has completed the demolition of the damaged concrete edge beam, has completed the reconstruction of the reinforced concrete edge beam and topping slab, and has fabricated the replacement hand railing. The railing must still be painted prior to installation. The repair work is continuing.

The District has been and is continuing to incur staff and project management/oversight costs for the project.

Fiscal Impact

Current estimated costs to date for all activities related to the allision are \$3,134,265, a portion of which will be paid by the District’s insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

DESCRIPTION OF ITEMS	COSTS
M.S. San Francisco – investigation (estimated)	\$110,000
M.S. San Francisco – repairs design	\$9,797
M.S. San Francisco – repairs	\$726,847
SF Ferry Terminal - investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
SF Ferry Terminal – QA Inspections	\$ 56,355
Port of SF Promenade – investigation	\$ 77,720
Port of SF Promenade – repair design	\$ 49,793
Port of SF Promenade – construction repairs	\$ 393,881
Port of SF Promenade – engineering construction support	\$ 17,741
Port of SF Promenade – QA Inspections	\$ 31,749
District Staff Costs – (estimate)	\$ 50,000
Permits/Miscellaneous (estimate)	\$ 50,000
TOTAL COSTS	\$3,134,265

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JUNE 2021

For the month of June, District staff made the following speeches and/or presentations to organizations, groups, and interviewers interested in the District:

PRESENTATION TO:	PRESENTED BY:
MTC: Special Programming and Allocations Committee Workshop	Denis Mulligan
The Sonoma County Transportation Authority Regional Climate Protection Authority - Future of Transit Ad Hoc	Denis Mulligan
Panelist/Race, Equity & the Path Forward - Marin Forum	Denis Mulligan
Panelist/Bay Area Transit - Bay Area Council Transportation Committee	Denis Mulligan

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following applications were received since last reported to the Board in the June 25, 2021, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
June 26, 2021	NUACSF Walkathon	E-Sidewalk	EX	80
August 15, 2021	Escape from Alcatraz Triathlon	Under GGB @ Tunnel	SE	1,800
August 19 – 21, 2021	PCTR Headlands Hundred	Conzelman Rd/under Bridge	SE	400
August 22, 2021	Guardsmen Presidio 10K/10 mile Run	E & W Sidewalk & under Bridge @ tunnel	SE	3,000
August 27, 2021	2020 Napa Valley Ragnar Relay	E-Sidewalk	SE	TBD

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JUNE

For the month of June, there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
H/B - Hit Barrier	1	1	0	Bridge
H/B - Hit Barrier	1	0	0	Bridge
R/E – Rear Ender	2	0	0	Bridge
H/B - Hit Barrier	1	0	0	Plaza
H/B - Hit Barrier	1	0	0	Plaza
H/B - Hit Barrier	1	0	0	Waldo
SS – Side-Swipe	2	0	0	Waldo
TOTAL	9	1	0	

BICYCLE INCIDENTS FOR THE MONTH OF JUNE

For the month of June, there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
SO – Solo	1	1	0	E-Sidewalk
TOTAL	1	1	0	

FERRY – TRANSPORT BICYCLE COUNTS FOR THE MONTH OF JUNE

For the month of June, the following were the Bicycle Counts for the Sausalito Ferry service:

Sausalito Southbound Bike Counts	
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
*January - June 2021	112

*The Sausalito June bicycle count was 57

For the month of June, the following were the Bicycle Counts for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
*January – June 2021	1,842

*The Larkspur June bicycle count was 481

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO MARIA RODRIGUEZ, HUMAN RESOURCES TECHNICIAN, DISTRICT DIVISION

We are pleased to announce that Human Resources Technician, Maria Rodriguez, celebrated twenty-five years of service with the District on July 22, 2021.

Ms. Rodriguez joined the District as a Floating Office Clerk on July 22, 1996. She was promoted to Human Resources Analyst in July 2007 and was then promoted to Human Resources Technician in March 2013.

Prior to District service, Ms. Rodriguez worked as a chauffeur, Accounts Payable Clerk and a Human Resources Assistant.

In her free time, Ms. Rodriguez enjoys yard work and gardening.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO DARREN MCVEIGH, IRONWORKER, PUSHER, BRIDGE DIVISION

We are pleased to announce that Pusher, Ironworker, Darren McVeigh, celebrated twenty years of service with the District on July 9, 2021.

Mr. McVeigh joined the District as an Ironworker on July 9, 2001 and was promoted to Pusher, Ironworker in 2008.

EMPLOYEE OF THE MONTH – JULY 2021

After reviewing nominations submitted by District employees, the Employee of the Month Committee collectively recognized and selected Charles Harris, Engineering Contracts Assistant, in the District Division as the Employee of the Month for July 2021.

Mr. Harris receives this prestigious award in recognition of his professionalism, dedication, resourcefulness and initiative. Mr. Harris works in the Engineering department and is responsible for the preparation of solicitation documents and invoices. The level of detail he provides to his work whether it is researching financial information, processing detailed invoices or developing solicitation documents, provides a tremendous contribution to the Engineering Department and District.

Mr. Harris works with the Engineering Project Managers to ensure invoicing matches work performed, works with Procurement to enter purchase orders, and with Accounting to make sure invoices are correctly paid and follows through with contractors, consultants to let them know when payments are on their way.

Mr. Harris enjoys the challenges that comes with new projects and he offers his time and input when the opportunity arises. He took the departmental lead on learning and implementing the new diversity compliance software tool, rolled out by the District's Disadvantaged Business Enterprise Program Administrator, and has done a great job of managing the data. Mr. Harris is relied upon to share his knowledge with new staff and has assisted with the development of process training material, thus assuring the same level of service in the future. Mr. Harris is a team player and has

EMPLOYEE OF THE MONTH – JULY 2021 (continued)

acted as a mentor to new staff within the Engineering Contracts Department. During the COVID pandemic, he has continued to teach and virtually participate with staff in cross training exercises, and has greatly contributed to the efficiencies of the department.

Of special note, Mr. Harris's colleagues remark that he has a great sense of humor and is great to work with.

Mr. Harris joined the District on March 14, 2002 as an Engineering Office Specialist, and then promoted to Engineering Office Manager in May 2006. In January 2015, he promoted to Engineering Document Contract Assistant and in June 2016 was promoted to his current position of Engineering Contracts Assistant. Prior to joining the District, Mr. Harris was a Duplication Systems Engineer for Microweb, San Rafael, CA, a Carpenter at Kevin Hicks Construction, Bolinas, CA and a Punch Press Operator at Rheem Manufacturing, Richmond, CA. Of special note, he has held many other interesting jobs including chimney sweep, wood stove installation, hot tub installation and service, solar installation, farm laborer, construction laborer.

Mr. Harris was born in Tacoma, Washington. He attended San Rafael High School, San Rafael, CA and College of Marin in Kentfield, CA.

Mr. Harris is a resident of Petaluma, CA where he lives with his spouse Olga, and children Stacy, Katy and Johnny. Mr. Harris enjoys music and plays the electric bass guitar in various bands, currently in a band called Grateful Tuna. He also enjoys gardening and is the owner/operator of Charlie's Cosmic Farm. Mr. Harris is a member of the Marin Rod and Gun Club and Wetlands Restoration.

Respectfully submitted,

Denis J. Mulligan
General Manager

DJM:jb

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