



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER  
BOARD OF DIRECTORS  
MEETING OF JULY 24, 2020**

The Honorable Board of Directors  
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

**UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS**

At the March 27, 2020 regular meeting of the Board of Directors, the Board adopted Resolution No. 2020-017. In this action, the Board authorized the General Manager to continue to take necessary and appropriate actions in response to the ongoing COVID-19 pandemic and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting. The review of the suspension of rules and procedures appears under agenda item 10(A).

On Monday, June 15<sup>th</sup> the District executed the Federal Transit Administration (FTA) grant for \$30.2 million which is the first tranche of CARES Act funding. The Metropolitan Transportation Commission's (MTC) has created a Blue Ribbon Transit Recovery Task Force (Task Force) that among other things made recommendations regarding the second tranche of CARES Act funding. Director David Rabbitt and I are both members of the Task Force.

The District is one step closer to receiving \$21M in CARES Act funds to support transit. On June 29<sup>th</sup> the Task Force met and voted on a recommendation regarding the second tranche of CARES Act funding, and on July 8<sup>th</sup> MTC's Programming and Allocations Committee voted to refer for Commission approval the second tranche of federal funding. MTC's Commission meets next on July 22 when it will consider this matter. Next steps to securing the funding include submitting a grant application to FTA on July 22, and after federal approval, District staff will draw down the funds.

The coronavirus death toll in the state has crossed the 7,000 mark, hospitalizations are skyrocketing and cases are continuing to surge. The state's watch list of 32 counties that are being monitored for worsening coronavirus trends, now includes seven of the nine Bay Area counties (Alameda, Contra Costa, Napa, Marin, Santa Clara, Solano and Sonoma). San Francisco paused their reopening that began June 29 until the COVID-19 Key Health Indicators improve and the spread is back under control. The activities and businesses that were previously scheduled to reopen either June 29 or July 13, will remain on pause. The various COVID related restrictions directly affect the amount of travel in the Golden Gate Corridor.

# **UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS (continued)**

The statewide unemployment rate in May had improved slightly from previous months, to 16.3%. However, the renewed shutdowns will almost certainly trigger the rate to start rising again. The following chart provides the weekly updates on traffic and ridership, as well as revenues, for the week of July 5, 2020. As this chart indicates, Bridge traffic is at about two-thirds of pre-COVID levels, while bus ridership is about 20% of normal and ferry ridership is about 2% of normal.

The District's revenues from tolls and transit fares were down over \$7 million last month as compared to June 2019. The District's ongoing financial shortfall, coupled with these continued ridership and traffic trends means cost reduction activities across all divisions is a priority.

<b>Week of July 5, 2020</b>						
	<b>Bridge</b>	<b>% change</b>	<b>Bus</b>	<b>% change</b>	<b>Ferry</b>	<b>% change</b>
	<b>Jul 5-Jul 11</b>		<b>Jul 5-Jul 11</b>		<b>Jul 5-Jul 11</b>	
<b>Weekly Ridership/Traffic</b>	244,607	-36.86%	11,870	-80.68%	1436	-97.36%
<b>Weekly Revenue</b>	\$ 1,915,273	-35.46%	\$ 44,722	-85.88%	\$ 9,464	-97.88%
<b>Weekly Revenue Loss</b>	\$ (1,117,967)	-36.86%	\$ (271,933)	-85.88%	\$ (437,819)	-97.88%
<b>2019 Weekly Ridership/Traffic</b>	387,387		61,444		54,481	
Notes:						
*State Shelter in place started 3/17						
**Percentage changes are based on Year over year equivalents						

### **CURRENT DISTRICT POSITION VACANCIES UNDER REVIEW**

In response to the District's current financial outlook, the General Manager is presently reviewing position vacancies to determine whether staff should proceed or defer active recruitment. As of July 8, 2020, the following vacancies have been deferred, along with estimated monthly salary savings (not including benefit savings):

<b>Deferred Recruitment Positions</b>	<b>Monthly Salary Savings</b>	<b>Represented Position (Y/N)</b>
<b>DISTRICT DIVISION</b>		
Jr. Civil Engineer Intern	\$ 3,467	N
Associate Capital & Grants Analyst Intern	\$ 3,467	N
Accounting Manager	\$ 10,299	N
Payroll Timekeeping Specialist	\$ 6,697	N
Systems Administrator – PC Support	\$ 8,134	Y
Human Resources Analyst (2)	\$ 17,354	N
Principal, Budget & Programs Analyst	\$ 11,708	N
Electronic Revenue Analyst	\$ 10,299	N
Finance Administrative Analyst	\$ 7,226	N
Assistant Procurement Specialists (2)	\$ 14,452	N
Director of Public Affairs	\$ 12,987	N
Marine Procurement Officer	\$ 11,115	N
<b>BRIDGE DIVISION</b>		
Electrician	\$ 9,540	Y
Painters (3)	\$ 28,257	Y
<b>BUS DIVISION</b>		
Bus Mechanic	\$ 7,971	Y
Apprentice Bus Mechanic (2)	\$ 12,736	Y
Apprentice Mechanic, Body & Fender	\$ 6,368	Y
Bus Operator (15)	\$ 80,600	Y
Mechanic, Building & Maintenance (Provisional) (2)	\$ 15,943	Y
Transportation Field Supervisor	\$ 9,193	Y
Scheduling Technician	\$ 7,226	N
<b>FERRY DIVISION</b>		
Ferry Project Administrator (LT)	\$ 11,116	N
<b>TOTAL</b>	<b>\$ 306,115</b>	

## **UPDATE ON NEW SOUNDS FROM THE BRIDGE**

We have heard the concerns about the new sounds that are occasionally emanating from the Bridge, and the District is taking actions to better understand the specific conditions and circumstances that cause this new sound to occur, as well as how often we might expect to hear it in the future. The District's efforts will also explore possible strategies to quiet the new noise.

The District has engaged bridge aerodynamics and acoustic experts to perform this study, which will include acoustic camera measurements to determine which elements of the Bridge are creating the sound and recordings of the sound levels under specific wind conditions. Each measurement will be correlated with wind speed and direction to understand what wind conditions cause the sound. We will also be conducting wind tunnel testing of the new railing at full-scale. The outcomes of these studies will help us determine what, if anything, we might be able to implement to dampen or eliminate the sound while ensuring the Bridge remains structurally sound during sustained high winds.

We know this issue is of utmost importance to our neighbors, and we will be communicating the results of this study as they become available.

## **TRANSIT FARE DISCOUNT PROGRAM FOR LOW INCOME CUSTOMERS**

On July 15<sup>th</sup> MTC launched a pilot program that provides discounts on transit fares for low income riders. Eligible riders can receive big discounts on Bay Area transit with Clipper START, a new program that offers up to 50% off transit fares on select transit agencies. Bay Area residents age 19 to 64 who meet certain income requirements can apply for the program.

Clipper START discounts are:

- 50% off Golden Gate Transit and Ferry (*excludes local bus rides within Marin County, some East Bay bus fares, and Oracle Park and Chase Center ferry service*)
- 50% off Muni
- 50% off Caltrain
- 20% off BART

Anyone interested in Clipper START can learn more about program requirements and apply online at [clipperstartcard.com](https://clipperstartcard.com). The website walks you through the application process, tells you what documents you need to upload, and allows you to save your progress and return later to complete your application.

Eligible applicants receive a personalized Clipper card that must be loaded with cash value before use. The Clipper START discounts are automatically applied whenever the card is used on participating transit agencies. The card can also be used just like a standard Clipper card to pay for fares on any agency that accepts Clipper.

## **SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY***

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District's and the Port of San Francisco's facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. The vessel is back in service, and repairs to the District's facility will be underway shortly, once the Port of San Francisco issues the necessary permits for the District's contractor to proceed with the repairs.

The repairs to City property - the Port of San Francisco's promenade - have not yet commenced. The District's engineering consultant, Moffatt & Nichol has performed the required inspections, issued a report detailing the necessary repairs, and prepared an estimate for the necessary repairs. The estimate of those repairs is \$ 441,389.00, and the District anticipates there will also be staff and project management/and oversight costs once the project begins. The District has sent the Port of San Francisco a letter acknowledging responsibility for the repairs and these costs. This portion of the work continues to be under review by our insurer.

Current costs to date for all activities related to the allision are \$2,425,913.65, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

## **PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF JUNE**

For the month of June, District staff made no speeches and/or presentations.

## **SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS**

Due to the ongoing COVID-19 pandemic, no permits are being issued for special events.

## **BRIDGE TRAFFIC FOR THE MONTH OF JUNE**

Bridge southbound traffic for the month of June was 987,324 vehicles as compared to the previous year's total of 1,714,051 vehicles, which is a -42% change as compared to June 2019. FasTrak® usage is 83% overall for June 2020. This compares to 85% overall for the past rolling 12-months (July 2019 – June 2020) (Attachment).

## VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF JUNE

Of the vehicles that crossed the Golden Gate Bridge in June, there were 4 traffic incidents detailed as follows:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
HB – Hit Barrier	2	2	0	0
O/T – Over Turn	1	1	0	0
RE – Rear Ender	1	2	1	
<b>APPROACHES – (Waldo Grade, Alexander Ave., Doyle Drive &amp; Park Presidio Blvd.)</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
<b>TOTAL INCIDENTS</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>0</b>

## BICYCLE INCIDENTS FOR THE MONTH OF JUNE

For the month of June 2020, there was 2 bicycle incidents to report:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
BB - Bike/Bike	1	2	0	0
<b>APPROACHES – (Alexander Ave., Lower Conzelman Rd. &amp; Lincoln Blvd.)</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
SO - Solo	1	1	1	0
<b>TOTAL INCIDENTS</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>0</b>

## FERRY – TRANSPORT BICYCLE STATISTICS FOR THE MONTH OF JUNE

Listed below are the Bicycle Statistics for the Sausalito Ferry service:

<b>Sausalito Southbound Bike Counts</b>	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
*January - June 2020	8,654

\*The Sausalito June bicycle count was 108

Listed below are the Bicycle Statistics for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
*January - June 2020	5,882

\*The Larkspur June bicycle count was 226

### **RETIREMENT OF JEFFREY ATKINS, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator, Jeffrey Atkins, retired on July 1, 2020, after thirty years of service with the District.

Mr. Atkins joined the District as a Part-time Bus Operator on March 15, 1990, and became a Full-time Bus Operator on June 6, 1991

### **PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO ROBERT SMITH, SUPERVISING CIVIL ENGINEER, DISTRICT DIVISION**

We are pleased to announce that Supervising Civil Engineer, Robert Smith, celebrated twenty-years of service with the District on July 17, 2020.

Mr. Smith joined the District as a Senior Civil Engineer on July 17, 2000. He was then promoted to Supervising Engineer in January 2011 where he has completed, on time and within budget, the Seismic Retrofit Phases 2, 3A and the Movable Median Barrier construction projects.

Prior to District service, Mr. Smith worked as a Geotechnical Engineer with HNTB in Kansas City, MO as a Materials Engineer with McClelland Engineers in Texas and Jubail, Saudi Arabia. In his free time Robert enjoys bicycling, hiking and swimming.

### **PRESENTATION OF TWENTY-YEAR SERVICE AWARD TO LUIS R. LAGRISOLA, BUSOPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator Luis Lagrisola celebrated twenty-years of service with the District on July 26, 2020.

Mr. Lagrisola joined the District as a Bridge Officer on July 26, 2000 through 2012. He then became a full-time Bus Operator in January of 2013.

## **EMPLOYEE OF THE MONTH – JULY 2020**

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Alan Baltodano, Bus Servicer, in the Bus Division, as the Employee of the Month for July 2020.

Mr. Baltodano receives this prestigious award in recognition of his proactive approach to his job and to teamwork, as well as for his reliability and positive attitude. Mr. Baltodano works tirelessly to keep the San Francisco Bus Lot (D-4) clean and fully stocked with supplies, and is always quick to anticipate when items are running low. He is known to go above and beyond his assigned duties, to take initiative and always offers to help. Mr. Baltodano's colleagues note that he is a dedicated team member who comes in early and stays late to ensure all of the work gets done and has a fantastic attitude. One colleague specifically mentioned that after 44 years with the District that he feels Mr. Baltodano is one of the best servicers he has had the pleasure of working with.

Mr. Baltodano joined the District as a Bus Servicer in April 2018.

Mr. Baltodano was born in Managua, Nicaragua, and attended school in Pacifica, CA, at Oceana High School. Mr. Baltodano has been a resident of Vallejo, CA since 2004 where he lives with his wife and their two children. He enjoys golf, mechanics and framing sports memorabilia. He would like to thank his co-workers for nominating him for this award!

Respectfully submitted,

Denis J. Mulligan  
General Manager

DJM:jb



## SUMMARY OF TRAFFIC AND TOLL REVENUE

### I. SOUTHBOUND TRAFFIC

	JUNE				FISCAL YEAR TO DATE				JULY to JUNE - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
2-Axle	978,815	99%	1,699,082	-42%	16,078,825	99%	19,826,658	-19%	16,078,825	99%	19,826,658	-19%
Multi-Axle	8,509	1%	14,969	-43%	156,739	1%	175,012	-10%	156,739	1%	175,012	-10%
<b>TOTAL</b>	<b>987,324</b>		<b>1,714,051</b>	<b>-42%</b>	<b>16,235,564</b>		<b>20,001,670</b>	<b>-19%</b>	<b>16,235,564</b>		<b>20,001,670</b>	<b>-19%</b>

### II. TRANSACTION RESOLUTION

	JUNE				FISCAL YEAR TO DATE				JULY to JUNE - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
FasTrak Account	821,913	83%	1,454,414	-43%	13,877,206	85%	17,032,296	-19%	13,877,206	85%	17,032,296	-19%
Full FasTrak Fare	783,001	79%	1,397,576	-44%	13,309,958	82%	16,339,332	-19%	13,309,958	82%	16,339,332	-19%
Carpool/Clean Air	27,589	3%	43,788	-37%	417,032	3%	530,637	-21%	417,032	3%	530,637	-21%
PWD	311	0%	434	-28%	4,522	0%	7,564	-40%	4,522	0%	7,564	-40%
Non-Revenue	11,012	1%	12,616	-13%	145,694	1%	154,763	-6%	145,694	1%	154,763	-6%
License Plate Account	9,912	1%	19,402	-49%	169,041	1%	230,694	-27%	169,041	1%	230,694	-27%
One-Time Payment	3,655	0%	18,097	-80%	130,953	1%	185,879	-30%	130,953	1%	185,879	-30%
Invoice Payment	22,740	2%	115,766	-80%	934,030	6%	1,196,379	-22%	934,030	6%	1,196,379	-22%
Violation Payment	-	0%	23,703	-100%	153,303	1%	281,860	-46%	153,303	1%	281,860	-46%
In Process	129,104	13%	82,669	56%	971,031	6%	1,074,562	-10%	971,031	6%	1,074,562	-10%
<b>TOTAL</b>	<b>987,324</b>		<b>1,714,051</b>	<b>-42%</b>	<b>16,235,564</b>		<b>20,001,670</b>	<b>-19%</b>	<b>16,235,564</b>		<b>20,001,670</b>	<b>-19%</b>

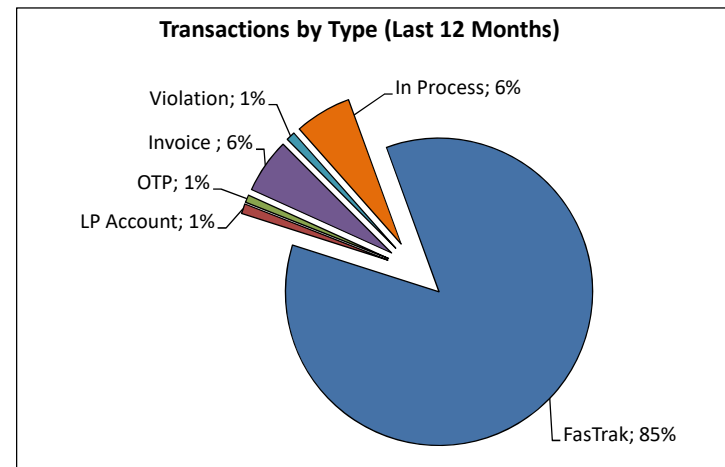
### III. TOTAL REVENUE COLLECTED

JUNE			FISCAL YEAR TO DATE			JULY to JUNE - (Last 12 Months)		
2020	2019	% Change	2020	2019	% Change	2020	2019	% Change
\$ 8,192,554	\$ 12,434,384	-34%	\$ 125,498,737	\$ 146,471,095	-14%	\$ 125,498,737	\$ 146,471,095	-14%

\* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
<b>Revenue Vehicles</b>	
2-Axle Vehicles	1,075,351,590
Multi-Axle Vehicles	29,036,537
Disabled Patron Vehicles	454,252
Commute Period Carpool	2,631,449
<b>Revenue Vehicles Subtotal</b>	<b>1,107,473,828</b>
<b>Non-Revenue Vehicles</b>	
Federal	12,257,389
CHP/GGBHTD	5,260,041
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
<b>Non-Revenue Vehicles Subtotal</b>	<b>36,359,341</b>
<b>Total Toll-Paying Direction Vehicles</b>	<b>1,143,833,169</b>

\* Data Since Inception includes only data for vehicles traveling in the toll-paying direction.



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