BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Agenda for Wednesday, January 18, 2023

Convene at 5:30 p.m. – Adjourn by 7:30 p.m.

Meeting will be held via Zoom:
https://goldengate-org.zoom.us/j/88669958487?pwd=N3ErZCtienZ6SWJtYzhNYlN3RylIZz09
Call-in number:  669-900-6833
Meeting ID: 886 6995 8487
Passcode: 146357

1. Roll Call and Introductions

2. Approval of November 16, 2022, Meeting Minutes (Attached)

3. Bus Stoppers

4. Ongoing Business (none)

5. New Business (40 minutes)
   a. Review of Brown Act (Katherine Tsou)
   b. Storm Impacts (Krystalyn O'Leary)
   c. Customer Service Update (Carlena Natouf)
   d. Future Fare Increase
   e. Customer On-Board Survey
   f. Permanent Approval of Route 114

6. Announcements
   a. Future In-Person Meetings

7. Members’ Forum

8. Public Comment (3 minutes per speaker)

9. Adjournment

Next Meeting: March 15, 2023

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1 Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

2 Members to discuss topics not covered on the agenda or that should be added to a future agenda.