BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Meeting Minutes for Wednesday, May 20, 2026

Location: Vivalon – Caboose Room #1, 930 Tamalpais Avenue, San Rafael, CA 94901

Committee Members Present: Dan Bell, Scott Kempf, Dave Troup**,** Deborah Materi

Committee Members Absent: Patty Rodgers

District Staff Present: Jessica Sandoval, Senior Planner; Mario Jacquez, Director of Transportation; Carlena Natouf, Customer Relations Supervisor; Grant Martinez, Director of Budget & Financial Analysis

Guest Present: Abby Smith, Marin Transit

1. **Roll Call and Introductions**: Dan Bell opened the meeting at 6:00 p.m. Four members were present.

2. **Approval of Meeting Minutes:** BPAC members approved December 17, 2025, and March 18, 2026 meeting minutes.

3. **Bus Stoppers:** Dan Bell reported on the timed transfers at the San Rafael Transit center between Route 101 and the SMART train and Marin Transit Route 71. Dave Troup reported on the transfer timing between Route 580 and Marin Transit westbound Route 23. Staff will continue to monitor transfer performance and coordinate with partner agencies, where feasible, to improve connectivity while maintaining overall system reliability.

   Dave Troup reported on the limited late-night service to Sonoma County. While late-night connections to Sonoma County destinations have been reduced compared to previous schedules, MASCOTS service is designed to better align service with demand and meet available funding limits established by Sonoma County. The District continues to coordinate with all MASCOTS Plan partner agencies at both the General Manager and staff levels, but District staff must defer to Sonoma County agencies, as funding for late-night transit service is made available at their discretion.

4. **Ongoing Business:**
   a. MASCOTS Plan – Early Customer Feedback: Carlena Natouf reported to the committee the broad themes of customer feedback received prior to and after the implementation of the MASCOTS service plan. Abby Smith reported customer service feedback from Marin Transit customers.
5. **New Business:**
   a. SB 707 Updates to the Brown Act: Jessica Sandoval reported that On April 24, 2026, the Board authorized the Passenger Advisory Committees to approve the use of these new remote participation rules in accordance with SB 707. Ms. Sandoval shared the "Remote

Participation Rules" with the committee. Committee members agreed to the update and approved the action.

b. Financing Golden Gate Transit Presentation: Grant Martinez presented to the committee on how the District allocates funds to operate bus service, recent expense trends and how that all gets incorporated into the proposed and adopted budget.

6. **Announcements:** Mario Jaquez reported that the Bus Division will soon begin removing the hand sanitizer and face masks holders from the bus fleet, creating space for two additional passengers on commuter buses.

7. **Members' Forum:** Scott Kempf requested that an update on the San Rafael Transit Project be provided at an upcoming meeting.

8. **Public Comment:** None.

9. **Adjournment:** Mr. Bell adjourned the meeting at 7:22 p.m.

Members were advised that the next meeting will take place on September 16, 2026. This meeting was later cancelled and rescheduled to November 18, 2026.