



Agenda Item No. (3)(a)–(3)(c)

To: Transportation Committee/Committee of the Whole
Meeting of March 25, 2021

From: Ron Downing, Director of Planning
Denis J. Mulligan, General Manager

Subject: **REPORTS OF DISTRICT ADVISORY COMMITTEES**
(a) **ADVISORY COMMITTEE ON ACCESSIBILITY**
(b) **BUS PASSENGERS ADVISORY COMMITTEE**
(c) **FERRY PASSENGERS ADVISORY COMMITTEE**

Recommendation

There is no recommendation associated with this item.

Summary

The purpose of the formation of the above-mentioned Advisory Committees is to provide the public a forum by which they can communicate their viewpoints and suggestions on the operations of the Golden Gate Bridge, Highway and Transportation District (District), as well as on the bus and ferry transit systems, to the District Board of Directors and staff. These Advisory Committees meet regularly, and designated District staff participates in these meetings. From time to time, these Advisory Committees submit recommendations to the District’s Transportation Committee (Committee) for its consideration.

The Secretary of the District is required to provide packets of the Advisory Committees to the Committee.

The documents attached to this report are as follows:

- (a) **ADVISORY COMMITTEE ON ACCESSIBILITY**
Meeting Packet of January 21, 2021
- (b) **BUS PASSENGERS ADVISORY COMMITTEE**
Meeting Packets of March 17, 2021, and January 20, 2021
- (c) **FERRY PASSENGERS ADVISORY COMMITTEE**
Meeting Packet of February 8, 2021

Fiscal Impact

There is no fiscal impact associated with this item.

Attachments

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ADVISORY COMMITTEE ON ACCESSIBILITY AGENDA FOR THURSDAY, JANUARY 21, 2020

Meeting: 1:30 p.m. to 3:00 p.m.

Meeting will be held on Zoom. See information below:



Join Zoom Meeting

<https://zoom.us/j/95359257367?pwd=Q1h3NW1DRDd4NzJqcVhydms0cjJsZz09>

Meeting ID: 953 5925 7367

Passcode: 728126

Dial-In Option: 1 669 900 6833 US (San Jose)

1. Introductions (2 Minutes)

2. Agenda (2 Minutes)

3. Special Topic – COVID 19 response (15 Minutes)

- a) Current Situation
- b) District Efforts
- c) Ridership Impacts
- d) Vaccinations

4. ACA-Related Items (10 Minutes)

- a) Accessibility Customer Comments

5. Marin Transit-Related Items (15 Minutes)

- a) Marin County Local Bus and Mobility Management
 - a. Clipper START Program
 - b. Marin Access Passenger Portal
 - c. Upcoming Meetings
- b) Paratransit Service (Regional and Local)
 - a. Paratransit Statistics

6. GGBHTD-Related Items (15 Minutes)

- a) Parking Lot Closures
- b) Consolidated Appropriations Act of 2021
- c) District Layoffs
- d) Route Changes

7. ACA Member Announcements/Comments; Public

a) Open Time (3 Minutes per Speaker)

(Speakers are limited to three minutes. Members or visitors with specific comments or incidents to report are requested to call Jon Gaffney at (415) 257-4417 at least two days prior to the meeting.)

(Next Meeting: April 15, 2021 1:30 pm)



Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 30. Consult District's web site at <http://www.goldengate.org/>, or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting (for paratransit eligible riders), call Marin Access Paratransit at (415) 454-0964 or (800) 454-0964. For further information regarding the ACA, call Jon Gaffney, ADA Compliance and Program Manager, at (415) 257-4416 or email jgaffney@goldengate.org

**Advisory Committee on Accessibility
Minutes of November 19, 2020**



Members Present: Patti Mangles (Chair), Peter Mendoza (Vice Chair), Craig Yates, Jamie Faurot and Marcela Vargas

Staff: Carlena Natouf, Customer Service Manager
Collette Martinez, Ferry Operations Manager
Jon Gaffney, ACA Compliance and Program Manager

Ex-Officio Members: Guy Eggar, Paratransit Operations Manager, Vivalon Erick Villalobos, General Manager Transportation, Vivalon Joanna Huitt, Senior Mobility Planner, Marin Transit

Visitors: Director James Mastin
Director Elbert Hill
Olivia Glaubiger, Marin Center for Independent Living

Chair Patti Mangles called the meeting to order at 1:33 p.m. The meeting was held virtually via zoom.

1. Introductions

2. Agenda - Members reviewed the agenda. No changes were made.

3. Special Topic – COVID 19 Response / State of the District

Jon Gaffney discussed the District response to COVID 19. He stated that maximum capacity on buses remained at 8-9 passengers due to social distancing. He also announced that the District is requiring all passengers to wear a face mask when boarding a bus or ferry.

Mr. Gaffney then discussed the loss of ridership during COVID 19. Bus ridership was announced as 30% of pre COVID 19 ridership levels and Ferry ridership was stated as 4% of pre-COVID 19 ridership levels. It was then stated that District Bus routes had been reduced to only 9 routes due to low demand. Ferry Routes had been reduced to 7 trips from Larkspur to San Francisco and one trip from Sausalito/Tiburon to San Francisco (weekdays only).

5. New Business:

- a. San Rafael Transit Center – Relocation Review and Preliminary Design: Ray Santiago gave a presentation outlining the San Rafael Transit Center replacement project, including the required environmental review, as well as preliminary design aspects. The replacement project focuses on three options, and a preferred alternative will be identified through the environmental review process. Arthur Young asked if a two-level design is under consideration, and Mr. Santiago indicated that it was eliminated as part of the preliminary analysis. Mr. Bell observed that the three options under consideration have potential issues and asked if the current transit center could be kept and extended west across Tamalpais Avenue. Mr. Santiago said this concept was eliminated twice during the preliminary analysis. Mr. Young suggested enlisting the assistance of design school students for an outside perspective and recommended the use of durable anti-graffiti materials. Mr. Kempf expressed concerns about the design of bus bays in the under-the-freeway option, and Dave Troup suggested that the under-the-freeway option lacks broad appeal. Mr. Troup asked who would chose the preferred alternative, and Mr. Santiago indicated that the District would because it is the facility owner. Mr. Kempf recommended that the committee defer taking a formal position on the options until the next meeting. Mr. Davenport asked Mr. Santiago for clarification on the project timeline, and based on his input, the committee agreed to discuss the topic in March and take action in March or May as appropriate.

- 6. Review of Events and Announcements:** Mohamed Osman announced that Marin Transit implemented service changes in December, including the creation of Route 71 to mitigate potential passenger pass-ups.

- 7. Members' Forum:** Mr. Young asked if there is a methodology behind roping off seats on buses, and Mr. Hamdon said yes and indicated that the first two rows of seats are closed and then remaining rows have staggered closures.

8. Public Comment: Three public comments were made:

- a. David Pilpel noted that federal funding only covers transit losses and not toll losses, and he expressed concern that future funding issues remain. He expressed concern about the lack of extensive bus service and hopes for a service restoration plan so transit stays relevant post-pandemic.
- b. Jim Petersen expressed concerns about the lack of marked crosswalks at San Rafael Transit Center. Mr. Davenport said he would pass on the concerns to the appropriate District staff member for follow up.
- c. David Herrera asked what the committee thinks is necessary for people to ride the bus again. Mr. Kempf said his workplace will not to reopen soon, but a new administration and more vaccinations may help. He suggested that increased traffic and faster transit would be an influence. Brian Bailey-Gates said his employer is not eager to reopen until vaccinated, but his wife is an essential worker and may be vaccinated next month.

- 9. Adjournment:** Mr. Kempf adjourned the meeting at 7:28 p.m.

Members were advised that the next meeting will take place Wednesday, March 17, 2021.

Peter Mendoza asked how the reduction of fixed route service would affect paratransit service availability. Mr. Gaffney explained that most of the fixed route service cuts were made to commute routes which have no effect on paratransit service. He also stated that the cuts to basic service were in the late evening and early morning which are not predicted to effect any current riders.

4. ACA Related Items

Accessibility Customer Comments – Mr. Gaffney stated that the number of comments received by customer service had dramatically decreased. Mr. Gaffney discussed the face mask requirement saying that an individual who could not wear a facemask due to a disability would be asked to wear a face shield.

5. Marin Transit-Related Items / Paratransit Report

Joanna Huitt discussed the Clipper Start program. She stated that Marin Transit was joining the MTC pilot program to give discounts to low income riders on November 23rd. Mr. Gaffney mentioned that the District had been participating in the program since its inception.

Ms. Huitt then discussed Marin Transit service changes. She stated that Marin Transit was adding service along the highway 101 corridor to increase frequency in the hope of filling in some gaps left by regional service cuts.

Ms. Huitt then announced an upcoming Marin Transit photo shoot and invited any ACA members who were interested to participate. She also mentioned the recent release a new online application for Marin Access Paratransit eligibility and an upcoming rider survey that would be put out to all Marin Access Riders.

Mr. Gaffney discussed the monthly Paratransit Statistics. He stated that the on-time performance for both local and regional service was above 90% on-time. He also discussed the reduction in requests since the COVID 19 pandemic started stating that the service was down to 15% of its normal ridership.

6. GGBHTD Related Items

Mr. Gaffney discussed the financial impacts facing the District. He stated that the District was facing a 48 million dollar deficit mainly due to a 70% decrease in bridge traffic (and tolls) compared to traffic prior to COVID-19. He stated that Federal CARES Act funding that was provided to the District would be complete expended by the end of November 2020.

In response to this deficit, the Board of Directors of GGBHTD voted to lay off 146 District staff effective January 4th, 2021. The Board also voted for a temporary furlough program equal to a 10% reduction in pay for Mid-Managers and above for a period of six months (effective immediately).

Mr. Gaffney then gave an update on the San Rafael Transit Center Relocation Project. He stated that the project was still at least five years from completion and that there was a meeting being held on November 19, 2020 at 5:30 pm for public input and encouraged the committee to attend.

7 ACA Announcements/Open time

At 2:08 p.m., the Advisory Committee on Accessibility meeting was adjourned at the San Rafael District Conference room. The next meeting was announced to be on January 14, 2021 (later changed to January 21, 2021).



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BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Agenda for Wednesday, March 17, 2021

Convene at 5:30 p.m. – Adjourn by 7:30 p.m.

Meeting will be held via Zoom:

<https://zoom.us/j/95885719294?pwd=TnpiQVJlUzI1VWZqaTdMU2lFaUEwUT09>

Call-in number: 669-900-6833

Meeting ID: 958 8571 9294

Passcode: 931829



1. Roll Call and Introductions
2. Approval of January 20, 2021, Meeting Minutes (*Attached*)
3. Bus Stoppers¹
4. Ongoing Business (10 minutes)
 - a. COVID-19 Update
5. New Business (40 minutes)
 - a. March 2021 Service Changes
 - b. San Rafael Transit Center Relocation Discussion
 - c. Bay Area Council Survey of Employees
 - d. COVID-19 Recovery Service Planning
6. Announcements
7. Members' Forum²
8. Public Comment (3 minutes per speaker)
9. Adjournment

Next Meeting: May 19, 2021

¹ Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

² Members to discuss topics not covered on the agenda or that should be added to a future agenda.

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BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Meeting Minutes for Wednesday, January 20, 2021



Committee Members Present: Win Archibald, Brian Bailey-Gates, Dan Bell, Scott Kempf, Dave Troup, Arthur Young

Committee Members Absent: Fredi Bloom, Jon Horinek, Valeria Sasser

District Staff Present: David Davenport, Senior Planner; Carolyn Derwing, Supervising Scheduler and Data Analyst; Hitham Hamdon, Acting Superintendent of Operations; Carlena Natouf, Customer Relations Supervisor; Krystalyn O’Leary, Acting Director of Operations; Raymond Santiago, Principal Planner

Guests Present: Mohamed Osman, Marin Transit; David Herrera; Kimmy Joseph; Robert Payne; Jim Petersen, David Pilpel; Shane Weinstein

1. **Roll Call:** Scott Kempf opened the meeting at 5:40 p.m. Five members were present, representing a quorum, and a sixth member joined later.
2. **Approval of Meeting Minutes:** BPAC members approved the November 18, 2020, meeting minutes.
3. **Bus Stoppers:** Dan Bell submitted one bus stopper, which he agreed to defer to the discussion of item 5a.
4. **Outstanding Business:**
 - a. COVID-19 Response Update: David Davenport reported that the District continues to clean and disinfect its facilities and enforce social distancing requirements on board buses. Back-up bus service is being provided where needed and is adjusted weekly to meet demand. Hi Hamdon indicated that on-site COVID-19 testing for employees is now available. Mr. Kempf asked about the District’s infection rate and Mr. Davenport stated that it is below average. Mr. Kempf also asked if front-line transit workers will be vaccinated, and Mr. Davenport indicated that the District continues to advocate for it.
 - b. COVID-19 Financial Impact Update: Mr. Davenport updated the committee on the District’s improved financial condition, which prevented employee layoffs over the holidays. The Coronavirus Response and Relief Supplemental Appropriations Act will provide \$975 million to Bay Area transit agencies in two tranches. The District will qualify for both tranches; the first will make the District whole through 2020 and the second will provide additional funding in 2021. President Biden has proposed the American Rescue Plan, which would provide additional emergency transit funding. Mr. Kempf asked about the current state of GGT ridership, and Mr. Davenport reported that it fell considerably over the holidays due to stricter shelter-in-place orders and is just now starting to improve again.

5. New Business:

- a. San Rafael Transit Center – Relocation Review and Preliminary Design: Ray Santiago gave a presentation outlining the San Rafael Transit Center replacement project, including the required environmental review, as well as preliminary design aspects. The replacement project focuses on three options, and a preferred alternative will be identified through the environmental review process. Arthur Young asked if a two-level design is under consideration, and Mr. Santiago indicated that it was eliminated as part of the preliminary analysis. Mr. Bell observed that the three options under consideration have potential issues and asked if the current transit center could be kept and extended west across Tamalpais Avenue. Mr. Santiago said this concept was eliminated twice during the preliminary analysis. Mr. Young suggested enlisting the assistance of design school students for an outside perspective and recommended the use of durable anti-graffiti materials. Mr. Kempf expressed concerns about the design of bus bays in the under-the-freeway option, and Dave Troup suggested that the under-the-freeway option lacks broad appeal. Mr. Troup asked who would chose the preferred alternative, and Mr. Santiago indicated that the District would because it is the facility owner. Mr. Kempf recommended that the committee defer taking a formal position on the options until the next meeting. Mr. Davenport asked Mr. Santiago for clarification on the project timeline, and based on his input, the committee agreed to discuss the topic in March and take action in March or May as appropriate.

- 6. Review of Events and Announcements:** Mohamed Osman announced that Marin Transit implemented service changes in December, including the creation of Route 71 to mitigate potential passenger pass-ups.

- 7. Members' Forum:** Mr. Young asked if there is a methodology behind roping off seats on buses, and Mr. Hamdon said yes and indicated that the first two rows of seats are closed and then remaining rows have staggered closures.

8. Public Comment: Three public comments were made:

- a. David Pilpel noted that federal funding only covers transit losses and not toll losses, and he expressed concern that future funding issues remain. He expressed concern about the lack of extensive bus service and hopes for a service restoration plan so transit stays relevant post-pandemic.
- b. Jim Petersen expressed concerns about the lack of marked crosswalks at San Rafael Transit Center. Mr. Davenport said he would pass on the concerns to the appropriate District staff member for follow up.
- c. David Herrera asked what the committee thinks is necessary for people to ride the bus again. Mr. Kempf said his workplace will not to reopen soon, but a new administration and more vaccinations may help. He suggested that increased traffic and faster transit would be an influence. Brian Bailey-Gates said his employer is not eager to reopen until vaccinated, but his wife is an essential worker and may be vaccinated next month.

- 9. Adjournment:** Mr. Kempf adjourned the meeting at 7:28 p.m.

Members were advised that the next meeting will take place Wednesday, March 17, 2021.

BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Agenda for Wednesday, January 20, 2021

Convene at 5:30 p.m. – Adjourn by 7:30 p.m.

Meeting will be held via Zoom:

<https://zoom.us/j/94565242998?pwd=MVRGOGNjMFBndHliMW1JRkM2N0swZz09>

Call-in number: 669-900-6833

Meeting ID: 945 6524 2998

Passcode: 654326



Chairperson: Scott Kempf

Vice Chairperson: Brian Bailey-Gates

Members: Win Archibald, Brian Bailey-Gates, Dan Bell, Fredi Bloom, Jon Horinek, Scott Kempf, Valeria Sasser, Dave Troup, Arthur Young

1. Roll Call and Staff Introductions (5 minutes)
2. Approval of November 18, 2020, Meeting Minutes (2 minutes) (*Attached*)
3. Bus Stoppers¹ (10 minutes)
4. Outstanding Business (20 minutes)
 - a. COVID-19 Response Update
 - b. COVID-19 Financial Impact Update
5. New Business (30 minutes)
 - a. San Rafael Transit Center – Relocation Review and Preliminary Design
6. Review of Events and Announcements (2 minutes)
7. Members' Forum² (10 minutes)
8. Public Comment (2 minutes per speaker)
9. Adjournment

Next Meeting: March 17, 2021

¹ Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

² Members to discuss topics not covered on the agenda or that should be added to a future agenda.

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BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Meeting Minutes for Wednesday, November 18, 2020

Committee Members Present: Win Archibald, Brian Bailey-Gates, Dan Bell, Fredi Bloom, Jon Horinek, Scott Kempf, Valeria Sasser, Dave Troup

Committee Member Absent: Arthur Young

District Staff Present: Mona Babauta, Deputy General Manager, Bus Division; David Davenport, Senior Planner; Carolyn Derwing, Supervising Scheduler and Data Analyst

Guests Present: Mohamed Osman, Marin Transit; David Herrera; Robert Payne; Jim Petersen, David Pilpel; Shane Weinstein

1. **Roll Call:** Scott Kempf opened the meeting at 6:23 p.m. Eight members were present, representing a quorum.
2. **Approval of Meeting Minutes:** BPAC members approved the September 16, 2020, meeting minutes.
3. **Bus Stoppers:** None.
4. **Outstanding Business:**
 - a. San Rafael Transit Center Update: David Davenport reported that a Zoom-based community meeting is scheduled for the following evening at 5:30 p.m. Three design alternatives will be discussed, and a survey has been posted on the District's project website. The draft environmental impact report should be released in the first quarter of 2021. Dan Bell asked if the alternatives consider bus operations, and Mr. Davenport affirmed that all are technically feasible. Mr. Bell asked if uses within the Whistlestop building would remain, and Mr. Davenport reported that Whistlestop—now known as Vivalon—plans to relocate to the old PG&E site on Lindero Street. Jon Horinek expressed dislike for the Under the Freeway alternative. Dave Troup asked if the City of San Rafael is a stakeholder in the project, and Mr. Davenport clarified that the city is a stakeholder but does not have final say because it is a District project. Mr. Troup asked if the existing transit center might be sufficient, and Mr. Davenport indicated that keeping the existing facility is being analyzed as the no-build alternative. Mr. Troup expressed appreciation for how the survey was prepared and expressed dislike for the Under the Freeway alternative. Mr. Kempf asked if the ATU has a preferred alternative, and Shane Weinstein responded that drivers would not support the Under the Freeway alternative.
 - b. Clipper START Means-Based Fare Program Update: Mr. Davenport reminded the committee that the District's means-based fare program began July 15. Subsequent to this date, the Metropolitan Transportation Committee opened the program to additional transit agencies. Marin Transit decided to join the program and will offer a 50% discount starting



November 23. GGT will extend its current 50% discount to include Marin local fares at this time because GGT matches Marin Transit's fares. Mr. Davenport added that SMART will join the program on November 23 and offer 50% discounts too. Sonoma County transit systems will join the program as well, and their discount will be 20% once fare collection resumes.

- c. MTC Blue Ribbon Transit Recovery Task Force Update: Mr. Davenport reported that a Transformation Action Plan will be developed over the next few months. Scoping has been completed, and a review of equity goals has started. It is anticipated that the action plan will help guide transit agencies through the recovery from COVID. He added that the Blue Ribbon Task Force will meet again on December 12.

5. New Business:

- a. December 2020 Service Changes: Mr. Davenport informed the committee of service changes scheduled to take effect December 13. Routes 4 and 18 will be suspended, and Route 27 will be modified to run between San Rafael and San Francisco only with stops added at bus pads and Manzanita. Service will be reduced on Routes 30, 40, and 70, and Route 70 will provide coverage in Sausalito during hours that Route 30 is cut back. In addition, Route 101 will begin stopping at Spencer Bus Pad. Mr. Bell asked if stop changes in San Francisco would occur, and Mr. Davenport stated that Financial District stops would change and signage would be updated accordingly. Val Sasser asked about ridership, and Mr. Davenport reported that it is down 80%. Brian Bailey-Gates asked if there would be any GGT service to Ross Valley after these changes, and Mr. Davenport confirmed that there would not be. Carolyn Derwing noted that the District would begin operating Marin Transit Route 71 on December 13. Mohamed Osman updated the committee on other Marin Transit service changes, including the expansion of Route 171. Mr. Kempf asked about Marin Transit ridership, and Mr. Osman said it is at about 65% of normal.
- b. COVID-19 Financial Impacts: Mr. Davenport reported that the District started the fiscal year on July 1 with a \$98 million deficit. Through CARES Act funding and other savings, the deficit was reduced to \$48 million. The District's \$26 million reserve will be spent this fiscal year, and a deficit is anticipated for next fiscal year. Due to a lack of movement on additional stimulus at the federal level, the Board voted on November 13 to lay off 205 positions, including 146 filled and 59 vacant positions, effective January 4. The layoffs could be averted by action at the federal level or if District staff and the unions can devise a new plan. Mona Babauta reported that the number of driver layoffs is expected to be less than 88 now that some retirements have been announced. Mr. Horinek asked if most transit funding comes from bridge tolls, and Mr. Davenport confirmed that it is the primary means. He added that fares help round out the numbers, along with grants and other revenue sources. Bridge traffic is down 30%, so after accounting for bridge operations expenses, much less money than usual is available to fund the District's bus and ferry services. Ms. Sasser asked if federal stimulus action would pause layoff plans, and Mr. Davenport expressed hope that it would be possible. However, no federal action has been taken so far. He noted that the layoffs include a severance package, so even if action is taken after January 4, it may be possible to avert significant impacts to people who are laid off.

- c. BPAC Chairperson/Vice Chairperson Election: Mr. Kempf opened the annual election of chairperson and vice chairperson for the committee. Mr. Davenport explained that the election occurs every November for a one-year term, and no term limits exist. The chair runs the meetings and consults with staff on the agenda as needed, and the vice chair is involved with both tasks as needed. The committee voted unanimously for Mr. Kempf and Mr. Bailey-Gates to serve another term as chair and vice chair, respectively.
6. **Review of Events and Announcements:** Two announcements were made:
 - a. Mr. Osman announced that Marin Transit will provide free rides from October 31 through November 3 for Election Day.
 - b. Mr. Davenport requested input from committee members on the 2021 meeting calendar. Mr. Troup suggested that meetings start earlier while being held via Zoom, and the committee agreed and voted to start meetings at 5:30 p.m. The committee also agreed to move the September meeting to September 1 to avoid holiday conflicts.
 7. **Members' Forum:** Mr. Bell asked the committee if it should make a motion to support a particular alternative for the San Rafael Transit Center replacement project. BPAC members agreed, and Mr. Kempf requested that a discussion be placed on the agenda for January.
 8. **Public Comment:** Three public comments were made:
 - a. David Pilpel supported the move to discuss the San Rafael Transit Center at a future meeting. He expressed a desire to bring back bus service sooner rather than later, even at a limited level, so transit can remain relevant moving forward. He also supported restoring service in a thoughtful manner so that routes can be rationalized.
 - b. Mr. Weinstein expressed appreciation for the District's bus riders and looked forward to building a stronger bond with them and BPAC as we emerge from the pandemic. He supported restoring service in areas that had been ghosted by the suspension of service, and wants GGT buses to remain visible within the community.
 - c. David Herrera thanked committee members for their work. He also expressed concerns about Route 27 in light of social distancing limitations. Mr. Davenport responded that District staff will be monitoring ridership on a regular basis and back-up service will be scheduled if necessary. Ms. Derwing noted that social distancing requirements may change over time, and Mr. Davenport added that the District will be looking to county health orders for direction on appropriate capacity limits.
 9. **Adjournment:** Mr. Kempf adjourned the meeting at 7:53 p.m.

Members were advised that the next meeting will take place Wednesday, January 20, 2021, starting at 5:30 p.m.

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FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Agenda for Monday, February 8, 2021

Convene at 12:00 p.m. – Adjourn by 1:15 p.m.

Online Meeting Address:

<https://zoom.us/j/95199229799?pwd=MHUwTDdoNzYxZ0NBZjlkalVPRVNrZ09>



1. Approval of Minutes of November 9, 2020

2. Operational Issues

- A. Ridership Updates – Current Trends
- B. Service Updates – Current Schedules

3. Updates and Other Items

- A. Ferry Division COVID-19 Safety Measures
- B. Vessel Updates
- C. Terminal Updates

4. Committee Business

- A. FPAC Initiatives
 - i. Larkspur 42 Crossings/Parking Needs Environmental Review
 - ii. Sonoma-Marin Bike Share
 - iii. EV Charger Update
- B. Membership Recruitment

5. Member/Visitor Comments

6. Next Meeting: April 12, 2021

Survey of Members to Determine Quorum

- Attachments:
- 1. Summary from meeting of November 9, 2020
 - 2. Ferry Route Performance Report for October, November, and December 2020
 - All Routes
 - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
 - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
 - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)
 - Larkspur Ferry Terminal-Chase Center Warriors (LSCC)
 - Larkspur Ferry Terminal -Chase Center Special Event (LSC1)

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FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Minutes of Meeting of Monday, November 9, 2020

Online Meeting Address:

<https://zoom.us/j/98836587000?pwd=SDVSVTM1cW50UUVoZHZPMzRuU2hsZz09>



FPAC Members Present:

Frank Leahy, Maryline
Lewett, Michael Stryker

Guests Present:

Bert Hill, Board of Directors; Chuck Hornbrook, Prospective
Member; Eric Selvig, Prospective Member

Staff Present:

Jim Swindler, Deputy General Manager, Ferry Division;
Collette Martinez, Manager of Ferry Operations; Josh
Widmann, Planning Department

Approval of Summary of Meeting of February 10, 2020. Minutes were approved.

1. Operational Issues

Ridership Updates. Josh Widmann reported a 97% drop in ferry ridership due to the COVID-19 pandemic, with slight improvement since the 99% drop experienced in April 2020. Michael Stryker asked about trip level ridership and was told it is quite low, in the single digits for many trips, but low double-digits for commute trips.

Service Updates. The Larkspur system is operating on a single vessel schedule with no late night or weekend service. System-wide, Ferry is operating 22 daily weekday trips down from 72 daily trips pre-COVID-19. Currently the plan is to continue operating the 22-trip schedule.

2. Updates and Other Items

A. Ferry Division COVID-19 Safety Measures. Mr. Widmann reported the Ferry Division is utilizing enhanced safety measures including visitor, vendor, and employee health screening, seat markings to maintain social distancing, mandatory masks in terminals and on boats, disinfection of terminals and boats after each run, fogging offices, breakrooms, and shops. Jim Swindler mentioned Ferry is engaging with passengers without masks to ensure everyone is following the health protocol, and that we have released a Ferry re-opening video to show the steps that District has taken to prepare to fully reopen when the time comes.

B. Vessel Updates. Mr. Widmann reported the Spaulding vessels are currently not in use. Mr. Swindler noted that the M.S. *San Francisco* has returned and that the M.S. *Sonoma* is on schedule for return to the fleet by end of month. The M.V. *Del Norte* is going to San Diego in two weeks; then the M.V. *Mendocino* will leave as well for annual inspections. Maryline Lewett inquired about fleet electrification and noted there is a statewide diesel fleet mandate by 2030. Mr. Swindler indicated that the District is looking into technologies but given what is available currently, vessels would not be able to travel at current speeds with the existing slower electric engine technology,

and would operate a 90-minute Spaulding crossing, as opposed to the current 45-minute crossing. Hydrogen technologies were also discussed by committee members.

- C. Terminal Updates. Various updates were provided for the Sausalito landing and San Francisco terminal. Upcoming renovations to the Sausalito float will extend the life of the landing. Additional design services funding was approved at the July 2020 Board of Directors meeting. Some repairs to the San Francisco terminal were made in recent months, after an agreement was reached with the Port of San Francisco and the District in August 2020.

3. Committee Business

A. FPAC Initiatives.

i. Larkspur 42 Crossings/Parking Needs Environmental Review. Mr. Widmann reported that progress was being made on the Larkspur expansion project, but no estimate was available yet on the number of additional crossings that will be sought in the environmental documentation beyond the current allowable 42 daily crossings. Jacobs Engineering Group was the awardee. Prior EIRs from the 1990s are now under review.

ii. Sonoma-Marin Bike Share. Site selection and contract language refinement have been continuing with Sonoma-Marin bike share project. Michael Stryker inquired if the bike share would utilize Clipper and was told an answer would be provided. Gotcha Mobility, the contractor working with the Transportation Authority of Marin and the Sonoma County Transportation Authority, released a survey on November 9, 2020. The bike share go-live estimate at the time of this meeting was March 2021.

iii. Ferry WiFi Status. FPAC agreed to remove the WiFi agenda item due to a lack of updates.

iv. EV Charger Update. Maryline Lewett mentioned that the PG&E 10 EV charger space minimum rule had been revised, and that all 10 required spots need not be adjacent to one another in order to receive grant money. The October 22, 2020 Building and Operations Committee item was discussed, which informed the Board of Directors that a request to install EV chargers at all lamp posts at the Larkspur Terminal would not be possible given the lack of sufficient voltage, circuit breakers, and wiring constraints. However, the voltage capacity to expand the existing two single-head chargers to 4-head chargers is being researched. The future Larkspur garage EIR will also consider EV charging stations.

B. Membership Recruitment & New Member Vote. Prospective member Eric Selvig was in attendance for his second meeting in a row and a vote was taken on his membership. Mr. Selvig is a previous member of FPAC. He was voted on to the committee at the meeting. Prospective member Chuck Hornbrook was in attendance and a membership vote will be taken at the next meeting due to the rule requiring attendance of two meetings in a row. Recent member resignations include Cadio Zirpoli, Scott Ziolk, and Scott Kempf. Two additional riders not in attendance are also being considered for membership, pending meeting attendance. Ms. Lewett recommended an additional individual for new membership and was told an application will be emailed.

4. Member/Visitor Comments

The committee discussed who has been working from home and what future dates their respective employers anticipated a return to the office.

5. Next Meeting: January 11, 2021.

The committee agreed to reconvene on January 11, 2021 from 12:00 p.m. to 1:15 p.m. using the Zoom meeting format. The January 11 FPAC meeting was later cancelled due to the close proximity of the February 8 meeting.

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Route 'LSC1:LSCC:LSSF:SSSF:TBSF'

As of November-20

Ferry Route Performance

All Routes

Patrons:	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	5,957	7,243	-17.8%	174,085	-96.6%	Total:	418	292	48	340	450	0	4,446	794	5,240	19
Avg /WD	314	329	-4.8%	8,110	-96.1%	Avg /WD	22	15	3	18	450	0	234	42	276	19
Avg / Sat	0	0	0.0%	2,574	-100.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	2,566	-100.0%	Avg / Sun/H	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	5	\$1,639
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	5	\$1,639

Clipper	Patrons	Revenue
Adult	3,421	\$27,490
Senior	595	\$3,871
Disabled	72	\$466
Youth	74	\$478

Limited Use	Patrons	Revenue
All		
Adult	678	\$8,902
Senior	297	\$1,936
Disabled	0	\$0
Youth	331	\$2,158
Total Clipper	5,468	\$45,300

Total Clipper, Park Mobile and Cash/Tickets **5,473** **\$46,939**

Adjustments	484	\$3,555
Transfers (Memo)	5	
Faregate Revenue	\$46,939	
Audit Revenue	\$50,494	

Adjusted Monthly Expense -\$405,209

Operating Expense

Expense \$2,318,043

Route Performance	Nov 20	Oct 20	%Chg	Nov 19	% Chg
Riders per Trip	14	15	-5.0%	109	-86.9%
Load Factor (%)	3.2	3.4	-6.9%	20.6	-84.6%
Riders per Hour	20.4	21.0	-2.9%	151.0	-86.5%
Fare Recovery (%)	2.5	2.0	25.0%	35.0	-92.9%
Deficit per Passenger	\$313.23	\$373.48	-16.1%	\$14.47	N/A
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	678	\$8,902
0	\$0	0	\$0	0	\$0	0	\$0	297	\$1,936
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	331	\$2,158
0	\$0	0	\$0	0	\$0	0	\$0	1,306	\$12,996

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

NOTE: Blue & Gold patron count based on actual ticket count

Route LSC1
Chase Center Special Event

As of November-20

Ferry Route Performance

Patrons:	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	501	-100.0%	Total	0	0		0		0			0	
Avg /WD	0	0	0.0%	167	-100.0%	Avg /WD	0	0		0		0			0	
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0		0		0			0	
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol				0		0			0	

Passenger Revenue

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tickets	0	\$0

Clipper	Patrons	Revenue
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0

Limited Use	Patrons	Revenue
All		
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0
Total Clipper	0	\$0

Total Clipper, Park Mobile and Cash/Tickets **0** **\$0**

Adjustments 0 \$0
Transfers (Memo)

Faregate Revenue \$0
Audit Revenue

Adjusted Monthly Expense \$0

Operating Expense

Route Performance	Nov 20	Oct 20	%Chg	Nov 19	% Chg
Riders per Trip	0	0	0.0%	84	-100.0%
Load Factor (%)	0.0	0.0	0.0%	14.5	-100.0%
Riders per Hour	0.0	0.0	0.0%	117.0	-100.0%
Fare Recovery (%)	0.0	0.0	0.0%	27.1	-100.0%
Deficit per Passenger	\$0.00	\$0.00	0.0%	\$38.24	-100.0%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

Blue And Gold	Patrons	Revenue
	0	\$0

Rental Bike	Patrons	Revenue
	0	\$0

ATT Park	Patrons	Revenue
	0	\$0

Cal Games	Patrons
	0

All Other LU	Revenue Patrons	Revenue
	0	\$0

0 \$0 0 \$0 0 \$0 0 \$0 0 \$0 0 \$0

Route LSCC Chase Center Warriors		As of November-20					Ferry Route Performance									
Patrons:	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	1,205	-100.0%	Total	0	0		0			0		0	
Avg /WD	0	0	0.0%	163	-100.0%	Avg /WD	0	0		0			0		0	
Avg / Sat	0	0	0.0%	227	-100.0%	Avg / Sat	0	0		0			0		0	
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol				0			0		0	

Passenger Revenue			Operating Expense				Route Performance		Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Nov 20	Oct 20	%Chg	Nov 19	% Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0																
Adult	0	\$0																
Senior/Disabled	0	\$0																
Youth	0	\$0																
Adjustments	0	\$0																
Total Cash/Tickets	0	\$0																
Clipper	Patrons	Revenue																
Adult	0	\$0																
Senior	0	\$0																
Disabled	0	\$0																
Youth	0	\$0																
Limited Use																		
All																		
Adult	0	\$0																
Senior	0	\$0																
Disabled	0	\$0																
Youth	0	\$0																
Total Clipper	0	\$0							0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Total Clipper, Park Mobile and Cash/Tickets	0	\$0																
Adjustments	0	\$0																
Transfers (Memo)																		
Faregate Revenue	\$0																	
Audit Revenue																		
Adjusted Monthly Expense	\$0																	

Route LSSF Larkspur	As of November-20					Ferry Route Performance										
	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	4,795	5,662	-15.3%	117,629	-95.9%	Total	266	188	0	188	450	0	3,445	0	3,445	19
Avg /WD	252	257	-1.9%	5,707	-95.6%	Avg /WD	14	10	0	10	450	0	181	0	181	19
Avg / Sat	0	0	0.0%	803	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	1,037	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

Passenger Revenue			Operating Expense			Route Performance			Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Nov 20	Oct 20 %Chg	Nov 19 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$1,341,125	18	18	0.1%	Adult						503	\$6,539
Adult	0	\$0		Load Factor (%)	4.0	4.1	-2.3%	Senior/Disabled					274	\$1,781
Senior/Disabled	0	\$0		Riders per Hour	25.6	26.0	-1.7%	Youth					0	\$0
Youth	0	\$0		Fare Recovery (%)	3.4	2.9	17.4%	Total Park Mobile	0	\$0			305	\$1,983
Adjustments	0	\$0		Deficit per Passenger	\$222.94	\$271.55	-17.9%							
Total Cash/Tickets	0	\$0		Cancellation Rate (%)	0.0	0.0	0.0%							
				Trip Overloads	0	0	0.0%							
				Accidents	0	0	0.0%							
Clipper	Patrons	Revenue												
Adult	2,837	\$23,259		Blue And Gold										
Senior	493	\$3,184		Patrons	Revenue	Rental Bike	Patrons	Revenue	ATT Park	Patrons	Revenue	Cal Games	Patrons	Revenue
Disabled	72	\$466												
Youth	73	\$471												
Limited Use														
All														
Adult	503	\$6,539												
Senior	274	\$1,781												
Disabled	0	\$0												
Youth	305	\$1,983												
Total Clipper	4,557	\$37,683												
Total Clipper, Park Mobile and Cash/Tickets	4,557	\$37,683												
Adjustments	238	\$1,205												
Transfers (Memo)	2													
Faregate Revenue	\$37,683													
Audit Revenue	\$38,887													
Adjusted Monthly Expense	-\$234,437													

Route SSSF Sausalito	As of November-20					Ferry Route Performance										
	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	774	1,094	-29.3%	39,678	-98.0%	Total	76	44	26	70	450	0	481	494	975	19
Avg /WD	41	50	-18.1%	1,280	-96.8%	Avg /WD	4	2	1	3	450	0	25	26	51	19
Avg / Sat	0	0	0.0%	1,544	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	1,529	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

Passenger Revenue			Operating Expense			Route Performance			Park Mobile			Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Nov 20	Oct 20 %Chg	Nov 19 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	
Blue/Gold Tix Exchg-Sausalito	5	\$1,639	\$500,569	10	12 -15.1%	86 -88.2%									
Adult	0	\$0		2.3	2.9 -22.0%	11.7 -80.7%	Adult	0	\$0						
Senior/Disabled	0	\$0		17.5	21.0 -16.8%	116.0 -84.9%	Senior/Disabled	0	\$0						
Youth	0	\$0		2.0	1.5 30.5%	30.4 -93.6%	Youth	0	\$0						
Adjustments	0	\$0		Deficit per Passenger	\$523.23	\$530.11 -1.3%	\$18.02 N/A	Total Park Mobile	0	\$0					
Total Cash/Tickets	5	\$1,639		Cancellation Rate (%)	0.0	0.0 0.0%	0.0 0.0%								
Clipper	Patrons	Revenue		Trip Overloads	0	0 0.0%	0 0.0%								
Adult	455	\$3,296		Accidents	0	0 0.0%	0 0.0%								
Senior	76	\$512													
Disabled	0	\$0													
Youth	0	\$0													
Limited Use															
All															
Adult	171	\$2,309											171	\$2,309	
Senior	23	\$155											23	\$155	
Disabled	0	\$0											0	\$0	
Youth	26	\$176											26	\$176	
Total Clipper	751	\$6,448											220	\$2,639	
Total Clipper, Park Mobile and Cash/Tickets	756	\$8,087													
Adjustments	18	\$2,416													
Transfers (Memo)	2														
Faregate Revenue		\$8,087													
Audit Revenue		\$10,503													
Adjusted Monthly Expense		-\$87,503													

Route TBSF Tiburon	As of November-20					Ferry Route Performance										
	Nov 20	Oct 20	% Chg	Nov 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	388	487	-20.3%	15,072	-97.4%	Total	76	60	22	82	450	0	520	300	820	19
Avg /WD	20	22	-7.7%	793	-97.4%	Avg /WD	4	3	1	4	450	0	27	16	43	19
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

Passenger Revenue			Operating Expense				Route Performance				Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Nov 20	Oct 20	%Chg	Nov 19	% Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$476,350	5	6	-14.9%	57	-91.0%	0	\$0	0	\$0	0	\$0	4	\$54
Adult	0	\$0		1.1	1.3	-12.7%	14.2	-92.0%	0	\$0	0	\$0	0	\$0	0	\$0
Senior/Disabled	0	\$0		6.4	7.0	-7.9%	96.0	-93.3%	0	\$0	0	\$0	0	\$0	0	\$0
Youth	0	\$0		0.3	0.2	48.8%	14.8	-98.0%	0	\$0	0	\$0	0	\$0	0	\$0
Adjustments	0	\$0		Riders per Hour					0	\$0	0	\$0	0	\$0	0	\$0
Total Cash/Tickets	0	\$0		Fare Recovery (%)					0	\$0	0	\$0	0	\$0	0	\$0
Clipper	Patrons	Revenue		Deficit per Passenger	\$1,010.08	\$1,206.74	-16.3%	\$32.12	N/A							
Adult	129	\$935		Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%							
Senior	26	\$175		Trip Overloads	0	0	0.0%	0	0.0%							
Disabled	0	\$0		Accidents	0	0	0.0%	0	0.0%							
Youth	1	\$7														
Limited Use																
All																
Adult	4	\$54														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Total Clipper	160	\$1,170														
Total Clipper, Park Mobile and Cash/Tickets	160	\$1,170														
Adjustments	228	-\$66														
Transfers (Memo)	1															
Faregate Revenue	\$1,170															
Audit Revenue	\$1,104															
Adjusted Monthly Expense	-\$83,269															

Route 'LSC1:LSCC:LSSF:SSSF:TBSF'

As of December-20

Ferry Route Performance

All Routes

Patrons:	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	4,279	5,957	-28.2%	159,978	-97.3%	Total:	475	332	54	386	450	0	5,063	904	5,966	22
Avg /WD	214	314	-31.7%	7,107	-97.0%	Avg /WD	24	15	3	18	450	0	234	42	276	20
Avg / Sat	0	0	0.0%	2,543	-100.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	1,368	-100.0%	Avg / Sun/H	0	12	2	14	0	0	192	34	225	2

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	0	\$243
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	0	\$243

Clipper	Patrons	Revenue
Adult	2,567	\$20,699
Senior	441	\$2,866
Disabled	66	\$428
Youth	53	\$345

Limited Use	Patrons	Revenue
All		
Adult	353	\$4,615
Senior	125	\$814
Disabled	0	\$0
Youth	236	\$1,538
Total Clipper	3,841	\$31,303

Total Clipper, Park Mobile and Cash/Tickets **3,841** **\$31,546**

Adjustments	438	\$3,450
Transfers (Memo)	14	
Faregate Revenue	\$31,546	
Audit Revenue	\$34,996	

Adjusted Monthly Expense -\$691

Operating Expense

Expense \$3,487,824

Route Performance	Dec 20	Nov 20	%Chg	Dec 19	% Chg
Riders per Trip	9	14	-35.7%	101	-91.1%
Load Factor (%)	2.0	3.2	-37.4%	19.0	-89.5%
Riders per Hour	12.9	20.0	-35.5%	139.0	-90.7%
Fare Recovery (%)	0.9	2.5	-64.0%	33.6	-97.3%
Deficit per Passenger	\$807.57	\$313.23	157.8%	\$15.56	N/A
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	353	\$4,615
0	\$0	0	\$0	0	\$0	0	\$0	125	\$814
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	236	\$1,538
0	\$0	0	\$0	0	\$0	0	\$0	714	\$6,967

NOTE: Blue & Gold patron count based on actual ticket count

Route LSC1
Chase Center Special Event

As of December-20

Ferry Route Performance

Patrons:	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	904	-100.0%	Total	0	0		0		0			0	
Avg /WD	0	0	0.0%	171	-100.0%	Avg /WD	0	0		0		0			0	
Avg / Sat	0	0	0.0%	50	-100.0%	Avg / Sat	0	0		0		0			0	
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol				0		0			0	

Passenger Revenue

Cash/Tickets	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tickets	0	\$0

Clipper	Patrons	Revenue
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0

Limited Use	Patrons	Revenue
All		
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0
Total Clipper	0	\$0

Total Clipper, Park Mobile and Cash/Tickets **0** **\$0**

Adjustments 0 \$0
Transfers (Memo)

Faregate Revenue \$0
Audit Revenue

Adjusted Monthly Expense \$0

Operating Expense

Route Performance	Dec 20	Nov 20	%Chg	Dec 19	% Chg
Riders per Trip	0	0	0.0%	75	-100.0%
Load Factor (%)	0.0	0.0	0.0%	12.8	-100.0%
Riders per Hour	0.0	0.0	0.0%	90.0	-100.0%
Fare Recovery (%)	0.0	0.0	0.0%	24.2	-100.0%
Deficit per Passenger	\$0.00	\$0.00	0.0%	\$43.78	-100.0%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

Blue And Gold	Patrons	Revenue
	0	\$0

Rental Bike	Patrons	Revenue
	0	\$0

ATT Park	Patrons	Revenue
	0	\$0

Cal Games	Patrons	Revenue
	0	\$0

All Other LU	Patrons	Revenue
	0	\$0

0 \$0 0 \$0 0 \$0 0 \$0 0 \$0 0 \$0

Route LSCC Chase Center Warriors	As of December-20					Ferry Route Performance											
	Patrons:	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	1,026	-100.0%	Total	0	0	0	0			0			0	
Avg /WD	0	0	0.0%	150	-100.0%	Avg /WD	0	0	0	0			0			0	
Avg / Sat	0	0	0.0%	118	-100.0%	Avg / Sat	0	0	0	0			0			0	
Avg / Sun/Hol	0	0	0.0%	158	-100.0%	Avg / Sun/Hol				0			0			0	

Passenger Revenue			Operating Expense				Route Performance				Tickets.com		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Dec 20	Nov 20	%Chg	Dec 19	% Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0														
Adult	0	\$0														
Senior/Disabled	0	\$0														
Youth	0	\$0														
Adjustments	0	\$0														
Total Cash/Tickets	0	\$0														
Clipper	Patrons	Revenue														
Adult	0	\$0														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Limited Use																
All																
Adult	0	\$0														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Total Clipper	0	\$0														
Total Clipper, Park Mobile and Cash/Tickets	0	\$0														
Adjustments	0	\$0														
Transfers (Memo)																
Faregate Revenue	\$0															
Audit Revenue																
Adjusted Monthly Expense	\$0															

Route LSSF Larkspur		As of December-20					Ferry Route Performance									
Patrons:	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	3,503	4,795	-26.9%	113,447	-96.9%	Total	304	214	0	214	450	0	3,937	0	3,937	22
Avg /WD	175	252	-30.6%	5,038	-96.5%	Avg /WD	15	10	0	10	450	0	181	0	181	20
Avg / Sat	0	0	0.0%	1,108	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	642	-100.0%	Avg / Sun/Hol	0	8	0	8		0	155	0	155	2

Passenger Revenue			Operating Expense				Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Dec 20	Nov 20	%Chg	Dec 19	% Chg	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$1,984,644						Adult	0		\$0
Adult	0	\$0							Senior/Disabled	0		\$0
Senior/Disabled	0	\$0							Youth	0		\$0
Youth	0	\$0							Total Park Mobile	0		\$0
Adjustments	0	\$0										
Total Cash/Tickets	0	\$0										
Clipper	Patrons	Revenue										
Adult	2,193	\$17,989										
Senior	380	\$2,461										
Disabled	64	\$415										
Youth	51	\$331										
Total Clipper	3,329	\$27,318										
Total Clipper, Park Mobile and Cash/Tickets	3,329	\$27,318										
Adjustments	174	\$1,357										
Transfers (Memo)	7											
Faregate Revenue		\$27,318										
Audit Revenue		\$28,675										
Adjusted Monthly Expense		-\$393										

Route SSSF Sausalito	As of December-20					Ferry Route Performance										
	Patrons:	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles
Total	454	774	-41.3%	31,988	-98.6%	Total	86	51	30	80	450	0	544	572	1,116	22
Avg /WD	23	41	-44.2%	1,147	-98.0%	Avg /WD	4	2	1	3	450	0	25	26	51	20
Avg / Sat	0	0	0.0%	1,266	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	567	-100.0%	Avg / Sun/Hol	0	2	1	3		0	19	26	45	2

Passenger Revenue			Operating Expense				Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Dec 20	Nov 20 %Chg	Dec 19 % Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito		\$243	\$746,714				Adult	\$0			49	\$662
Adult	0	\$0					Senior/Disabled	\$0			6	\$41
Senior/Disabled	0	\$0					Youth	\$0			0	\$0
Youth	0	\$0					Total Park Mobile	\$0			12	\$81
Adjustments	0	\$0										
Total Cash/Tickets	0	\$243										
Clipper	Patrons	Revenue										
Adult	266	\$1,928										
Senior	39	\$263										
Disabled	2	\$14										
Youth	0	\$0										
Limited Use												
All												
Adult	49	\$662										
Senior	6	\$41										
Disabled	0	\$0										
Youth	12	\$81										
Total Clipper	374	\$2,987										
Total Clipper, Park Mobile and Cash/Tickets	374	\$3,230										
Adjustments	80	\$1,729										
Transfers (Memo)	0											
Faregate Revenue		\$3,230										
Audit Revenue		\$4,959										
Adjusted Monthly Expense		-\$148										

Route TBSF Tiburon	As of December-20					Ferry Route Performance										
	Dec 20	Nov 20	% Chg	Dec 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	322	388	-17.0%	12,613	-97.4%	Total	85	67	24	92	450	0	581	332	913	22
Avg /WD	16	20	-21.1%	601	-97.3%	Avg /WD	4	3	1	4	450	0	27	16	43	20
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	2	1	3		0	17	8	25	2

Passenger Revenue			Operating Expense				Route Performance				Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Dec 20	Nov 20	%Chg	Dec 19	% Chg	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$756,466													
Adult	0	\$0														
Senior/Disabled	0	\$0														
Youth	0	\$0														
Adjustments	0	\$0														
Total Cash/Tickets	0	\$0														
Clipper	Patrons	Revenue														
Adult	108	\$782														
Senior	22	\$142														
Disabled	0	\$0														
Youth	2	\$14														
Total Clipper	138	\$998														
Total Clipper, Park Mobile and Cash/Tickets	138	\$998														
Adjustments	184	\$364														
Transfers (Memo)	7															
Faregate Revenue		\$998														
Audit Revenue		\$1,362														
Adjusted Monthly Expense		-\$150														