



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF MARCH 26, 2021**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

M.S. SONOMA FERRY RETURNS TO SERVICE

The rebuild of the *M.S. Sonoma* Ferry is now complete and the vessel returned home under the Golden Gate Bridge on March 13, 2021. The vessel returns after being stripped to the bare hull and rebuilt from the ground up at the Nichols Brothers Boat Builders shipyard in Washington. Passenger improvements on the *Sonoma* include new seats, carpeting, ceilings, paint, and reduced engine noise, plus an elevator and a bicycle escalator. On the operating side, the *Sonoma* has new, cleaner engines, state-of-the-art electronics and navigation systems, and improved efficiency and reliability. This work on the *Sonoma* is part of the District's planned ferry maintenance work and marks the last of three planned overhauls for District mono-hull vessels.

**UPDATE ON AGREEMENTS WITH THE GOLDEN GATE NATIONAL PARKS
CONSERVANCY**

In 2011, the District signed a 10-year Memorandum of Understanding with the National Park Service and the non-profit organization Golden Gate National Parks Conservancy to facilitate visitor experience projects and programs at the Golden Gate Bridge. The principal focus at that time was to plan for the celebration of the 75th Anniversary of the Golden Gate Bridge. The District and the Conservancy also signed a ten year Project Agreement authorizing the Conservancy to develop and operate the Visitors Center, cafe and Roundhouse, as well as other activities. As both agreements will lapse shortly, the parties are in the process of updating and developing new agreements to reflect the experience of the past ten years and to identify roles and responsibilities for the future. In the interim, the General Manager and the Executive Director of the Conservancy have signed a letter agreement to allow the Conservancy's continued operations, including re-posposing the Roundhouse for food service.

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS, RATIFY AND AUTHORIZE ACTIONS BY THE GENERAL MANAGER, AND CONSIDER POSSIBLE ACTION TO TERMINATE THE SUSPENSION OF BOARD PROCEDURAL RULES AND POLICIES FOR COVID-19 RELATED EMERGENCY ACTIONS

At the March 27, 2020 regular meeting of the Board of Directors, the Board adopted Resolution No. 2020-017. In this action, the Board authorized the General Manager to continue to take necessary and appropriate actions in response to the ongoing COVID-19 pandemic and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting. The review of the suspension of rules and procedures appears under agenda item 10 (A).

A. UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

The COVID-19 pandemic has caused a precipitous drop in travel in the Golden Gate Corridor with a corresponding drastic impact to the District's finances. During the week of March 7, ridership was down on our buses by about 82 percent (we only carried 18 percent of our normal bus ridership) and our ferry ridership was down 97 percent (we are only carried 3 percent of our normal ferry ridership). Bridge traffic was down about 32 percent when compared to the same week last year.

As vaccinations become more commonplace, coupled with a decline in the rate of COVID-19 infections, we anticipate our public health officials will be able to sufficiently ease restrictions on businesses and community activities such that the District will start to see a partial return of travel in the Golden Gate Corridor.

The Metropolitan Transportation Commission (MTC) met on January 27 to allocate the first tranche of federal *Coronavirus Response and Relief Supplemental Appropriations Act of 2021* (CRRSAA) funding to Bay Area transit agencies. I am pleased to announce that the District was allocated \$20.3 million and we have received the Award Letter, which will allow us to make payroll through April 2021.

At its March 10th meeting, MTC met to discuss the programming of Coronavirus Response and Relief Appropriations Act of 2021 (CRRSAA) funding to Bay Area transit operators to provide funding relief as a result of the COVID-19 pandemic. The meeting agenda included a recommendation for \$39.4 million of new money for the Bridge District. MTC's Committee approved the proposed allocations and this item will go before the full commission for final approval on March 24th. Assuming an affirmative vote on the 24th, this, coupled with previous allocations, will bring the total federal funding COVID-19 relief for the District to \$111 million and allow the Bridge District to make payroll through the end of the calendar year, and will close the current fiscal year deficit gap of \$21 million, with the receipt of these monies, most importantly avoiding the prospect of layoffs in 2021.

President Biden has also signed into law the *American Rescue Plan*, which will provide additional funding for transit agencies.

A. UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS (continued)

The District’s revenues the week of March 7 from tolls and transit fares were down about \$1.5 million as compared to pre-COVID 2019 traffic.

Last week, we collected about 68 percent of our pre-COVID 2019 amount of tolls, so tolls for transit were about 36 percent $[(68-50) / 50 = 36\%]$ of our usual amount, or tolls for transit were down about 64 percent last week.

Week of March 7, 2021						
	Bridge	% change	Bus	% change	Ferry	% change
	Mar 7 - Mar 13		Mar 7 - Mar 13		Mar 7 - Mar 13	
Weekly Ridership/Traffic	258,960	-31.93%	11,114	-81.78%	1,154	-97.54%
Weekly Revenue	\$ 2,027,657	-27.18%	\$ 46,724	-84.45%	\$ 9,256	-97.44%
Weekly Revenue Loss	\$ (950,914)	-31.93%	\$ (253,747)	-84.45%	\$ (352,658)	-97.44%
2019 Weekly Ridership/Traffic	380,405		61,000		46,911	

Notes:
 *State Shelter in place started 3/17/2020
 **Percentage changes are based on Year over year equivalents (current year vs 2019)
 *** Weekly Revenue loss uses traffic compared to 2019 and using present toll rate (present value)

POSSIBLE CHANGES TO SOCIAL DISTANCING REQUIREMENTS ON TRANSIT IN MARIN COUNTY

As the rate of COVID-19 infections declines, coupled with increased rates of vaccinations, our public health officials will ease the restrictions on businesses and community activities contained in the shelter in place orders. For example, counties in the Red Tier allow indoor dining at 25 percent capacity; while once counties enter the Orange Tier, due to the community reduction in the risk of COVID infection, restaurants and movie theaters are allowed to operate at 50 percent capacity indoors.

The District along with Marin Transit and Sonoma–Marin Area Rail Transit (SMART) are in discussions with Marin Health and Human Services and the Marin Public Health Officer regarding the appropriate capacity for transit once Marin County enters the Orange Tier.

All of our transit employees have been offered vaccinations, and all passengers are required to wear face coverings at all times, so once Marin County enters and remains in the Orange Tier for 30 days – the COVID-19 risks associated with riding transit will be greatly reduced. Accordingly, we are in discussions with our local public health officials regarding potentially changing the social distancing requirements on transit from 6 feet (25% ridership capacity) to 3 feet (50% ridership capacity) on buses, ferries and rail in Marin County – 30 days after Marin enters the Orange Tier. This change will help with “pass-ups” on transit and accommodate the increased ridership likely to accompany the easing of restrictions on businesses and activities. The 50 percent capacity for transit while the County is in the Orange Tier also will mirror the capacity for many indoor businesses such as restaurants and movie theaters.

EMPLOYEE VACCINATIONS

The safety of our employees is of paramount importance. **Virtually all district employees with occupational exposure to COVID-19 have been given the opportunity to be vaccinated**, and I want to thank all of those employees who availed themselves of the opportunity and received their first shot along with an appointment for their second shot.

This was a team effort. Since it opened on February 21st, 46 employees received vaccinations at the Larkspur Ferry Terminal when there were “leftover” doses at closing time. About two dozen workers received vaccinations at the Oakland Coliseum site after access was established by Bridge staff, while about 80 employees were vaccinated at the Moscone Center site. Kudos to the bus drivers and ATU Local 1575 leadership who piloted this effort (Moscone), and kudos to the Bus Division for creatively getting employees to the site.

I also want to extend my heartfelt thanks to Marin County, especially Dr. Matt Willis, Marin Health and Human Services and Marin Office of Emergency Services for facilitating access to vaccinations for about 330 District employees this week at the Marin Civic Center, Larkspur Ferry Terminal and the Kaiser Terra Linda sites. This was a game-changer for protecting our employees.

These vaccination efforts were a huge step for our agency in that they provide additional protection for our employees who interact and engage with the public on a daily basis and provide for the continuity of operations. Staff whose jobs do not present heightened risk to COVID-19 were not included in this effort.

DISTRICT EMPLOYEES STAFF MARIN COUNTY’S VACCINE SITE AT LARKSPUR FERRY TERMINAL

On February 21, 2021 a mass vaccination site opened at the Larkspur Ferry Terminal parking lot. The Bridge District had reached out and offered Marin County the use of our Larkspur Ferry Terminal at no cost. Staff from the Bridge and Ferry divisions worked with Marin County and their vendor, Curative, to prepare the site for its February 21st startup date. The site is staffed by Bridge, Bus and Ferry personnel. In particular, some of our bus and ferry staff whose regular job duties and schedules have been impacted by the pandemic are assisting in directing traffic in the parking lot and other related activities to help the facility operate smoothly.

We would like to acknowledge and thank the bridge and ferry staff who worked on readying the site, as well as thank the employees from bus and ferry who are staffing the vaccination site.

CURATIVE INC. FOR ONSITE TESTING FOR EMPLOYEES USING SELF-ADMINISTERED ORAL SALIVA COVID-19 RNA TEST

On-site COVID-19 testing using Curative testing kits began the first week of January in the District. The self-administered oral saliva swab testing is conducted on a weekly and monthly surveillance basis, depending on employee exposure risk level in the workplace. The District has now administered over 2,000 COVID-19 tests to our employees in 2021.

The District uses these tests as a screening tool, testing employees absent of symptoms, to ascertain the prevalence of COVID-19 in our workplace.

CURRENT DISTRICT VACANCIES

In response to the District's current financial picture, the General Manager is presently reviewing vacancies to determine whether staff should proceed or defer active recruitment. As of **March 1, 2021**, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

Deferred Recruitment Positions	Number of Positions	Monthly Salary Savings	Represented Position (Y/N)
DISTRICT DIVISION	18		
Sr. Engineering Design Tech	1	\$ 8,541	Y
Jr. Civil Engineer Intern	1	\$ 3,467	N
Senior Electrical Engineer	1	\$ 12,604	Y
Facilities Engineer	1	\$ 12,604	Y
Associate Capital & Grants Analyst Intern	1	\$ 3,467	N
Payroll Timekeeping Specialist	1	\$ 6,697	N
Human Resources Analyst	2	\$ 17,354	N
Principal, Budget & Programs Analyst	1	\$ 11,708	N
Electronic Revenue Analyst	1	\$ 10,299	N
Finance Administrative Analyst	1	\$ 7,226	N
Assistant Procurement Specialists	2	\$ 14,452	N
Director of Public Affairs	1	\$ 12,987	N
Marine Procurement Officer	1	\$ 11,115	N
Administrative Assistant	1	\$ 7,226	N
HR Coordinator	1	\$ 6,697	Y
Electronic Rev Collections Manager	1	\$ 11,708	N
BRIDGE DIVISION	3		
Painters	3	\$ 28,257	Y
BUS DIVISION	51		
Bus Mechanic	3	\$ 23,914	Y
Apprentice Bus Mechanic	2	\$ 12,736	Y
Apprentice Mechanic, Body & Fender	1	\$ 6,368	Y
Bus Operator	36	\$ 193,428	Y
Mechanic, Building & Maintenance (Provisional)	2	\$ 15,943	Y
Dispatcher II	2	\$ 7,241	Y
Transportation Field Supervisor	2	\$ 18,387	Y
Scheduling Technician	1	\$ 7,226	N
Chief Mechanic	1	\$ 9,167	Y
Lead, Building Maintenance Mechanic	1	\$ 8,370	Y
FERRY DIVISION	19		
Ferry Mechanic	1	\$ 7,919	Y
Ferry Project Administrator (LT)	1	\$ 11,116	N
Terminal Assistant	1	\$ 5,125	Y
Seasonal Terminal Assistant	2	\$ 10,250	Y
Deckhand	2	\$ 12,230	Y
Deckhand Baseball	2	\$ 12,230	Y
Seasonal Deckhand Lead	2	\$ 13,090	Y

CURRENT DISTRICT VACANCIES (continued)

Deferred Recruitment Positions	Number of Positions	Monthly Salary Savings	Represented Position (Y/N)
Seasonal Deckhand	3	\$ 18,345	Y
Seasonal Vessel Master	1	\$ 8,902	Y
Vessel Master Baseball	1	\$ 8,902	Y
Seasonal Operations Supervisor	2	\$ 18,435	Y
Administrative Assistant	1	\$ 7,226	N
TOTAL:	91	\$ 622,959	

Bolded = newly added position

Additionally, the District currently has **nine (9)** temporary staff onboard:

Department	#	Comments
Accounting	2	Temporary staff to perform duties until Kronos timekeeping system fully deployed.
Finance	1	Position reclassified during FY 2021 budget process. Currently, on hold for permanent search.
Information Systems	1	Due to hiring freeze, recruitment on hold.
Payroll	2	One staff is assigned for special project assignment (Kronos programming); while the second staff was hired to provide additional help to the team.
Risk Management & Safety	2	Staff are temporarily filling in for position vacancies.
Engineering	1	Staff is temporarily filling in for the Sr. Mechanical Engineer vacancy.

B. RATIFY AND AUTHORIZE EMERGENCY ACTIONS BY THE GENERAL MANAGER

1. RATIFY ACTION TO APPROVE AN EMERGENCY CONTRACT WITH BAY SHIP & YACHT CO. RELATED TO THE SAUSALITO FERRY FLOAT

Recommendation

It is recommended that the Board of Directors ratify the emergency action of the General Manager to approve Contract No. 2021-F-027, in an amount not to exceed \$750,000, with Bay Ship & Yacht Co., located in Alameda, CA for Sausalito Ferry Terminal emergency float repair work.

Summary

In accordance with Public Contract Code Section 22050 and the District's duly authorized Procurement Ordinance and Procurement Manual, the General Manager has been delegated the authority to take emergency action to repair or replace a public facility and procure necessary equipment, services and supplies without competitive bidding when immediate action is required to safeguard life, health, or property, or to prevent the interruption or cessation of necessary District services. Staff consulted with Procurement and District's legal counsel to confirm that the circumstances described below meet the legal standard for an emergency procurement.

The Sausalito ferry float has been in continuous and rigorous use since the mid-1990s. Recent weather events created surface fractures and coating failures on the float, which compromised the watertight integrity of the float. Unregulated water intrusion adversely impacted the stability of the float, resulting in potentially hazardous conditions to the District's customers, crew and vessels. Immediate repairs were necessary to remedy these hazardous conditions. This emergency did not permit the delay resulting from a competitive solicitation for bids for the repairs.

The District engaged a local shipyard, Bay Ship & Yacht Co. (Bay Ship & Yacht), to perform the following emergency repair work: disconnect the float from piles; tow float to drydocking facility; sandblast float; submit CFR on hull / deck wastage; develop plans to remove and replace hull and deck structure in kind to ABS standards; apply full coating system / nonskid deck coverings; tow/return float to Sausalito terminal; reconnect to piles; shim pile guides as needed to assure smooth tidal transitions. Bay Ship & Yacht will also inspect internal and external structures, make any additional repairs necessary to ensure the float functions in a safe and working manner, and renew the float's paint and decking, which is not easily performed while the float is in use. Bay Ship & Yacht was the only local shipyard available to perform the emergency repair work in a timely manner to minimize the temporary suspension of Golden Gate Sausalito Ferry Service.

This work is being performed during the COVID-19 pandemic when Golden Gate Ferry is carrying about 95% fewer passengers than normal. The temporarily suspended Golden Gate Sausalito Ferry service has been replaced with Golden Gate Transit bus service. This temporary suspension of all ferry service between Sausalito and San Francisco, which includes Blue & Gold Fleet weekend service to and from Pier 41, is expected to last 60 days.

Fiscal Impact

The total contract budget is \$750,000, funded with District Reserves.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY*

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District's and the Port of San Francisco's facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. These firms included Bay Ship and Yacht, a shipyard located in Alameda, CA to accomplish the repairs to the vessel; Moffat and Nichol, an engineering design consultant firm, necessary to inspect the damage to the District's San Francisco Ferry Terminal as well as the damage done to the Port's property and prepare necessary construction documents to complete the repairs to both facilities; and a marine contractor, Power Engineering, to accomplish the repairs to the District's San Francisco Ferry Terminal and the Port of San Francisco property (promenade) adjacent to the ferry building and Gate "B".

To date, the vessel has been repaired and returned to service. The drawings and specifications necessary to repair the District's facility are complete and the District issued a contract to Power Engineering, in the amount of \$1,390,550, to perform the repairs. On September 30, 2020, the District received the California Regional Water Quality Control Board's (Water Board) permit, and on October 6, 2020, received notification of approval of the Port of San Francisco's permit. Repair work to the District's facility began on October 19, 2020. All original contract work has been completed including all piling repair work, all concrete repair work, all rubber fender installation, all lower rub block installation, new outer berth floating fender frame installation, and service platform repairs. During inspections of the work, Engineering staff has identified other areas on the inner and outer berths that may need repair and is developing repair details.

The District met with the Port of San Francisco on August 12, 2020, to discuss final details and the extent of the repairs necessary to the City property adjacent to gate "B", typically referred to as the promenade. During this meeting, the Port of San Francisco and District agreed to the scope of repairs. The Port also indicated their willingness to assist in expediting issuance of the necessary permits for the District's marine contractor to proceed with the repairs at the District's facility. The Port of San Francisco and the District executed an agreement for the repair of the Port's property, and the Port has issued a license for the promenade repair work, effective September 18, 2020. The District's engineering consultant, Moffatt & Nichol, had previously performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400, for the repairs. Moffatt and Nichol finalized the construction documents for the Port of San Francisco promenade, and the District submitted permit applications to the Port and the Water Board for their review and approval.

The District received the construction permits from the Water Board on December 21, 2020 and from the Port of San Francisco on December 28, 2020. Staff negotiated pricing and issued a contract change order in the amount of \$393,881.00 with Power Engineering for the promenade repair work. Power Engineering has begun the promenade repairs. The repair work is continuing.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

The District has been and is continuing to incur staff and project management/oversight costs for the project.

Fiscal Impact

Current estimated costs to date for all activities related to the allision are \$3,134,265, a portion of which will be paid by the District’s insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

DESCRIPTION OF ITEMS	COSTS
M.S. San Francisco – investigation (estimated)	\$110,000
M.S. San Francisco – repairs design	\$9,797
M.S. San Francisco – repairs	\$726,847
SF Ferry Terminal - investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
SF Ferry Terminal – QA Inspections	\$ 56,355
Port of SF Promenade – investigation	\$ 77,720
Port of SF Promenade – repair design	\$ 49,793
Port of SF Promenade – construction repairs	\$ 393,881
Port of SF Promenade – engineering construction support	\$ 17,741
Port of SF Promenade – QA Inspections	\$ 31,749
District Staff Costs – (estimate)	\$ 50,000
Permits/Miscellaneous (estimate)	\$ 50,000
TOTAL COSTS	\$3,134,265

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF FEBRUARY

For the month of February, District staff made the following speeches and/or presentations.

PRESENTATION TO:	PRESENTED BY:
Department of Health and Human Services, Suicide Prevention Efforts At The Bridge (virtual)	Captain David Rivera
Mission Dolores Academy Community Reads Day 2021 (virtual)	Captain David Rivera

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Due to the ongoing COVID-19 pandemic, the District is not issuing special event permits at this time. There were no expressive activity requests since last reported in the February 26, Report of the General Manager.

BRIDGE TRAFFIC FOR THE MONTH OF FEBRUARY

Bridge southbound traffic for the month of February was 984,248 vehicles as compared to the previous year’s total of 1,484,755 vehicles, which is a -34% decrease as compared to February 2020. FasTrak® usage is 85% overall for February. This compares to 85% overall for the past rolling 12-months (March - February) (Attachment).

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF FEBRUARY

For the month of February there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
HB - Hit Barrier	1	0	0	Bridge
RE - Rear Ender	2	2	0	Bridge
HB - Hit Barrier	1	0	0	Bridge
C - Collision	1	0	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
RE - Rear Ender	3	1	0	Waldo
TOTAL	11	3	0	

BICYCLE INCIDENTS FOR THE MONTH OF FEBRUARY

For the month of February, there were no bicycle incidents to report.

FERRY – TRANSPORT BICYCLE COUNTS FOR THE MONTH OF FEBRUARY

For the month of February, the following were the Bicycle Counts for the Sausalito Ferry service:

Sausalito Southbound Bike Counts	
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
2020 Annual Total	9,415
*January - February 2021	42

*The Sausalito February bicycle count was 22

For the month of February, the following were the Bicycle Counts for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
2020 Annual Total	7,422
*January - February 2021	362

*The Larkspur February bicycle count was 199

RETIREMENT OF DANNIE HOLLANS, BUS OPERATOR, BUS DIVISION

It is my privilege to announce that Bus Operator, Dannie Hollans, retired on March 1, 2021, after twenty-five years, 3 months of service with the District.

Mr. Hollans joined the District as a full time Bus Operator on November 27, 1995.

We wish Mr. Hollans a long and happy retirement.

RETIREMENT OF JAMES CANTRELL, CHIEF MECHANIC, BUS DIVISION

Chief Mechanic in the Bus Division, James Cantrell, retired on March 2, 2021, after twenty years and 3 months of service with the District.

Mr. Cantrell joined the District on April 10, 2000 as a Provisional Bus Mechanic. He became a full time Bus Mechanic on September 14, 2000 and was promoted to Chief Bus Mechanic in June 2015.

Prior to District service, Mr. Cantrell served in the United States Marine Corps and worked at SamTrans and Gray Line Tours of San Francisco as a bus mechanic.

We wish Mr. Cantrell a long and happy retirement.

PRESENTATION OF THIRTY-YEAR SERVICE AWARD TO EDWIN LOW, FERRY TERMINAL ASSISTANT, FERRY DIVISION

We are pleased to announce that Ferry Terminal Assistant, Edwin Low, Ferry Division, celebrated thirty years of service with the District on March 6, 2021.

Mr. Low joined the District as a full time Terminal Assistant on March 6, 1991.

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO KAREN BUCHANAN, WORKERS' COMPENSATION AND LIABILITY CLAIMS ADMINISTRATOR, DISTRICT DIVISION

We are pleased to announce that Workers' Compensation and Liability Claims Administrator Karen Buchanan celebrated twenty-five years of service with the District on March 18, 2021.

Ms. Buchanan joined the District on March 18, 1996. During her career with the District, Ms. Buchanan has held four different positions in diverse departments: Engineering Office Specialist, Planning Department Administrative Assistant, Assistant Clerk of the Board in the District Secretary's Office and her current position in the Environmental, Health and Safety Department. Ms. Buchanan was named Employee of the Month for May 2011 in recognition of her efforts to reinvigorate the District's Wellness Committee and promote her fellow employees' health and well-being.

Prior to District service, Ms. Buchanan held a myriad of jobs, including United States Senate Page, Stand-up Comedian, Promotional Mascot, Retail Clerk, Technical Assistant, Office Manager, Legal Secretary, Stay-at-home Mom and Computer Tutor. She is a San Francisco native and graduate of Lowell High School.

In her free time, Ms. Buchanan enjoys organizing and leading History Hikes in the Bay Area; volunteering with Point Richmond community organizations; promoting Richmond as a destination and serving on the Richmond Museum Association Board of Directors.

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO KAREN BUCHANAN, WORKERS' COMPENSATION AND LIABILITY CLAIMS ADMINISTRATOR, DISTRICT DIVISION (continued)

During the pandemic she has been co-hosting Virtual Merchant Showcase events with Richmond merchant associations to help small businesses survive. Last year she released a historic walking tour app for Point Richmond. Of note, Ms. Buchanan grew up in a house with a view of the Bridge out her bedroom window, and always dreamed of one day working for the Golden Gate Bridge. She is proud of her twenty-five years of service at the District.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO DENIS J. MULLIGAN, GENERAL MANAGER

We are pleased to announce that General Manager, Denis Mulligan celebrated twenty years of service with the District on March 1, 2021.

Mr. Mulligan joined the District on March 1, 2001. Prior to becoming the General Manager in September 2010, Mr. Mulligan was the District Engineer for almost a decade, responsible for the engineering and construction works of the District. Prior to District service, he worked for Caltrans for over eighteen years. A lifelong Bay Area resident, Mr. Mulligan has a Bachelor's of Science degree in Civil Engineering from the University of California at Berkeley; and is registered as a Professional Engineer in Civil Engineering in the State of California.

In his free time, Mr. Mulligan enjoys hiking, backpacking, sailing and spending time with his family.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO MATTHEW RICHARDS, BUS MECHANIC, BUS DIVISION

We are pleased to announce that Bus Mechanic, Matthew Richards, Bus Division, celebrated twenty years of service with the District on March 8, 2021.

Mr. Richards joined the District as a full time Bus Mechanic on March 8, 2001.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO MICHAEL SCHULZE, BUS BUILDING & MAINTENANCE MECHANIC, BUS DIVISION

We are pleased to announce that Bus Building & Maintenance Mechanic, Michael Schulze, Bus Division, celebrated twenty years of service with the District on March 12, 2021.

Mr. Schulze joined the District as a full time Bus Mechanic on March 12, 2001. Prior to District service, Mr. Schulze was a school bus mechanic.

In his free time, Mr. Schulze enjoys participating in Cub Scout activities with his sons and pursuing his interest in old Chevrolets.

PRESENTATION OF TEN-YEAR SERVICE AWARD TO DIRECTOR MICHAEL THERIAULT

We are pleased to announce that Director Michael Theriault celebrated ten years of service with the District on March 11, 2021.

Director Theriault took his oath of office, joining the District Board of Directors on March 11, 2011. He is one of nine members serving on the Board representing the City and County of San Francisco, and is one of the non-elected, public members appointed by the San Francisco Board of Supervisors. Currently, Director Theriault serves as Chair of the Building and Operating, and as Vice Chair of the Rules, Policy and Industrial Relations Committees. In addition, he is a member of the Advisory Committees for Labor Relations, Suicide Deterrent System, Review of Officers of the District, and Equity and Diversity Issues. Director Theriault was appointed to represent the District on the Amalgamated Transit Health and Welfare Trust and Retirement Board on January 22, 2021.

Director Theriault has a strong record of community and civic service, with an emphasis on labor issues. He is the former Secretary-Treasurer of the San Francisco Building and Construction Trades Council and a retired Ironworker and member of Ironworkers Local 377. Director Theriault has displayed support of the employees of the District, as well as advocacy for bus and ferry transit passengers. He takes a close interest in the nuts-and-bolts issues of the Bridge and of the District's facilities and equipment. An avid bicycle rider and a believer in the bicycle as a necessary component of our transportation future, he is a supporter for sharing the road, and a champion for climate change issues and renewable energy.

PRESENTATION OF TEN-YEAR SERVICE AWARD TO DIRECTOR SABRINA HERNÁNDEZ

We are pleased to announce that Director Sabrina Hernández celebrates ten years of service with the Golden Gate Bridge District on March 13, 2021.

Director Hernández originally took the oath of office, joining the District Board of Directors on January 16, 2004, as an at-large member, appointed by the San Francisco Board of Supervisors through 2009. Director Hernandez rejoined the Board on March 13, 2015. Currently, Director Hernández serves as a member of the Building and Operating Committee and the Rules, Policy and Industrial Relations Committee. In addition, she is a member of several Advisory Committees, including Labor Relations, Suicide Deterrent System and Review of Officers of the District, and she serves as Chair of the Diversity & Equity Issues Advisory Committee. She previously served as the President of the Board of Directors from August 2017 to September 2019, and of note, she has the distinction of becoming the first openly lesbian woman of color to serve as President of the Board.

Director Hernández has displayed unwavering support and advocacy of the employees of the District, offering acknowledgment and respect for their hard work, and striving to ensure a safe and fair working environment for all employees. Director Hernández also prides herself as a champion of fair contracting, contributing her time and attention to contract compliance issues.

PRESENTATION OF TEN-YEAR SERVICE AWARD TO DIRECTOR SABRINA HERNÁNDEZ (continued)

Director Hernández has a strong record of community and civic service, with an emphasis on labor issues. She has served as a member of the Citizens Advisory Committee of the San Francisco Human Rights Commission, and as Co-President on the Board of Directors for Tradeswoman, Inc.

Director Hernández is also a member of the Coalition of Labor Union Women, the IBEW Electrical Workers Minority Caucus, and Pride @ Work. She currently serves on the National Executive Board of the Labor Council for Latin American Advancement. In her professional life, Director Hernández is a state-certified electrician and she works as a Business Representative at the International Brotherhood of Electrical Workers, Local 6 of San Francisco.

EMPLOYEES OF THE MONTH – MARCH 2021

After reviewing nominations submitted by District employees, the Employees of the Month Committee collectively recognized and selected Artemise Davenport, DBE Program Administrator, Jeremy Holt, Systems Administrator and Benjamin Valdez, Senior Network Administrator for their work on the 2020 Virtual Health and Wellness Expo as the Employees of the Month for March 2021.

In light of the COVID-19 pandemic and its impacts on “in-person” events for employees, the District's Wellness Committee creatively organized a virtual Health & Wellness Expo which was held on October 6, 7, and 8, 2020. This virtual event provided employees with the opportunity to stay up-to-date on available benefits and resources despite the current pandemic. All sessions were continuously broadcast through the course of the day and employees were able to join in on any or all sessions. The robust expo was comprehensive and included a variety of sessions such as: Medical Benefit Presentations by Kaiser, Blue Shield, CalPERS, Optum (EAP), Delta Dental, VSP; Fitness Sessions such as Yoga, Meditations, Workouts; Healthy Living Sessions that included Healthy Eating and Mental Health; Professional Development Sessions and Post-Career Education with Social Security Administration and CalPERS.

Artemise Davenport, Jeremy Holt and Benjamin Valdez are recognized for being instrumental in utilizing WebEx software to host the virtual event. Ms. Davenport recruited presenters and planned the sessions along with other staff, and Mr. Holt and Mr. Valdez prepared presenters so that they felt comfortable using the virtual platform. Ms. Davenport coordinated advertising the event to all District employees as well as being the primary host. Mr. Valdez provided his WebEx expertise and Mr. Holt provided seamless technical support. Additionally, using their expertise, they were able to quickly implement creative solutions to resolve unforeseen technical issues. Of note, several presenters commented on how professional Ms. Davenport, Mr. Holt and Mr. Valdez were and how appreciative they were of their assistance in preparing them to present. The resounding feedback was that the level of preparedness far exceeded anything they had experienced working with other organizations.

Respectfully submitted,

Denis J. Mulligan
General Manager

DJM;jb

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FEBRUARY 2021

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	FEBRUARY				FISCAL YEAR TO DATE				MARCH TO FEBRUARY - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
2-Axle	975,484	99.1%	1,471,655	-34%	8,300,519	99.2%	12,768,088	-35%	11,473,441	99.2%	19,424,428	-41%
Multi-Axle	8,764	0.9%	13,100	-33%	67,104	0.8%	120,734	-44%	98,054	0.8%	193,224	-49%
TOTAL	984,248		1,484,755	-34%	8,367,623		12,888,822	-35%	11,571,495		19,617,652	-41%

II. TRAFFIC RESOLUTION

	FEBRUARY				FISCAL YEAR TO DATE				MARCH TO FEBRUARY - (LAST 12 MONTHS)			
	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change	2021	% of Total Traffic	2020	% Change
FasTrak Account Paid	831,943	85%	1,304,656	-36%	7,025,788	84%	11,148,791	-37%	9,798,928	85%	16,972,990	-42%
<i>Full FasTrak Fare Paid</i>	796,897	81%	1,255,800	-37%	6,707,641	80%	10,705,366	-37%	9,354,557	81%	16,295,432	-43%
<i>Carpool/Clean Air Paid</i>	26,400	3%	36,663	-28%	240,630	3%	338,260	-29%	321,269	3%	517,269	-38%
<i>PWD Paid</i>	268	0%	454	-41%	2,309	0%	3,557	-35%	3,292	0%	7,297	-55%
<i>Non-Revenue Paid</i>	8,378	1%	11,739	-29%	75,208	1%	101,608	-26%	119,810	1%	152,992	-22%
License Plate Account Paid	11,969	1%	15,497	-23%	91,033	1%	136,899	-34%	123,675	1%	213,960	-42%
One-Time Paid	3,845	0%	10,950	-65%	33,642	0%	115,805	-71%	48,853	0%	180,365	-73%
Invoice Paid	16,389	2%	82,049	-80%	504,447	6%	796,816	-37%	687,771	6%	1,191,081	-42%
Violation Paid	-	0%	17,158	-100%	104,039	1%	171,271	-39%	146,272	1%	271,781	-46%
In Process and Outstanding	120,102	12%	54,445	121%	608,674	7%	519,240	17%	765,996	7%	787,475	-3%
TOTAL	984,248		1,484,755	-34%	8,367,623		12,888,822	-35%	11,571,495		19,617,652	-41%

III. TOTAL REVENUE COLLECTED

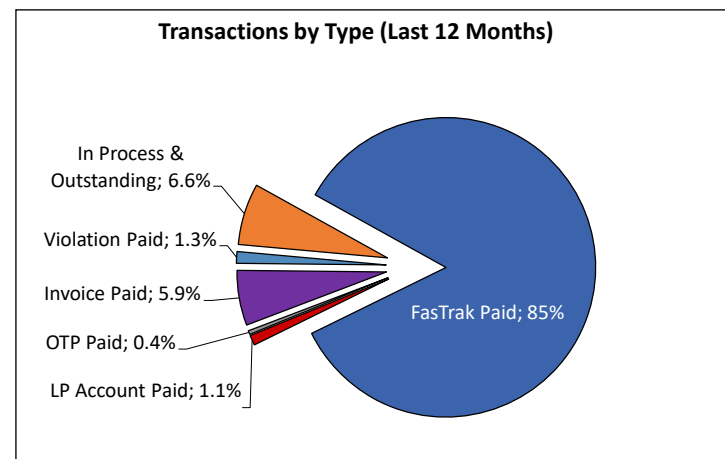
FEBRUARY			FISCAL YEAR TO DATE			MARCH TO FEBRUARY - (LAST 12 MONTHS)		
2021	2020	% Change	2021	2020	% Change	2021	2020	% Change
\$ 7,360,449	\$ 11,431,960	-36%	\$ 67,384,876	\$ 99,740,520	-32%	\$ 93,143,093	\$ 149,437,602	-38%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,083,471,755
Multi-Axle Vehicles	29,090,979
Disabled Patron Vehicles	456,561
Commute Period Carpool	2,870,370
Revenue Vehicles Subtotal	1,115,889,665
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,335,249
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,434,549
Total Toll-Paying Direction Vehicles	1,152,324,214

* Data Since Inception includes only data for vehicles traveling in toll-paying direction.

As of July 2020, counts no longer include non-vehicle transactions.



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