

REVISED November 17, 2020



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF NOVEMBER 20, 2020**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

DISTRICT VIRTUAL HEALTH AND WELLNESS EXPO

In light of the COVID-19 pandemic and its impacts on the ability to host an “in-person” event for employees, the District’s Wellness Committee creatively organized a virtual Health & Wellness Expo which was held on October 6, 7, and 8, 2020. This virtual event provided employees with the opportunity to stay up-to-date on available benefits and resources despite the current pandemic. All sessions were continuously broadcast through the course of the day and employees were able to join in on any or all sessions.

This Expo was planned, developed and hosted by staff who are on the District’s Wellness Committee. The robust expo was comprehensive and included a variety of sessions such as: Medical Benefit Presentations by Kaiser, Blue Shield, CalPERS, Optum (EAP), Delta Dental, and VSP; Fitness Sessions such as Yoga, Meditations, Workouts; Healthy Living Sessions that included Healthy Eating and Mental Health; Professional Development Sessions and Post-Career Education with Social Security and CalPERS

We would like to acknowledge and thank District staff for their hard work, which includes members of the Wellness Committee, HR Benefits, Information Systems and Marketing. Everyone helped to facilitate the success of the Expo, specifically the efforts of Artemise Davenport, Patricia Slater, Melanie Sanborn, Karen Buchanan, Stephanie LaRue, Sally Davidson, Kathryn Mitchell, Maria Rodriguez, Al DiStasio, Michelle Purugganan, Jeremy Holt, Ben Valdez, Robin Lowey and Peter Guthlein. Staff went above-and-beyond their regular duties to tackle the virtual challenge of trying to provide health and wellness information in a non-traditional setting and pulled it off seamlessly.

**UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS,
RATIFY AND AUTHORIZE ACTIONS BY THE GENERAL MANAGER, AND
CONSIDER POSSIBLE ACTION TO TERMINATE THE SUSPENSION OF BOARD
PROCEDURAL RULES AND POLICIES FOR COVID-19 RELATED EMERGENCY
ACTIONS**

At the March 27, 2020 regular meeting of the Board of Directors, the Board adopted Resolution No. 2020-017. In this action, the Board authorized the General Manager to continue to take

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS, RATIFY AND AUTHORIZE ACTIONS BY THE GENERAL MANAGER, AND CONSIDER POSSIBLE ACTION TO TERMINATE THE SUSPENSION OF BOARD PROCEDURAL RULES AND POLICIES FOR COVID-19 RELATED EMERGENCY ACTIONS (continued)

necessary and appropriate actions in response to the ongoing COVID-19 pandemic and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting. The review of the suspension of rules and procedures appears under agenda item 10(B).

A. UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

The COVID-19 pandemic has caused a precipitous drop in travel in the Golden Gate Corridor with a corresponding and drastic impact to the District's finances. Today ridership is down on our buses by about 75 percent (we are only carrying 25 percent of our normal bus ridership) and our ferry ridership is down 96 percent (we are only carrying 4 percent of our normal ferry ridership), so fare revenue is down a combined 92 percent. Bridge traffic is currently down about 30%.

This loss in revenue has been temporarily offset by federal stimulus funding through the Coronavirus Aid, Relief and Economic Security (CARES) Act intended to help the District continue operating its bus and ferry transit services. Unfortunately, the District's CARES Act money will run out at the end of the month.

The District's revenues last week from tolls and transit fares were down about \$1.5 million as compared to the same week last year. Last week, we collected about 70 percent of our normal amount of tolls, so tolls for transit were about 40 percent $[(70-50) / 50 = 40\%]$ of our usual amount, or tolls for transit were down about 60 percent last week.

		<i>Bus data through Saturday, November 7, 2020 NOTE: due to technical difficulties, data reported for 11/7 was incomplete, which impacts weekly data below.</i>				<i>Ferry data through Saturday, November 7, 2020</i>	
Week of November 1, 2020		Bridge	% change	Bus	% change	Ferry	% change
		Nov 1 - Nov 7		Nov 1 - Nov 7		Nov 1 - Nov 7	
Weekly Ridership/Traffic		253,386	-31.48%	11,783	-81.12%	1701	-96.20%
Weekly Revenue		\$ 1,984,012	-29.95%	\$ 46,899	-85.38%	\$ 12,799	-96.35%
Weekly Revenue Loss		\$ (911,318)	-31.48%	\$ (273,943)	-85.38%	\$ (337,721)	-96.35%
2019 Weekly Ridership/Traffic		369,774		62,395		44,714	

Notes:
 *State Shelter in place started 3/17
 **Percentage changes are based on Year over year equivalents

B. RATIFY AND AUTHORIZE EMERGENCY ACTIONS BY THE GENERAL MANAGER

1. TEMPORARY ONSITE MEDICAL DRUG AND PRE-EMPLOYMENT TESTING SERVICES

Recommendation

It is recommended that the Board of Directors ratify the action of the General Manager to authorize a six (6) month extension of the emergency procurement of Temporary Onsite Medical Drug and Pre-Employment Testing Services with Pivot Onsite in the amount of \$204,900.

Background

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager was granted the authority to waive the competitive solicitation process and to approve procurement of necessary equipment, services and supplies in the event of an emergency, when immediate action is required to prevent the interruption or cessation of necessary District services. Staff consulted with the Procurement and District's legal counsel and confirmed that the circumstances described below met the legal standard for an emergency procurement.

The recent COVID-19 virus crisis has had long-reaching impacts on District operations. One of these impacts has been compliance-related regulations affecting the District, specifically DOT drug testing compliance and commercial license certification. As a result, this could place the District's ability to stay in compliance with DOT testing requirements at risk.

In order for the District to remain in compliance with regulations, staff previously implemented, and the Board ratified, a contract with Pivot Onsite to provide at the San Rafael Bus Facility site DOT-related drug & alcohol testing (pre-employment, reasonable suspicion, post-accident and random testing), pre-employment physicals, DMV physicals (commercial license certification), injury triage as needed, and COVID-19 testing for employees exposed to the virus at work.

This emergency procurement is for six additional one month options for services described above.

Fiscal Impact

The average monthly cost for this emergency contract is \$34,150 for a total six months cost of \$204,900.

CALPERS MEDICAL BENEFITS TRANSITION UPDATE

The Board of Directors has authorized the transition of District-offered medical benefits for non-represented, Public Employees Union Local 1 (Painters) and Amalgamated Transit Union (ATU) employees and retirees to the CalPERS health plan system, effective January 1, 2021.

Open Enrollment occurred through the month of October for both affected employees and retirees. The District held additional Zoom meetings for these groups to assist them with the completion of paperwork and ask any questions they may have had. Additionally, staff has continued to email and post updated information on the intranet for employees and retirees to refer to while making their health care decisions and completing the required documentation. Traffic at these sites

CALPERS MEDICAL BENEFITS TRANSITION UPDATE (continued)

continue to be very active with over 2,800 visits to the retiree section and over 1,300 visits to the active employee section.

Now that Open Enrollment is closed, employees and retirees will start receiving their new medical cards and Health Reimbursement debit cards in advance of the January 1, 2021, implementation date.

Current District Vacancies

In response to the District’s current financial picture, the General Manager is presently reviewing vacancies to determine whether staff should proceed or defer active recruitment. As of November 1, 2020, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

Deferred Recruitment Positions	Monthly Salary Savings	Represented Position (Y/N)
DISTRICT DIVISION		
Sr. Engineering Design Tech	\$ 8,541	Y
Jr. Civil Engineer Intern	\$ 3,467	N
Senior Electrical Engineer	\$ 12,604	Y
Facilities Engineer	\$ 12,604	Y
Associate Capital & Grants Analyst Intern	\$ 3,467	N
Human Resources Analyst (2)	\$ 17,354	N
Principal, Budget & Programs Analyst	\$ 11,708	N
Electronic Revenue Analyst	\$ 10,299	N
Finance Administrative Analyst	\$ 7,226	N
Assistant Procurement Specialists (2)	\$ 14,452	N
Director of Public Affairs	\$ 12,987	N
Marine Procurement Officer	\$ 11,115	N
Administrative Assistant	\$ 7,226	N
HR Coordinator	\$ 6,697	Y
BRIDGE DIVISION		
Ironworker Apprentice	\$ 7,744	Y
Painters (3)	\$ 28,257	Y
BUS DIVISION		
Bus Mechanic	\$ 7,971	Y
Apprentice Bus Mechanic (2)	\$ 12,736	Y
Apprentice Mechanic, Body & Fender	\$ 6,368	Y
Bus Operator (25)	\$ 134,333	Y
Mechanic, Building & Maintenance (Provisional) (2)	\$ 15,943	Y
Mechanic, Building & Maintenance (RGFT) (1)	\$ 7,971	Y
Dispatcher II (2)	\$ 7,241	Y
Transportation Field Supervisor	\$ 9,193	Y
Scheduling Technician	\$ 7,226	N
FERRY DIVISION		
Ferry Mechanic (1)	\$ 7,919	Y
Ferry Project Administrator (LT)	\$ 11,116	N
Terminal Assistant	\$ 5,125	Y
Seasonal Terminal Assistant (2)	\$ 10,250	Y
Deckhand Baseball (2)	\$ 12,230	Y
Seasonal Deckhand Lead (2)	\$ 13,090	Y
Seasonal Deckhand (3)	\$ 18,345	Y
Seasonal Vessel Master (1)	\$ 8,902	Y
Vessel Master Baseball (1)	\$ 8,902	Y
Seasonal Operations Supervisor (2)	\$ 18,435	Y
TOTAL:	\$499,044	

Bolded = newly added position

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY*

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District's and the Port of San Francisco's facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. These firms included Bay Ship and Yacht, a shipyard located in Alameda, CA to accomplish the repairs to the vessel; Moffat and Nichol, an engineering design consultant firm, necessary to inspect the damage to the District's San Francisco Ferry Terminal as well as the damage done to the Port's property and prepare necessary construction documents to complete the repairs to both facilities; and a marine contractor, Power Engineering, to accomplish the repairs to the District's San Francisco Ferry Terminal and the Port of San Francisco property (promenade) adjacent to the ferry building and Gate "B". Once Power Engineering has provided the District with their estimate to accomplish the repairs to the promenade, the District will negotiate an amendment to their current contract.

To date, the vessel has been repaired and returned to service. The drawings and specifications necessary to repair the District's facility are complete and the District issued a contract to Power Engineering, in the amount of \$1,390,550, to perform the repairs. On September 30, 2020, the District received the California Regional Water Quality Control Board's (Water Board) permit, and on October 6, 2020, received notification of approval of the Port of San Francisco's permit. Repair work to the District's facility began on October 19, 2020 at the inner (west) berth and is progressing. Once the work at the inner berth is completed, the contractor will move to the outer berth.

The District met with the Port of San Francisco on August 12, 2020, to discuss final details and the extent of the repairs necessary to the City property adjacent to gate "B", typically referred to as the promenade. During this meeting, the Port of San Francisco and District agreed to the scope of repairs. The Port also indicated their willingness to assist in expediting issuance of the necessary permits for the District's marine contractor to proceed with the repairs at the District's facility. The Port of San Francisco and the District executed an agreement for the repair of the Port's property, and the Port has issued a license for the promenade repair work, effective September 18, 2020. The District's engineering consultant, Moffatt & Nichol, had previously performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400, for the repairs. Moffatt and Nichol has finalized the construction documents for the Port of San Francisco promenade, and have submitted permit applications to the Port and the Water Board for their review and approval. The District is waiting for the construction permits. Future GM report will seek board ratification for the Power Engineering contract when the price for the work is settled. The District has been and is continuing to incur staff and project management/oversight costs for the project.

Current estimated costs to date for all activities related to the allision are \$3,060,921.25, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE M.S. SAN FRANCISCO FERRY (continued)

Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

DESCRIPTION OF ITEMS	COSTS
M.S. San Francisco – investigation (estimated)	\$110,000.00
M.S. San Francisco – repairs design	\$9,796.89
M.S. San Francisco – repairs	\$726,847.36
SF Ferry Terminal - investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
Port of SF Promenade – investigation	\$ 77,270
Port of SF Promenade – repair design	\$ 35,225
Port of SF Promenade – construction repairs (estimate)	\$ 441,400
District Staff Costs – (estimate)	\$ 50,000
QA Inspections/Permits/Miscellaneous (estimate)	\$ 50,000
TOTAL COSTS	\$3,060,921.25

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF OCTOBER

For the month of October, District staff made no speeches and/or presentations.

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Due to the ongoing COVID-19 pandemic, the District is not issuing special event permits at this time. Below are the dates and sponsoring agencies of expressive activities for which permits have been sought. The following application was received since last reported to the Board in the October 23, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
November 7, 2020	Art is a Way of Survival	E-Sidewalk	EX	50-100

*Permit Types: EX – Expressive Activity and SE – Special Event

BRIDGE TRAFFIC FOR THE MONTH OF OCTOBER

Bridge southbound traffic for the month of October was 1,144,440 vehicles as compared to the previous year’s total of 1,701,973 vehicles, which is a -33% decrease as compared to October 2019. FasTrak® usage is 84% overall for October. This compares to 86% overall for the past rolling 12-months (November 2019 – October 2020) (Attachment).

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF OCTOBER

For the month of October there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
HB - Hit Barrier	1	0	0	Plaza
HB - Hit Barrier	1	1	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
HB - Hit Barrier	1	1	0	Plaza
SS - Side Swipe	2	0	0	Plaza
HB - Hit Barrier	1	0	0	Plaza
RE - Rear Ender	3	0	0	Waldo
HB - Hit Barrier	1	0	0	Waldo
RE - Rear Ender	2	0	0	Waldo
HB - Hit Barrier	1	0	0	Waldo
SS - Side Swipe	2	0	0	Waldo
HB - Hit Barrier	1	0	0	Bridge
RE - Rear Ender	2	0	0	Bridge
HB - Hit Barrier	1	0	0	Bridge
TOTAL	21	2	0	

BICYCLE INCIDENTS FOR THE MONTH OF OCTOBER

For the month of October there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
SO - Solo	1	1	0	W/Bridge
BB – Bike/Bike	2	2	0	W/Bridge
BB – Bike/Bike	2	2	0	W/Bridge
O - Other	2	1	0	Alexander
TOTAL	7	6	0	

FERRY – TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF OCTOBER

Listed below are the Bicycle Statistics for the Sausalito Ferry service for the month of October:

Sausalito Southbound Bike Counts	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
*January - October 2020	9,307

*The Sausalito October bicycle count was 164

Listed below are the Bicycle Statistics for the Larkspur Ferry service for the month of October:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
*January – October 2020	6,988

*The Larkspur October bicycle count was 314

RETIREMENT OF PETER VERESCAK, MECHANIC, BUS DIVISION

We are pleased to announce that Bus Mechanic, Peter Verescak, retired on November 15, 2020, after twenty-four years, 6 months and 10 days of service with the District.

Mr. Verescak joined the District on April 5, 1996 as a Bus Mechanic.

We wish Mr. Verescak a long and happy retirement.

RETIREMENT OF ALBERTO MELENDEZ, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Alberto Melendez, retired on November 1, 2020, after twenty-two years and 10 months of service with the District.

Mr. Melendez joined the District on January 12, 1998 as a Bus Operator.

We wish Mr. Melendez a long and happy retirement.

PRESENTATION OF THIRTY-FIVE YEAR SERVICE AWARD TO HECTOR I. BOUGH, BRIDGE LIEUTENANT, BRIDGE DIVISION

We are pleased to announce that Lieutenant Hector Bough, Bridge Division, celebrated thirty-five years of service with the District on November 8, 2020.

Lieutenant Bough joined the District as a part-time Lane Worker on November 8, 1985; on January 3, 1989, he was promoted to full-time Bridge Service Operator; on March 24, 2008: he was promoted to Bridge Sergeant; and on June 2, 2014, Lieutenant Bough, was promoted to his current position. During his career with the District, Lieutenant Bough received recognition of his professionalism, including a letter from former General Manager, Carney Campion, commending him for a job well done when responding to a fatal traffic accident. A patron of the Bridge also sent a glowing email to Bridge Administration, praising Lieutenant Bough and his exemplary service. Prior to District service, Lieutenant Bough was employed as a Driver for Cypress Trucking in San Francisco and as a Mail Room Clerk at Bank of California.

In his free time, Lieutenant Bough enjoys sports, including basketball, baseball, soccer, hockey and Formula 1 racing.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO CHRISTOPHER HAWKINS, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Christopher Hawkins, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Hawkins joined the District as a full time Bus Operator on November 3, 2000. During his career with the District Mr. Hawkins is most proud of being a part of the Bus Operator Mentorship Program. Prior to District service, Mr. Hawkins was a Loomis Armored Car driver.

In his free time, Mr. Hawkins enjoys auto repair and classic cars.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO MESFIN ABEBE, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Mesfin Abebe, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Abebe joined the District as a full time Bus Operator on November 3, 2000. Prior to District service, Mr. Abebe was a bus driver.

In his free time, Mr. Abebe enjoys the sport of ping-pong.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO DAYMON DAVIS, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Daymon Davis, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Davis joined the District as a full time Bus Operator on November 3, 2000. Prior to District service, Mr. Davis was a letter carrier for the San Rafael Post Office.

In his free time, Mr. Davis enjoys long walks and watching his favorite TV series, Star Trek Deep Space Nine.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO LAMBERTO SAYO, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Lamberto Sayo, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Sayo joined the District as a full time Bus Operator on November 3, 2000. Prior to District service, Mr. Sayo was a bus operator for SAM TRANS.

In his free time, Mr. Sayo enjoys playing and watching basketball.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO CEPEDA FULLER, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Cepeda Fuller, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Fuller joined the District as a full time Bus Operator on November 3, 2000.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO JAMES CHEUNG, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, James Cheung, Bus Division, celebrated twenty years of service with the District on November 3, 2020.

Mr. Cheung joined the District as a full time Bus Operator on November 3, 2000.

EMPLOYEE OF THE MONTH – NOVEMBER 2020

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Maria Gemenes, Leaves Analyst in the District Division as the Employee of the Month for November 2020.

Ms. Gemenes receives this prestigious award in recognition of her contributions as an integral part of the management of COVID-19 leaves. Ms. Gemenes managed over 190 requests for COVID-19 related leaves of absence in the first five months of the Shelter-In-Place Orders, an unprecedented amount of applications for the District. She faced the challenging task of quickly implementing a new leave process. At the same time, the Centers for Disease Control and Prevention (CDC) issued over one hundred Q&A's on the subject of COVID-19 related leaves that were very complex and had to be correctly interpreted and applied to the organization, given our existing policies and numerous varying memorandum of understandings. Ms. Gemenes approached this challenge with professionalism and the goal to get it right. In conjunction with attorneys and staff, she integrated the new Federal laws into the leaves program and ensured that the CDC guidelines are correctly applied. Ms. Gemenes updated Family Medical Leave Act templates and created checklists, as well as succinct communications for employees. Ms. Gemenes has also participated in the District's Emergency Operations Center, contributing to the development of the District's contact tracing training and supporting materials. She has frequent conversations with employees about the details of their leaves and her knowledge of the subject matter has helped to alleviate confusion and possible concerns. She also communicates regularly with union representatives and managers if questions arise regarding leaves. Each day has brought new challenges, as each leave situation is unique. Of special note, Ms. Gemenes' co-workers remark that she handles these situations with professionalism, grace and understanding.

Ms. Gemenes is also recognized for helping the Bus Division's Training Department train new Bus Operators on Harassment Prevention and Diversity in the Workplace. She provides information on District leaves in a clear and concise manner, as well as encouraging questions and conversation. During this time of meetings needing to accommodate social distancing and/or virtual platforms, she has been flexible and accommodating in order to facilitate these trainings.

Ms. Gemenes joined the District as a temporary HR Analyst on July 1, 2017 and hired permanently on February 28, 2018 as a Leaves Analyst. Prior to joining the District Ms. Gemenes was a Human Resources Director at Kisco Senior Living at Byron Park in Walnut Creek, CA and a Corporate HR Manager at Acrobat Outsourcing.

Ms. Gemenes was born in the Philippines and raised in Washington, D.C. She has been a Bay Area resident for 26 years. She attended San Francisco State University and has a certification as a Certified Leave Management Specialist (CLMS). She is a member of Northern California Human Resources Association (NCHRA) through her membership of the Disability Management Employer Coalition (DMEC). Ms. Gemenes is a resident of Contra Costa County, CA, where she resides with her husband, they have four children, one attends Washington State University and one attends Sonoma State. They have two dogs Kasper and Lucy and one grand dog, Marley. Ms. Gemenes loves her dogs, spending quality time with family, watching movies and game shows, taking small road trips, cooking and planning special events for family and friends.

Respectfully submitted,

Denis J. Mulligan
General Manager

DJM:jb

October 2020

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	OCTOBER				FISCAL YEAR TO DATE				NOVEMBER to OCTOBER - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
2-Axle	1,135,583	99.2%	1,685,573	-33%	4,360,177	99.2%	6,743,943	-35%	13,557,805	99.1%	19,472,744	-30%
Multi-Axle	8,857	0.8%	16,400	-46%	35,483	0.8%	66,426	-47%	120,745	0.9%	175,988	-31%
TOTAL	1,144,440		1,701,973	-33%	4,395,660		6,810,369	-35%	13,678,550		19,648,732	-30%

II. TRAFFIC RESOLUTION

	OCTOBER				FISCAL YEAR TO DATE				NOVEMBER to OCTOBER - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
FasTrak Account Paid	966,610	84%	1,464,175	-34%	3,680,436	84%	5,858,942	-37%	11,742,198	86%	16,954,105	-31%
<i>Full FasTrak Fare Paid</i>	923,148	81%	1,401,975	-34%	3,512,210	80%	5,623,426	-38%	11,239,876	82%	16,265,856	-31%
<i>Carpool/Clean Air Paid</i>	33,244	3%	48,305	-31%	127,075	3%	180,967	-30%	364,970	3%	526,338	-31%
<i>PWD Paid</i>	328	0%	449	-27%	1,207	0%	1,797	-33%	3,950	0%	7,413	-47%
<i>Non-Revenue Paid</i>	9,890	1%	13,446	-26%	39,944	1%	52,752	-24%	133,402	1%	154,498	-14%
License Plate Account Paid	11,733	1%	17,860	-34%	44,902	1%	73,407	-39%	140,932	1%	221,307	-36%
One-Time Paid	4,861	0%	14,410	-66%	19,301	0%	69,821	-72%	80,496	1%	180,649	-55%
Invoice Paid	32,401	3%	98,721	-67%	262,997	6%	440,190	-40%	802,285	6%	1,175,144	-32%
Violation Paid	6	0%	19,712	-100%	31,239	1%	95,833	-67%	124,670	1%	276,901	-55%
In Process and Outstanding	128,829	11%	87,095	48%	356,785	8%	272,176	31%	787,969	6%	840,626	-6%
TOTAL	1,144,440		1,701,973	-33%	4,395,660		6,810,369	-35%	13,678,550		19,648,732	-30%

III. TOTAL REVENUE COLLECTED

OCTOBER			FISCAL YEAR TO DATE			NOVEMBER to OCTOBER - (Last 12 Months)		
2020	2019	% Change	2020	2019	% Change	2020	2019	% Change
\$ 9,464,188	\$ 12,641,645	-25%	\$ 35,228,211	\$ 53,115,137	-34%	\$ 107,611,811	\$ 148,049,163	-27%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,079,671,372
Multi-Axle Vehicles	29,068,834
Disabled Patron Vehicles	455,459
Commute Period Carpool	2,758,524
Revenue Vehicles Subtotal	1,111,954,189
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,299,985
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,399,285
Total Toll-Paying Direction Vehicles	1,148,353,474

* Data Since Inception includes only data for vehicles traveling in toll-paying direction.

As of July 2020, counts no longer include non-vehicle transactions.

