

# FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

*Minutes of Meeting of Thursday, January 29, 2026*



FPAC Members Present: Mike Ghaffary, Chuck Hornbrook, Jordan Jaffe, Carlin Long, Nathan Lozier, Michael Stryker, Emerson Wyper

Guests Present: David Dick, Jacobs Engineering; Mark Goodrich, Prospective Member

Staff Present: Chris Bearden, Director of Ferry Operations; Collette Martinez, Manager of Ferry Operations, Ferry Division; Katie Turner, Ferry Operations Specialist; Josh Widmann, Planner

- A. **Call to Order.** The meeting was called to order at 12:32 p.m.
- B. **Roll Call.** A roll call was taken and a quorum was recognized.
- C. **Approval of Meeting Minutes of November 6, 2025.** Minutes were approved at 12:34 p.m. with a motion to approve from Michael Stryker and a second from Chuck Hornbrook.
- D. **Election of Officers for 2026.** Michael Stryker was nominated for Vice Chair and Chuck Hornbrook was nominated for Chair. All members present were in favor.
- E. **Larkspur Service Expansion and Parking Study Presentation (Jacobs Engineering).** David Dick provided an overview for transit demand forecasting summarizing the work of the last two years. Ridership recovery would escalate at a higher rate when the Golden Gate Bridge becomes more congested. Potential future parking structures, if approved, would be built first on the north lot and then later, pending Board approval and sufficient demand, on the main lot. Chris Bearden stated the main lot is 80 percent to 95 percent full on select Tuesday/Wednesday/Thursday days when there are daytime baseball games. The congestion resulting from cars exiting the lot in the afternoon was discussed. Michael Stryker requested a parking occupancy electronic counter in the future so cars do not have to circulate to find a spot. Future pedestrian, bicycle, and transit connectivity improvements were discussed.
- F. **New Updates**
  - 1. **Operational Issues**
    - a. Ridership Updates. Katie Turner from the Ferry Division discussed recent ridership trends. There was a request to investigate Tuesday/Wednesday/Thursday ridership in 2026 versus 2019.
    - b. Service Updates. Collette Martinez stated minor April midday schedule changes will be coming to better align with SMART. Other changes will occur as well. It was noted Blue & Gold has suspended service to Pier 41 through December. The group discussed live music or a DJ as a way to boost ridership.

## **2. Updates and Other Items**

- a. Vessel Updates. The M.V. *Del Norte* was taken out of service due to water jet damage. The M.V. *Napa* is in San Diego with hull plating, water jet, and window work being performed. The M.V. *Mendocino* is back in service.
- b. Terminal Updates. Collette Martinez stated Larkspur Berth 1 is back in operation. The Berth 2 gangway still needs additional work. Clipper 2.0 handheld devices have been slow and customer card conversion has resulted in delay. An update to the software is coming February 9 from MTC. The outer berth in San Francisco is a year-end project.
- c. Return-to-Office Timeline Discussion. No updates were reported by the group.

## **G. Committee Business**

### **1. FPAC Initiatives**

- a. Draft By-Laws Vote. Draft wording was agreed on, stating that “Members may not serve on multiple District Passenger Advisory Committees (PACs) concurrently.” A slight rewording modification was proposed to *Section 1 – Composition* to state “The Committee will ideally consist of no fewer than...” The committee voted and approved the changes.
- b. Redwood Bikeshare Updates. Josh Widmann presented recent usage findings that the busiest time of day is the 8:00 – 9:00 a.m. period. The second busiest is the 7:00 – 8:00 a.m. period. The Larkspur Ferry hub is the fourth busiest for trip starts in the system and the Larkspur SMART hub is third busiest. Mike Ghaffary stated that he was unable to rent a bike to get from Larkspur to Tiburon, as it is outside of the service area.
- c. Clipper 2.0 Updates. Collette Martinez provided updates earlier in the meeting. Josh Widmann added that systemwide, 3.5 percent of Clipper trips were made using bank cards, with Golden Gate Transit and Golden Gate Ferry being the second and third most utilized for bank card payments out of all Bay Area transit operators.

### **2. Membership Recruitment**

Prospective member Mark Goodrich was in attendance and was told if he attends a second consecutive meeting, he will become a member.

## **H. Public Comments**

No public comment.

- I. **Adjournment.** The committee agreed to reconvene on Thursday, April 2, 2025, from 12:30 p.m. to 1:45 p.m. at the Port of San Francisco.