



**REVISED December 13, 2017**

Agenda Item No. (6)(A)

**REPORT OF THE GENERAL MANAGER  
BOARD OF DIRECTORS  
MEETING OF DECEMBER 15, 2017**

The Honorable Board of Directors  
Golden Gate Bridge, Highway and Transportation District

Honorable Members:

**PRESENTATIONS BY DISTRICT STAFF FOR THE MONTH OF NOVEMBER 2017**

For the month of November, District staff made speeches and/or presentations to organizations, groups, and interviewers interested in the District. The following presentations were made during the month of November:

<b>PRESENTATION TO:</b>	<b>PRESENTED BY:</b>
2017 California Transit Association Conference	David Davenport
Engineers delegated by Japan's Ministry of Land, Infrastructure and Transportation	John Eberle Wilson Lau Steve Miller Steve Song

**SPECIAL EVENT/EXPRESSIVE ACTIVITY REQUESTS**

Below are the dates and sponsoring agencies of special events and expressive activities for which permits have been sought. The following application was received since last reported to the Board in the November 17, 2017, Report of the General Manager:

<b>Event Date</b>	<b>Event Title</b>	<b>Location</b>	<b>Type*</b>	<b>Expected No. Participants</b>
December 9, 2017	SF Hike	East Sidewalk	EX	65

\*Permit Types: EX – Expressive Activity and SE – Special Event

**BRIDGE TRAFFIC FOR THE MONTH OF OCTOBER 2017**

Bridge southbound traffic for the month of October was 1,718,936 vehicles as compared to the previous year's total of 1,749,794 vehicles, which is a 2% decrease from the previous year. FasTrak® usage is 84% overall for October of 2017. This compares to 84% overall for the past rolling 12-months (November 2016 – October 2017) (Attachment).

## VEHICLE TRAFFIC INCIDENTS FOR THE MONTH OF OCTOBER 2017

Of the 1,718,936 vehicles that crossed the Golden Gate Bridge in October, there were 9 traffic incidents detailed as follows:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
HB – Hit Barrier	5	5	0	0
SS – Side Swipe	1	2	0	0
<b>APPROACHES – (Waldo Grade, Alexander Ave., Doyle Drive &amp; Park Presidio Blvd.)</b>				
Vehicle Traffic Incident	Occurrences	Vehicles	Injuries	Fatalities
HB – Hit Barrier	1	1	0	0
RE – Rear Ender	2	4	1	0
<b>TOTAL INCIDENTS</b>	<b>9</b>	<b>12</b>	<b>1</b>	<b>0</b>

## BICYCLE INCIDENTS FOR THE MONTH OF OCTOBER 2017

For the month of October 2017, there were 7 bicycle incidents detailed as follows:

<b>GOLDEN GATE BRIDGE AND TOLL PLAZA</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
BB – Bike/Bike	1	2	1	0
SO - Solo	2	2	2	0
<b>APPROACHES – (Alexander Ave., Lower Conzelman Rd. &amp; Lincoln Blvd.)</b>				
Bicycle Incidents	Occurrences	Bicycles	Injuries	Fatalities
SO - Solo	4	4	4	0
<b>TOTAL INCIDENTS</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>0</b>

## FERRY – TRANSPORT BICYCLE STATISTICS

Listed below are the Bicycle Statistics for the Sausalito Ferry service:

<b>Sausalito Southbound Bike Counts</b>	
2012 Annual Total	110,397
2013 Annual Total	149,869
2014 Annual Total	192,080
2015 Annual Total	172,815
2016 Annual Total	169,685
January - November 2017	137,119

Listed below are the Bicycle Statistics for the Larkspur Ferry service:

<b>Larkspur Southbound Bike Counts</b>	
November 2017	2,389

### **RETIREMENT OF LISA J. LOCATI, CAPTAIN, BRIDGE DIVISION**

It is my privilege to announce that after more than forty years of service, Bridge Captain Lisa Locati will retire from the District on December 28, 2017.

Captain Locati joined the District as a Laneworker on July 11, 1977\*, and has held various positions within the District such as Bridge Service Operator, Bridge Service Shift Supervisor, Bridge Sergeant, Lieutenant and Emergency Management Specialist. On September 7, 2009, Captain Locati was promoted to her current position as the 9<sup>th</sup> Captain of the Golden Gate Bridge and the first female Captain in the Bridge's 80 year history.

During her career, Captain Locati has received numerous letters of recognition commending her for outstanding performance in handling critical situations with professionalism and efficiency. In addition, Captain Locati was selected Employee of the Month by her co-workers for January 1992 and Employee of the Year that same year.

In her free time, Captain Locati enjoys spending time with her grandchildren, playing golf, hiking, cycling and just being outdoors.

\*Captain Locati's date of hire was incorrectly reported in the July 27, 2012, and the July 28, 2017 Report of the General Manager as July 19, 1977. Her correct date of hire is July 11, 1977.

### **RETIREMENT OF ANTHONY MCCLURE, BUS OPERATOR, BUS DIVISION**

It is my privilege to announce that Bus Operator Anthony McClure retired on December 1, 2017, after twenty-nine years and five months of service with the District.

Mr. McClure joined the District on June 27, 1988, as a Bus Operator. Prior to District service, Mr. McClure was employed by Bank of America and Commercial Janitorial Service.

Mr. McClure is active in his church, Greater St. John Baptist Church in Oakland where he is often featured as a lead soloist in the Men's Ensemble and Echoes of Zion Radio Choir. In addition, he sings professionally for various community organizations around the San Francisco Bay Area.

In his free time, Mr. McClure enjoys working with his brother and sharing in the success of their family owned bakery, "It's All Good" located in Oakland and Vallejo. He also enjoys, traveling, singing, and playing music.

### **RETIREMENT OF RICHARD C. LOOPER, PAINTER, BRIDGE DIVISION**

It is my privilege to announce that Painter Richard Looper retired on December 1, 2017, after twenty-seven years and ten months of service with the District.

Mr. Looper joined the District as a Painter on January 8, 1990. Prior to District employment, Mr. Looper was employed by Caltrans as Painter. In November 2001, Mr. Looper received a certificate for assisting in the prevention of a possible suicide. He and several employees of our Paint Department intervened by pulling the person back to safety over the west sidewalk railing.

In his free time, Mr. Looper enjoys spending as much time as he can with his grandchildren Gianna and Kash.

**PRESENTATION OF THIRTY YEAR SERVICE AWARD TO RICHARD J. DRISCOLL,  
PRINCIPAL BUDGET PROGRAM ANALYST, DISTRICT DIVISION**

We are pleased to announce that Principal Budget and Program Analyst Rick Driscoll celebrated thirty years of service with the District on December 1, 2017.

Mr. Driscoll joined the District on December 1, 1987, as a Traffic Audit Specialist. In January 1991, Mr. Driscoll was promoted to the position of Management Analyst in the Bus Division. As part of the Agency re-organization, Mr. Driscoll was transferred to the District Division in January 2004, along with a title change to Budget Program Analyst. Mr. Driscoll was promoted to his current position, Principal Budget & Program Analyst in May 2017.

Mr. Driscoll was born in Dubuque, Iowa. He received his Bachelor of Arts in Business Administration from Loras College in Dubuque. Mr. Driscoll worked for several years as an Industrial Engineer for Dubuque Packing Company before moving to California. Prior to District service, Mr. Driscoll worked for UHaul Company of San Francisco as a Traffic Manager.

In his free time, Mr. Driscoll's favorite activities are playing golf, spending time with his son, and travelling. He also enjoys many other outdoor activities including hiking, camping, skiing, barbecuing, reading, watching movies and sports - especially the Golden State Warriors, San Francisco Giants and San Francisco 49er's.

**EMPLOYEE OF THE MONTH – DECEMBER 2017**

After reviewing nominations submitted by District employees, the Employee of the Month Committee selected Peter Guthlein, Marketing & Communication Specialist, in the District Division, as the Employee of the Month for December 2017.

Mr. Guthlein receives this prestigious award in recognition of his consistent professionalism, excellent District citizenship and in being one of the first to offer to help on projects and events alike. Mr. Guthlein is always willing to go above-and-beyond for public outreach and to help such as volunteering to help at the Moveable Median Barrier and Suicide Deterrent System District events. He is consistently responsive and proactive, with a strong work ethic and commitment to District projects.

Since late 2016, Mr. Guthlein has taken on the responsibility of managing the District's social media communications and through his concerted efforts; has made it a core part of our customer communications. His willingness to start his day at 4:30 a.m. and post bus service cancellations on Twitter and Facebook has given our Bus Transit customers up to date important information for their commutes. We consistently hear that this addition to our communications has made a world of difference in their lives, resulting in the District retaining ridership as well as enhancing our level of customer service.

Mr. Guthlein joined the District as an Office Specialist in July 2003, promoted to Administrative Assistant in the Planning Department in September 2003, and lastly promoted to his current position in August 2005. Prior to District service, Mr. Guthlein held positions working as a Project Engineer with Northrop Grumman and several Federal Aviation Administration Contractors in New York and New Jersey.

**EMPLOYEE OF THE MONTH – DECEMBER 2017 (continued)**

Born in Long Island, New York, Mr. Guthlein attended Villanova University in Pennsylvania where he earned a degree in Electrical Engineering and Mathematics. He has resided in Marin County since 2002. Mr. Guthlein enjoys exercising, the outdoors, spending time with his boyfriend, family and many wonderful friends.

Respectfully submitted,

Denis J. Mulligan  
General Manager

DJM:jb:sp

## SUMMARY OF TRAFFIC AND TOLL REVENUE

### I. SOUTHBOUND TRAFFIC

	OCTOBER				FISCAL YEAR TO DATE				NOVEMBER - OCTOBER (Last 12 Months)			
	2017	% of Total Traffic	2016	% Change	2017	% of Total Traffic	2016	% Change	2016-17	% of Total Traffic	2015-16	% Change
2-Axle	1,704,423	99%	1,735,871	-2%	7,044,697	99%	7,125,383	-1%	20,349,195	99%	20,513,350	-1%
Multi-Axle	14,513	1%	13,923	4%	62,216	1%	59,017	5%	164,921	1%	160,247	3%
<b>TOTAL</b>	<b>1,718,936</b>		<b>1,749,794</b>	<b>-2%</b>	<b>7,106,913</b>		<b>7,184,400</b>	<b>-1%</b>	<b>20,514,116</b>		<b>20,673,597</b>	<b>-1%</b>

### II. TRANSACTION RESOLUTION

	OCTOBER				FISCAL YEAR TO DATE				NOVEMBER - OCTOBER (Last 12 Months)			
	2017	% of Total Traffic	2016	% Change	2017	% of Total Traffic	2016	% Change	2016-17	% of Total Traffic	2015-16	% Change
FasTrak Account	1,450,060	84%	1,470,457	-1%	5,896,805	83%	5,935,642	-1%	17,208,968	84%	17,270,467	0%
<i>Full FasTrak Fare</i>	<i>1,390,312</i>	<i>81%</i>	<i>1,414,012</i>	<i>-2%</i>	<i>5,666,896</i>	<i>80%</i>	<i>5,713,876</i>	<i>-1%</i>	<i>16,527,901</i>	<i>81%</i>	<i>16,629,103</i>	<i>-1%</i>
<i>PWD &amp; Carpool</i>	<i>46,493</i>	<i>3%</i>	<i>43,019</i>	<i>8%</i>	<i>177,653</i>	<i>2%</i>	<i>169,392</i>	<i>5%</i>	<i>527,275</i>	<i>3%</i>	<i>486,532</i>	<i>8%</i>
<i>Non-Revenue</i>	<i>13,255</i>	<i>1%</i>	<i>13,426</i>	<i>-1%</i>	<i>52,256</i>	<i>1%</i>	<i>52,374</i>	<i>0%</i>	<i>153,792</i>	<i>1%</i>	<i>154,832</i>	<i>-1%</i>
License Plate Account	20,970	1%	23,908	-12%	90,449	1%	101,873	0%	270,803	1%	301,727	-10%
One-Time Payment	15,418	1%	17,519	-12%	78,018	1%	80,917	-4%	201,131	1%	201,558	0%
Invoice Payment	48,279	3%	116,667	-59%	457,712	6%	552,489	-17%	1,361,240	7%	1,549,510	-12%
Violation Payment	-	0%	20,470	-100%	47,277	1%	97,382	-51%	201,077	1%	257,515	-22%
In Process	184,209	11%	100,773	83%	536,652	8%	416,097	29%	1,270,897	6%	1,092,820	16%
<b>TOTAL</b>	<b>1,718,936</b>		<b>1,749,794</b>	<b>-2%</b>	<b>7,106,913</b>		<b>7,184,400</b>	<b>-1%</b>	<b>20,514,116</b>		<b>20,673,597</b>	<b>-1%</b>

### III. TOTAL REVENUE COLLECTED

OCTOBER			FISCAL YEAR TO DATE			NOVEMBER - OCTOBER (Last 12 Months)		
2017	2016	% Change	2017	2016	% Change	2016-17	2015-16	% Change
<b>\$ 12,381,693</b>	<b>\$ 12,455,260</b>	<b>-1%</b>	<b>\$ 50,817,718</b>	<b>\$ 50,104,383</b>	<b>1%</b>	<b>\$ 143,741,890</b>	<b>\$ 140,840,006</b>	<b>2%</b>

DATA SINCE INCEPTION *	
<b>Revenue Vehicles</b>	
2-Axle Vehicles	1,027,426,473
Multi-Axle Vehicles	28,631,782
Disabled Patron Vehicles	454,252
Commute Period Carpool	1,725,213
Revenue Vehicles Subtotal	<b>1,058,237,720</b>
<b>Non-Revenue Vehicles</b>	
Federal	12,257,389
CHP/GGBHTD	4,897,886
GG Transit Buses	3,717,559
Other Non-Revenue	190,161
Commute Period Carpool NR	14,934,191
Non-Revenue Vehicles Subtotal	<b>35,997,186</b>
<b>Total Toll-Paying Direction Vehicles</b>	<b>1,094,234,906</b>

\* Data Since Inception includes only data for vehicles traveling in the toll-paying direction.

