

**ADVISORY COMMITTEE ON ACCESSIBILITY
(ACA)**

Meeting Minutes for Thursday, May 14, 2026



Location: Conference Room (Room 109), Administration Building, Golden Gate Bridge, Highway & Transportation District, 1011 Andersen Drive. San Rafael, CA 94901

Committee Members Present: Patti Mangels and Terry Scussel

Committee Members Absent: Craig Yates and Marcela Vargas

District Staff Present: Jon Gaffney, ADA Compliance and Program Manager; Roberta Regan, Administrative Assistant, Planning Department, Carlena Natouf, Customer Relations Supervisor

Visitors Present: Kent Hinton, Transdev Inc.; Claudia Tamayo, Transdev Inc.; Varuna Faasavalu, Transdev Inc.

1. **Roll Call and Introductions.** Patty Mangels called the meeting to order at 1:36 p.m. Members, staff and visitors introduced themselves.
2. **Approval of Minutes.** Meeting minutes were not approved due to a lack of a quorum.
3. **Ongoing Business.**
 - A. **Marin County Local Bus and Mobility Management.** – Marin Transit staff were unable to attend. Jon Gaffney gave an update to the group on their behalf. He stated that Robert Betts was promoted to General Manager of Marin Transit. He then stated that Marin Transit had received two electric paratransit vehicles and had hired a new enrollment coordinator to process paratransit and mobility program enrollments.
 - B. **Marin Access/Paratransit Service (Regional and Local)** – Mr. Gaffney then discussed the latest paratransit statistics. He stated that there was a significant drop in calls to the Travel Navigator from the prior year. This was attributed to calls made to the Travel Navigator department regarding service changes that occurred the year prior. Claudia Tamayo discussed hold times for paratransit riders and stated that they remain under two minutes. Patti Mangels complemented the new drivers on their friendliness and performance.
 - C. **Golden Gate Bridge, Highway and Transportation District Statistics and Initiatives** – Mr. Gaffney stated that traffic across the Golden Gate Bridge still remained 10% less than it was prior to the pandemic. He also stated that bus ridership remained at 50% of what it was prior to the pandemic and ferry ridership was 85% of pre-pandemic ridership levels.

Mr. Gaffney also explained that Gate A at the San Francisco Ferry Building was closed for four days the weekend of Farmworkers Day. As this effected the accessibility of the vessels, a shuttle service was provided for individuals who are unable to traverse the internal stairs onboard the vessel between the Larkspur Ferry Terminal and the San Francisco Ferry Building.

4. New Business.

- A.** SB 707 Updates to the Brown Act – Mr. Gaffney gave a brief overview of the recent changes to the Brown Act that allow for remote attendance. This item was held over to the next meeting due to a lack of quorum.
- B.** Committee Applications / Membership Update – Mr. Gaffney stated that he had not received any new applications for membership for the committee.

5. ACA Member Announcements

None.

6. Public Comment.

No public comment was provided.

7. Adjournment.

Ms. Mangles adjourned the meeting at 2:05 p.m. Members were advised that the next meeting would take place on July 16, 2026.