

Agenda Item No. (3)(a)–(3)(c)



To: Transportation Committee/Committee of the Whole
Meeting of January 21, 2021

From: Ron Downing, Director of Planning
Denis J. Mulligan, General Manager

Subject: **REPORTS OF DISTRICT ADVISORY COMMITTEES**
(a) **ADVISORY COMMITTEE ON ACCESSIBILITY**
(b) **BUS PASSENGERS ADVISORY COMMITTEE**
(c) **FERRY PASSENGERS ADVISORY COMMITTEE**

Recommendation

There is no recommendation associated with this item.

Summary

The purpose of the formation of the above-mentioned Advisory Committees is to provide the public a forum by which they can communicate their viewpoints and suggestions on the operations of the Golden Gate Bridge, Highway and Transportation District (District), as well as on the bus and ferry transit systems, to the District Board of Directors and staff. These Advisory Committees meet regularly, and designated District staff participates in these meetings. From time to time, these Advisory Committees submit recommendations to the District's Transportation Committee (Committee) for its consideration.

The Secretary of the District is required to provide packets of the Advisory Committees to the Committee.

The documents attached to this report are as follows:

- (a) **ADVISORY COMMITTEE ON ACCESSIBILITY**
Meeting Packet of November 19, 2020.
- (b) **BUS PASSENGERS ADVISORY COMMITTEE**
Meeting Packet of November 18, 2020.
- (c) **FERRY PASSENGERS ADVISORY COMMITTEE**
Meeting Packet of November 9, 2020.

Fiscal Impact

There is no fiscal impact associated with this item.

Attachments

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ADVISORY COMMITTEE ON ACCESSIBILITY AGENDA FOR THURSDAY, NOVEMBER 19, 2020



Meeting: 1:30 p.m. to 3:00 p.m.

Meeting will be held on Zoom. See information below:

Join Zoom Meeting

<https://zoom.us/j/96094792076?pwd=Um9BRC9yRmtqc1djaXN3T0ZFMXVidz09;>

Meeting ID: 960 9479 2076

Passcode: 404637

1 669 900 6833 US (San Jose)

1. Introductions (2 Minutes)

2. Agenda (2 Minutes)

3. Special Topics

a) COVID 19 response (15 Minutes)

- a. Continued Response
- b. Ridership Impacts

4. ACA-Related Items (10 Minutes)

- a) Accessibility Customer Comments

5. Marin Transit-Related Items (15 Minutes)

- a) Marin County Local Bus and Mobility Management
 - a. Service Changes
- b) Paratransit Service (Inter-county and Local)
 - a. Paratransit Statistics

6. GGBHTD-Related Items (15 Minutes)

- a) Budgetary Impacts
- b) Board of Director's Meeting 11/13
 - a. Layoffs
 - b. Furloughs
 - c. Severance Package

7. ACA Member Announcements/Comments; Public

a) Open Time (3 Minutes per Speaker)

(Speakers are limited to three minutes. Members or visitors with specific comments or incidents to report are requested to call Jon Gaffney at (415) 257-4417 at least two days prior to the meeting.)

(Next Meeting: January 14, 2021 1:30 pm)



Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 30. Consult District's web site at <http://www.goldengate.org/>, or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting (for paratransit eligible riders), call Marin Access Paratransit at (415) 454-0964 or (800) 454-0964. For further information regarding the ACA, call Jon Gaffney, ADA Compliance and Program Manager, at (415) 257-4416 or email jgaffney@goldengate.org

Advisory Committee on Accessibility Minutes of August 13, 2020



Members	Patti Mangles (Chair), Peter
Present:	Mendoza (Vice Chair), Craig Yates, Marcela Vargas, Jaime Faurot, Terry Scussel and Nicole Sykes.
Staff:	Carlena Natouf, Customer Service Manager Collette Martinez, Ferry Operations Manager Roberta Regan, Administrative Assistant Jon Gaffney, ACA Compliance and Program Manager
Ex-Officio	Guy Egger, Paratransit Ops Manager Manager, Whistlestop
Members:	Joanna Huitt, Senior Mobility Planner, Marin Transit
Visitors:	Director James Mastin

Chair Patti Mangles called the meeting to order at 1:35 p.m.. Meeting was held virtually via zoom.

1. Introductions

2. Agenda - Members reviewed the agenda. No changes were made.

3. Special Topic – COVID 19 Response / State of the District

Jon Gaffney gave a presentation to the group on the District's response to COVID 19 and the pandemic's effect on the District. He stated that to date, six employees has tested positive at the District, but at the time of the meeting all of those employees are back to work. He went on to explain that the District has seen additional absences to COVID-related leave for childcare, the schooling of children and for the care of loved ones.

Mr. Gaffney went on to state that the District activated their Emergency Operations Center (EOC) at the onset of the COVID-19 pandemic. He explained that the EOC met twice weekly for the first four months (virtually) and then weekly starting in the second week of August.

Mr. Gaffney described bus and vessel cleaning stating that the process had been enhanced since the beginning of COVID. The District had purchased electrostatic

sprayers for buses and ferries which were used for deep cleanings of vehicles and vessels once a day. Paratransit vehicles were also being cleaned daily with electrostatic sprayers.

Mr. Gaffney then mentioned that all the counties in which the District operates have strict social distancing and face mask requirements. He stated that this is being enforced on all District vehicles and vessels. In response to this passenger limitations on fixed-route buses had been implemented and which allowed for only eight passengers at a time per vehicle. Paratransit vehicles were also limited to a maximum of three passengers at a time. It was explained that all drivers were required to wear Personal Protective Equipment (PPE) including masks and gloves and fare payment was being achieved contactless.

Mr. Gaffney concluded this portion of the meeting by discussing regional efforts that were being made by transit agencies in the nine Bay Area Counties. He stated that the Metropolitan Transportation Commission was spearheading regional coordination throughout our area and that a Blue Ribbon Task Force was formed to standardize the COVID response and rider experience across the counties.

4. Accessibility Customer Comments

Carlena Natouf remarked that the volume of comments had decreased by 40%.

Marcela Vargas asked if bus operators were checking passengers' temperatures as they board. Mr. Gaffney responded by saying this was not the case as doing so would not only cause delays and the District would likely receive pushback from the community.

Nicole Sykes asked if wheelchairs still need to be secured by drivers. She stated that her concern was that this action would prevent adequate social distancing. Mr. Gaffney explained that wheelchairs still needed to be secured. He stated that this would be less of a concern in low-speed flat areas. However, as much of the District's service travels at freeway speeds on significant inclines, not properly securing a wheelchair could lead to serious injury. Ms. Sykes asked if a passenger could deny being tied down. Mr. Gaffney stated that District Policy requires all wheelchairs to be tied down for safety.

Mr. Gaffney mentioned that the brochure that the ACA was previously working on for riders with disabilities had been put on hold as the District's Marketing Department was currently overwhelmed with creating materials for COVID response and outreach.

5. Marin Transit-Related Items / Paratransit Report

Joanna Huitt explained that average weekday Marin Transit local fixed route ridership was down 59% from that which they had seen pre-pandemic. She stated that Main Transit experienced their largest decline in April 2020 and that ridership had slowly increased since then.

She went on to state that due to social distancing on the vehicles, Marin Transit local passengers are experiencing significantly more pass-ups than prior to the pandemic. On August 10, Marin Transit added supplemental service to help alleviate this issue. Carlena Natouf explained that pass-ups on District routes were mostly occurring on westbound Route 40 trips in the morning and on eastbound Route 40 trips in the evening.

Ms. Huitt then discussed a survey that was conducted of Marin Access riders in June/July to help understand the public's main concerns during COVID. She stated that they had received over 600 responses and that full summary of responses would appear on the Marin Transit website.

Craig Yates asked about using UV light to clean buses. Mr. Gaffney and Ms. Huitt stated that UV light was not being used at this time.

Peter Mendoza asked if Marin Transit and Golden Gate Transit could post Public Service Announcements (PSA's) on vehicle head signs about the new supplemental service. Ms. Natouf replied that the District had information about this on their website and that their Marketing Department is working on several PSA's.

Patti mangles commented on a recent Whistlestop trip stating that the driver made sure everyone was safe and in compliance with County ordinances.

6. General District Matters

Mr. Gaffney stated that Bridge officials are still closing the parking lots at the Golden Gate Bridge on weekends due to ongoing gatherings in the lots. He explained that traffic crossing the bridge traffic was only about two thirds of what it was prior to the pandemic.

Mr. Gaffney then discussed various protests that have been held on both the Golden Gate Bridge and in the Larkspur Ferry Terminal parking lot. He stated that all the protests were peaceful and had minor impact on traffic.

Mr. Gaffney explained that ferry ridership was down 99% from where it was prior to the pandemic. Weekend ferry service had been canceled and most passengers appeared to be working remotely.

Mr. Gaffney stated that the District received over \$30 million in the first round of funding from the CARES act. Mr. Yates asked about staff reductions, to which Mr. Gaffney said there had been none at that time.

Mr. Yates inquired about using empty ferries as cooling centers. Mr. Gaffney responded by saying that the District did not feel that was appropriate to do so given the social distancing mandates currently in effect.

7 ACA Announcements/Open time

Many of the ACA members commented on the meeting format. In general there was a consensus that the holding a meeting virtually via zoom was enjoyable and that overall the meeting went well.

At 2:30 p.m., the Advisory Committee on Accessibility meeting was adjourned at the San Rafael District Conference room. The next meeting was announced to be on October 15, 2020 (later changed to November 19, 2020).



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BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Agenda for Wednesday, November 18, 2020

Convene at 6:00 p.m. – Adjourn by 8:00 p.m.

Meeting will be held via Zoom:

<https://zoom.us/j/95710820101?pwd=UVBldVpKNHhVUkFacIiNOUI0ajJFQT09>

Call-in number: 669-900-6833

Meeting ID: 957 1082 0101

Passcode: 812566



Chairperson: Scott Kempf

Vice Chairperson: Brian Bailey-Gates

Members: Win Archibald, Brian Bailey-Gates, Dan Bell, Fredi Bloom, Jon Horinek, Scott Kempf, Valeria Sasser, Dave Troup, Arthur Young

1. Roll Call and Staff Introductions (5 minutes)
2. Approval of September 16, 2020, Meeting Minutes (2 minutes) (*Attached*)
3. Bus Stoppers¹ (10 minutes)
4. Outstanding Business (15 minutes)
 - a. San Rafael Transit Center Update
 - b. Clipper START Means-Based Fare Program Update
 - c. MTC Blue Ribbon Transit Recovery Task Force Update
5. New Business (30 minutes)
 - a. December 2020 Service Changes
 - b. COVID-19 Financial Impacts
 - c. BPAC Chairperson/Vice Chairperson Election
6. Review of Events and Announcements (2 minutes)
7. Members' Forum² (10 minutes)
8. Public Comment (2 minutes per speaker)
9. Adjournment

Next Meeting: January 20, 2021

¹ Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

² Members to discuss topics not covered on the agenda or that should be added to a future agenda.

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BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Meeting Minutes for Wednesday, September 16, 2020

Committee Members Present: Win Archibald, Brian Bailey-Gates, Dan Bell, Fredi Bloom, Jon Horinek, Scott Kempf, Dave Troup

Committee Members Absent: Valeria Sasser, Arthur Young

District Staff Present: David Davenport, Senior Planner; Carolyn Derwing, Supervising Scheduler and Data Analyst; Hitham Hamdon, Operations Analyst; Rich Hibbs, Director of Bus Operations; Carlena Natouf, Customer Relations Supervisor

Guests Present: Director James Mastin; Mohamed Osman, Marin Transit

1. **Roll Call:** Scott Kempf opened the meeting at 6:23 p.m. Seven members were present, representing a quorum.
2. **Approval of Meeting Minutes:** BPAC members approved the January 15, 2020, meeting minutes.
3. **Bus Stoppers:** None.
4. **Outstanding Business:**
 - a. San Rafael Transit Center Update: David Davenport updated the committee on improvements to the existing interim facility, which are complete except for some ongoing tweaks. The environmental review for the new permanent replacement facility is behind schedule because all three design alternatives are being analyzed, rather than just the preferred alternative. A virtual public meeting is tentatively planned for late October. A draft environmental impact report should be complete by year's end, with a public release scheduled for early 2021. Fredi Bloom asked about the proliferation of traffic signals near the existing transit center, and Mr. Davenport stated that these new signals are permanent installations related to the SMART rail extension.
5. **New Business:**
 - a. COVID-19 Response: Mr. Davenport provided an overview the District's response to the COVID-19 pandemic. The District created a page on its website to list its service impacts and actions across the agency. Golden Gate Transit efforts to manage pandemic impacts include issuing personal protective equipment to employees, installing barriers next to bus driver compartments, requiring patrons to wear face coverings, limiting seating, setting maximum bus capacities, cleaning and disinfecting buses and facilities, and posting social distancing signage and markings. In addition, bus and ferry service has been reduced to better match supply with demand.



Ms. Bloom asked about ventilation on board buses, and Hitham Hamdon noted that buses use HEPA filters. Mr. Kempf asked if there have been bus capacity issues, and Mr. Davenport reported that back-up buses are being deployed where necessary to accommodate impacted passengers. Dan Bell asked about the fiscal state of the District and if employees have been laid off. Mr. Davenport reported that federal funding is expected to run out in November, and layoffs are under consideration. Carolyn Derwing added that traffic on the Golden Gate Bridge is down, affecting toll revenue used to fund transit service. Brian Bailey-Gates asked if back-up trips are running off the extra board, which Mr. Davenport confirmed. Mr. Bailey-Gates also asked for clarification on media coverage of potential layoffs, and Mr. Davenport explained that open positions will count towards layoff totals. Director Mastin expanded on the topic, noting layoffs would occur no sooner than late November only in the absence of additional stimulus funding. Mr. Kempf asked about ridership increases as businesses reopen, and Mr. Davenport observed that while bridge traffic has increased, bus ridership has remained flat since the first round of openings. Transit ridership is unlikely to see another uptick until offices reopen, and Mr. Kempf and Mr. Bailey-Gates suspected that heavy traffic would return first.

- b. Pandemic-Related Service Changes: Mr. Davenport provided an update on service changes since shelter-in-place orders first took effect on March 17. From March until June, select trips were cancelled based on staffing levels. Starting in June, several trips were cancelled and a handful of routes were suspended. A special schedule change occurred in July, and additional trip cancellations and route suspensions took place at that time. More service was suspended in September. Mr. Davenport noted that service was added to Routes 30, 40, and 70 in July to support social distancing. However, future service cuts are expected. Jon Horinek asked if GGT has a core service plan like Muni, and Mr. Davenport noted that Routes 30, 40, 70, and 101 constitute its core service. Mr. Kempf asked if the District has received feedback on service changes, and Mr. Davenport responded that most comments have been related to bus capacity issues.
- c. MTC Blue Ribbon Transit Recovery Task Force: Mr. Davenport informed the committee of the creation of a 30-member Blue Ribbon Transit Recovery Task Force by the Metropolitan Transportation Commission to guide the future of the Bay Area's public transit service in light of the pandemic. The group consists of various agency and stakeholder representatives and has met roughly monthly since May. He reported that the task force released "Riding Together: Bay Area Healthy Transit Plan" in August, which can be reviewed at healthytransitplan.com. Mr. Kempf asked about the District's representation on the task force, and Mr. Davenport confirmed that Denis Mulligan, the District's General Manager, is a member.

6. Review of Events and Announcements: Three announcements were made:

- a. Mohamed Osman reported that Marin Transit has many of the same pandemic policies in place as Golden Gate Transit. Marin Transit is not running school service but did add supplemental service to four routes. Mr. Kempf asked about ridership, and Mr. Osman stated that it is down about 65%. Mr. Kempf asked how that compares to the District, and Mr. Davenport reported that bus ridership is down 80% and ferry ridership is down 97%. He added that GGT is no longer the contractor for Route 17 as of September 13.
- b. Carlena Natouf shared findings of a bus passenger survey taken in May to understand travel behavior during the pandemic and what would trigger former riders to return to

transit. The survey also covered communication preferences. Ms. Natouf shared feedback on safety and service concerns, and noted that District staff is meeting regularly to review back-up service levels.

- c. The committee congratulated Rich Hibbs on his announcement that he will be retiring after 32 years of service.

7. Members' Forum: Mr. Bell asked for outdated schedules to be removed from buses, which he recently discovered while riding Route 228. Mr. Osman and Mr. Davenport reported that neither agency is printing schedules, so Mr. Osman will follow up to make sure they are not still on board buses. Mr. Horinek thanked the District for their hard work during the pandemic and raised the topic of equity with print access. Ms. Natouf clarified that printed schedules can be mailed upon request.

8. Public Comment: None.

9. Adjournment: Mr. Kempf adjourned the meeting at 7:41 p.m.

Members were advised that the next meeting will take place Wednesday, November 18, 2020.

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FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Agenda for Monday, November 9, 2020

Convene at 12:00 p.m. – Adjourn by 1:15 p.m.

Online Meeting Address:

<https://zoom.us/j/98836587000?pwd=SDVSVTM1cW50UUVoZHZPMzRuU2hsZz09>



1. Approval of Minutes of February 10, 2020

2. Operational Issues

- A. Ridership Updates – Current Trends
- B. Service Updates – Current Schedules

3. Updates and Other Items

- A. Ferry Division COVID-19 Safety Measures
- B. Vessel Updates
- C. Terminal Updates

4. Committee Business

- A. FPAC Initiatives
 - i. Larkspur 42 Crossings/Parking Needs Environmental Review
 - ii. Sonoma-Marin Bike Share
 - iii. Ferry WiFi
 - iv. EV Charger Update
- B. Membership Recruitment

5. Member/Visitor Comments

6. Next Meeting: January 11, 2021

Survey of Members to Determine Quorum

- Attachments:
- 1. Summary from meeting of February 10, 2020
 - 2. Ferry Route Performance Report for August and September 2020
 - All Routes
 - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
 - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
 - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)
 - Larkspur Ferry Terminal-Chase Center Warriors (LSCC)
 - Larkspur Ferry Terminal -Chase Center Special Event (LSC1)

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FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Minutes of Meeting of Monday, February 10, 2020

**Bayside Rooms 3 and 4
Pier One, Port of San Francisco**



FPAC Members Present: Jamie Taylor

Guests Present: Eric Selvig, Prospective Member; Michael Stryker, Prospective Member

Staff Present: Collette Martinez, Manager of Ferry Operations; Josh Widmann, Planning Department

Approval of Summary of Meeting of January 13, 2020. Minutes were reviewed with no corrections but a vote was not taken due to lack of a quorum.

1. Operational Issues

Report on Weekday A.m. and P.m. Larkspur Service Sellouts. Josh Widmann reported the following highlights of January 2020 showing selected departure sellouts and the average number of patrons leftover per trip:

January 2020	7:30 a.m. 12 (19 avg. left over)	7:50 a.m. 11 (20 avg. left over)
	8:20 a.m. 10 (16 avg. left over)	
	5:30 p.m. 14 (30 avg. left over)	6:00 p.m. 10 (16 avg. left over)

Mr. Widmann reported the 4:30 p.m. Larkspur departure, a popular crossing in January 2020, saw a 7 percent increase in patrons. Overall system-wide ferry patronage was down -3.2 percent. Broken out by route ferry ridership dropped -1.7 percent for Larkspur, -9.2 percent for Sausalito, and increased +3.5 percent for Tiburon. Overall the system ridership rate of decline slowed down compared to the prior month.

2. Updates and Other Items

A. Vessel Updates. Mr. Widmann reported the California Transit and Intercity Rail Capital Program (TIRCP) grant awardees will be announced in April. The District submitted a TIRCP application for \$12 million to partially fund the construction of a new larger capacity high-speed ferry vessel. Additionally a Low Carbon Transit Operations Program (LCTOP) grant of \$2 million through the state, has been committed to the District. Mr. Widmann reported the M.S. *Sonoma* is expected to return to the active fleet in the summer and the M.S. *San Francisco* will be leaving soon after the M.S. *Marin* returns from the shipyard.

B. Terminal Updates. No updates.

C. SMART Updates. Mr. Widmann reported that SMART promotional fares continue. The Sail and Rail program will last nine months and the Weekender promotion will go through the end of February. There will be signage upgrades at the Larkspur Ferry Terminal parking lot to direct passengers to the

SMART station. Additionally signage indicating the preferred pedestrian pathway through the Larkspur parking lot will be installed.

3. Committee Business

A. FPAC Initiatives.

i. Larkspur 42 Crossings/Parking Needs Environmental Review. Mr. Widmann reported that consultant proposals are being reviewed and interviews will take place at the end of the month of February.

ii. Bike Share Updates. The TAM/SCTA legal team has been reviewing the contract language for the agreement between the Sonoma-Marín bikeshare contractor, Gotcha Mobility, and the municipalities and special districts who will participate in the program. More details will be available in March, including the site location selection based on the contractor's work on demand analysis in the two-county area of Marin and Sonoma, in particular the SMART stations and around busy transit hubs.

iii. Ferry WiFi Status. Corporate WiFi for vessel masters is still currently the only available WiFi on-board Golden Gate ferries and there is no publicly available network. No specific new public WiFi updates were available but the committee was informed they will be updated of any new developments.

B. Membership Recruitment & New Member Vote. Prospective members Chuck Hornbrook (attended in January) and Alexander Chase (has not attended yet) unfortunately could not make the February 10 meeting. Prospective member Michael Stryker was in attendance (attended in January as well) and was voted onto the committee. Three FPAC members voted electronically prior to the meeting and one voted at the meeting in person. As stated at the January meeting, Michael Stryker utilizes the Larkspur route to access UCSF and mentioned an interest in the provision of daily service to Mission Bay. Mr. Stryker also has an interest in monitoring current peak period departure overloads.

4. Member/Visitor Comments

No member/visitor comments.

5. Next Meeting: April 13, 2020.

The committee agreed to reconvene on April 13, 2020 from 12:00 p.m. to 1:15 p.m. in Bayside Rooms 3 and 4, Pier One, Port of San Francisco. The April 13 meeting along with the scheduled June 8 and August 10 FPAC meetings were later cancelled due to the COVID-19 epidemic.

Route 'LSPB:LSSF:SSSF:TBSF'				As of August-20		Ferry Route Performance													
All Routes																			
Patrons:	Aug 20	Jul 20	% Chg	Aug 19	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours		Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated		
Total	5,765	6,051	-4.7%	255,583	-97.7%	Total:	462	295	29	324		448	0	4,914	578	5,491	21		
Avg /WD	275	275	-0.2%	9,950	-97.2%	Avg /WD	22	14	1	15		448	0	234	28	262	21		
Avg / Sat	0	0	0.0%	5,859	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0	0		
Avg / Sun/Hol	0	0	0.0%	4,711	-100.0%	Avg / Sun/H	0	0	0	0		0	0	0	0	0	0		
Passenger Revenue				Operating Expense															
				Expense		\$2,829,743													
Cash/Tickets				Patrons Revenue												Park Mobile		Patrons Revenue	
B&G Tix Exch-Saus.				0 \$736												Adult		0 \$0	
Adult				0 \$0												Senior/Disabled		0 \$0	
Senior/Disabled				0 \$0		Route Performance										Youth		0 \$0	
Youth				0 \$0												Total Park Mobile		0 \$0	
Adjustments				0 \$0															
Total Cash/Tix				0 \$736												Tickets.com		Patrons Revenue	
Clipper				Patrons Revenue												Adult		0 \$0	
Adult				2,839 \$23,067												Senior/Disabled		0 \$0	
Senior				426 \$2,773												Youth		0 \$0	
Disabled				75 \$485												Total Tickets.com		0 \$0	
Youth				83 \$539															
Limited Use																			
All																			
Adult				661 \$8,666		Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU					
Senior				247 \$1,609		Patrons Revenue		Patrons Revenue		Patrons Revenue		Patrons Revenue		Patrons Revenue		Patrons Revenue			
Disabled				0 \$0		0 \$0		0 \$0		0 \$0		0 \$0		0 \$0		661 \$8,666			
Youth				433 \$2,825		0 \$0		0 \$0		0 \$0		0 \$0		0 \$0		247 \$1,609			
Total Clipper				4,764 \$39,962		0 \$0		0 \$0		0 \$0		0 \$0		0 \$0		433 \$2,825			
Total Clipper, Park Mobile and Cash/Tickets				4,764 \$40,698															
Adjustments				1,001 \$3,748															
Transfers (Memo)				4		NOTE: Blue & Gold patron count based on actual ticket count													
Faregate Revenue				\$40,698															
Audit Revenue				\$44,446															
Adjusted Monthly Expense				\$91,202															

NOTE: Blue & Gold patron count based on actual ticket count

Route LSPB ATT Baseball			As of August-20					Ferry Route Performance									
Patrons:	Aug 20	Jul 20	% Chg	Aug 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated	
Total	0	0	0.0%	8,657	-100.0%	Total	0	0		0			0			0	
Avg /WD	0	0	0.0%	523	-100.0%	Avg /WD	0	0		0			0			0	
Avg / Sat	0	0	0.0%	1,000	-100.0%	Avg / Sat	0	0		0			0			0	
Avg / Sun/Hol	0	0	0.0%	902	-100.0%	Avg / Sun/Hol				0			0			0	
Passenger Revenue			Operating Expense														
Cash/Tickets	Patrons	Revenue	Expense														
Blue/Gold Tix Exchg-Sausalito	0	\$0															
Adult	0	\$0															
Senior/Disabled	0	\$0															
Youth	0	\$0															
Adjustments	0	\$0															
Total Cash/Tickets	0	\$0															
Clipper	Patrons	Revenue	Route Performance														
Adult	0	\$0	Aug 20 Jul 20 %Chg Aug 19 % Chg														
Senior	0	\$0	Riders per Trip 0 0 0.0% 309 -100.0%														
Disabled	0	\$0	Load Factor (%) 0.0 0.0 0.0% 41.2 -100.0%														
Youth	0	\$0	Riders per Hour 0.0 0.0 0.0% 344.0 -100.0%														
	0	\$0	Fare Recovery (%) 0.0 0.0 0.0% 148.6 -100.0%														
	0	\$0	Deficit per Passenger \$0.00 \$0.00 0.0% -\$4.81 -100.0%														
	0	\$0	Cancellation Rate (%) 0.0 0.0 0.0% 0.0 0.0%														
	0	\$0	Trip Overloads 0 0 0.0% 0 0.0%														
	0	\$0	Accidents 0 0 0.0% 0 0.0%														
Limited Use			Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU						
All			Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue					
Adult	0	\$0															
Senior	0	\$0															
Disabled	0	\$0															
Youth	0	\$0															
Total Clipper	0	\$0															
Total Clipper, Park Mobile and Cash/Tickets	0	\$0															
Adjustments	0	\$0															
Transfers (Memo)																	
Faregate Revenue	\$0																
Audit Revenue																	
Adjusted Monthly Expense	\$0																

Route LSSF Larkspur		As of August-20					Ferry Route Performance											
Patrons:	Aug 20	Jul 20	% Chg	Aug 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated		
Total	4,460	4,570	-2.4%	150,869	-97.0%	Total	294	213	10	222	450	0	3,807	247	4,054	21		
Avg /WD	212	208	2.3%	6,327	-96.6%	Avg /WD	14	10	0	10	450	0	181	12	193	21		
Avg / Sat	0	0	0.0%	1,488	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0		
Avg / Sun/Hol	0	0	0.0%	1,060	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0		
Passenger Revenue		Operating Expense																
		Expense		\$1,951,618														
Cash/Tickets	Patrons	Revenue												Park Mobile	Patrons	Revenue		
Blue/Gold Tix Exchg-Sausalito	0	\$0												Adult	0	\$0		
Adult	0	\$0												Senior/Disabled	0	\$0		
Senior/Disabled	0	\$0		Route Performance										Youth	0	\$0		
Youth	0	\$0		Aug 20										Total Park Mobile		0	\$0	
Adjustments	0	\$0		Jul 20 %Chg														
Total Cash/Tickets	0	\$0		Aug 19 %Chg														
				Riders per Trip														
				Load Factor (%)														
				Riders per Hour														
				Fare Recovery (%)														
				Deficit per Passenger														
				Cancellation Rate (%)														
				Trip Overloads														
				Accidents														

Route SSSF Sausalito			As of August-20			Ferry Route Performance										
Patrons:	Aug 20	Jul 20	% Chg	Aug 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	872	950	-8.2%	77,057	-98.9%	Total	84	40	3	42	444	0	532	52	584	21
Avg /WD	42	43	-3.9%	2,237	-98.1%	Avg /WD	4	2	0	2	444	0	25	3	28	21
Avg / Sat	0	0	0.0%	3,371	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	2,749	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue			Operating Expense													
			Expense			\$431,065										
Cash/Tickets	Patrons	Revenue										Park Mobile	Patrons	Revenue		
Blue/Gold Tix Exchg-Sausalito		\$736										Adult	0	\$0		
Adult	0	\$0										Senior/Disabled	0	\$0		
Senior/Disabled	0	\$0										Youth	0	\$0		
Youth	0	\$0										Total Park Mobile	0	\$0		
Adjustments	0	\$0														
Total Cash/Tickets	0	\$736														
Clipper	Patrons	Revenue														
Adult	198	\$1,436														
Senior	39	\$263														
Disabled	0	\$0														
Youth	4	\$27														
Limited Use																
All																
Adult	125	\$1,688														
Senior	10	\$68														
Disabled	0	\$0														
Youth	35	\$236														
Total Clipper	411	\$3,717														
Total Clipper, Park Mobile and Cash/Tickets			411	\$4,453												
Adjustments			461	\$2,625												
Transfers (Memo)			0													
Faregate Revenue			\$4,453													
Audit Revenue			\$7,078													
Adjusted Monthly Expense			\$13,893													

Route TBSF Tiburon			As of August-20					Ferry Route Performance								
Patrons:	Aug 20	Jul 20	% Chg	Aug 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	433	531	-18.5%	19,000	-97.7%	Total	84	43	17	59	444	0	575	279	853	21
Avg /WD	21	24	-14.5%	864	-97.6%	Avg /WD	4	2	1	3	444	0	27	13	41	21
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue				Operating Expense												
				Expense				\$447,060								
Cash/Tickets		Patrons	Revenue													
Blue/Gold Tix Exchg-Sausalito		0	\$0													
Adult		0	\$0													
Senior/Disabled		0	\$0													
Youth		0	\$0													
Adjustments		0	\$0													
Total Cash/Tickets		0	\$0													
Clipper		Patrons	Revenue													
Adult		65	\$471													
Senior		13	\$88													
Disabled		0	\$0													
Youth		0	\$0													
Limited Use																
All																
Adult		20	\$270													
Senior		3	\$20													
Disabled		0	\$0													
Youth		6	\$41													
Total Clipper		107	\$890													
Total Clipper, Park Mobile and Cash/Tickets		107	\$890													
Adjustments		326	\$2,775													
Transfers (Memo)		0														
Faregate Revenue		\$890														
Audit Revenue		\$3,665														
Adjusted Monthly Expense		\$14,409														

Operating Expense						Park Mobile		Patrons	Revenue
Expense	\$447,060					Adult	0	\$0	
						Senior/Disabled	0	\$0	
						Youth	0	\$0	
						Total Park Mobile	0	\$0	
Route Performance		Aug 20	Jul 20	%Chg	Aug 19	% Chg			
Riders per Trip		5	6	-14.1%	62	-91.7%			
Load Factor (%)		1.2	1.5	-22.6%	15.4	-92.5%			
Riders per Hour		10.1	13.0	-22.2%	105.0	-90.4%			
Fare Recovery (%)		0.2	0.5	-61.4%	33.1	-99.4%			
Deficit per Passenger		\$1,063.69	\$848.73	25.3%	\$15.97	N/A			
Cancellation Rate (%)		0.0	1.1	-100.0%	0.0	0.0%			
Trip Overloads		0	0	0.0%	0	0.0%			
Accidents		0	0	0.0%	0	0.0%			
Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
								20	\$270
								3	\$20
								0	\$0
								6	\$41
0	\$0	0	\$0	0	\$0	0	\$0	29	\$331

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Route 'LSP1:LSPB:LSSF:SSSF:TBSF'

All Routes

As of September-20

Ferry Route Performance

Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	6,141	5,765	6.5%	219,679	-97.2%	Total:	462	324	53	376	421	0	4,914	878	5,791	21
Avg /WD	293	275	6.6%	9,091	-96.8%	Avg /WD	22	15	2	17	421	0	234	42	276	21
Avg / Sat	0	0	0.0%	4,746	-100.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	4,792	-100.0%	Avg / Sun/H	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	24	\$304
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	24	\$304

Clipper	Patrons	Revenue
Adult	3,238	\$26,278
Senior	536	\$3,486
Disabled	91	\$589
Youth	60	\$389

Limited Use

All	Patrons	Revenue
Adult	624	\$8,172
Senior	243	\$1,583
Disabled	0	\$0
Youth	274	\$1,788
Total Clipper	5,066	\$42,284

Total Clipper, Park Mobile and Cash/Tickets

5,090 \$42,588

Adjustments	1,051	\$1,454
Transfers (Memo)	22	
Faregate Revenue	\$42,588	
Audit Revenue	\$44,042	

Adjusted Monthly Expense \$57,486

Operating Expense

Expense \$2,970,245

Route Performance	Sep 20	Aug 20	%Chg	Sep 19	% Chg
Riders per Trip	13	13	2.2%	128	-89.6%
Load Factor (%)	3.2	2.8	12.6%	24.5	-87.1%
Riders per Hour	19.0	20.0	-5.1%	176.0	-89.2%
Fare Recovery (%)	1.4	1.4	0.0%	59.3	-97.6%
Deficit per Passenger	\$486.10	\$499.61	-2.7%	\$5.71	N/A
Cancellation Rate (%)	0.0	0.0	0.0%	0.1	-100.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold		Rental Bike		ATT Park	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0
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Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

	Cal Games		ALL Other LU	
Revenue	Patrons	Revenue	Patrons	Revenue
\$0	0	\$0	624	\$8,172
\$0	0	\$0	243	\$1,583
\$0	0	\$0	0	\$0
\$0	0	\$0	274	\$1,788
\$0	0	\$0	1,141	\$11,542

NOTE: Blue & Gold patron count based on actual ticket count

Route LSP1			As of September-20				Ferry Route Performance									
ATT Special Event																
Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	212	-100.0%	Total	0	0		0			0			0
Avg /WD	0	0	0.0%	0	0.0%	Avg /WD	0	0		0			0			0
Avg / Sat	0	0	0.0%	212	-100.0%	Avg / Sat	0	0		0			0			0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol				0			0			0
Passenger Revenue			Operating Expense													
Cash/Tickets			Patrons	Revenue	Expense											
Blue/Gold Tix Exchg-Sausalito	0	\$0														
Adult	0	\$0														
Senior/Disabled	0	\$0														
Youth	0	\$0														
Adjustments	0	\$0														
Total Cash/Tickets	0	\$0														
Clipper			Patrons	Revenue	Route Performance											
Adult	0	\$0	Sep 20 Aug 20 %Chg Sep 19 % Chg													
Senior	0	\$0	Riders per Trip 0 0 0.0% 106 -100.0%													
Disabled	0	\$0	Load Factor (%) 0.0 0.0 0.0% 23.6 -100.0%													
Youth	0	\$0	Riders per Hour 0.0 0.0 0.0% 96.0 -100.0%													
	0	\$0	Fare Recovery (%) 0.0 0.0 0.0% 35.3 -100.0%													
	0	\$0	Deficit per Passenger \$0.00 \$0.00 0.0% \$25.68 -100.0%													
	0	\$0	Cancellation Rate (%) 0.0 0.0 0.0% 0.0 0.0%													
	0	\$0	Trip Overloads 0 0 0.0% 0 0.0%													
	0	\$0	Accidents 0 0 0.0% 0 0.0%													
Limited Use			Blue And Gold Rental Bike ATT Park Cal Games All Other LU													
All			Patrons Revenue Patrons Revenue Patrons Revenue Patrons Revenue Patrons Revenue													
Adult	0	\$0														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Total Clipper	0	\$0														
Total Clipper, Park Mobile and Cash/Tickets																
Adjustments	0	\$0														
Transfers (Memo)																
Faregate Revenue			\$0													
Audit Revenue																
Adjusted Monthly Expense			\$0													

Route LSPB ATT Baseball			As of September-20				Ferry Route Performance									
Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	0	0	0.0%	8,465	-100.0%	Total	0	0		0			0			0
Avg /WD	0	0	0.0%	387	-100.0%	Avg /WD	0	0		0			0			0
Avg / Sat	0	0	0.0%	866	-100.0%	Avg / Sat	0	0		0			0			0
Avg / Sun/Hol	0	0	0.0%	1,083	-100.0%	Avg / Sun/Hol				0			0			0
Passenger Revenue			Operating Expense													
Cash/Tickets	Patrons	Revenue	Expense													
Blue/Gold Tix Exchg-Sausalito	0	\$0														
Adult	0	\$0														
Senior/Disabled	0	\$0														
Youth	0	\$0														
Adjustments	0	\$0														
Total Cash/Tickets	0	\$0														
Clipper	Patrons	Revenue														
Adult	0	\$0														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Limited Use																
All																
Adult	0	\$0														
Senior	0	\$0														
Disabled	0	\$0														
Youth	0	\$0														
Total Clipper	0	\$0														
Total Clipper, Park Mobile and Cash/Tickets	0	\$0														
Adjustments	0	\$0														
Transfers (Memo)																
Faregate Revenue	\$0															
Audit Revenue																
Adjusted Monthly Expense	\$0															

Route LSSF Larkspur			As of September-20					Ferry Route Performance										
Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated		
Total	4,815	4,460	8.0%	132,549	-96.4%	Total	294	208	0	208	408	0	3,807	0	3,807	21		
Avg /WD	229	212	8.0%	6,089	-96.2%	Avg /WD	14	10	0	10	408	0	181	0	181	21		
Avg / Sat	0	0	0.0%	1,076	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0		
Avg / Sun/Hol	0	0	0.0%	1,078	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0		
Passenger Revenue			Operating Expense															
			Expense		\$1,695,917													
Cash/Tickets	Patrons	Revenue	Park Mobile															
Blue/Gold Tix Exchg-Sausalito	0	\$0			Patrons										Revenue			
Adult	0	\$0			Adult										0	\$0		
Senior/Disabled	0	\$0			Senior/Disabled										0	\$0		
Youth	0	\$0			Youth										0	\$0		
Adjustments	0	\$0			Total Park Mobile										0	\$0		
Total Cash/Tickets	0	\$0																
Clipper	Patrons	Revenue	Route Performance															
Adult	2,920	\$23,978			Sep 20	Aug 20	%Chg	Sep 19	% Chg									
Senior	465	\$3,006			Riders per Trip	16	15	9.2%	146	-88.8%								
Disabled	90	\$583			Load Factor (%)	4.0	3.4	18.1%	33.5	-88.0%								
Youth	60	\$389			Riders per Hour	23.2	21.0	10.3%	192.0	-87.9%								
Limited Use					Fare Recovery (%)	2.2	1.8	20.9%	62.7	-96.5%								
All					Deficit per Passenger	\$351.22	\$443.76	-20.9%	\$4.74	N/A								
Adult	505	\$6,565			Cancellation Rate (%)	0.0	0.0	0.0%	0.2	-100.0%								
Senior	229	\$1,489			Trip Overloads	0	0	0.0%	0	0.0%								
Disabled	0	\$0			Accidents	0	0	0.0%	0	0.0%								
Youth	247	\$1,606																
Total Clipper	4,516	\$37,615																
Total Clipper, Park Mobile and Cash/Tickets			4,516		\$37,615													
Adjustments			299		-\$3,617													
Transfers (Memo)			19															
Faregate Revenue			\$37,615															
Audit Revenue			\$33,998															
Adjusted Monthly Expense			\$32,823															

Route SSSF Sausalito			As of September-20					Ferry Route Performance								
Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	907	872	4.0%	61,519	-98.5%	Total	84	49	28	77	445	0	532	546	1,078	21
Avg /WD	43	42	4.1%	1,768	-97.6%	Avg /WD	4	2	1	3	445	0	25	26	51	21
Avg / Sat	0	0	0.0%	2,593	-100.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	2,631	-100.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0
Passenger Revenue			Operating Expense													
			Expense		\$633,392											
Cash/Tickets	Patrons	Revenue														
Blue/Gold Tix Exchg-Sausalito	24	\$304														
Adult	0	\$0														
Senior/Disabled	0	\$0														
Youth	0	\$0														
Adjustments	0	\$0														
Total Cash/Tickets	24	\$304														
Clipper	Patrons	Revenue														
Adult	170	\$1,227														
Senior	41	\$277														
Disabled	1	\$7														
Youth	0	\$0														
Limited Use																
All																
Adult	99	\$1,337														
Senior	10	\$68														
Disabled	0	\$0														
Youth	24	\$162														
Total Clipper	345	\$3,076														
Total Clipper, Park Mobile and Cash/Tickets			369		\$3,380											
Adjustments			538	\$3,622												
Transfers (Memo)			3													
Faregate Revenue	\$3,380															
Audit Revenue	\$7,002															
Adjusted Monthly Expense	\$12,259															

Route TBSF Tiburon		As of September-20					Ferry Route Performance									
Patrons:	Sep 20	Aug 20	% Chg	Sep 19	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	419	433	-3.2%	16,934	-97.5%	Total	84	67	24	91	445	0	575	332	906	21
Avg /WD	20	21	-2.9%	847	-97.6%	Avg /WD	4	3	1	4	445	0	27	16	43	21
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

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