



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER  
BOARD OF DIRECTORS  
MEETING OF MAY 29, 2020**

The Honorable Board of Directors  
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

**UPDATE ON IMPACTS OF THE COVID-19 PANDEMIC ON DISTRICT OPERATIONS**

At the March 27, 2020 regular meeting of the Board of Directors, the Board reviewed as a special order of business, the impacts of the COVID-19 pandemic on District operations, and received an extensive briefing on District activities. By Resolution No. 2020-017, the Board ratified and authorized the General Manager to continue to take necessary and appropriate actions in response to the pandemic, and suspended Board procedural rules and policies to allow the timely execution of emergency actions, subject to the Board's review and consideration at each subsequent regularly scheduled meeting.

Subsequent to the Metropolitan Transportation Commission's (MTC) April 22, 2020 meeting staff submitted a grant allocation request to the Federal Transit Administration (FTA) for \$30.2 of CARES Act funding. On May 21<sup>st</sup> the District was notified that as part of the grant application process the U.S. Department of Labor had certified the application. This allows the FTA to "obligate" the funds which will allow the District to access this needed funding.

On Monday, May 4, the Bay Area's revised Orders took effect that very gradually eased some restrictions, specifically allowing some outdoor businesses such as construction, landscaping and golf courses to reopen, but left most businesses such as retail off the permitted list. Then effective Monday, May 18<sup>th</sup> in several counties including San Francisco and Marin, retailers were allowed to open for curbside pickup and delivery, and manufacturing and warehouses to open with a limited number of employees. The District is closely watching how this affects Bridge traffic and bus and ferry ridership, and staff continues to adjust transit service levels to better match the evolving demand.

As of this juncture, the vast majority of Bay Area residents are still staying home, so Bridge traffic and transit ridership remain severely depressed. However, with the revised Orders there has been a slight uptick in traffic.

Week of May 10, 2020						
	Bridge	% change	Bus	% change	Ferry	% change
	May 9-May 16		May 9-May 16		May 9-May 16	
Weekly Ridership/Traffic	165,463	-57.60%	8,057	-86.53%	533	-98.80%
Weekly Revenue	\$ 1,267,447	-55.63%	\$ 26,840	-90.93%	\$ 3,266	-99.05%
Weekly Revenue Loss	\$ (1,721,838)	-57.60%	\$ (268,969)	-90.93%	\$ (338,794)	-99.05%
2019 Weekly Ridership/Traffic	390,246		59,814		44,388	
Notes:						
*State Shelter in place started 3/17						
**Percentage changes are based on Year over year equivalents						

### ANNUAL REPORT ON THE DISTRICT'S CONTRACT WITH AT&T IP NETWORK CIRCUIT CONTRACTS NEGOTIATED UNDER CALNET3

The Board of Directors at its May, 2019 meeting authorized the General Manager or his designee to approve future year's annual IP Network Circuit contracts as negotiated under CalNET3 or other statewide Master Service Agreements (MSA), with the understanding that the General Manager would include an annual update to the Board on the Calnet3 contract in a monthly General Manager Report to the Board.

The CalNet3 contract's annual fee is \$94,135.56 (\$7,844.63 monthly). The current contract expires June 30, 2020, and the new contract will extend until Dec 31, 2021. It was confirmed on March 24, 2020 by the Department of Technology of the CalNet Program that the fee remains the same for the extension. Therefore, it was recommended by the Information Systems department that the General Manager approve a one-year extension of the CalNet3 contract.

### SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY*

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its December 21, 2018 and subsequent meetings, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the District's and the Port of San Francisco's facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. The vessel is back in service, and repairs to the District's facility will be underway shortly.

The repairs to the Port of San Francisco's promenade have not yet commenced and the costs have not been finalized. Moffatt & Nichol has performed the required inspections and is finalizing its repair recommendations. This portion of the work continues to be under review by our insurer.

## **SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO FERRY* (continued)**

Current costs to date for all activities related to the allision are \$2,425,913.65, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the Board with regular updates on the status of this work, the costs, and the associated insurance reimbursements.

### **PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF APRIL**

For the month of April, District staff made the following speeches and/or presentations to organizations, groups, and interviewers interested in the District:

<b>PRESENTATION TO:</b>	<b>PRESENTED BY:</b>
APTA Transit Board Administrators - Webinar: Teleworking through the COVID-19 Crisis	Amorette Ko-Wong, Secretary of the District

### **SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS**

Due to the ongoing COVID-19 pandemic, no permits are being issued for special events or expressive activities.

### **BRIDGE TRAFFIC FOR THE MONTH OF APRIL**

Bridge southbound traffic for the month of April was 505,883 vehicles as compared to the previous year's total of 1,650,076 vehicles, which is a -69% change as compared to April 2019. FasTrak® usage is 86% overall for April 2020. This compares to 86% overall for the past rolling 12-months (May 2019 – April 2020) (Attachment).

### **VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF APRIL**

Of the vehicles that crossed the Golden Gate Bridge in April, there were 11 traffic incidents detailed as follows:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
HB – Hit Barrier	0	0	0	0
<b>APPROACHES – (Waldo Grade, Alexander Ave., Doyle Drive &amp; Park Presidio Blvd.)</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
RE – Rear Ender	1	2	1	0
HB – Hit Barrier	7	7	2	0
C - Collision	1	1	0	0
SS – Side-Swipe	1	2	0	0
R/O – Roll-Over	0	0	0	0
O – Other	1	1	1	0
<b>TOTAL INCIDENTS</b>	<b>11</b>	<b>13</b>	<b>4</b>	<b>0</b>

## BICYCLE INCIDENTS FOR THE MONTH OF APRIL

For the month of April 2020, there was 2 bicycle incidents to report:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
None	1	2	1	0
<b>APPROACHES – (Alexander Ave., Lower Conzelman Rd. &amp; Lincoln Blvd.)</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
SO - Solo	1	1	1	0
<b>TOTAL INCIDENTS</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>0</b>

## FERRY – TRANSPORT BICYCLE STATISTICS

Listed below are the Bicycle Statistics for the Sausalito Ferry service:

Sausalito Southbound Bike Counts	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
2019 Annual Total	95,590
*January - April 2020	8,470

\*The Sausalito April bicycle count was 0

Listed below are the Bicycle Statistics for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
2019 Annual Total	29,828
*January - April 2020	5,513

\*The Larkspur April bicycle count was 88

**RETIREMENT OF PHILLIP WHITE, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator, Phillip White, retired on May 1, 2020, after twenty-eight years and nine months of service with the District.

Mr. White joined the District on July 8, 1991 as a Bus Operator.

**RETIREMENT OF ALFONSO HERRERA, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator, Alfonso Herrera, retired on May 1, 2020, after twenty years of service with the District.

Mr. Herrera joined the District on April 10, 2000 as a Bus Operator.

**RETIREMENT OF GREG WYRSCH, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator, Greg Wyrsh, retired on May 1, 2020, after twenty years of service with the District.

Mr. Wyrsh joined the District on April 10, 2000 as a Bus Operator.

**RETIREMENT OF JOSEPH VARGO, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator, Joseph (Rocky) Vargo, retired on May 1, 2020, after twenty years of service with the District.

Mr. Vargo joined the District on April 10, 2000 as a Bus Operator.

**PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO TIM LIN, STOREKEEPER, DISTRICT DIVISION**

We are pleased to announce that District Storekeeper Tim Lin celebrated twenty-five years of service with the District on May 11, 2020.

Mr. Lin joined the District on May 11<sup>th</sup> 1995. During his career with the District Mr. Lin started as a stock clerk then was promoted to Sales Supervisor of the Bridge Café. He was then promoted to his current position of District Storekeeper. Prior to District service, Mr. Lin worked for the California Shoppe in San Francisco; Inko Industrial Corporation in Sunnyvale; and Win Brothers in Rangoon, Burma.

**PRESENTATION OF TWENTY YEAR SERVICE AWARD TO MARTIN MELGAR, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator Martin Melgar celebrated twenty-years of service with the District on May 22, 2020.

Mr. Melgar joined the District as a full-time Bus Operator on May 22, 2000.

**PRESENTATION OF TWENTY YEAR SERVICE AWARD TO THOMAS FARR, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator Thomas Farr celebrated twenty-years of service with the District on May 22, 2020.

Mr. Farr joined the District as a full-time Bus Operator on May 22, 2000.

**PRESENTATION OF TWENTY YEAR SERVICE AWARD TO RICHARD SADLER, BUS OPERATOR, BUS DIVISION**

We are pleased to announce that Bus Operator Richard Sadler celebrated twenty-years of service with the District on May 22, 2020.

Mr. Sadler joined the District as a full-time Bus Operator on May 22, 2000.

**PRESENTATION OF TWENTY YEAR SERVICE AWARD TO VANTE ZUNIGA, LABORER, BRIDGE DIVISION**

We are pleased to announce that Bridge Laborer, Vante Zuniga will celebrated twenty years of service with the District on May 22, 2020.

Mr. Zuniga joined the District on March 13, 2000 as a temporary Bus Servicer. He transitioned to full-time Bus Servicer on May 22, 2000. He then was promoted to full-time Bridge Laborer on May 24, 2019.

Prior to District service, Mr. Zuniga worked for the Department of Forestry as a seasonal firefighter in his early twenties and then as a commercial driver for Clover Stornetta Dairy.

In his free time, Mr. Zuniga enjoys weight lifting, going for motorcycle rides on his Harley, playing horseshoes and spending time with his 6 and 19 year old boys.

**PRESENTATION OF TWENTY YEAR SERVICE AWARD TO MICHAEL AFFONSO, HOUSE PAINTER, BRIDGE DIVISION**

We are pleased to announce that House Painter Michael Affonso celebrated twenty-years of service with the District on May 25, 2020.

Mr. Affonso joined the District on May 25, 2000 as a temporary Bus Servicer. He then transitioned to a full-time Bridge Service Operator on May 22, 2006. He then was promoted to the position of full-time House Painter on November 9, 2015.

In his free time, Mr. Affonso enjoys racing at the Petaluma Speedway, snowboarding and spending time with his family camping, traveling and going to their lake house up at Lake Pillsbury.

## **EMPLOYEE OF THE MONTH – MAY 2020**

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Thomas Kaetzel, Supervisor, Communications and Electronics, in the Bridge Division, as the Employee of the Month for May 2020.

Mr. Kaetzel receives this prestigious award in recognition of his proactive approach to his job, for his work ethic and for his quick response and solution-oriented approach when a problem arises. When a problem arises that needs attention, Mr. Kaetzel never delays in responding, in order to keep all of the systems under his responsibility in working order and ensuring critical District operations continue to operate smoothly. Mr. Kaetzel's co-workers appreciate his quick response, especially when issues affect day-to-day operations of the Security Department staff for instance. He is also extremely dedicated to getting communications/electronics department projects completed. Mr. Kaetzel has an exemplary work ethic and provides excellent leadership and support to his staff, as was recently demonstrated during the Radio System Upgrade Project. With his leadership skills and radio expertise, Mr. Kaetzel was instrumental in getting the upgrade successfully completed. The upgrade greatly improved the ACIS voice radio system service coverage and performance, thereby helping all three District Divisions in support of their day-to-day operations.

Mr. Kaetzel first joined the District as a Technician, Communications and Electronics, in April 2004, promoting to the Supervisor position on October 27, 2014. Prior to District employment, Mr. Kaetzel worked as a Radio Technician for Alameda County in San Leandro, an Electronics Technician for Telautograph in San Francisco and was a Radio Repairman in the United States Marine Corps in Kaneohe, Hawaii.

Mr. Kaetzel was born in Adrian, Michigan and attended the Dalat International School in Penang, Malaysia, and afterwards attended North Iowa Area Community College receiving an AA in Liberal Arts and an AS in Electronics Engineering. Mr. Kaetzel also served in the United States Marine Corps as a Sergeant, stationed at Kaneohe Marine Corps Air Station in Kaneohe, Hawaii. He has been a resident of Oakland, CA since 1981 where he lives with his wife Sherry and their children Megan, Jeffrey and Jeremy. He enjoys attending Church and says that working at the District is the "funnest" job he has ever had!

Respectfully submitted,

Denis J. Mulligan  
General Manager

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April 2020

## SUMMARY OF TRAFFIC AND TOLL REVENUE

## I. SOUTHBOUND TRAFFIC

	APRIL				FISCAL YEAR TO DATE				MAY to APRIL - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
2-Axle	505,883	99%	1,650,076	-69%	14,336,223	99%	16,401,833	-13%	17,761,048	99%	19,890,085	-11%
Multi-Axle	4,693	1%	16,878	-72%	141,566	1%	144,839	-2%	171,739	1%	175,382	-2%
<b>TOTAL</b>	<b>510,576</b>		<b>1,666,954</b>	<b>-69%</b>	<b>14,477,789</b>		<b>16,546,672</b>	<b>-13%</b>	<b>17,932,787</b>		<b>20,065,467</b>	<b>-11%</b>

## II. TRANSACTION RESOLUTION

	APRIL				FISCAL YEAR TO DATE				MAY to APRIL - (Last 12 Months)			
	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change	2020	% of Total Traffic	2019	% Change
FasTrak Account	440,031	86%	1,427,644	-69%	12,397,554	86%	14,078,774	-12%	15,351,068	86%	17,061,033	-10%
<i>Full FasTrak Fare</i>	<i>413,408</i>	<i>81%</i>	<i>1,370,436</i>	<i>-70%</i>	<i>11,899,419</i>	<i>82%</i>	<i>13,504,198</i>	<i>-12%</i>	<i>14,734,550</i>	<i>82%</i>	<i>16,363,189</i>	<i>-10%</i>
<i>Carpool/Clean Air</i>	<i>15,487</i>	<i>3%</i>	<i>44,031</i>	<i>-65%</i>	<i>370,079</i>	<i>3%</i>	<i>439,144</i>	<i>-16%</i>	<i>461,572</i>	<i>3%</i>	<i>534,954</i>	<i>-14%</i>
<i>PWD</i>	<i>173</i>	<i>0%</i>	<i>494</i>	<i>-65%</i>	<i>3,971</i>	<i>0%</i>	<i>6,670</i>	<i>-40%</i>	<i>4,860</i>	<i>0%</i>	<i>7,699</i>	<i>-37%</i>
<i>Non-Revenue</i>	<i>10,963</i>	<i>2%</i>	<i>12,683</i>	<i>-14%</i>	<i>124,085</i>	<i>1%</i>	<i>128,762</i>	<i>-4%</i>	<i>150,086</i>	<i>1%</i>	<i>155,191</i>	<i>-3%</i>
License Plate Account	4,977	1%	19,119	-74%	151,348	1%	192,097	-21%	189,944	1%	234,495	-19%
One-Time Payment	1,987	0%	15,851	-87%	123,939	1%	151,347	-18%	158,471	1%	185,630	-15%
Invoice Payment	8,939	2%	101,069	-91%	849,011	6%	974,354	-13%	1,070,973	6%	1,201,842	-11%
Violation Payment	-	0%	21,359	-100%	136,200	1%	232,655	-41%	180,150	1%	280,413	-36%
In Process	54,642	11%	81,912	-33%	819,737	6%	917,445	-11%	982,181	5%	1,102,054	-11%
<b>TOTAL</b>	<b>510,576</b>		<b>1,666,954</b>	<b>-69%</b>	<b>14,477,789</b>		<b>16,546,672</b>	<b>-13%</b>	<b>17,932,787</b>		<b>20,065,467</b>	<b>-11%</b>

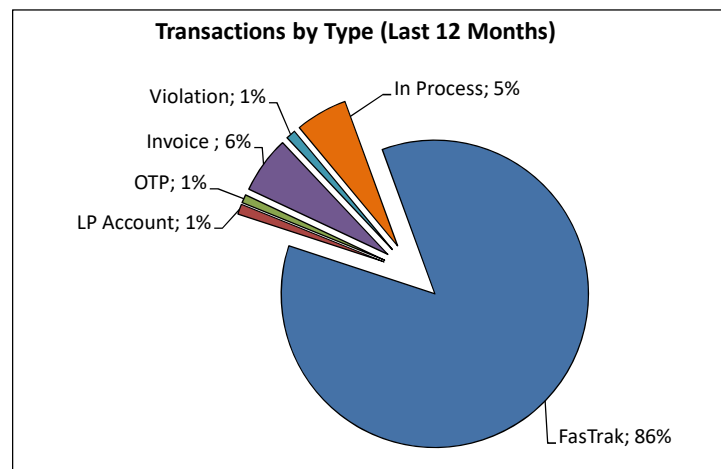
## III. TOTAL REVENUE COLLECTED

APRIL			FISCAL YEAR TO DATE			MAY to APRIL - (Last 12 Months)		
2020	2019	% Change	2020	2019	% Change	2020	2019	% Change
\$ 4,305,978	\$ 11,621,891	-63%	\$ 112,184,256	\$ 120,368,835	-7%	\$ 138,286,516	\$ 145,625,965	-5%

\* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
<b>Revenue Vehicles</b>	
2-Axle Vehicles	1,073,675,126
Multi-Axle Vehicles	29,001,702
Disabled Patron Vehicles	454,252
Commute Period Carpool	2,602,547
<b>Revenue Vehicles Subtotal</b>	<b>1,105,733,627</b>
<b>Non-Revenue Vehicles</b>	
Federal	12,257,389
CHP/GGBHTD	5,242,467
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
<b>Non-Revenue Vehicles Subtotal</b>	<b>36,341,767</b>
<b>Total Toll-Paying Direction Vehicles</b>	<b>1,142,075,394</b>

\* Data Since Inception includes only data for vehicles traveling in the toll-paying direction.



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