



Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER
BOARD OF DIRECTORS
MEETING OF JANUARY 24, 2020**

The Honorable Board of Directors
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

STATUS UPDATE RELATIVE TO THE REPAIRS RELATED TO THE SAN FRANCISCO FERRY TERMINAL FACILITIES AND THE *M.S. SAN FRANCISCO* FERRY

On November 23, 2018, the *M.S. San Francisco* Ferry ran into the District's Ferry Berths and the San Francisco Ferry Building Promenade. The vessel and facilities suffered significant damage, and immediate repairs of both the facilities and vessel were required in order to prevent the interruption or cessation of necessary District services. As reported to the Board at its meetings on December 21, 2018 and following, the District immediately commenced an investigation to determine the cause of the accident and an assessment of the extent of the damage to both the vessel and the facilities.

In accordance with Public Contract Code Section 22050 and the District's Procurement Policy, the General Manager engaged the services of a number of firms. The vessel is back in service, and repairs to the District's facility will be underway shortly.

The repairs to the Port of San Francisco's promenade have not been started, and these costs have not been finalized. Mofatt and Nichol has performed the required inspections and repair concepts of the impacted area are being finalized. This portion of the work is also under review by our insurer.

Current costs to date for all activities related to the allision are \$2,425,913.65, a portion of which will be paid by the District's insurers. The General Manager will continue to provide the Board with regular updates as to the status of this work until all facets of this incident, including insurance reimbursements, are finalized.

PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF DECEMBER 2019

For the month of December, District staff made no speeches and/or presentations.

SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following application was received since last reported to the Board in the December 20, 2019, Report of the General Manager:

Event Date	Event Title	Location	Type*	Expected No. Participants
January 1, 2020	Bridgewatch Angels	E-Sidewalk	EX	80

*Permit Types: EX – Expressive Activity and SE – Special Event

BRIDGE TRAFFIC FOR THE MONTH OF DECEMBER 2019

Bridge southbound traffic for the month of December was 1,544,040 vehicles as compared to the previous year's total of 1,606,750 vehicles, which is less than a 4% change from the previous year. FasTrak® usage is 86% overall for December of 2019. This compares to 85% overall for the past rolling 12-months (January 2019 – December 2019) (Attachment).

VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF DECEMBER 2019

Of the vehicles that crossed the Golden Gate Bridge in December, there were 32 traffic incidents detailed as follows:

GOLDEN GATE BRIDGE AND TOLL PLAZA				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
HB – Hit Barrier	5	6	0	0
APPROACHES – (Waldo Grade, Alexander Ave., Doyle Drive & Park Presidio Blvd.)				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
C – Collision	2	5	3	0
HB – Hit Barrier	19	23	1	0
RE – Rear Ender	3	7	0	0
RO – Roll Over	2	2	3	0
O – Other	1	1	0	0
TOTAL INCIDENTS	32	39	7	0

BICYCLE INCIDENTS FOR THE MONTH OF DECEMBER 2019

For the month of December 2019, there were 2 bicycle incidents to report:

GOLDEN GATE BRIDGE AND TOLL PLAZA				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
BA – Bike/Auto	1	1	1	0
SUB-TOTAL INCIDENTS	1	1	1	0

BICYCLE INCIDENTS FOR THE MONTH OF DECEMBER 2019 (continued)

APPROACHES – (Alexander Ave., Lower Conzelman Rd. & Lincoln Blvd.)				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
SO - Solo	1	1	1	0
TOTAL INCIDENTS	2	2	2	0

FERRY – TRANSPORT BICYCLE STATISTICS

Listed below are the Bicycle Statistics for the Sausalito Ferry service:

Sausalito Southbound Bike Counts	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
2017 Annual Total	144,064
2018 Annual Total	116,248
January - December 2019	95,590

Listed below are the Bicycle Statistics for the Larkspur Ferry service:

Larkspur Southbound Bike Counts	
2016 Annual Total	35,769
2017 Annual Total	30,990
2018 Annual Total	29,747
January – December 2019	29,828

RETIREMENT OF KA WAH CHAN, BUS OPERATOR, BUS DIVISION

We are pleased to announce that Bus Operator Ka Wah Chan retired on January 1, 2020, after twenty-one years of service with the District.

Mr. Chan joined the District on December 21, 1998 as Bus Operator.

PRESENTATION OF TWENTY-FIVE YEAR SERVICE AWARD TO EWA Z. BAUER-FURBUSH, DISTRICT ENGINEER, DISTRICT DIVISION

We are pleased to announce that District Engineer Ewa Bauer-Furbush celebrated twenty-five years of service with the District on January 12, 2020.

Ms. Bauer-Furbush joined the District on January 12, 1995, as Deputy Chief Engineer and was appointed to the Chief Engineer position by the District's Board of Directors in November 2010. She is the first woman to hold the position of Chief Engineer for the Golden Gate Bridge Highway and Transportation District since the 1920's.

During her career with the District, Ms. Bauer-Furbush has managed design and construction of major projects that transformed and improved the Golden Gate Bridge and the District transit facilities. Among such projects are the Bridge Seismic and Wind Retrofit Project, Moveable Median Barrier Project, and the ongoing construction of the Physical Suicide Deterrent Project.

To date completed phases 2 and 3A of the Bridge Seismic Retrofit construction which ended under budget with over \$9 million of unspent federal funding that has been transferred to finance the seismic retrofit of the Suspension Bridge. Phases 2 and 3A of the Bridge Seismic Retrofit received numerous awards. The prominent award is the 2007 Outstanding Civil Engineering Achievement OCEA award by the American Society of Civil Engineers, ASCE's highest recognition, for Phase 2 of the Project.

The installation of the moveable median barrier on the Bridge during the weekend of January 10 and 11, 2015, was completed ahead of schedule, allowing the Bridge to reopen to traffic six hours early.

Ms. Bauer-Furbush was Employee of the month for February 2009. She also received the 2018 Outstanding Projects and Leaders Award for Management by the American Society of Civil Engineers. Ms. Bauer-Furbush is a member of the American Society of Civil Engineers, The Moles – Association of Heavy Construction Professionals, and the National Academy of Construction.

Prior to District service, Ms. Bauer-Furbush worked for the California Department of Transportation and for private consulting engineering firms in the San Francisco Bay Area.

Ms. Bauer-Furbush was born and educated in Poland where she received her Master's Degree in Civil Engineering, cum laude, from Swietokrzyska Polytechnic University. In her free time, Ms. Bauer-Furbush enjoys hiking in the Marin Headlands, gardening, watching movies and learning about world affairs.

PRESENTATION OF TWENTY YEAR SERVICE AWARD TO RODOLFO V. GALANG, SENIOR CIVIL ENGINEER, DISTRICT DIVISION

We are pleased to announce that Senior Civil Engineer Rodolfo Galang celebrated twenty years of service with the District on January 3, 2020.

PRESENTATION OF TWENTY YEAR SERVICE AWARD TO RODOLFO V. GALANG, SENIOR CIVIL ENGINEER, DISTRICT DIVISION (continued)

Mr. Galang joined the District on January 3, 2000, as a Junior Civil Engineer assigned to the Seismic Retrofit Program. In 2001, he was promoted to Assistant Civil Engineer; in 2002 promoted to Associate Civil Engineer; and in 2004 promoted to his current position of Senior Civil Engineer.

Prior to District service, Mr. Galang was a Registered Professional Civil Engineer in the Philippines and worked as an office engineer and estimator on building construction projects and highway and bridge construction projects from 1983 to 1989. He has also worked in the San Francisco Bay Area as a construction inspector on mid to high-rise building construction projects from 1989 to 1999.

Mr. Galang was Employee of the Month for April 2007.

PRESENTATION OF TWENTY YEAR SERVICE AWARD TO RONALD C. WILLITS, HEAVY DUTY MECHANIC, BRIDGE DIVISION

We are pleased to announce that Heavy Duty Mechanic Ronald Willits celebrated twenty years of service with the District on January 3, 2020.

Mr. Willits joined the District on January 3, 2000, as a Heavy Duty Mechanic.

Prior to District service, Mr. Willits worked at a magic shop, was a line mechanic at various dealerships including Oldsmobile, Nissan and Saturn. He was also an Automotive Instructor at College of Marin for nineteen years.

Mr. Willits received his Bachelor's Degree from Sonoma State University in 2012, is certified with the Bureau of Automotive Repair as an Advanced Level Emission and Smog Instructor, and completed a Management Training Certificate Program at Sonoma State University in 2013. In his free time, Mr. Willits enjoys restoring classic vehicles, building full size movie and television props including a full size "Lost in Space" robot playing the Ukulele, travelling and spending time with his wife Shantina and with his two daughters Shelby and Sarah.

PRESENTATION OF TWENTY YEAR SERVICE AWARD TO STEPHANIE KEMP LARUE, HUMAN RESOURCES MANAGER, DISTRICT DIVISION

We are pleased to announce that Human Resources Manager Stephanie LaRue celebrated twenty years of service with the District on January 18, 2020.

Ms. LaRue joined the District on January 18, 2000, as an Office Clerk and held various positions within the Human Resources Department until promoting to her current position of Human Resources Manager in 2013, which then reclassified in 2019, increasing managerial and oversight responsibilities as well as program management responsibilities. Ms. LaRue was Employee of the Month for November 2012.

Ms. LaRue attended Santa Rosa Junior College and went on to achieve a B.A. in Human Resource Management from Dominican University of California.

EMPLOYEE OF THE MONTH – JANUARY 2020

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Daniel Sowash, Storekeeper, in the Bus Division, as the Employee of the Month for January 2020.

Mr. Sowash receives this prestigious award in recognition of his experience in parts inventory systems and his approach to problem solving. Since coming to the District in 2007, Mr. Sowash's prior experience with automotive parts inventory systems for various dealers has been beneficial in his position, as well as benefitting the department overall. While his skills and experience are a large part of his success, his critical thinking and leading by example as well as learning from those around him, is why he received this award. Mr. Sowash went to the Graveyard Shift in August 2011 and took the productivity on this shift to a higher level. Over the past few years he has taken on new tasks and takes pride in seeing them successfully through to completion. In particular, Mr. Sowash took on Bus-parts core charge reimbursements for the District, which entails ensuring core returns are processed and that the refunds are tracked and received in a timely manner.

Mr. Sowash was asked to phase out certain bins that were used for parts and to find a way to better organize this system during his shift, while receiving and physically stocking parts. Maintaining order and keeping items properly stocked requires constant monitoring and assessment e.g., looking for opportunities to expand a section or to consolidate shelf space. Mr. Sowash proactively took it upon himself to get the department better organized by using different plastic bins to achieve a better way of organizing. Over the past year, Mr. Sowash has steadily been working on a widely used storage closet, cleaning it out and rearranging and organizing items. Mr. Sowash saw the opportunity to make things better and jumped in to make it better. Mr. Sowash's great work has truly benefitted the department and all who work with Bus Stores. Of special note, Mr. Sowash's co-workers would like him to know that his work is very much appreciated.

Mr. Sowash first joined the District as a Storekeeper on September 17, 2007. Prior to District employment Mr. Sowash was a parts consultant for Saturn of Santa Rosa.

Mr. Sowash was born in Petaluma and is a resident of Rohnert Park since 1982 where he lives with his wife Erin and daughters Alanna and Cameron.

Respectfully submitted,

Denis J. Mulligan
General Manager

DJM:jb:sp

Attachment

SUMMARY OF TRAFFIC AND TOLL REVENUE

I. SOUTHBOUND TRAFFIC

	DECEMBER				FISCAL YEAR TO DATE				JANUARY to DECEMBER - (Last 12 Months)			
	2019	% of Total Traffic	2018	% Change	2019	% of Total Traffic	2018	% Change	2019	% of Total Traffic	2018	% Change
2-Axle	1,529,958	99%	1,594,668	-4%	9,861,464	99%	10,122,506	-3%	19,565,616	99%	20,101,341	-3%
Multi-Axle	14,082	1%	12,082	17%	96,829	1%	86,976	11%	184,865	1%	164,280	13%
TOTAL	1,544,040		1,606,750	-4%	9,958,293		10,209,482	-2%	19,750,481		20,265,621	-3%

II. TRANSACTION RESOLUTION

	DECEMBER				FISCAL YEAR TO DATE				JANUARY to DECEMBER - (Last 12 Months)			
	2019	% of Total Traffic	2018	% Change	2019	% of Total Traffic	2018	% Change	2019	% of Total Traffic	2018	% Change
FasTrak Account	1,323,737	86%	1,358,907	-3%	8,458,159	85%	8,623,008	-2%	16,867,301	85%	17,181,958	-2%
Full FasTrak Fare	1,272,059	82%	1,306,146	-3%	8,120,694	82%	8,272,653	-2%	16,187,239	82%	16,477,682	-2%
Carpool/Clean Air	38,713	3%	39,500	-2%	258,124	3%	269,046	-4%	519,708	3%	543,732	-4%
PWD	442	0%	494	-11%	2,612	0%	2,917	-10%	7,254	0%	5,682	28%
Non-Revenue	12,523	1%	12,767	-2%	76,729	1%	78,392	-2%	153,100	1%	154,862	-1%
License Plate Account	16,147	1%	19,550	-17%	105,986	1%	120,462	-12%	216,215	1%	241,748	-11%
One-Time Payment	12,259	1%	12,673	-3%	93,790	1%	99,399	-6%	180,270	1%	184,051	-2%
Invoice Payment	35,266	2%	101,347	-65%	561,940	6%	652,203	-14%	1,105,675	6%	1,290,207	-14%
Violation Payment	1	0%	21,306	-100%	72,041	1%	147,042	-51%	178,630	1%	272,355	-34%
In Process	156,630	10%	92,967	68%	666,377	7%	567,368	17%	1,202,390	6%	1,095,302	10%
TOTAL	1,544,040		1,606,750	-4%	9,958,293		10,209,482	-2%	19,750,481		20,265,621	-3%

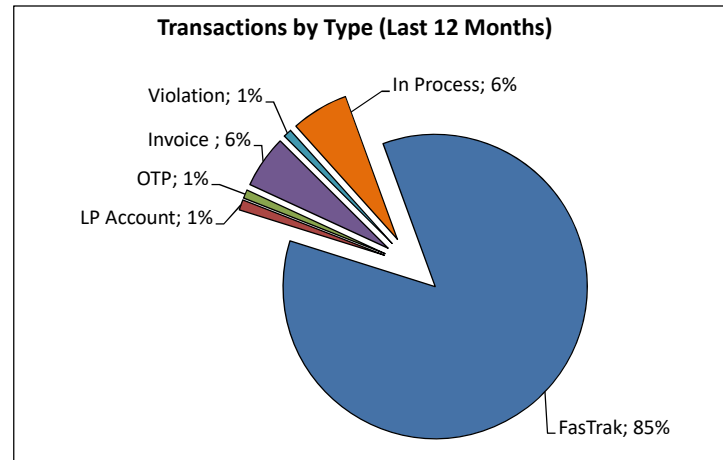
III. TOTAL REVENUE COLLECTED

	DECEMBER			FISCAL YEAR TO DATE			JANUARY to DECEMBER - (Last 12 Months)		
	2019	2018	% Change	2019	2018	% Change	2019	2018	% Change
	\$ 12,200,598	\$ 11,539,653	6%	\$ 76,876,600	\$ 74,547,959	3%	\$ 148,799,736	\$ 147,453,080	1%

* Note: Total Revenue Collected is all monies received and is not directly related to the transaction counts above.

DATA SINCE INCEPTION *	
Revenue Vehicles	
2-Axle Vehicles	1,069,315,117
Multi-Axle Vehicles	28,959,577
Disabled Patron Vehicles	454,252
Commute Period Carpool	2,520,697
Revenue Vehicles Subtotal	1,101,249,643
Non-Revenue Vehicles	
Federal	12,257,389
CHP/GGBHTD	5,206,955
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	36,306,255
Total Toll-Paying Direction Vehicles	1,137,555,898

* Data Since Inception includes only data for vehicles traveling in the toll-paying direction.



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