



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF SEPTEMBER 25, 2020**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS

At the March 27, 2020 regular meeting of the Board of Directors, the Board adopted Resolution No. 2020-017. In this action, the Board authorized the General Manager to continue to take necessary and appropriate actions in response to the ongoing COVID-19 pandemic and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting. The review of the suspension of rules and procedures appears under agenda item 10(A).

The COVID-19 pandemic has drastically affected the District financially. Today ridership is down on our buses by 80% (we are only carrying 20% of our normal bus ridership) and our ferry ridership is down 97% (we are only carrying 3% of our normal ferry ridership). Bridge traffic has been greatly affected as well - down by 70% at its worst after the Shelter-in-Place orders first went in to effect on March 17 and currently down about 35%. This loss in revenue was helped somewhat by federal stimulus funding through the Coronavirus Aid, Relief and Economic Security (CARES) Act intended to help the District continue operating its bus and ferry transit services.

The pandemic and resulting economic fallout are lingering much longer than originally anticipated and much longer than we can afford to maintain current staffing levels, absent additional federal assistance or a return of our customers. The CARES Act funding the District received is set to dry up at the end of October and in light of a continuing ridership slump, at its meeting on Friday, September 11th the Golden Gate Bridge, Highway and Transportation District Board of Directors voted 10-5 to approve a 60-day, federally mandated notice of potential layoff notice to 242 district positions, or about 29% of the district's 840 budgeted employees. Fifty-seven positions are already vacant. The decision to send the notices is not a decision to layoff any employee. A decision to layoff employees would require a separate action by the Board at a future meeting. The District is still actively advocating and communicating with policy makers in support of securing additional financial assistance.

The District's revenues from tolls and transit fares were down \$1.9 million last week as compared to the same week last year, hence our strong advocacy to Congress for additional federal funding for transit. The District's ongoing financial shortfall, coupled with these continued ridership and traffic trends means that the identification of cost reductions across all divisions is a priority.

UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS (continued)

Week of September 6, 2020						
	Bridge	% change	Bus	% change	Ferry	% change
	Sep 6 - Sep 12		Sep 6 - Sep 12		Sep 6 - Sep 12	
Weekly Ridership/Traffic	234,922	-40.29%	11,042	-82.97%	886	-98.34%
Weekly Revenue	\$ 1,839,439	-38.96%	\$ 41,575	-87.26%	\$ 6,231	-98.55%
Weekly Revenue Loss	\$ (1,240,945)	-40.29%	\$ (284,689)	-87.26%	\$ (423,958)	-98.55%
2019 Weekly Ridership/Traffic	393,408		64,854		53,370	
Notes:						
*State Shelter in place started 3/17						
**Percentage changes are based on Year over year equivalents						

GOLDEN GATE TRANSIT SEPTEMBER SERVICE CHANGES

Resolution 2020-017 authorized the temporary suspension of Board procedural rules and policies to allow the timely execution of emergency actions during the COVID-19 pandemic, consistent with federal, state, regional and local public health mandates.

On Sunday, September 13, Golden Gate Transit made additional regional bus service changes in response to significant declines in bus ridership due to the COVID-19 pandemic and the District's financial challenges. The schedule changes are a temporary restructuring that will allow flexibility to quickly add service back when shelter-in-place orders ease and ridership returns.

As part of the September 13 service changes, several Golden Gate Transit commute routes to and from San Francisco have been reduced or suspended in an effort to right-size service with continued low ridership as follows: Routes 24 and 38 will be suspended; service on commute Routes 4, 18, 27, 54, and 56X will be further reduced; service on Larkspur Ferry shuttle Route 25 will be restored; service to Cotati and Roberts Lake on Route 72 will be suspended; and late-night service on regional Route 30 will be reduced. Please note, the suspension of service on commute Routes 2, 4C, 8, 24C, 24X, 38A, 40X, 54C, 58, 72X, 74, 76, 92, and 101X will continue. The goal of these adjustments is to match service levels with decreased rider demand while providing enough service to allow for physical distancing aboard Golden Gate Transit buses, while reducing costs in response to the precipitous drop in the District's Bridge tolls and transit fares.

Golden Gate Transit has been making regular adjustments to transit service in response to ridership declines. We will continue to monitor transit ridership closely and make further adjustments as demand and public health guidance dictate. Details about these changes and transit service alternatives are found on our website at the following link: <https://www.goldengate.org/regional-bus-changes-go-in-effect-september-13-2020/>

CURRENT DISTRICT POSITION VACANCIES UNDER REVIEW

In response to the District's current financial picture, the General Manager is presently reviewing vacancies to determine whether staff should proceed or defer active recruitment. As of September 1, 2020, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

Deferred Recruitment Positions	Monthly Salary Savings	Represented Position (Y/N)
DISTRICT DIVISION		
Sr. Engineering Design Tech	\$ 8,541	Y
Jr. Civil Engineer Intern	\$ 3,467	N
Associate Capital & Grants Analyst Intern	\$ 3,467	N
Accounting Manager	\$ 10,299	N
Accounting Analyst	\$ 10,299	N
Payroll Timekeeping Specialist	\$ 6,697	N
Systems Administrator – PC Support	\$ 8,134	Y
Human Resources Analyst (2)	\$ 17,354	N
Principal, Budget & Programs Analyst	\$ 11,708	N
Electronic Revenue Analyst	\$ 10,299	N
Finance Administrative Analyst	\$ 7,226	N
Assistant Procurement Specialists (2)	\$ 14,452	N
Director of Public Affairs	\$ 12,987	N
Marine Procurement Officer	\$ 11,115	N
Administrative Assistant	\$ 7,226	N
BRIDGE DIVISION		
Ironworker Apprentice	\$ 7,744	Y
Paint Apprentice (4)	\$ 33,910	Y
Painters (3)	\$ 28,257	Y
BUS DIVISION		
Bus Mechanic	\$ 7,971	Y
Apprentice Bus Mechanic (2)	\$ 12,736	Y
Apprentice Mechanic, Body & Fender	\$ 6,368	Y
Bus Operator (20)	\$ 107,466	Y
Mechanic, Building & Maintenance (Provisional) (2)	\$ 15,943	Y
Dispatcher II (2)	\$ 7,241	Y
Transportation Field Supervisor	\$ 9,193	Y
Scheduling Technician	\$ 7,226	N
FERRY DIVISION		
Ferry Project Administrator (LT)	\$ 11,116	N
Terminal Assistant	\$ 5,125	Y
Seasonal Terminal Assistant (2)	\$ 10,250	Y
Deckhand Baseball (2)	\$ 12,230	Y
Seasonal Deckhand Lead (2)	\$ 13,090	Y
Seasonal Deckhand (3)	\$ 18,345	Y
Seasonal Vessel Master (1)	\$ 8,902	Y
Vessel Master Baseball (1)	\$ 8,902	Y
Seasonal Operations Supervisor (2)	\$ 18,435	Y
TOTAL:	\$493,721	

CALPERS MEDICAL BENEFITS TRANSITION UPDATE

The Board of Directors has authorized the transition of District-offered medical benefits for non-represented, Public Employees Union Local 1 (Painters) and Amalgamated Transit Union (ATU) employees and retirees to the CalPERS health plan system, effective January 1, 2021. At their September 11, 2020, special meeting, the Board of Directors approved the formal CalPERS Resolutions to finalize this transition.

As part of the transition outreach, the internal CalPERS implementation team hosted 10 virtual educational workshops to provide education on program change, general plan offerings and next steps. Nearly 600 people logged on and participated in these meetings. There are also special intranet pages available for both retirees and active employees to provide more documents and resources. Traffic at these sites has been very active; there have been over 1,300 visits to the retiree section and nearly 500 visits to the active employee section.

In preparation for the Open Enrollment period in October for both employees and retirees, the District has scheduled several special meetings for active employee and retiree groups between September 16 and 24. In these virtual meetings, CalPERS and the medical carriers will be presenting information about plan designs, specific coverage elements and contact information to the participants. In early October, CalPERS and the District will be mailing all open enrollment documents to these groups, in order for new medical cards and Health Reimbursement debit cards to be available to employees and retirees prior to the transition date of January 1, 2021.

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO* FERRY

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District's and the Port of San Francisco's facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. These firms included Bay Ship and Yacht, a shipyard located in Alameda, CA to accomplish the repairs to the vessel; Moffat and Nichol, an engineering design consultant firm, necessary to inspect the damage to the District's San Francisco Ferry Terminal as well as the damage done to the Port's property and prepare necessary construction documents to complete the repairs to both facilities; and a marine contractor, Power Engineering, to accomplish the repairs to the District's San Francisco Ferry Terminal and the Port of San Francisco property (promenade) adjacent to the ferry building and Gate "B". Once Power Engineering has provided the District with their estimate to accomplish the repairs to the promenade, the District will negotiate an amendment to their current contract.

To date, the vessel has been repaired and returned to service. The drawings and specifications necessary to repair the District's facility are complete and the District issued a contract to Power Engineering, in the amount of \$1,390,550, to perform the repairs. Repair work to the District's facility is scheduled to begin in late September or October, subject to issuance of permits from the

SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY* (continued)

California Regional Water Quality Control Board, San Francisco Bay Region and the Port of San Francisco. The permit applications are still under review. Future GM report will seek board ratification for the Power Engineering contract when the price for the work is settled.

The repairs to City property, the Port of San Francisco's promenade, have not yet commenced. However, the District's engineering consultant, Moffatt & Nichol has performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate in the amount of \$441,400, for the repairs. The District anticipates there will also be staff and project management/oversight costs once the project begins.

The District met with the Port of San Francisco on August 12, 2020, to discuss final details and extent of the repairs necessary to the City property adjacent to gate "B", typically referred to as the promenade. During this meeting, the Port of San Francisco and District agreed to the scope of repairs. The Port also indicated their willingness to assist in expediting issuance of the necessary permits for the District's marine contractor to proceed with the repairs at the Districts facility

The District's engineering consultant, Moffatt and Nichol, has submitted for review and comments the 90% design construction documents for the Port of San Francisco promenade. The documents are under review. At the same time, the District anticipates entering into a memorandum of understanding (MOU) with the Port of San Francisco agreeing to accomplish the work to the Port's property (promenade). This MOU will, among other things, acknowledge District's responsibility for the repairs and the costs. Final language will be reviewed by the Districts insurer.

Current estimated costs to date for all activities related to the allision are \$3,025,321.25, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

<u>DESCRIPTION OF ITEMS</u>	<u>COSTS</u>
M.S. San Francisco – investigation (estimated)	\$110,000.00
M.S. San Francisco – repairs design	\$9,796.89
M.S. San Francisco – repairs	\$726,847.36
SF Ferry Terminal - investigation	\$ 68,000
SF Ferry Terminal - repair design	\$ 72,617
SF Ferry Terminal – construction repairs	\$1,390,550
SF Ferry Terminal – engineering construction support	\$ 29,215
Port of SF Promenade – investigation	\$ 77,270
Port of SF Promenade – repair design	\$ 35,225
Port of SF Promenade – construction repairs (estimate)	\$ 441,400
District Staff Costs – (estimate)	\$ 50,000
QA Inspections/Permits/Miscellaneous (estimate)	\$ 14,400
TOTAL COSTS	\$3,025,321.25

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF AUGUST

District staff made speeches and/or presentations to organizations, groups, and interviewers interested in the District.

PRESENTATION TO:	PRESENTED BY:
Café IBTTA (Zoom)	Denis Mulligan, General Manager
APTA Transit Board Administrator Virtual Series: Lessons Learned - Virtual Meetings: The Good, The Bad, and The Ugly	Amorette Ko-Wong, Secretary of the District

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

For the month of August, due to the ongoing COVID-19 pandemic, the District is not issuing special event permits. Below are the dates and sponsoring agencies of expressive activities for which permits have been sought. The following application was received since last reported to the Board in the August 28, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
September TBD, 2020	REACH Across the Bridge	E-Sidewalk	EX	2,000

*Permit Types: EX – Expressive Activity and SE – Special Event

BRIDGE TRAFFIC FOR THE MONTH OF AUGUST

Bridge southbound traffic for the month of August was 1,119,346 vehicles as compared to the previous year's total of 1,713,199 vehicles, which is a -35% decrease as compared to August 2019. FasTrak[®] usage is 83% overall for August 2020. This compares to 86% overall for the past rolling 12-months (September 2019 – August 2020) (Attachment).

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF AUGUST

For the month of August there were the following vehicle traffic incidents to report:

Vehicle Traffic Incident	Vehicles	Injuries	Fatalities	Location
HB – Hit Barrier	1	0	0	Bridge
RE – Rear Ender	2	0	0	Lateral
RE – Rear Ender	5	0	0	Bridge
HB – Hit Barrier	1	0	0	Waldo
HB – Hit Barrier	1	0	0	Waldo
RE – Rear Ender	3	3	0	Bridge
HB – Hit Barrier	1	0	0	Plaza
HB – Hit Barrier	1	0	0	Waldo
HB – Hit Barrier	1	0	0	Plaza
HB – Hit Barrier	1	0	0	Bridge
HB – Hit Barrier	1	0	0	Plaza
RO – Roll-Over	1	0	0	Waldo
HB – Hit Barrier	2	1	0	Waldo
TOTAL	21	4	0	

BICYCLE INCIDENTS FOR THE MONTH OF AUGUST

For the month of August, there were the following bicycle incidents to report:

Bicycle Incidents	Bicycles	Injuries	Fatalities	Location
SO - Solo	1	1	0	E/Bridge
BB – Bike/Bike	2	1	0	W/Bridge
SO - Solo	1	0	1	E/Bridge
SO - Solo	1	1	0	E/Bridge
TOTAL	5	3	1	

FERRY – TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF AUGUST

Listed below are the Bicycle Statistics for the Sausalito Ferry service for the month of August:

Sausalito Southbound Bike Counts	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
*January - July 2020	9,040

*The Sausalito August bicycle count was 193

**FERRY – TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF AUGUST
(continued)**

Listed below are the Bicycle Statistics for the Larkspur Ferry service for the month of August:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
*January – July 2020	6,386

*The Larkspur August bicycle count was 261

**RETIREMENT OF SONIA E. PEDLAR, ADMINISTRATIVE ASSISTANT, GENERAL
MANAGER’S OFFICE, DISTRICT DIVISION**

We are pleased to announce that Administrative Assistant, Sonia Pedlar, retired on September 1, 2020, after thirty-years of service with the District.

Ms. Pedlar joined the District as an Office Assistant in the Bus Division on August 22, 1990, in November 1991, the position title was reclassified to Office Specialist. She was promoted to Safety and Training Assistant on December 1, 1994, and the position was reclassified to Safety and Training Coordinator in December 1995. She was promoted to her current position in the General Manager’s office on February 18, 2002. During her career with the District, she was selected Employee of the Month for June 1992.

Ms. Pedlar was born in San Gabriel, California, and grew up in Petaluma, California where she attended the Petaluma City Schools system during her early formative years, and attended High School in Rohnert Park after her family relocated there. Upon graduation, she attended Santa Rosa Junior College, Santa Rosa Campus and Saddleback Community College located in Orange County, California. Prior to her District service, she worked for R.A.B. Motors, Kelleher Lumber, and for IMCO Realty Services.

Her retirement plans are to spend more time with family and close friends, exploring new walking trails in beautiful Sonoma County, regions along the central coast, travelling, taking educational classes and to enjoy the next chapter of life.

We wish Ms. Pedlar, a long and happy retirement.

RETIREMENT OF EDWIN AMORANTO, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator, Edwin Amoranto, retired on September 1, 2020, after twenty-one years and five months of service with the District.

Mr. Amoranto joined the District as Bus Operator on April 5, 1991.

We wish Mr. Amoranto a long and happy retirement.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD AND RETIREMENT OF JORGE LEE, SR. FACILITIES ENGINEER, BRIDGE DIVISION

We are pleased to announce that the Sr. Facilities Engineer, Jorge Lee celebrated twenty years of service with the District, and is also retiring on September 25, 2020.

Mr. Lee joined the District as a Bridge Engineering Technician on September 25, 2000. He then was promoted to Associate Civil Engineer in 2003, promoted to Senior Civil Engineer in 2014 and in January 2015 he was promoted to current position of Senior Facilities Engineer.

Prior to the District Mr. Lee, originally from Peru with a Chinese father and Italian mother, attended the American Language Institute at SF State to learn English, he then graduated from Cal Poly University with a degree in Architectural Engineering. His first job was with T.Y. Lin International as a Structural Engineer traveling to different countries photographing their projects and developed a full color company brochure. He also worked for Faye Bernstein & Associates as a Chief Construction Administrator for the Structural Engineer on the San Francisco Giants ball park.

During his twenty years at the District, Mr. Lee has worked with CUREE, the Exploratorium and the National Science Foundation to develop 32 exhibits for the 75th Anniversary of the Golden Gate Bridge. The exhibits are now displayed at the Toll Plaza and on the ferry vessel, *M.S. San Francisco*. He worked in partnership with the National Parks Conservancy to modify the Roundhouse and build the new Welcome Center store. He participated in many remodeling projects for the Golden Gate Bridge, Bus and Ferry. One project Mr. Lee is most proud of is having created the Golden Gate Bridge Tower Inspection Book when he was first hired in 2000. Mr. Lee has been Employee of the Month in November 2003, has volunteered numerous times at the District's booth at the Marin County Fair.

Mr. Lee, by fortuitous happenstance, had been gifted the transit level that was used by Clifford Paine in the building of the Golden Gate Bridge and generously donated the transit level to the Golden Gate Bridge, Highway and Transportation District.

In his free time Jorge has enjoyed, and collected, classic cars, motorcycles and world championship sail boats. He has also enjoyed sharing the views of the bay with fellow District employees while working at the Bridge. He crossed the bridge thousands of times, but never imagined working here and says that it has been an incredible adventure, working for the Golden Gate Bridge District for the past 20 years!

We wish Mr. Lee a long and happy retirement.

PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO JAMES CANTRELL, CHIEF MECHANIC, BUS SWING, BUS DIVISION

We are pleased to announce that Chief Bus Mechanic, James Cantrell, celebrated twenty-years of service with the District on September 14, 2020.

Mr. Cantrell joined the District as a full time Bus Mechanic on September 14, 2000. He was then promoted to Chief Bus Mechanic on June 1, 2015.

Prior to the District Mr. Cantrell served in the United States Marine Corps and was a Bus Mechanic for Gray Line Tours and Samtrans.

EMPLOYEES OF THE MONTH – SEPTEMBER 2020

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected the Procurement Department Buyers, Kimberly Barnard, Lindy Teng and K.J. Quick as the Employees of the Month for September 2020.

Lindy Teng, Kimberly Barnard and K.J. Quick are being recognized for their professionalism, exceptional service and contributions during the COVID-19 pandemic. This pandemic has presented unprecedented challenges and severely disrupted national and international supply chains. While maintaining normal business operations, these District buyers were also required to meet urgent demands, mitigate supplier challenges and research and source previously unknown products and technology. This team did an exceptional job communicating with one another regarding available resources, managing supplier inventory (or lack of), negotiating best pricing and vetting new vendors. Fraudulent offers, unfounded delivery “guarantees” and price gouging were common in the early weeks of the pandemic. In addition, many of the District’s usual vendors were cancelling orders due to national shortages, proving to be another challenge requiring excellent collaboration and unique solutions. As an example, one buyer realized that critical vendors were updating inventory for personal protective equipment supplies online late in the evening. So, in order to ensure product availability for the District, they would log-in and place orders late at night before inventories were depleted. All government agencies and businesses, small and large, are in the market for the same goods and services to comply with state and local regulations.

This buying team continues to go above and beyond to obtain the supplies and services needed to ensure the safety of all District staff and passengers, all while continuing to procure the normal supplies and services to keep the Bridge, Bus and Ferry Divisions in full operation.

Respectfully submitted,

Denis J. Mulligan
General Manager

DJM:jb

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	AUGUST				FISCAL YEAR TO DATE				SEPTEMBER to AUGUST - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
2-Axle	1,110,604	99.2%	1,697,024	-35%	2,179,739	99.2%	3,381,658	-36%	14,712,768	99.1%	19,531,255	-25%
Multi-Axle	8,742	0.8%	16,175	-46%	18,118	0.8%	32,970	-45%	136,607	0.9%	171,141	-20%
TOTAL	1,119,346		1,713,199	-35%	2,197,857		3,414,628	-36%	14,849,375		19,702,396	-25%

II. TRAFFIC RESOLUTION

	AUGUST				FISCAL YEAR TO DATE				SEPTEMBER to AUGUST - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
FasTrak Account Paid	929,320	83%	1,472,444	-37%	1,829,359	83%	2,925,820	-37%	12,794,678	86%	16,972,823	-25%
Full FasTrak Fare Paid	889,069	79%	1,414,325	-37%	1,745,607	79%	2,810,152	-38%	12,258,683	83%	16,285,656	-25%
Carpool/Clean Air Paid	29,908	3%	44,668	-33%	62,561	3%	88,524	-29%	391,604	3%	525,525	-25%
PWD Paid	288	0%	480	-40%	577	0%	913	-37%	4,186	0%	7,531	-44%
Non-Revenue Paid	10,055	1%	12,971	-22%	20,614	1%	26,231	-21%	140,205	1%	154,111	-9%
License Plate Account Paid	11,459	1%	18,908	-39%	22,482	1%	37,914	-41%	153,963	1%	226,189	-32%
One-Time Paid	5,200	0%	19,625	-74%	10,354	0%	38,116	-73%	103,254	1%	182,691	-43%
Invoice Paid	36,484	3%	115,066	-68%	108,562	5%	236,962	-54%	850,457	6%	1,180,449	-28%
Violation Paid	12	0%	24,264	-100%	3,803	0%	50,379	-92%	129,218	1%	278,064	-54%
In Process and Outstanding	136,871	12%	62,892	118%	223,297	10%	125,437	78%	817,805	6%	862,180	-5%
TOTAL	1,119,346		1,713,199	-35%	2,197,857		3,414,628	-36%	14,849,375		19,702,396	-25%

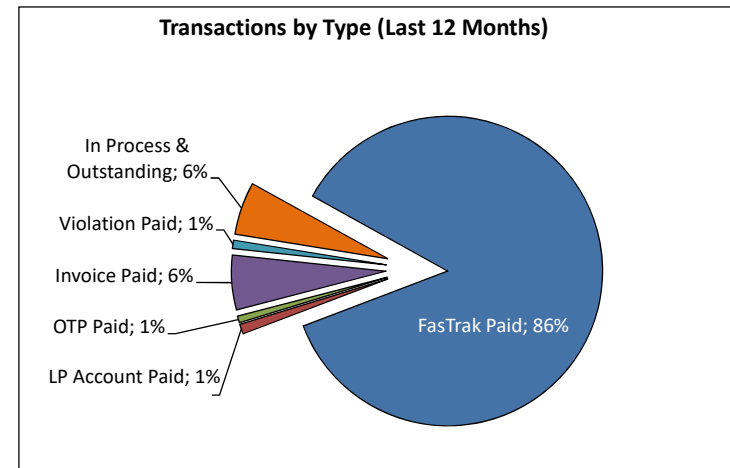
III. TOTAL REVENUE COLLECTED

	AUGUST			FISCAL YEAR TO DATE			SEPTEMBER to AUGUST - (Last 12 Months)		
	2020	2019	% Change	2020	2019	% Change	2020	2019	% Change
	\$9,044,390	\$ 14,355,754	-37%	\$17,414,087	\$ 27,470,599	-37%	115,707,791	\$ 147,589,917	-22%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,077,491,013
Multi-Axle Vehicles	29,051,470
Disabled Patron Vehicles	454,829
Commute Period Carpool	2,694,010
Revenue Vehicles Subtotal	1,109,691,322
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,280,655
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,379,955
Total Toll-Paying Direction Vehicles	1,146,071,277

* Data Since Inception includes only data for vehicles traveling in toll-paying direction. As of July 2020, counts no longer include non-vehicle transactions.



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