

FERRY PASSENGERS ADVISORY COMMITTEE (FPAC)



Minutes of Meeting of Thursday, April 2, 2026

FPAC Members Present: Mike Ghaffary, Chuck Hornbrook, Jordan Jaffe, Carlin Long, Nathan Lozier, Michael Stryker, Emerson Wyper

Guests Present: Scott McDonald, Transportation Authority of Marin (via Microsoft Teams)

Staff Present: Chris Bearden, Director of Ferry Operations; Josh Cosgrove, Maritime Program Manager, Ferry Division; Katie Turner, Ferry Operations Specialist; Josh Widmann, Planner

A. Call to Order. The meeting was called to order at 12:34 p.m.

B. Roll Call. A roll call was taken and a quorum was recognized.

C. Approval of Meeting Minutes of January 29, 2026. Chuck Hornbrook noted he would like to see his Tiburon data request for daily ridership in the minutes and was told additional data will be presented. Minutes were approved at 12:39 p.m. with a motion to approve from Michael Stryker and a second from Chuck Hornbrook.

D. Redwood Bikeshare Presentation. Scott McDonald began his presentation at 12:42 p.m., going over usage statistics for total trips, length of trips, distance of trips, and grant funding for the pilot. He noted that Redwood Bikeshare is suburban in nature and the usage will not match that of other larger, more dense cities in the region. Nathan Lozier asked if users were surveyed and was told there is a Marin Commutes (www.marincommutes.org) survey. There was a discussion of extending the program south of Corte Madera. Additional fleet vans would be needed to rebalance bikes. Mr. McDonald noted that Tiburon and Mill Valley were not approved cities for the approved pilot grant funding. One of the pilot's goals is to connect communities of concern in the two-county area to SMART stations. Mike Ghaffary noted there is a high percent commute segment in Southern Marin.

E. New Updates

1. Operational Issues

- a. Ridership Updates. Katie Turner from the Ferry Division discussed recent ridership trends. Ridership on Monday and Friday compared with Tuesday, Wednesday, and Thursday will be the focus in future meetings. A daily breakout by route and day-of-week can be provided. Mondays and Fridays in 2019 were only approximately five percent lower in patronage than Tuesday, Wednesday, and Thursday. In 2026, Mondays and Fridays were 25 percent lower. It was noted that there was no Angel Island service nor weekend Tiburon service in 2019.
- b. Service Updates. April 13 through August 9 will be the upcoming schedule change effective signup dates.

2. Updates and Other Items

- a. Vessel Updates. The M.V. *Golden Gate* went out for servicing for 60-90 days. Josh Cosgrove indicated the M.V. *Napa* should return soon and the M.S. *Marin* is back and will be used for baseball service. The *Liwa* class will have all plate aluminum and will take two years for the first build with an 18-month delivery schedule for each vessel's arrival.
- b. Terminal Updates. Berth 1 in Larkspur is back in service. Larkspur Berth 2 repairs continue. The outer berth work in San Francisco continues. The structure was transported off-site late January. When it is complete the inner berth will be up next for repairs. When both San Francisco berths are available, Ferry will be able to shift boats around with more flexibility. The project is being handled by the District Engineering department, not the Ferry Division. Nathan Lozier inquired when system-wide main deck loading would happen and was told that it was a larger project with no current timeline.
- c. Return-to-Office Timeline Discussion. No updates were reported by the group.

F. Committee Business

1. FPAC Initiatives

- a. Clipper 2.0 Updates. System glitches have been reported to MTC and they are working on a resolution. Clipper Cards have a different number of digits compared to debit cards, which affects read time during tagging. MTC was alerted of this issue and Cubic, the Clipper vendor, made a trip from San Diego to view in person. Chuck Hornbrook requested statistics on the percent of passengers using debit and credit cards.

2. Membership Recruitment

Prospective member Mark Goodrich stepped down from pursuit of membership.

G. Public Comments

No public comment.

- H. Adjournment.** The committee agreed to reconvene on Thursday, June 4, 2026, from 12:30 p.m. to 1:35 p.m. at the Port of San Francisco. The meeting will end earlier due to the new ferry schedules. This was later changed to 1:00 p.m. to 2:30 p.m. due to a Port schedule conflict.