

FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Agenda for Monday, June 14, 2021

Convene at 12:00 p.m. – Adjourn by 1:00 p.m.

Online Meeting Address:

<https://zoom.us/j/92439995261?pwd=YjZWZTZWblpjc1RsNXlDQkJOYndHQOT09>



1. Approval of Minutes of April 12, 2021

2. Operational Issues

- A. Ridership Updates – Current Trends
- B. Service Updates – Current Schedules

3. Updates and Other Items

- A. Vessel Updates
- B. Terminal Updates
- C. Return to Office Timeline Discussion

4. Committee Business

- A. FPAC Initiatives
 - i. Larkspur 42 Crossings/Parking Needs Environmental Review
 - ii. Sonoma-Marín Bike Share
 - iii. EV Charger Update
- B. Membership Recruitment

5. Member/Visitor Comments

6. Next Meeting: August 9, 2021

Survey of Members to Determine Quorum

- Attachments:
- 1. Summary from meeting of April 12, 2021
 - 2. Ferry Route Performance Report for March and April 2021
 - All Routes
 - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
 - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
 - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)
 - Larkspur Ferry Terminal-Chase Center Warriors (LSCC)

FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Minutes of Meeting of Monday, April 12, 2021



FPAC Members Present: Chuck Hornbrook,
Maryline Lewett, Erik
Selvig, Michael Stryker,
Adam Wright

Guests Present: Jordan Jaffe, Prospective Member; Bardha Varfaj, Prospective Member

Staff Present: Jim Swindler, Deputy General Manager, Ferry; Collette Martinez, Manager of Ferry Operations; Colin McDermott, Director of Ferry Operations; Carlena Natouf, Supervisor, Customer Relations; Josh Widmann, Planning Department

Approval of Summary of Meeting of February 8, 2021. Minutes were approved.

1. Operational Issues

- A. Ridership Updates. Josh Widmann reported ferry ridership has improved to 5-6 percent of normal, some days up to 550 riders, and some trips nearing 100 riders. Michael Stryker reported that the Uber and Dropbox offices had opened in the prior week and many employees were coming back to the UCSF campuses and other biotech office buildings.
- B. Service Updates. Golden Gate Ferry continues to operate 18 trips daily for Larkspur and Tiburon routes combined, with service suspended on the Sausalito route while ramp work continues. No weekend and no special event services are being provided for the time being.

2. Updates and Other Items

- A. Vessel Updates. The M.S. *Sonoma* has returned but is not yet in service. The M.V. *Mendocino* is still in San Diego at the shipyard. The M.V. *Golden Gate*, M.V. *Del Norte*, and M.V. *Napa* are currently in use for Larkspur and Tiburon trips.
- B. Terminal Updates. The San Francisco Ferry Terminal fendering work continues but is not affecting service. The Sausalito float was sent on March 11 to Bay Ship and Yacht in Alameda. The use of the Larkspur Ferry Terminal parking lot for mass vaccinations continues.
- C. Return to Office Timeline Discussion. Adam Wright mentioned he was hoping to return to the office in September, based on the latest information he had received. Maryline Lewett noted her office had moved to Walnut Creek but a downtown San Francisco office sharing space had been secured. She was anticipating returning for a couple of days per week, perhaps in September. Michael Stryker stated that the majority of the 18,000 UCSF commuters will be returning, but

initially one-third will start with two days per week on site. Bardha Varfaj noted that biotech manufacturing and research are working reduced schedules, and that her office-side biotech work was aiming for June but that may change. Jordan Jaffe's law firm was aiming for the June 15 anticipated statewide goal. A brief discussion took place of whether or not an increase in ferry commuters driving to the parking lot would conflict with the Curative vaccination site use. It was estimated that there would be a way to allow for sufficient room for commute parking if demand increases.

3. Committee Business

A. FPAC Initiatives.

i. Larkspur 42 Crossings/Parking Needs Environmental Review. Jacobs Engineering Group, the project consultant, is in the data gathering mode and meeting with stakeholders, such as elected officials and environmental groups. Mr. Stryker inquired whether or not there was any pushback from the public at this point. Deputy General Manager Jim Swindler replied that there are pockets of opposition but generally there is support. He said the project is approximately halfway through the outreach component.

ii. Sonoma-Marin Bike Share. The Transportation Authority of Marin and the Sonoma County Transportation Authority have not yet submitted site-specific requests for bike share parking corrals. Ferry staff had identified two potential parking areas near the picnic tables where the newspaper stands were prior. The go-live date estimate is sometime this summer.

iii. EV Charger Update. Electric vehicle charger expansion and upgrades are still being researched and no updates were available. Ms. Lewett suggested contacting Clipper Creek directly for a device swap out, and Mr. Widmann stated that path would be explored.

C. Membership Recruitment & New Member Vote. Chuck Hornbrook was voted in as the seventh member at the last meeting via email ballot. Two additional prospective members, Bardha Varfaj and Jordan Jaffe were in attendance and provided an overview of their experience and interests. A vote was taken via email.

4. Member/Visitor Comments

Deputy General Manager Jim Swindler provided additional updates during this portion of the meeting. The Sausalito float return date is estimated to be June, now that a full float inspection had been conducted. The M.V. *Mendocino* will be a little later than expected, due to the mounting of the house and the replacement of the shock absorbers. The newly refurbished M.S. *Sonoma* is back, completely redone, with features such as USB outlets, stand-up cocktail tables, and new seating.

5. Next Meeting: June 14, 2021.

The committee agreed to reconvene on June 14, 2021 from 12:00 p.m. to 1:00 p.m. using the Zoom meeting format.

Route 'LSCC:LSSF:SSSF:TBSF'

As of March-21

Ferry Route Performance

All Routes

Patrons:	Mar 21	Feb 21	% Chg	Mar 20	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	6,420	4,420	45.2%	63,990	-90.0%	Total:	431	313	33	346	446	3	4,887	493	5,380	23
Avg /WD	301	233	29.4%	2,732	-89.0%	Avg /WD	22	15	2	17	440	0	232	42	274	23
Avg / Sat	0	0	0.0%	973	-100.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	1,257	-100.0%	Avg / Sun/H	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	69	\$891
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	69	\$891

Clipper	Patrons	Revenue
Adult	3,610	\$29,126
Senior	632	\$4,099
Disabled	71	\$459
Youth	79	\$511

Limited Use	Patrons	Revenue
All		
Adult	836	\$10,879
Senior	351	\$2,283
Disabled	0	\$0
Youth	433	\$2,816
Total Clipper	6,012	\$50,174

Total Clipper, Park Mobile and Cash/Tickets **6,081** **\$51,065**

Adjustments	339	-\$9,036
Transfers (Memo)	13	
Faregate Revenue	\$51,065	
Audit Revenue	\$42,029	

Adjusted Monthly Expense \$0

Operating Expense

Expense \$1,764,998

Route Performance	Mar 21	Feb 21	%Chg	Mar 20	% Chg
Riders per Trip	15	11	35.4%	50	-70.2%
Load Factor (%)	3.3	2.5	33.6%	10.0	-66.6%
Riders per Hour	20.5	15.0	36.7%	72.0	-71.5%
Fare Recovery (%)	2.9	1.4	107.1%	15.6	-81.4%
Deficit per Passenger	\$266.97	\$540.74	-50.6%	\$43.48	N/A
Cancellation Rate (%)	0.7	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

Blue And Gold	Rental Bike	ATT Park	Cal Games	ALL Other LU					
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	836	\$10,879
0	\$0	0	\$0	0	\$0	0	\$0	351	\$2,283
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	433	\$2,816
0	\$0	0	\$0	0	\$0	0	\$0	1,620	\$15,978

NOTE: Blue & Gold patron count based on weighted average

Route 'LSSF:SSSF:TBSF'

As of April-21

Ferry Route Performance

All Routes

Patrons:	Apr 21	Mar 21	% Chg	Apr 20	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	8,863	6,420	38.1%	1,760	403.6%	Total:	396	291	26	317	439	0	4,591	348	4,938	22
Avg /WD	403	301	33.8%	80	403.6%	Avg /WD	18	13	1	14	439	0	209	16	225	22
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/H	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	60	\$810
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	60	\$810

Clipper	Patrons	Revenue
Adult	4,698	\$37,950
Senior	849	\$5,497
Disabled	83	\$533
Youth	83	\$538
Total Clipper	8,136	\$68,192

Limited Use	Patrons	Revenue
All		
Adult	1,218	\$15,840
Senior	519	\$3,374
Disabled	0	\$0
Youth	686	\$4,460
Total Clipper	8,136	\$68,192

Total Clipper, Park Mobile and Cash/Tickets **8,196** **\$69,002**

Adjustments	667	-\$4,599
Transfers (Memo)	18	
Faregate Revenue	\$69,002	
Audit Revenue	\$64,403	

Adjusted Monthly Expense \$0

Operating Expense

Expense \$3,315,637

Route Performance	Apr 21	Mar 21	%Chg	Apr 20	% Chg
Riders per Trip	22	15	49.2%	4	459.5%
Load Factor (%)	5.1	3.3	54.6%	0.8	N/A
Riders per Hour	30.5	21.0	45.0%	6.0	407.6%
Fare Recovery (%)	2.1	2.9	-27.6%	0.3	N/A
Deficit per Passenger	\$366.31	\$266.97	37.2%	\$1,868.06	-80.4%
Cancellation Rate (%)	0.0	0.7	-100.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	1,218	\$15,840
0	\$0	0	\$0	0	\$0	0	\$0	519	\$3,374
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	686	\$4,460
0	\$0	0	\$0	0	\$0	0	\$0	2,423	\$23,674

NOTE: Blue & Gold patron count based on weighted average

