

FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Agenda for Monday, July 26, 2021

Convene at 12:00 p.m. – Adjourn by 1:00 p.m.

Online Meeting Address:

<https://zoom.us/j/99892769113?pwd=bEZoVEJkdVF3UjA4TlJXMkExR0pXdz09>



1. Approval of Minutes of June 14, 2021

2. Operational Issues

- A. Ridership Updates – Current Trends
- B. Service Updates – Current Schedules

3. Updates and Other Items

- A. Strategic Plan Workshop
- B. Vessel Updates
- C. Terminal Updates
- D. Return to Office Timeline Discussion

4. Committee Business

- A. FPAC Initiatives
 - i. Larkspur 42 Crossings/Parking Needs Environmental Review
 - ii. Sonoma-Marin Bike Share
 - iii. EV Charger Update
- B. Membership Recruitment

5. Member/Visitor Comments

6. Next Meeting: November 8, 2021

Survey of Members to Determine Quorum

- Attachments:
- 1. Summary from meeting of June 14, 2021
 - 2. Ferry Route Performance Report for May & June 2021
 - All Routes
 - Larkspur Ferry Terminal-San Francisco Ferry Terminal (LSSF)
 - Sausalito Ferry Terminal-San Francisco Ferry Terminal (SSSF)
 - Tiburon Ferry Terminal-San Francisco Ferry Terminal (TBSF)
 - Larkspur Ferry Terminal-Oracle Park Baseball “ATT” (LSPB)

FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)

Minutes of Meeting of Monday, June 14, 2021



FPAC Members Present: Jordan Jaffe, Chuck Hornbrook, Erik Selvig, Michael Stryker

Guests Present: Jim Mastin, GGBHTD Board Director; Anita Yao Port of San Francisco

Staff Present: Collette Martinez, Manager of Ferry Operations; Colin McDermott, Director of Ferry Operations; Josh Widmann, Planning Department

Approval of Summary of Meeting of April 12, 2021. Minutes were approved.

1. Operational Issues

- A. Ridership Updates. Josh Widmann reported ferry ridership has now surpassed 800 daily passengers as of recent, with some trips as high as 129 passengers.
- B. Service Updates. Ferry schedules are operating at levels reported at the April FPAC meeting. Golden Gate Ferry is operating 18 trips daily for Larkspur and Tiburon routes combined, with service suspended on the Sausalito route while ramp work continues. As demand returns, trips will be added as appropriate. July 3-5 weekend schedules will be announced soon and the committee was advised to monitor the District website and email notifications.

2. Updates and Other Items

- A. Vessel Updates. The M.S. *San Francisco* was used for some Tiburon trips in late April and early May. The M.V. *Mendocino* is still in San Diego with an anticipated arrival in late August or early September, as reported by Colin McDermott. The M.S. *Sonoma* has returned but it is not in service yet. Mr. McDermott also reported the M.V. *Golden Gate* will go out for dry docking in August, and Tiburon schedules will utilize a Spaulding vessel during that period.
- B. Terminal Updates. The Sausalito float, which was sent to Alameda for work in March, is returning this week. Hopefully service can return next week (June 21). Use of the Larkspur Ferry Terminal (LFT) as a mass vaccination site will be coming to an end this week. Michael Stryker was curious if there has been any conflict with commuter parking and was told that some extra rows were opened up to handle the recent increase in commuters. Mr. Stryker was also curious about Sausalito bike tourists and was told that Blue & Gold will be re-starting weekend service beginning June 25. Director Mastin was curious about Tiburon ridership on Blue & Gold trips and was informed by Mr. McDermott that they were limited to 125 passengers per trip.

- C. Return to Office Timeline Discussion. Jordan Jaffe noted that his law firm's reopening plan starts two weeks after July 4 weekend. Employees will return to the office twice a week. Mr. Stryker stated UCSF will likely be a September return, however without more frequent transit service it might not be on transit. Chuck Hornbrook stated individuals are driving in from Tiburon as a result of the reduced schedules, in particular only one Tiburon return ferry trip in the afternoon. Salesforce is back open for individuals who wish to return. Erik Selvig mentioned that somewhere between July and September the return to office frequency will ramp up but transit commuters will need more frequent service. Mr. McDermott mentioned an upcoming internal District presentation regarding expanded service. Collette Martinez mentioned the recent District survey of customers has resulted in the consideration of a 40-minute headway 3-boat schedule proposal. Mr. McDermott stated Giants baseball game service may return as early as the 25th of June for the Bay Bridge series. Lastly, Mr. Stryker commented that with 40-45 minute headways we still not might see a large return to transit until traffic is bad enough to be competitive with the travel time, perhaps in September.

3. Committee Business

A. FPAC Initiatives.

i. Larkspur 42 Crossings/Parking Needs Environmental Review. Mr. Widmann reported that the vessel wake study continues with the various vessel types currently available in the fleet. The community kickoff meeting will take place in the fall. The 25-year planning horizon will be the focus of the outreach.

ii. Sonoma-Marin Bike Share. The Sonoma-Marin Bolt bike share docking locations for the electric bikes have not been finalized, but the District has selected preferred bike share parking areas near the former news rack area of LFT. Overall there is \$826,000 in funding for the 300 bikes in Marin and Sonoma Counties, with the possibility of 50 additional bikes. The committee was informed that a working group meeting occurring later in June will reveal more details to share at the next FPAC.

iii. EV Charger Update. Clipper Creek has been contacted regarding the possibility of swapping out the existing charger with a multi-head charger. However, the District was informed this is not a free service. Additionally, the voltage required for charger head expansion would necessitate an upgrade in wiring and breakers, which was detailed in a report going to the District Board of Directors Building and Operations Committee on October 22, 2020. Unfortunately at the moment no funding is identified for such upgrades in the District budget and no Engineering Department staff resources are available.

- C. Membership Recruitment & New Member Vote. The committee was notified that Jordan Jaffe and Bardha Varfaj were voted on to the committee via electronic email ballot at the previous meeting.

4. Member/Visitor Comments

Ms. Martinez congratulated District staff for their efforts in assisting with the operations of the LFT vaccination site, resulting in 60,000 vaccinations, including 72 District staff members.

5. Next Meeting: August 9, 2021.

The committee agreed to reconvene on August 9, 2021 from 12:00 p.m. to 1:00 p.m. using the Zoom meeting format. This meeting time was later changed to July 26, 2021 to accommodate a District presentation regarding a strategic planning FPAC workshop.

Route 'LSSF:SSSF:TBSF'

As of May-21

Ferry Route Performance

All Routes

Patrons:	May 21	Apr 21	% Chg	May 20	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	10,180	8,863	14.9%	2,537	301.3%	Total:	360	265	23	288	458	0	4,173	316	4,489	20
Avg /WD	509	403	26.4%	127	301.2%	Avg /WD	18	13	1	14	458	0	209	16	225	20
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0	0	0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/H	0	0	0	0	0	0	0	0	0	0

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	4,463	\$60,255
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	4,463	\$60,255

Clipper	Patrons	Revenue
Adult	6,007	\$48,489
Senior	980	\$6,352
Disabled	94	\$607
Youth	170	\$1,108

Limited Use	Patrons	Revenue
All		
Adult	1,456	\$18,941
Senior	685	\$4,456
Disabled	0	\$0
Youth	361	\$2,349
Total Clipper	9,753	\$82,301

Total Clipper, Park Mobile and Cash/Tickets **14,216** **\$142,556**

Adjustments	-4,036	-\$100,754
Transfers (Memo)	17	
Faregate Revenue	\$142,556	
Audit Revenue	\$41,802	

Adjusted Monthly Expense \$0

Operating Expense

Expense \$3,014,537

Route Performance	May 21	Apr 21	%Chg	May 20	% Chg
Riders per Trip	28	22	28.5%	6	371.3%
Load Factor (%)	6.2	5.1	21.0%	1.3	374.7%
Riders per Hour	38.4	31.0	24.0%	9.0	327.2%
Fare Recovery (%)	4.7	2.1	123.8%	0.5	N/A
Deficit per Passenger	\$282.12	\$366.31	-23.0%	\$1,090.68	-74.1%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	1,456	\$18,941
0	\$0	0	\$0	0	\$0	0	\$0	685	\$4,456
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	361	\$2,349
0	\$0	0	\$0	0	\$0	0	\$0	2,502	\$25,746

NOTE: Blue & Gold patron count based on weighted average

Route TBSF Tiburon	As of May-21					Ferry Route Performance										
	May 21	Apr 21	% Chg	May 20	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	1,037	803	29.1%	258	301.9%	Total	80	67	23	90	487	0	547	316	863	20
Avg /WD	52	37	42.2%	13	302.3%	Avg /WD	4	3	1	4	487	0	27	16	43	20
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

Passenger Revenue			Operating Expense		Expense		\$810,480		Park Mobile		Patrons		Revenue	
Cash/Tickets	Patrons	Revenue												
Blue/Gold Tix Exchg-Sausalito	0	\$0												
Adult	0	\$0												
Senior/Disabled	0	\$0												
Youth	0	\$0												
Adjustments	0	\$0												
Total Cash/Tickets	0	\$0												
Clipper	Patrons	Revenue												
Adult	747	\$5,401												
Senior	89	\$598												
Disabled	2	\$14												
Youth	18	\$122												
Limited Use														
All														
Adult	25	\$338												
Senior	14	\$95												
Disabled	0	\$0												
Youth	11	\$74												
Total Clipper	906	\$6,640												
Total Clipper, Park Mobile and Cash/Tickets	906	\$6,640												
Adjustments	131	-\$40,012												
Transfers (Memo)	4													
Faregate Revenue	\$6,640													
Audit Revenue	-\$33,372													
Adjusted Monthly Expense	\$0													

Route Performance		May 21	Apr 21	%Chg	May 20	% Chg
Riders per Trip		13	9	44.0%	3	332.1%
Load Factor (%)		2.7	2.3	15.7%	0.8	232.7%
Riders per Hour		15.5	11.0	41.1%	7.0	121.8%
Fare Recovery (%)		0.8	0.5	63.9%	0.2	309.7%
Deficit per Passenger		\$775.16	\$1,167.35	-33.6%	\$1,649.61	-53.0%
Cancellation Rate (%)		0.0	0.0	0.0%	0.0	0.0%
Trip Overloads		0	0	0.0%	0	0.0%
Accidents		0	0	0.0%	0	0.0%

Blue And Gold		Rental Bike		ATT Park		Cal Games		All Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
								25	\$338
								14	\$95
								0	\$0
								11	\$74
0	\$0	0	\$0	0	\$0	0	\$0	50	\$506

Route 'LSPB:LSSF:SSSF:TBSF'

As of June-21

Ferry Route Performance

All Routes

Patrons:	Jun 21	May 21	% Chg	Jun 20	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	21,361	10,180	109.8%	5,240	307.7%	Total:	426	309	34	343	443	0	4,833	504	5,337	22
Avg /WD	1,532	509	200.9%	238	542.8%	Avg /WD	24	16	2	18	460	0	264	42	306	22
Avg / Sat	524	0	0.0%	0	0.0%	Avg / Sat	2	1	0	1	750	0	30	0	30	1
Avg / Sun/Hol	960	0	0.0%	0	0.0%	Avg / Sun/H	2	2	0	2	750	0	30	0	30	1

Passenger Revenue

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus.	30	\$405
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tix	30	\$405

Clipper	Patrons	Revenue
Adult	10,155	\$81,906
Senior	1,456	\$9,419
Disabled	121	\$780
Youth	220	\$1,426

Limited Use	Patrons	Revenue
All		
Adult	3,336	\$43,458
Senior	1,133	\$7,372
Disabled	0	\$0
Youth	1,679	\$10,924
Total Clipper	18,100	\$155,284

Total Clipper, Park Mobile and Cash/Tickets **18,130** **\$155,689**

Adjustments	3,231	\$14,903
Transfers (Memo)	37	
Faregate Revenue	\$155,689	
Audit Revenue	\$170,592	

Adjusted Monthly Expense \$0

Operating Expense

Expense \$6,552,720

Route Performance	Jun 21	May 21	%Chg	Jun 20	% Chg
Riders per Trip	50	28	79.1%	11	355.8%
Load Factor (%)	11.3	6.2	82.7%	2.5	353.1%
Riders per Hour	69.1	38.0	81.7%	17.0	306.2%
Fare Recovery (%)	2.4	4.7	-48.9%	1.3	84.6%
Deficit per Passenger	\$299.47	\$282.12	6.2%	\$509.39	-41.2%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
0	\$0	0	\$0	0	\$0	0	\$0	3,336	\$43,458
0	\$0	0	\$0	0	\$0	0	\$0	1,133	\$7,372
0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
0	\$0	0	\$0	0	\$0	0	\$0	1,679	\$10,924
0	\$0	0	\$0	0	\$0	0	\$0	6,148	\$61,753

Park Mobile	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Park Mobile	0	\$0

Tickets.com	Patrons	Revenue
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Total Tickets.com	0	\$0

NOTE: Blue & Gold patron count based on weighted average

Route LSSF Larkspur	As of June-21					Ferry Route Performance										
	Patrons:	Jun 21	May 21	% Chg	Jun 20	% Chg	Ferry Service	Trips	Service Hours	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles
Total	17,114	9,143	87.2%	4,008	327.0%	Total	308	218	0	218	449	0	3,989	0	3,989	22
Avg /WD	778	457	70.1%	182	326.9%	Avg /WD	14	10	0	10	449	0	181	0	181	22
Avg / Sat	0	0	0.0%	0	0.0%	Avg / Sat	0	0	0	0		0	0	0	0	0
Avg / Sun/Hol	0	0	0.0%	0	0.0%	Avg / Sun/Hol	0	0	0	0		0	0	0	0	0

Passenger Revenue			Operating Expense				Park Mobile		Cal Games		All Other LU	
Cash/Tickets	Patrons	Revenue	Expense	Jun 21	May 21	%Chg	Jun 20	% Chg	Patrons	Revenue	Patrons	Revenue
Blue/Gold Tix Exchg-Sausalito	0	\$0	\$4,174,648	Route Performance Riders per Trip 56 33 68.4% 13 327.4% Load Factor (%) 12.4 7.3 69.5% 2.9 326.7% Riders per Hour 78.7 46.0 71.1% 18.0 337.1% Fare Recovery (%) 3.4 3.4 -0.3% 1.6 111.8% Deficit per Passenger \$235.67 \$232.79 1.2% \$465.29 -49.4% Cancellation Rate (%) 0.0 0.0 0.0% 0.0 0.0% Trip Overloads 0 0 0.0% 0 0.0% Accidents 0 0 0.0% 1 -100.0%	Adult	0	\$0	Cal Games Patrons Revenue 3,157 \$41,041 1,104 \$7,176 0 \$0 1,638 \$10,647 5,899 \$58,864				
Adult	0	\$0			Senior/Disabled	0	\$0					
Senior/Disabled	0	\$0			Youth	0	\$0					
Youth	0	\$0			Total Park Mobile	0	\$0					
Adjustments	0	\$0										
Total Cash/Tickets	0	\$0										
Clipper	Patrons	Revenue										
Adult	8,781	\$71,987										
Senior	1,323	\$8,524										
Disabled	118	\$759										
Youth	207	\$1,338										
Limited Use												
All												
Adult	3,157	\$41,041										
Senior	1,104	\$7,176										
Disabled	0	\$0										
Youth	1,638	\$10,647										
Total Clipper	16,328	\$141,472										
Total Clipper, Park Mobile and Cash/Tickets	16,328	\$141,472										
Adjustments	786	\$15,617										
Transfers (Memo)	18											
Faregate Revenue	\$141,472											
Audit Revenue	\$157,089											
Adjusted Monthly Expense	\$0											

Route 'LSPB'
ATT Service (ATT Baseball)

As of June-21

Ferry Route Performance

Patrons:	Jun 21	May 21	% Chg	Jun 20	% Chg	Ferry Service	Trips	Svc Hrs	DH Hours	Total Hours	Seats	Canx Trips	Serv. Miles	DH Miles	Total Miles	Days Operated
Total	2,073	0	0.0%	0	0.0%	Total:	6	5	0	5	750	0	91	0	91	3
Avg /WD	589	0	0.0%	0	0.0%	Avg /WD	2	1	0	1	750	0	30	0	30	1
Avg / Sat	524	0	0.0%	0	0.0%	Avg / Sat	2	1	0	1	750	0	30	0	30	1
Avg / Sun/Hol	960	0	0.0%	0	0.0%	Avg / Sun/l	2	2	0	2	750	0	30	0	30	1

Passenger Revenue

Operating Expense

Cash/Tickets	Patrons	Revenue
B&G Tix Exch-Saus	0	\$0
Adult	0	\$0
Senior/Disabled	0	\$0
Youth	0	\$0
Adjustments	0	\$0
Total Cash/Tickets	0	\$0

Expense \$107,606

Clipper	Patrons	Revenue
Adult	0	\$0
Senior	0	\$0
Disabled	0	\$0
Youth	0	\$0

Route Performance	Jun 21	May 21	%Chg	Jun 20	% Chg
Riders per Trip	346	0	0.0%	0	0.0%
Load Factor (%)	46.1	0	0.0%	0.0	0.0%
Riders per Hour	391.1	0.0	0.0%	0.0	0.0%
Fare Recovery (%)	0.0	0.0	0.0%	0.0	0.0%
Deficit per Passenger	\$51.91	\$0.00	0.0%	\$0.00	0.0%
Cancellation Rate (%)	0.0	0.0	0.0%	0.0	0.0%
Trip Overloads	0	0	0.0%	0	0.0%
Accidents	0	0	0.0%	0	0.0%

Limited Use	Blue And Gold		Rental Bike		ATT Park		Cal Games		ALL Other LU	
All	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue	Patrons	Revenue
Adult	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Senior	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Disabled	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Youth	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0
Total Clipper	0	\$0	0	\$0	0	\$0	0	\$0	0	\$0

Total Clipper/Cash Tix **0** **\$0**

Adjustments	2,073	\$0
Transfers (Memo)	0	
Faregate Revenue	\$0	
Audit Revenue	\$0	

Adjusted Monthly Expense \$0