

BUS PASSENGERS ADVISORY COMMITTEE (BPAC)

Agenda for Wednesday, January 18, 2023



Convene at 5:30 p.m. – Adjourn by 7:30 p.m.

Meeting will be held via Zoom:

<https://goldengate-org.zoom.us/j/88669958487?pwd=N3ErZCtienZ6SWJtYzhNYIN3RytIZz09>

Call-in number: 669-900-6833

Meeting ID: 886 6995 8487

Passcode: 146357

1. Roll Call and Introductions
2. Approval of November 16, 2022, Meeting Minutes (*Attached*)
3. Bus Stoppers¹
4. Ongoing Business (none)
5. New Business (40 minutes)
 - a. Review of Brown Act (Katherine Tsou)
 - b. Storm Impacts (Krystalyn O'Leary)
 - c. Customer Service Update (Carlena Natouf)
 - d. Future Fare Increase
 - e. Customer On-Board Survey
 - f. Permanent Approval of Route 114
6. Announcements
 - a. Future In-Person Meetings
7. Members' Forum²
8. Public Comment (3 minutes per speaker)
9. Adjournment

Next Meeting: March 15, 2023

¹ Members to submit observed problems in bus operations, preferably in writing before the meeting, and provide a verbal summary in less than 2 minutes.

² Members to discuss topics not covered on the agenda or that should be added to a future agenda.