

ADVISORY COMMITTEE ON ACCESSIBILITY (ACA)

Meeting Minutes for Thursday, January 26, 2025

Location: Conference Room (Room 109), Administration Building, Golden Gate Bridge, Highway & Transportation District, 1011 Andersen Drive. San Rafael, CA 94901

Committee Members Present: Patti Mangels, Terry Scussel, Marcela Vargas, Craig Yates

Committee Members Absent: Jamie Faurot

District Staff Present: Jon Gaffney, ADA Compliance and Program Manager; Roberta Regan, Administrative Assistant, Planning Department

Visitors Present: Kent Hinton, Transdev; Drennen Shelton, Metropolitan Transportation Commission; Joanna Huitt, Marin Transit

- 1. Roll Call and Introductions. Patty Mangels called the meeting to order at 1:30 p.m. Members, staff and visitors introduced themselves.
- 2. Approval of Minutes. Meeting minutes were approved as written.

3. Ongoing Business.

- **A.** Marin County Local Bus and Mobility Management. Joanna Huitt gave a brief update on items being worked on by Marin Transit.
- **B.** Marin Access/Paratransit Service (Regional and Local). Kent Hinton presented the paratransit statistics from November 2025 top the committee. He stated that on-time performance for the Regional Paratransit service for the month of November was at 92% on-time for the 432 rides provided. Mr. Hinton also explained that the on-time performance for the Marin Local Paratransit service was 93% on-time for the 4,443 rides provided.

4. New Business.

- **A.** Review and Approval of Proposed ACA Bylaws. ACA bylaws were unanimously approved by the Committee.
- **B.** Presentation Regional Accessibility Initiatives. Drennen Shelton presented information on several regional initiatives being worked on by the Metropolitan Transportation Commission (MTC). She led an in-depth discussion of Action 25 of the Bay Area Paratransit Transformation Action Plan (Action Plan). She explained that the goal of this action was to standardize eligibility determination practices throughout the nine Bay Area counties. She explained that the paratransit agencies had been working with her to standardize applications and intake interview questions, as well as their

appeals processes. She stated that eligibility period for individuals with permanent disabilities was being extended from three years to five years at all of the agencies and discussed future plans for MTC to host paratransit eligibility training throughout the Region to enhance eligibility evaluator skills.

Mrs. Shelton then discussed MTC's 2024 Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan) and other initiatives under the Transit Transformation Action Plan. She explained that the Coordinated Plan is a federally required planning effort that established the region's funding priorities and coordination strategies between public transit and human services transportation providers to better serve older adults, people with disabilities, and low-income populations. She then explained how the Coordinated Plan included several initiatives from the Action Plan. She then described Action 21, which will allow MTC to designate a Mobility manager in each county; Action 22, which will fund additional subregional one-seat paratransit ride pilot programs; Action 23, which will allow Clipper 2.0 to be available for paratransit services throughout the region; and Action 24, which identifies key paratransit challenges and recommends reforms through the Coordinated Plan.

- 5. ACA Member Announcements. None.
- **6. Public Comment.** None.
- 7. Adjournment. Patti Mangles adjourned the meeting at 3:30 p.m.

Members were advised that the next meeting would take place on April 17, 2025. That meeting was later canceled.