

ADVISORY COMMITTEE ON ACCESSIBILITY AGENDA FOR THURSDAY, JANUARY 21, 2020

Meeting: 1:30 p.m. to 3:00 p.m.

Meeting will be held on Zoom. See information below:



Join Zoom Meeting

<https://zoom.us/j/95359257367?pwd=Q1h3NW1DRDd4NzJqcVhydms0cjJsZz09>

Meeting ID: 953 5925 7367

Passcode: 728126

Dial-In Option: 1 669 900 6833 US (San Jose)

1. Introductions (2 Minutes)

2. Agenda (2 Minutes)

3. Special Topic – COVID 19 response (15 Minutes)

- a) Current Situation
- b) District Efforts
- c) Ridership Impacts
- d) Vaccinations

4. ACA-Related Items (10 Minutes)

- a) Accessibility Customer Comments

5. Marin Transit-Related Items (15 Minutes)

- a) Marin County Local Bus and Mobility Management
 - a. Clipper START Program
 - b. Marin Access Passenger Portal
 - c. Upcoming Meetings
- b) Paratransit Service (Regional and Local)
 - a. Paratransit Statistics

6. GGBHTD-Related Items (15 Minutes)

- a) Parking Lot Closures
- b) Consolidated Appropriations Act of 2021
- c) District Layoffs
- d) Route Changes

7. ACA Member Announcements/Comments; Public

a) Open Time (3 Minutes per Speaker)

(Speakers are limited to three minutes. Members or visitors with specific comments or incidents to report are requested to call Jon Gaffney at (415) 257-4417 at least two days prior to the meeting.)

(Next Meeting: April 15, 2021 1:30 pm)



Agenda and meeting materials are available in alternative formats, and a phonic-ear amplification system is available upon request. Sign-language interpreters may be requested by the deaf or hearing impaired by calling (415) 257-4415 or TDD **711** at least one week prior to the meeting. District Administration Building is served by GGT-accessible Bus Routes 30. Consult District's web site at <http://www.goldengate.org/>, or call **511** for further GGT bus and ferry schedule information. Information on accessible services is also available on the web site. To schedule paratransit transportation to the meeting (for paratransit eligible riders), call Marin Access Paratransit at (415) 454-0964 or (800) 454-0964. For further information regarding the ACA, call Jon Gaffney, ADA Compliance and Program Manager, at (415) 257-4416 or email jgaffney@goldengate.org

**Advisory Committee on Accessibility
Minutes of November 19, 2020**



Members Present:	Patti Mangles (Chair), Peter Mendoza (Vice Chair), Craig Yates, Jamie Faurot and Marcela Vargas
Staff:	Carlena Natouf, Customer Service Manager Collette Martinez, Ferry Operations Manager Jon Gaffney, ACA Compliance and Program Manager
Ex-Officio Members:	Guy Eggar, Paratransit Operations Manager, Vivalon Erick Villalobos, General Manager Transportation, Vivalon Joanna Huitt, Senior Mobility Planner, Marin Transit
Visitors:	Director James Mastin Director Elbert Hill Olivia Glaubiger, Marin Center for Independent Living

Chair Patti Mangles called the meeting to order at 1:33 p.m. The meeting was held virtually via zoom.

1. Introductions

2. Agenda - Members reviewed the agenda. No changes were made.

3. Special Topic – COVID 19 Response / State of the District

Jon Gaffney discussed the District response to COVID 19. He stated that maximum capacity on buses remained at 8-9 passengers due to social distancing. He also announced that the District is requiring all passengers to wear a face mask when boarding a bus or ferry.

Mr. Gaffney then discussed the loss of ridership during COVID 19. Bus ridership was announced as 30% of pre COVID 19 ridership levels and Ferry ridership was stated as 4% of pre-COVID 19 ridership levels. It was then stated that District Bus routes had been reduced to only 9 routes due to low demand. Ferry Routes had been reduced to 7 trips from Larkspur to San Francisco and one trip from Sausalito/Tiburon to San Francisco (weekdays only).

Peter Mendoza asked how the reduction of fixed route service would affect paratransit service availability. Mr. Gaffney explained that most of the fixed route service cuts were made to commute routes which have no effect on paratransit service. He also stated that the cuts to basic service were in the late evening and early morning which are not predicted to effect any current riders.

4. ACA Related Items

Accessibility Customer Comments – Mr. Gaffney stated that the number of comments received by customer service had dramatically decreased. Mr. Gaffney discussed the face mask requirement saying that an individual who could not wear a facemask due to a disability would be asked to wear a face shield.

5. Marin Transit-Related Items / Paratransit Report

Joanna Huitt discussed the Clipper Start program. She stated that Marin Transit was joining the MTC pilot program to give discounts to low income riders on November 23rd. Mr. Gaffney mentioned that the District had been participating in the program since its inception.

Ms. Huitt then discussed Marin Transit service changes. She stated that Marin Transit was adding service along the highway 101 corridor to increase frequency in the hope of filling in some gaps left by regional service cuts.

Ms. Huitt then announced an upcoming Marin Transit photo shoot and invited any ACA members who were interested to participate. She also mentioned the recent release a new online application for Marin Access Paratransit eligibility and an upcoming rider survey that would be put out to all Marin Access Riders.

Mr. Gaffney discussed the monthly Paratransit Statistics. He stated that the on-time performance for both local and regional service was above 90% on-time. He also discussed the reduction in requests since the COVID 19 pandemic started stating that the service was down to 15% of its normal ridership.

6. GGBHTD Related Items

Mr. Gaffney discussed the financial impacts facing the District. He stated that the District was facing a 48 million dollar deficit mainly due to a 70% decrease in bridge traffic (and tolls) compared to traffic prior to COVID-19. He stated that Federal CARES Act funding that was provided to the District would be complete expended by the end of November 2020.

In response to this deficit, the Board of Directors of GGBHTD voted to lay off 146 District staff effective January 4th, 2021. The Board also voted for a temporary furlough program equal to a 10% reduction in pay for Mid-Managers and above for a period of six months (effective immediately).

Mr. Gaffney then gave an update on the San Rafael Transit Center Relocation Project. He stated that the project was still at least five years from completion and that there was a meeting being held on November 19, 2020 at 5:30 pm for public input and encouraged the committee to attend.

7 ACA Announcements/Open time

At 2:08 p.m., the Advisory Committee on Accessibility meeting was adjourned at the San Rafael District Conference room. The next meeting was announced to be on January 14, 2021 (later changed to January 21, 2021).



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